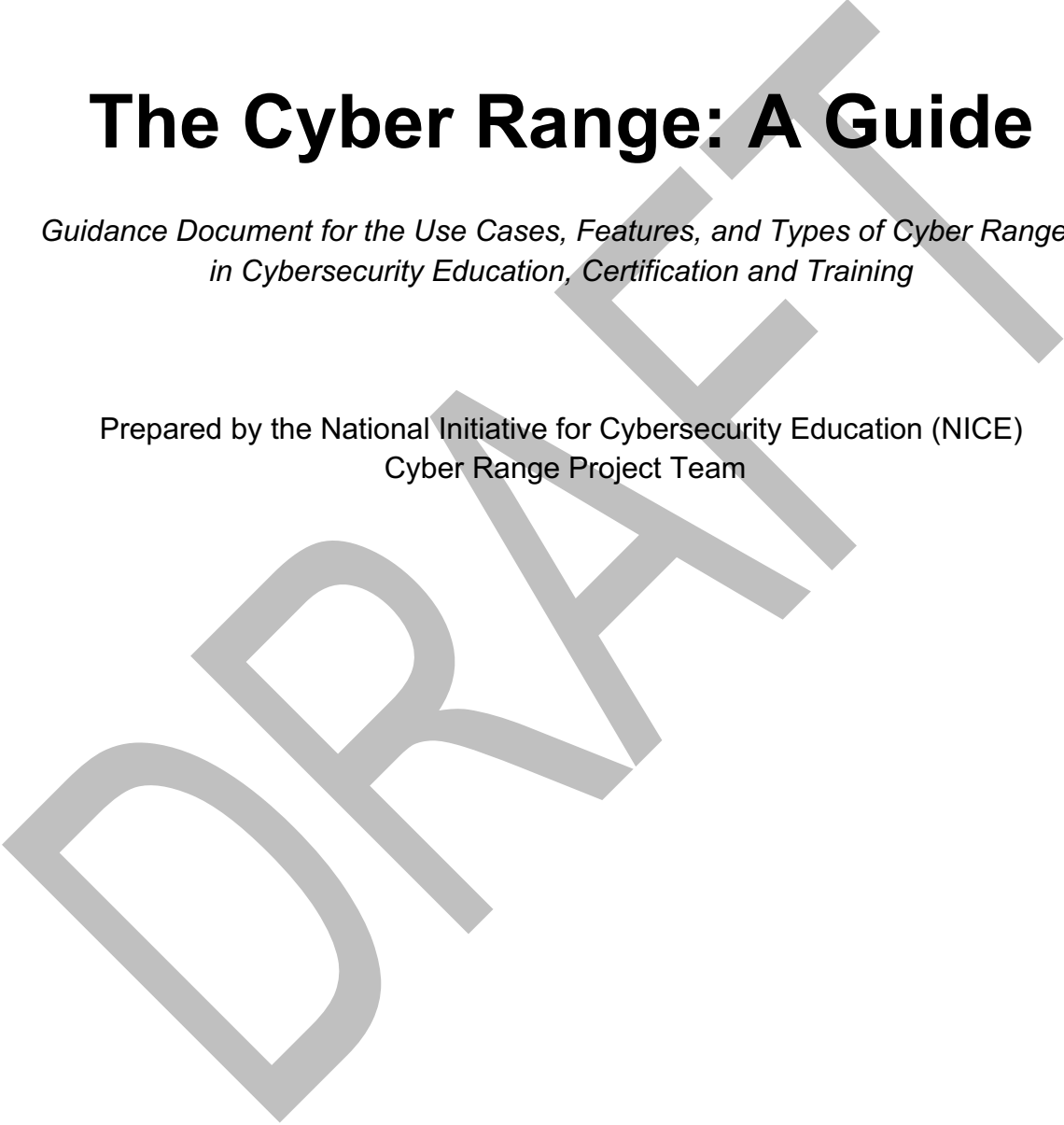


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# The Cyber Range: A Guide

*Guidance Document for the Use Cases, Features, and Types of Cyber Ranges  
in Cybersecurity Education, Certification and Training*

Prepared by the National Initiative for Cybersecurity Education (NICE)  
Cyber Range Project Team



# 43 The Cyber Range: A Guide

44

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## 76 Executive Summary

77 Cybersecurity is a twenty-first century challenge requiring a twenty-first century  
78 workforce. The current cybersecurity workforce lacks sufficient professionals with the  
79 skills, training and credentials to meet this cutting-edge challenge. Market studies predict  
80 that this talent and skills gap will continue to widen among current and prospective cyber  
81 professionals over the coming years. This cybersecurity workforce gap presents  
82 tremendous risk to business, government and society.

83

84 A key tool and platform for reducing the skills gap and securing society is the cyber range.  
85 Cyber ranges are interactive, simulated platforms and representations of networks,  
86 systems, tools, and applications. Cyber ranges can:

87

- 88 ● Provide performance-based learning and assessment
- 89 ● Provide a simulated environment where teams can work together to improve  
90 teamwork and team capabilities
- 91 ● Provide real-time feedback
- 92 ● Simulate on-the-job experience
- 93 ● Provide an environment where new ideas can be tested and teams can work to  
94 solve complex cyber problems

95

96 This document first defines cyber ranges and explores key use cases. It then outlines  
97 the approach the project team took to define cyber range audiences, capabilities and  
98 features. Finally, the paper describes several current cyber range types and summarizes  
99 a criteria checklist for use in cyber range selection.

## 100 Purpose

101 Cybersecurity professionals require hands-on and specialized education and training.  
102 The cyber range is a valuable tool and catalyst to be utilized in these efforts. This  
103 document describes the capabilities and features found in the cyber range models and  
104 implementations.

105

106 Providing these descriptions of cyber range platforms is intended to enable an informed  
107 comparison of the offerings in a way that will allow educators, users, or organizations to  
108 more confidently explore their options when seeking a “best fit” cyber range for their  
109 needs. The document does not assert a scoring or ranking system for any of the features

110 described, nor does this document provide recommendations relative to a particular  
111 platform, product, or vendor.

112  
113 The value of this document centers on the exploration and analysis of the various  
114 technologies and methodologies deployed by cyber ranges as the diversity of their use  
115 and specifications continue to grow within the ecosystem of cybersecurity training,  
116 education, and workforce development. This document aims to be a reference resource  
117 about the key capabilities and features found in cyber ranges.

## 118 Approach

119 The efforts of the Cyber Range Working Group began with the task updating the sole  
120 NIST Cyber Range one-page document and further defining a taxonomy that describes  
121 cyber ranges. After several meetings and much discussion, this task expanded to creation  
122 a guidance document that would provide cyber range users the various features and  
123 capabilities by which to evaluate which range type and functionality best suits their needs.  
124 This task now also includes the creation of a formal checklist for potential users to deploy  
125 in their efforts relating to cyber range search and selection.

## 126 Audience

127 A goal of this document is to provide actionable guidance to individuals and organizations  
128 -- including governments, for profit and not for profit entities -- looking to close the  
129 cybersecurity workforce gap by engaging, implementing, or utilizing a cyber range. Here  
130 are potential audiences for cyber ranges and this document:

- 131
- 132 ● Educators seeking curricula and/or infrastructure for hands-on exercises;
- 133 ● Individuals seeking workforce training and continuing education;
- 134 ● Organizations seeking training, skills validation, or range exercises;
- 135

136 While the generalized list above is not exhaustive, it provides a basic framework by which  
137 to view the problems cyber ranges seeks to solve and potential use cases of value for  
138 cyber range stakeholders.

## 139 Problem Definition

### 140 Why are Cyber Ranges Necessary?

141 Organizations or individuals seeking cybersecurity education, workforce development,  
142 training or skills face a dearth of simulated environments like those found in professional

143 fields like aerospace, business or medicine. Compounding this challenge for the  
144 cybersecurity profession include a multitude of factors, including but not limited to: the  
145 realism of training, the legality of potential training exercises, the capabilities of training  
146 platforms, the customizability of training methods, the accessibility of training  
147 environments, and the scalability of training models.

148  
149 Cyber ranges are interactive, simulated platforms and representations of networks,  
150 systems, tools, and applications. They typically provide a safe, legal environment to gain  
151 hands-on cyber skills and a secure environment for product development and security-  
152 posture testing. Cyber ranges can and must play a central role in facilitating and fostering  
153 cybersecurity education, training and certification. These critical tools may include actual  
154 hardware and software or may be a combination of actual and virtual components. This  
155 document will detail the function and utility of cyber ranges for academia, business and  
156 government in addressing the cyber workforce gap that plagues them.

### 157 Who needs a Cyber Range?

158 Individuals or organizations seeking to implement, purchase, or utilize a cyber range must  
159 first understand their own purpose and objectives. The table below outlines the potential  
160 but not exhaustive list of cyber range use cases --

161

	Cyber Range Use Cases
1	Educators seeking to implement basic and advanced cybersecurity education courses and curricula
3	Organizations or individuals seeking training and continuing education for security operations, analysis, and forensic specialists
4	Organizations seeking “situational operations” testing for new products, software releases, and organizational restructuring
5	Organizations or individuals seeking cybersecurity skills validation to evaluate candidates for cybersecurity positions
6	Individuals seeking workforce training for people moving into cybersecurity-related fields and positions

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165 These use cases could serve a number of potential objectives: improving individual and  
166 team knowledge and capabilities from diverse groups; applying knowledge in a simulated  
167 network environment, developing cyber skills, working as teams to solve cyber problems,  
168 preparing for cyber credentialing examinations or assessments; evaluating cyber  
169 capabilities, testing new procedures, and training teams on new organizational and  
170 technical environments and protocols.

## 171 Features of a Cyber Range

172 Conventional education and training models are insufficient to fill the cybersecurity skills  
173 gap. Cyber ranges provide enabling technology to operationalize, predict, and monitor  
174 the training and performance of cybersecurity professionals. Cyber ranges instill  
175 confidence in cybersecurity workforce seekers and cybersecurity workforce employers  
176 that training will predict job success. This section of this guide identifies the critical  
177 features of cyber ranges as catalysts in closing the cybersecurity workforce skills gap,  
178 including: technical components, realism & fidelity, accessibility & usability, scalability &  
179 elasticity, and curriculum & learning outcomes.

### 180 *Technical Components*

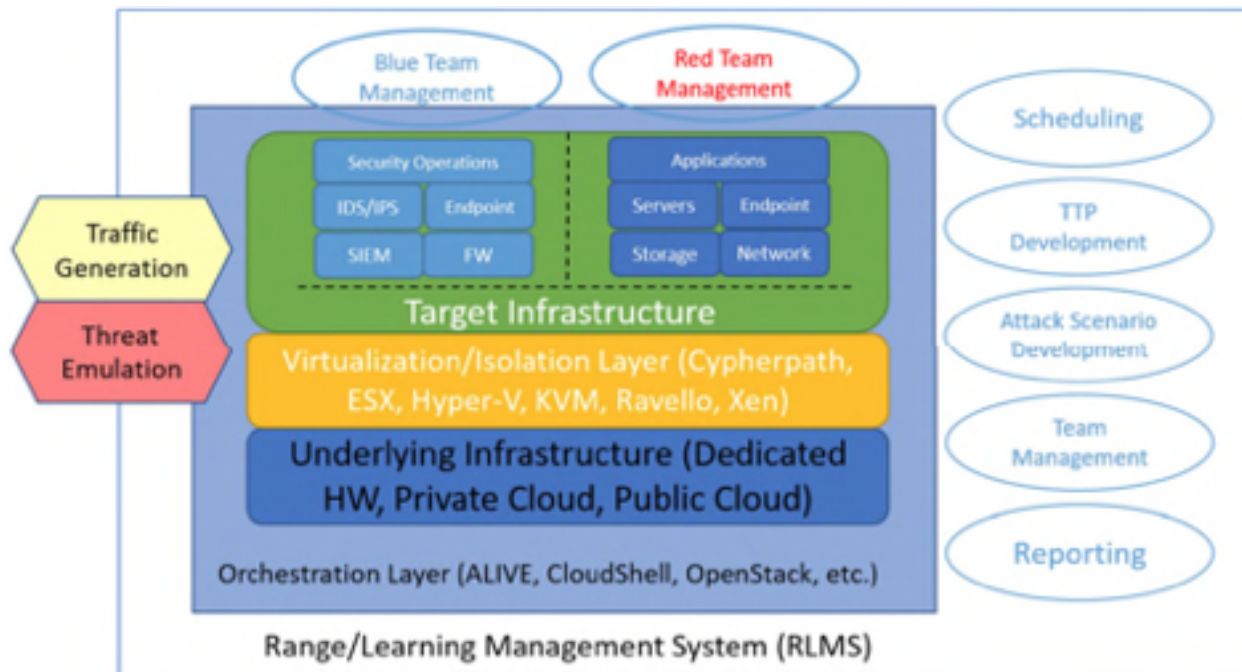
181 Cyber ranges have many moving parts, but the essential core technological components  
182 include –

### 183 **Range Learning Management System**

184 A central feature for many cyber ranges is the range learning management system. As  
185 the name suggests, a range learning management system (RLMS) contains the standard  
186 features of an LMS and the unique characteristics of a cyber range.

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198 The diagram below illustrates both the technical components of a range combined with  
199 several RLMS features.



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## 202 **Orchestration Layer**

203 Taking input from the RLMS, the orchestration layer pulls together all the technology or  
204 service components of the cyber range. Many cyber ranges use an in-house developed  
205 orchestration layer.<sup>1</sup> Some ranges utilize a commercial product for this layer.<sup>2</sup> The  
206 orchestration layer can provide “the special sauce” of cyber ranges because it facilitates  
207 the meshing of the underlying infrastructure, virtualization or isolation layer, and the target  
208 infrastructure. This layer also enables dynamic cyber range extensibility that supports  
209 public cloud, private cloud, and dedicated hard wire infrastructures.

## 210 **Underlying Infrastructure**

211 All cyber ranges are on top of an infrastructure of network, servers, and storage. Some  
212 dedicated ranges are built directly on top of physical infrastructure (switches, routers,  
213 firewalls, endpoints, etc.) in a rack, though this is typically expensive and not scalable.  
214 For scalability, cost, and extensibility reasons, many range providers are shifting to  
215 software-defined virtual infrastructure.<sup>3</sup> Infrastructure drives the realism or fidelity of the

<sup>1</sup> In-house orchestration layers are often based on OpenStack.

<sup>2</sup> For example, Quali’s CloudShell.

<sup>3</sup> This shift would likely including standardizing on Open vSwitch as the virtual switch with OpenFlow as the management protocol.

216 cyber range. In addition, a determining factor around infrastructure selection and use  
217 centers on how much legacy hardware or software must the cyber range support to meet  
218 the client's use cases. In addition, and though not exactly part of the underlying  
219 infrastructure, many cyber range employ use-cases that require traffic generation and  
220 attack emulation.

## 221 **Virtualization Layer**

222 Most cyber ranges look to some level of virtualization to shrink the physical footprint. Here  
223 are two general approaches: hypervisor-based solutions and software defined  
224 infrastructure. Regardless of the virtualization approach, the level of disintermediation  
225 between underlying physical infrastructure and target infrastructure affects the realism of  
226 the cyber range due to unwanted and unpredictable jitter and latency. On the other hand,  
227 economically viable cyber ranges would not be possible without this virtualization layer.  
228 It also acts as a firewall between the target infrastructure (with associated attack vectors)  
229 and the underlying infrastructure (dedicated, public cloud, private cloud).

## 230 **Target Infrastructure**

231 The target infrastructure is the simulated environment in which students train. Based on  
232 the use case, the target infrastructure can in some cases match the student's real-world  
233 IT and security infrastructure. Advanced cyber ranges contain profiles of commercially  
234 available servers, storage, endpoints, applications, and firewalls. Based on student  
235 interaction, the RLMS will generate scripts to instruct the orchestration layer to create the  
236 target infrastructure. These scripts might include client-specific configuration information  
237 including IP Address ranges, routing information, server stacks, and endpoint software.

## 238 *Realism & Fidelity*

239 The accuracy with which the cyber range represents the real world is important to  
240 developing predictive operational and learning outcomes. A high-fidelity simulation does  
241 not always mean a real-world simulation. In general, emulation may create a more  
242 realistic environment with high fidelity (both operational and functional), but simulation is  
243 often a more practical option. In other words, individuals and organizations must find a  
244 balance among three competing interests – cost, practicality, and reality. Teaching or  
245 training individual skills may even benefit from a less realistic scenario to allow the trainer  
246 and student to focus on the skill to be mastered. Integrating that skill into more realistic  
247 environments can come later in the training cycle.



## 248 *Accessibility & Usability*

249 Another central question around the capabilities of a cyber range depends on how users  
250 access the features of or gain access to the activities of the range. Accessibility and  
251 usability can largely be divided into two categories: location and sophistication.

### 252 **Location**

253 The answer to this question centers largely on whether the deployed range platform is  
254 either an on-premises or cloud-based solution. Users, instructors and range owners must  
255 all understand how and under what circumstances they can access the range technology  
256 and applications. For example, for educators, it should be understood how access differs  
257 at the school, county and state levels. In addition, how can the selected location, whether  
258 on-premises or via the cloud, be impacted by bandwidth issues. If range environments  
259 are internet-accessible, client hardware and software requirements are also a  
260 consideration. Some remote virtualization solutions require the installation of client-side  
261 software while others can be accessed via a web browser.

### 262 **Sophistication**

263 The question of accessibility also requires analysis relative to the sophistication of the  
264 users. Cyber range owners must understand the amount of effort necessary relative to  
265 installation, use, and implementation. Operators, trainers and faculty members must  
266 understand the modules, levels and tools within each platform or system.

### 267 *Scalability & Elasticity*

268 Scalability refers to the ability of the cyber range to support the target population of the  
269 system. Elasticity refers to the time required to increase capacity to support additional  
270 users. Ideally, a range is able to simultaneously support its entire potential user population  
271 and can increase capacity to support additional users immediately (or nearly so) upon  
272 request. Cyber ranges that rely on local hardware infrastructure are limited by the amount  
273 of RAM and hard drive space supported on the available hardware. These ranges can  
274 only scale to the point where local resources are exhausted, and they tend to be very  
275 inelastic; increasing capacity to support users beyond the provisioned capacity requires  
276 purchase and configuration of new hardware and software. This can take weeks or  
277 months. Public cloud-based ranges should generally scale extremely well because they  
278 can leverage additional cloud provider systems upon request. They can also be very  
279 elastic if they heavily leverage automation and rely on the underlying public-cloud  
280 infrastructure to support system provisioning for additional users.

281

282 Beyond computer and storage infrastructure, scaling requires sufficient server-side  
283 bandwidth to allow a high volume of user access during peak periods. Limited scalability  
284 and/or elasticity causes some commercial range solutions to limit simultaneous access  
285 by requiring instructors or students to reserve timeslots or by simply refusing access until  
286 sufficient resources are freed.

## 287 *Curriculum & Learning Outcomes*

288 Cyber range-based curricula and learning outcomes are central to all possible use cases  
289 and stakeholder objectives for utilizing a cyber range. Not surprisingly, this is a rapidly  
290 evolving and difficult to navigate field. This section outlines the emerging trends and  
291 models.

### 292 **Cyber Range Curricula**

293 Two broad categories or models represent the majority of curricula: pre-packaged  
294 curriculum and ad hoc curriculum. The pre-packaged curriculum has a syllabus that  
295 includes low-medium fidelity content, testing, and gamification with a standardized path  
296 to completion. The ad hoc curriculum on the other hand is highly customizable and differs  
297 for each client, often requiring a persistent, integrated, and high-fidelity experimentation  
298 space. The table below outlines potential and likely curriculum customization for the  
299 various use cases:

300

	Cyber Range Use Cases	Curricula
1	Educators seeking to implement basic and advanced cybersecurity education courses and curricula	Pre-Packaged Ad Hoc
2	Organizations or individuals seeking training and continuing education for security operations, analysis, and forensic specialists	Pre-Packaged Ad-Hoc
3	Organizations seeking “situational operations” testing for new products, software releases, and organizational restructuring	Ad-Hoc
4	Organizations or individuals seeking cybersecurity skills validation to evaluate candidates for cybersecurity positions	Pre-Packaged
5	Individuals seeking workforce training for people moving into cybersecurity-related fields and positions	Pre-Packaged

301

302 The next central question for a range operator or user to understand is how the curricula  
303 (pre-packaged or ad-hoc) aligns or maps to leading industry frameworks and standards.

## 304 **The NICE Framework**

305 The United States Department of Commerce is home to one of the federal government's  
306 lead agencies for creating and outlining cybersecurity frameworks, the National Institute  
307 of Standards and Technology (NIST), and inside NIST sits the cyber education effort  
308 known as the National Initiative for Cybersecurity Education (NICE). This essential  
309 initiative "is a partnership between government, academia and the private sector" with a  
310 mission to "energize and promote a robust network and an ecosystem of cybersecurity  
311 education, training, and workforce development."<sup>4</sup> The NICE mission seeks to  
312 "coordinat[e] with government, academic, and industry partners to build on existing  
313 successful programs, facilitate change and innovation, and bring leadership and vision to  
314 increase the number of skilled cybersecurity professionals helping to keep our nation  
315 secure."<sup>5</sup>

316  
317 As a part of this mission, NICE engaged its various stakeholders in order to create a  
318 comprehensive cybersecurity workforce framework, known as the NICE Framework, in  
319 order to establish a taxonomy and common lexicon to describe cybersecurity work and  
320 workers.<sup>6</sup> The NICE Framework is intended to be applied in the public, private, and  
321 academic sectors.<sup>7</sup> In order to serve the needs of these stakeholders, the Framework  
322 outlines the following core components: categories, specialty areas, work roles,  
323 knowledge, skills and abilities (KSA), and tasks.

324  
325 The NICE Framework is a potentially essential tool for use and integration in Cyber  
326 Ranges. Cyber Range administrators could utilize the Framework core components in  
327 order to appropriately map their Range-related curricula and activities. For example,  
328 curricula and activities could be tied to Workforce Categories, including: Securely  
329 Provision, Operate and Maintain, Oversee and Govern, Protect and Defend, Analyze,  
330 Collect and Operate, and Investigate. In addition and for consistency and the benefit of  
331 industry, the programming of cyber ranges could focus on education and training of KSAs

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<sup>4</sup> See the National Initiative for Cybersecurity Education (NICE) Cybersecurity Workforce Framework, available at: <https://www.nist.gov/itl/applied-cybersecurity/nice/resources/nice-cybersecurity-workforce-framework>

<sup>5</sup> Id.

<sup>6</sup> See the National Initiative for Cybersecurity Education (NICE) Cybersecurity Workforce Framework, available at: <https://www.nist.gov/itl/applied-cybersecurity/nice/resources/nice-cybersecurity-workforce-framework>

<sup>7</sup> Id.

332 related to, or centered on, these workforce categories. For more on the NICE Framework,  
333 visit --  
334  
335 [https://www.nist.gov/itl/applied-cybersecurity/nice/resources/nice-cybersecurity-  
workforce-framework](https://www.nist.gov/itl/applied-cybersecurity/nice/resources/nice-cybersecurity-<br/>336 workforce-framework).

## 337 The NSA/DHS CAE Knowledge Units

338 The National Security Agency (NSA), in cooperation with the U.S. Department of  
339 Homeland Security (DHS), administers the National Centers for Academic Excellence  
340 program (CAE).<sup>8</sup> This program includes designations for Cyber Defense Education,  
341 Cyber Defense Research, and Cyber Operations and covers programs at the Associates,  
342 Bachelors, Masters, and Doctoral level.

343  
344 The Information Assurance Directorate at the NSA defines a set of *Knowledge Units*  
345 (KUs) as part of the criteria for CAE designation<sup>9</sup>. A set of foundational KUs are required  
346 in programs seeking any of the designations, while optional KUs apply to specific  
347 designations. Many KUs refer to specific skills that must be demonstrated by students in  
348 certain programs and a range that maps hands-on content to KUs could help schools find  
349 content that maps to skills required to meet CAE certification requirements.

## 350 Types of Cyber Ranges

351 Cyber ranges have developed into a variety of types with each type holding a variety of  
352 the features and capabilities previously outlined. In general, there are four main types of  
353 cyber ranges: simulations, overlay, emulation, and hybrid ranges. Though the differences  
354 may appear insignificant, these differences become important when matching the type of  
355 cyber range to the use case of an individual or an organization.

## 356 Simulation Ranges

357 Starting in 2002 by the United States Air Force, simulations were the cyber range of  
358 choice for most environments. The concept behind simulation is recreating a synthetic  
359 network environment based on the behavior of real network components. Simulations run  
360 in virtual instances and do not require any physical network gear. In a typical simulation

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<sup>8</sup> See “National Centers for Academic Excellence,” available at:  
<https://www.nsa.gov/resources/students-educators/centers-academic-excellence/>

<sup>9</sup> See “2019 Knowledge Units,” available at:  
[http://www.iad.gov/NIETP/documents/Requirements/CAE-  
CD\\_2019\\_Knowledge\\_Units.pdf](http://www.iad.gov/NIETP/documents/Requirements/CAE-CD_2019_Knowledge_Units.pdf)

361 environment, virtual machines (VM) replicate specific server, network, and storage of a  
362 particular IT infrastructure (small, medium, large, etc.).

363

364 These VM templates are standardized and thus, somewhat limited in how closely they  
365 simulate real IT infrastructure. Though quick to spin-up, the closer the cyber range  
366 matches the target exercise infrastructure, the higher the fidelity of the exercise. So, the  
367 granularity with which the simulation can match the target environment is directly  
368 proportional to the successful simulation outcome. For this reason, cyber ranges should  
369 require a strong orchestration layer.

370

371 The upside of a simulation environment is the speed of reconfiguration and the ability to  
372 use generic server and storage equipment. The primary downside of a simulated network  
373 is unpredictable and unrealistic latency and jitter of network performance.

## 374 Overlay Ranges

375 Overlay ranges are cyber ranges running on top of real networks, servers and storage.  
376 Overlay cyber ranges have a significant fidelity advantage over simulation ranges, but  
377 they come at a considerable cost of hardware and the cost of potential compromise of the  
378 underlying network infrastructure. Typically, overlay networks are set up as global  
379 testbeds, one of the largest being the Global Environment for Network Innovations  
380 (GENI), sponsored by the National Science Foundation.

## 381 Emulation Ranges

382 Emulation is running the cyber range on dedicated network infrastructure, mapping as-  
383 built network/server/storage infrastructure onto physical infrastructure: a physical  
384 infrastructure that becomes the cyber range. An emulation provides closed-network  
385 experiences with multiple interconnected environments. Emulation includes traffic  
386 generation that emulates numerous protocols, source patterns, traffic flows, attacks, and  
387 underlying internet connectivity. When done right, emulation creates true-to-life  
388 experiences, rather than pre-programmed actions and response. A key differentiator for  
389 accurate emulation has URLs that resolve to the cyber range's DNS and virtualized  
390 Internet IP addresses using real-world geo-IP addresses. The National Cyber Range  
391 (NCR) is probably the most significant emulation initiative.

## 392 Hybrid Ranges

393 As the name suggests, hybrid ranges emerge from a customized combination of any of  
394 the above types. The Virginia Cyber Range is an example of range that utilizes multiple

395 features above and listed throughout this document. Another hybrid range is the  
396 European Future Internet Research & Experimentation, started in 2008.

## 397 Summary & Conclusion

398 Bridging the cybersecurity workforce gap in order to reduce cyber threats to industry and  
399 enterprise demands new, dynamic, and practical methods for educating and training both  
400 existing and potential cybersecurity specialists. Traditional academic methods and on-  
401 the-job training are necessary but no longer a sufficient means for meeting the demand  
402 and increasing the supply of qualified workers. The cybersecurity profession requires  
403 professionals with the necessary knowledge, skills, and abilities in order to complete  
404 essential tasks and fulfill work roles. In this rapidly changing landscape, a key tool and  
405 platform for reducing the skills gap and securing society is the cyber range. This  
406 document outlines actionable guidance to individuals and organizations looking to close  
407 the cybersecurity workforce gap by engaging, implementing, or utilizing a cyber range.

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## 410 Appendix A

411 Cyber Range Checklist

412 *Attached*

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436 **The Cyber Range: A Checklist**437 This Checklist outlines key features, considerations and options and can be used by an individual or an organization in  
438 evaluating the various vendors and providers of Cyber Range platforms, tools and technologies.

439

<b>Features</b>	<b>Considerations &amp; Options</b>
Use Case(s) of the Cyber Range	<p>The Cyber Range is focused on the following audiences and/or use cases (more than one selection is possible) --</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Educators seeking to implement basic and advanced cybersecurity education courses and curricula</li> <li><input type="checkbox"/> Organizations or individuals seeking training and continuing education for security operations, analysis, and forensic specialists</li> <li><input type="checkbox"/> Organizations seeking “situational operations” testing for new products, software releases, and organizational restructuring</li> <li><input type="checkbox"/> Organizations or individuals seeking cybersecurity skills validation to evaluate candidates for cybersecurity positions</li> <li><input type="checkbox"/> Individuals seeking workforce training for people moving into cybersecurity-related fields and positions</li> </ul>
Location of the Range	<p>The Cyber Range is located --</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> On-Premises (fixed or limited users)</li> <li><input type="checkbox"/> On-Premises (with cloud capability)</li> <li><input type="checkbox"/> Cloud-Based</li> <li><input type="checkbox"/> Hybrid (blend of on-premises and cloud-based)</li> </ul>

Curriculum Type	<p>The activities and assessments of the Cyber Range are –</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Pre-Packaged (no customization)</li> <li><input type="checkbox"/> Pre-Packaged with Options (some customization)</li> <li><input type="checkbox"/> Ad-Hoc (full and significant customization)</li> </ul>
Learning Outcomes & Standard Alignment	<p>The Cyber Range aligns with or utilizes the following standards or certifications –</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> The NICE Framework</li> <li><input type="checkbox"/> NSA/DHS National Centers for Academic Excellence Knowledge Units</li> <li><input type="checkbox"/> Other _____</li> <li><input type="checkbox"/> Other _____</li> </ul>
Assessment & Debriefing Tools	<p>The Cyber Range utilizes the following functions to aid in assessment and debriefing of users --</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Recording and Replay Functionality</li> <li><input type="checkbox"/> Assessment or Rating/Scoring Functionality</li> <li><input type="checkbox"/> Assessment of Team Performance Functionality</li> <li><input type="checkbox"/> Assessment of Individual Performance Functionality</li> </ul>
Scalability & Elasticity	<p>The Cyber Range is able to support –</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Limited Number of Users for a Limited Time Period</li> <li><input type="checkbox"/> Limited Number of Users for an Unlimited Time Period</li> <li><input type="checkbox"/> Unlimited Number of Users for a Limited Time Period</li> <li><input type="checkbox"/> Unlimited Number of Users for an Unlimited Time Period</li> </ul>
Training and Support	<p>The Cyber Range operator or vendor provides –</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Initial Support and Training</li> <li><input type="checkbox"/> Periodic Support and Training</li> <li><input type="checkbox"/> On-Call Support and Training</li> </ul>
The Special Sauce	<p>The Cyber Range includes other features and capabilities such as –</p>



	<ul style="list-style-type: none"><li><input type="checkbox"/> Industry-Specific Customization</li><li><input type="checkbox"/> A Scheduling Component</li><li><input type="checkbox"/> Specialized LMS or RLMS</li><li><input type="checkbox"/> Other _____</li><li><input type="checkbox"/> Other _____</li><li><input type="checkbox"/> Other _____</li><li><input type="checkbox"/> Other _____</li><li><input type="checkbox"/> Other _____</li></ul>
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DRAFT