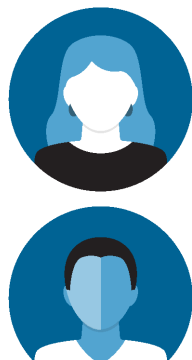


RESULTS FOR U.S. MANUFACTURERS

According to estimates reported by MEP Center manufacturing clients in a third-party follow-up survey, the MEP National Network helped manufacturers achieve the following in fiscal year (FY) 2024:



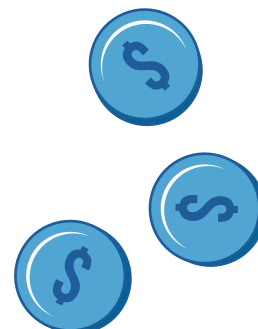
\$2.6 billion
in cost
savings



108,300+
jobs created
or retained



\$15 billion
in new or
retained sales



\$5 billion
in new client
investments

Network Performance

Net Promoter Score

85.3

Clients rated their customer experience well above industry benchmarks and indicate a strong likelihood of recommending the MEP Center they worked with to another company or colleague.

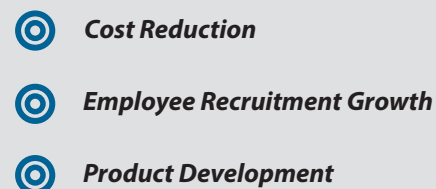
Why the MEPNN?

Top factors why clients choose to work with the MEP National Network:



Top Challenges

According to clients, manufacturers' top challenges include:



Note: Numbers and information contained in this document are based on estimates reported by MEP Center clients in a follow-up survey. Numbers are rounded to the nearest whole number. Of the 11,734 clients who were due to be surveyed over the FY24 time frame, 8,771 completed it.