

**From:** [Greg Skulmoski](#)  
**To:** [cyberframework](#)  
**Subject:** Continual vs Continuous Improvement  
**Date:** Thursday, August 24, 2023 12:34:47 AM  
**Attachments:** [image001.png](#)

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Hello

Thanks for this update and all the work your fine team has done to date. **I wish to provide feedback about the use of continuous vs continual in the CSF 2.0 IPD, August 8, 2023.**

In the ISO 9001 Quality Management standard, continual rather than continuous improvement is used. Therefore, in the CSF 2.0, my recommendation is to align more closely with ISO 9001 and use “continual” or “continually” when you write about improvement. However, it is correct to use continuous for monitoring (R.PS-04) or continuous effort or continuous awareness.

Please search for continuous and continual in your document and revise for consistency.

Thank you!

Greg

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Book in Print: *Shields Up: Cybersecurity Project Management*  
Book In Press: *Cybersecurity Training: A Pathway to Readiness*  
Book In Progress: *Quantum Cybersecurity: A Transition Plan*



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