FEDERAL CYBERSECURITY WORKFORCE SUMMIT





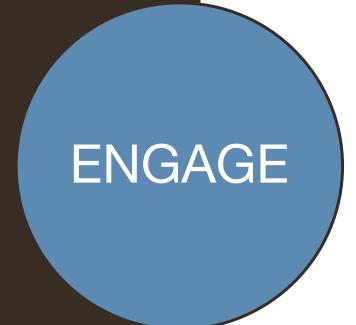


Rodney Petersen Director National Initiative for Cybersecurity Education

Mission of NICE

To energize and promote a robust network and an ecosystem of cybersecurity education, training, and workforce development.





NICE Interagency Coordinating Council

- NICE Working Group and Subgroups
 - Apprenticeships
 - Collegiate
 - Competitions
 - K12
 - Training and Certifications
 - Workforce Management



NICE Webinar Series

nist.gov/nice/webinars



NICE Conference and Expo

November 16-18, 2020 | Atlanta, Georgia NICEconference.org

NICE K12 Cybersecurity Education Conference

December 7-8, 2020 | St. Louis, Missouri K12cybersecurityconference.org







CYBERSECURITY | INNOVATION. AWARENESS. TRAINING

Register Today for the FISSEA Summer Series 2020

July 20, 2020, 1:00-2:30 pm

"CyberRap, Music, Dance, Gamification, and Fun in Cybersecurity Training"

Featuring: Preparing for National Cyber Security Awareness Month presented by the National Cyber Security Alliance

August 24, 2020, 1:00-2:30 pm

"Adaptive Learning: Utilizing AI and Social Collaboration for User-Centric Training Results"

Featuring: Presentation of the FISSEA Security Awareness and Training Contest Winners

September 21, 2020, 1:00-2:30 pm

Topic to be announced

Visit: https://csrc.nist.gov/Projects/fissea/2020-summer-series



Welcome from Veronica Villalobos, OPM

- Federal Cybersecurity Workforce Community
 - Committed to building, maintaining a robust cybersecurity workforce
 - Driven by collaboration, passion, creativity
 - Sustained by member involvement in work groups that produce ideas, solutions, resources
 - Highest-level policy groups
 - NICE work groups
 - Grass-roots, issue-focused groups
 - Cyber PD/JOA Interagency Team
 - Cyber Career Pathways Interagency Workgroup
 - Email us for information on how to participate: CyberHRStrategy@opm.gov

FEDERAL CYBERSECURITY WORKFORCE SUMMIT

Opening Remarks

Walter G. Copan
Under Secretary of Commerce for Standards and Technology
and NIST Director

Chief Human Capital Officers Council (CHCOC)

Dr. John York
Senior Advisor for Policy & the CHCO Council
June 23, 2020

ABOUT THE CHCO COUNCIL

- The Chief Human Capital Officers Council serves the nation by advising and collaborating with the U.S. Office of Personnel Management and other stakeholders to create human capital management strategies that attract, develop and retain a high performing, engaged and diverse federal workforce.
- The Chief Human Capital Officers Act of 2002, enacted as part of the Homeland Security Act of 2002 (Pub. L. No. 107-296) on November 25, 2002, required the heads of 24 Executive Departments and agencies to appoint or designate Chief Human Capital Officers (CHCOs).
- Each CHCO serves as his or her agency's chief policy advisor on all human resources management issues and is charged with selecting, developing, training, and managing a high-quality, productive workforce.





Chief Information Officers Council (CIOC) Workforce Committee

June 23, 2020



Workforce Committee

- The Workforce Committee operates under the authority of the Chief Information Officers Council (CIOC).
- The purpose is to work in partnership with the Human Resources (HR) community to develop, implement, and communicate strategies to recruit and manage a fully trained and qualified IT workforce to meet and future mission requirements.



Current Initiatives

- Women in Federal IT & Cyber Events
 - Series of virtual engagements throughout the summer 2020 (www.cio.gov)
- The Future of the IT Workforce Report
 - Public version is available at www.cio.gov
- The Cyber Orientation
 - Fall 2020



For Information

- For initiatives, news and volunteer opportunities visit www.cio.gov
- Questions: feedback@cio.gov
- Join our CIO Community listserv by sending email to feedback@cio.gov

FEDERAL CYBERSECURITY WORKFORCE SUMMIT

Opening Remarks

Michael J. Rigas Acting Director, Office of Personnel Management

FEDERAL CYBERSECURITY WORKFORCE SUMMIT

Updates to the NICE Framework

Bill Newhouse, Matt Isnor, Lisa Dorr, Kenneth Vrooman, Pam Frugoli

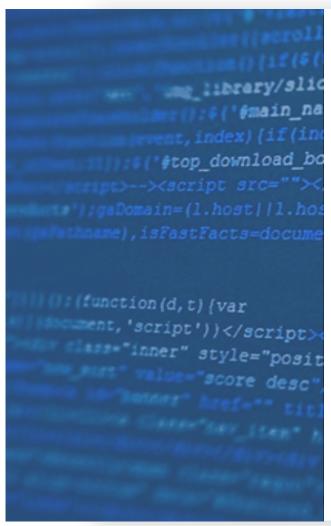
Matthew Isnor

Senior Program Lead Cyber Workforce Development Department of Defense, OCIO





DoD Cyberspace Workforce Framework (DCWF)



Trends & Key Challenges



Inconsistent Lexicon

While strides have been made, the language used to discuss cyber work and skill requirements is inconsistent. This hinders the Nation's ability to assess capabilities, identify skill gaps, and prepare the pipeline of future cyber talent.



Disjointed Professional Development

There is a lack of clearly defined roles and career paths for cyber work. Efforts to establish accreditation standards for cyber curricula and certifications have been inconsistent.



Lack of Cybersecurity Professionals

A report by the *Partnership for Public Service* state, "There is a nationwide shortage of highly qualified cybersecurity experts, and the government has fallen behind in the race for this talent."

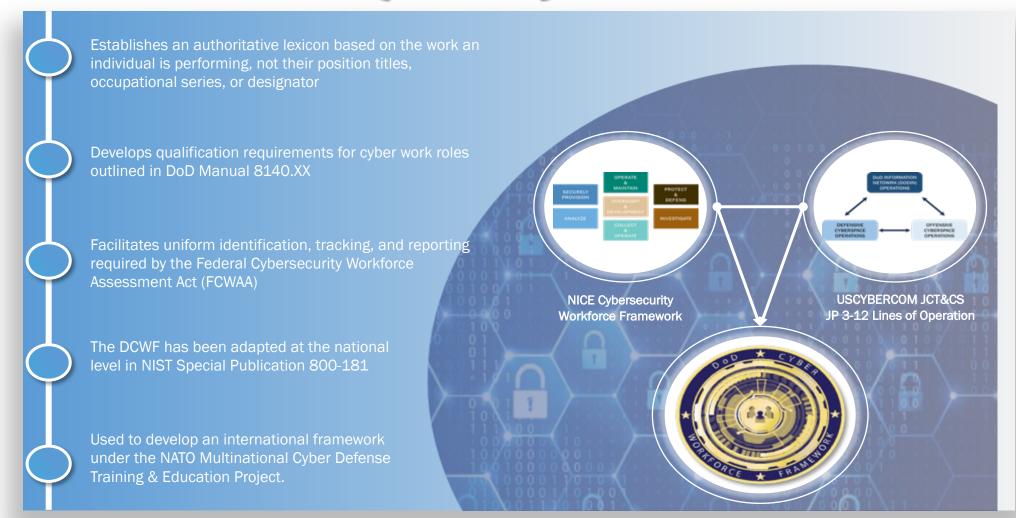


Cybersecurity Viewed as Separate Function

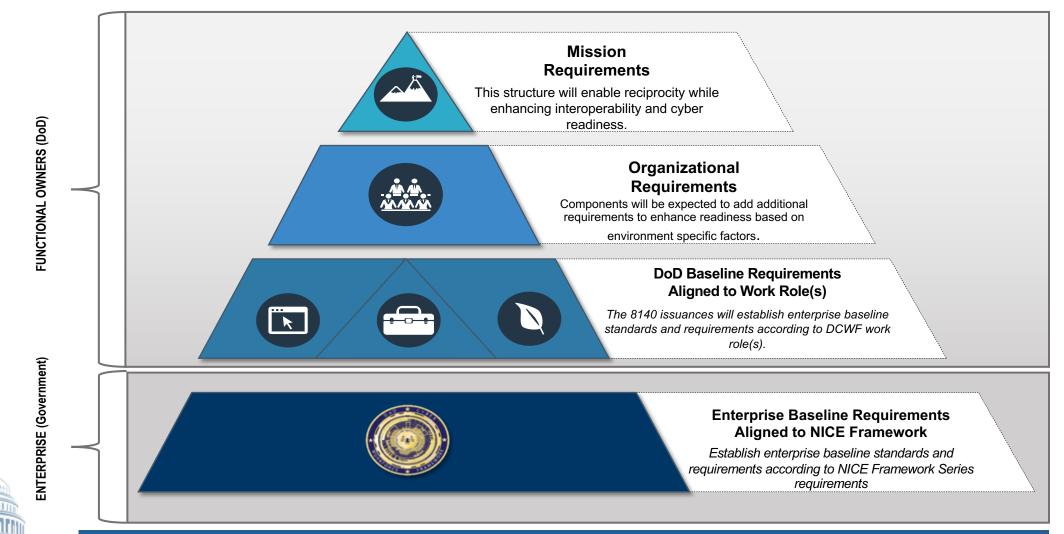
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DoD Cyberspace Workforce Framework (DCWF)



DoD Cyberspace Workforce Framework (DCWF)



Lisa Dorr, Senior Talent Manager



Department of Homeland Security Office of the Chief Human Capital Officer

- Cybersecurity and Intelligence Talent Experience (CITE) Division
- Cybersecurity Talent Management System (CTMS) Innovations Team
- Senior Talent Manager for Strategic Analysis & Change Management and Talent Engagement & Development



DHS Cybersecurity Talent Management System

Background

Congress granted the Secretary broad authority to establish an alternative personnel system to recruit and retain cybersecurity talent

- Passed as part of the December 2014 Border Patrol Agent Pay Reform Act
- Broad authority with some restrictions and requirements, including producing regulation
- Similar language to authorities for personnel systems in Department of Defense and Intelligence Community

Challenge

Simply eliminating a step in the hiring process or adding a pay grade will not make DHS competitive, especially given the global shortage for cybersecurity talent

- Department's cybersecurity human capital challenges are about more than just pay
- The world of work—especially cybersecurity work—continues to evolve
- Conventional civil service approaches, including position-based hiring and pay, are showing their age

Solution

DHS is preparing to launch the CTMS and Cybersecurity Service (DHS-CS) to better manage cybersecurity talent in the 21st century

- Modernize talent management to align to and keep pace with cybersecurity work
- Take a comprehensive, mission-focused approach to recruit and retain talent
- Understand and customize leading private and public sector practices for DHS

Methodology

Sourced input from key DHS cybersecurity and human capital stakeholders

Reviewed all major federal personnel transformations since the 1970s

Benchmarked leading private sector practices, including those for hiring assessment and compensation

Engaged with human capital experts from the Office of Personnel Management and the Intelligence Community

DHS Cybersecurity Talent Management System

Workforce Trends

- Government work is increasingly knowledge work, requiring complex problemsolving and unpredictable application of skills
- Jobs are becoming increasingly non-standard and complex
- Employee expectations no longer always map to the 30-year federal career
- Highly-competitive labor markets exist in which the Federal Government is only one employer

Practices to Revisit

- Position classification from the first half of the 20th century cannot describe cybersecurity work or talent
- Self-rating and brief interviews cannot measure cybersecurity expertise
- Rigid, tenure-based
 approaches to pay and career
 progression are not competitive



Ken Vrooman, Senior Advisor



Cybersecurity and Infrastructure Security Agency

- Cyber Defense Education and Training sub-division
- Acting Branch Chief for the Curriculum, Evaluation and Support Branch



CYBERSECURITY DEFENSE EDUCATION & TRAINING (CDET)



Cybersecurity Defense Education & Training

- As the Nation's Risk Advisor, CISA leads the effort to ensure there is an appropriate staffing of cybersecurity professionals to address the increasing demand of protecting the government, critical infrastructures, SLTT, and public/private partners.
- To accomplish this, CISA is standing up the Cyber Defense Education & Training (CDET) Subdivision to consolidate and expand the agency's ability to address this workforce shortage crisis.

CDET Mission

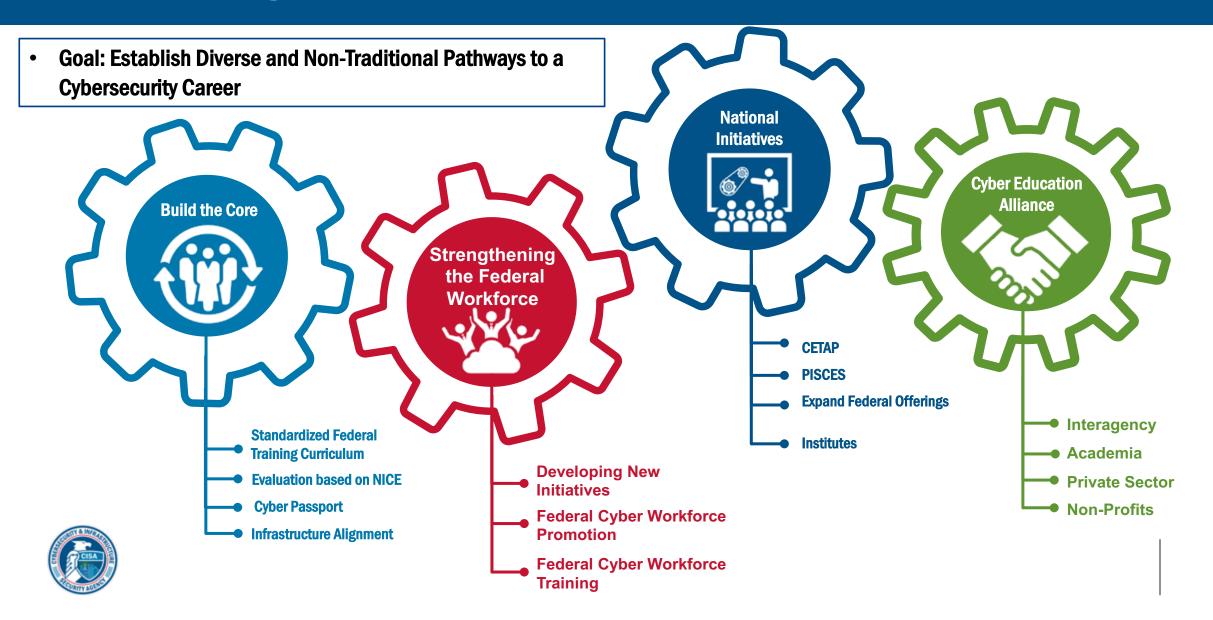
Educating the Nation to Address Cybersecurity Challenges

CDET Vision

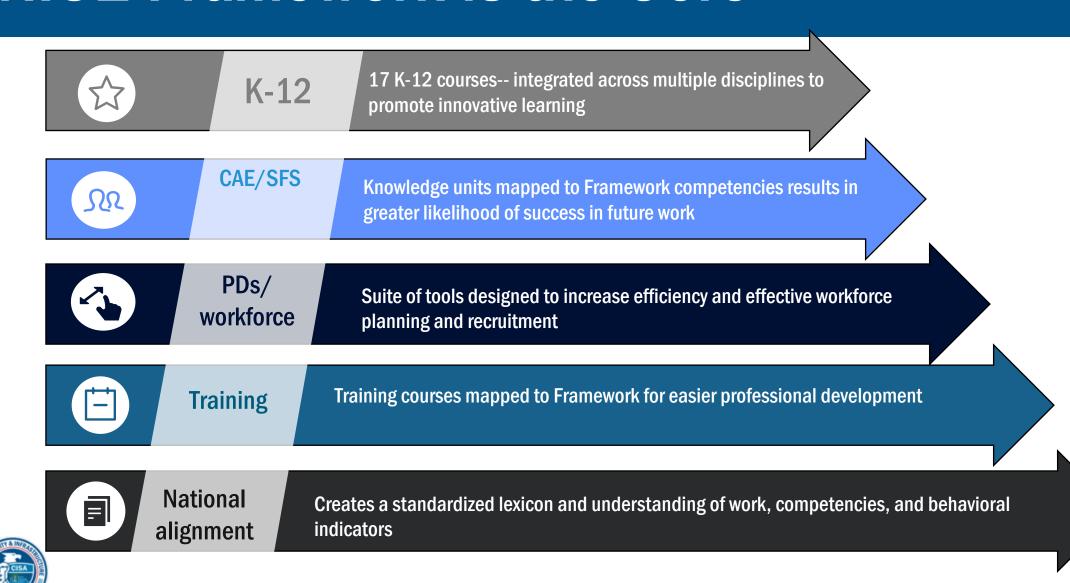
Sustain an Adaptive Cybersecurity Workforce as a National Asset



Building the Pipeline



NICE Framework is the Core





For more information: www.cisa.gov

Questions?

Email: education@cisa.dhs.gov

Pam Frugoli

Senior Workforce Analyst
Employment and Training Administration
U.S. Department of Labor



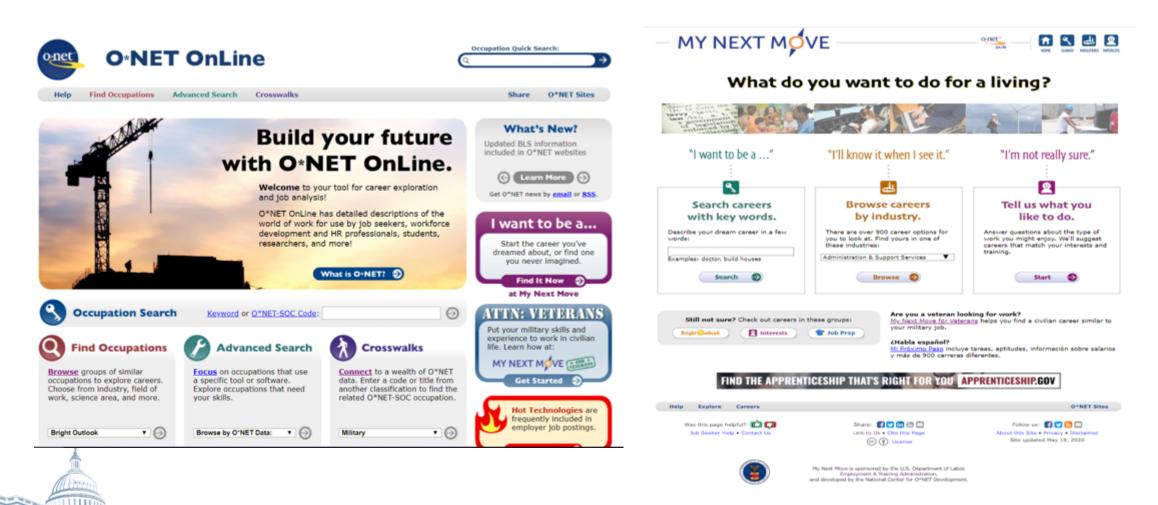


Employment and Training Administration Department of Labor

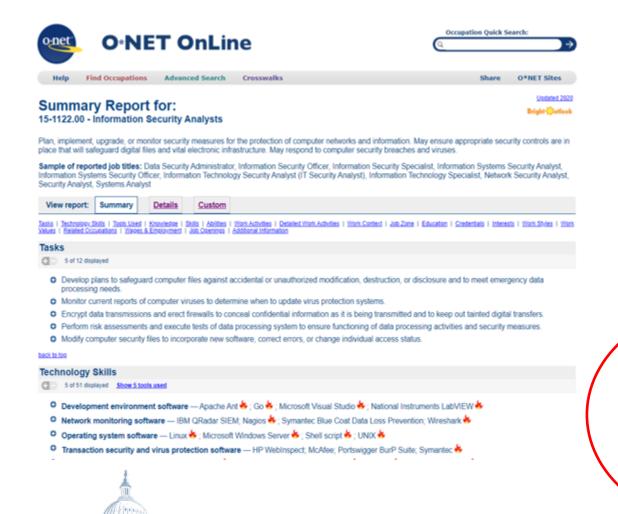
- Help to disseminate the valuable information about cybersecurity careers to a wider audience
 - ETA-sponsored public career information websites receive an average of 7 million visits per month
- Help promote cybersecurity as a training and career option to customers of the public workforce system
 - ETA grants to states and other partners
 - 2,400 local American Job Centers

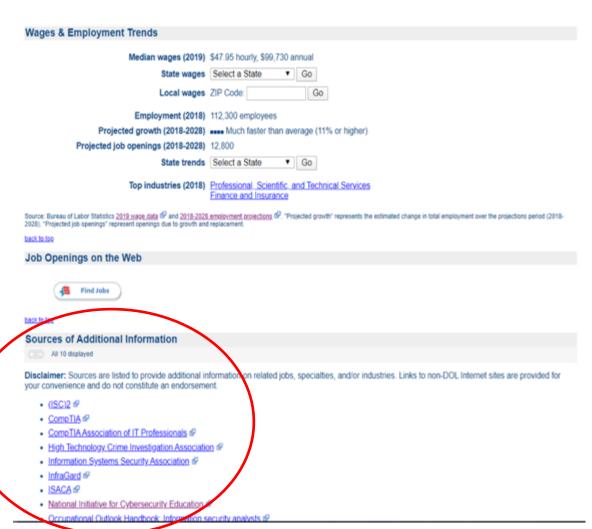


O*NET OnLine and MyNextMove



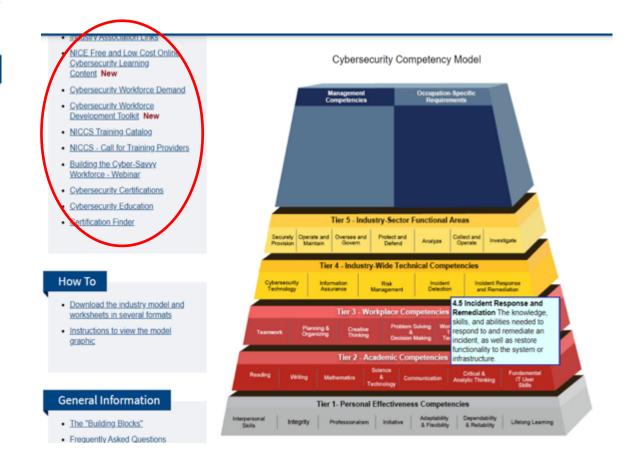
O*NET Profile for Information Security Analysts





Competency Model Clearinghouse







https://www.careeronestop.org/competencymodel/

FEDERAL CYBERSECURITY WORKFORCE SUMMIT



Q&A





FEDERAL CYBERSECURITY WORKFORCE SUMMIT

Cybersecurity Career Pathways for Federal Employees

Megan Caposell, Matt Isnor, Christopher Paris

The Challenge

Globally



- According (ISC)², the global cyber workforce shortage is projected to reach
 1.8 million by 2022
- That's more than 1 new cyber expert needed every minute

Domestically



There are over
504,000 vacant cyber
jobs in the United
States

Locally



- There are over
 86,625 vacant jobs
 in DC, MD, and VA
- The need for cyber jobs in our geographic area makes up nearly 20% of the need of the nation

Cyber has the Spotlight

National Cyber Strategy

To improve recruitment and retention of highly qualified cybersecurity professionals to the Federal Government, the Administration will continue to use the National Initiative for Cybersecurity Education (NICE) Framework to support policies allowing for a standardized approach for identifying, hiring, developing, and retaining a talented cybersecurity workforce.

Federal Cybersecurity Workforce Assessment Act

The Act furthers the work the U.S. Office of Personnel Management (OPM) and agencies have begun to identify the Federal cybersecurity workforce. It also positions us to improve our workforce planning capabilities for this critical workforce and promotes collaboration in implementation among agencies.

EO on America's Cybersecurity Workforce

The United States Government must create the organizational and technological tools required to maximize the cybersecurity talents and capabilities of American workers —especially when those talents and capabilities can advance our national and economic security.

President's Management Agenda

Developing a Workforce for the 21st Century: Improve the ability of employees to design career paths in federal service and for agencies to clarify career paths that would be most helpful to fulfill workforce planning needs.

Federal Cyber Career Pathways Initiative



WHO?

Working Group of cyber workforce representatives from the 24 CFO Act Federal agencies.



WHAT?

- A standard Federal career pathway framework unique to each NICE Framework Work Role.
- An interactive cyber career pathway tool available to the public.



WHY?

- Merge disparate efforts.
- **Standardize** implementation of the NICE Framework
- Recruit, retain, and develop the cyber workforce of the future
- Foster the Federal Government's **brand** as a competitive and desirable **employer for cyber talent**.

WG Participants & Benefits



Decentralized Model

- 9 Technical SMEs @ 16 hours / work role
- 3 Cyber Workforce Managers @ 148 hours / work role

X 52 Work Roles

X 24 Agencies

689k hours of SME / WF Manager Time

X \$56/hour (est. GS-14, Step 1)

=

Centralized Model

- 2 Technical SMEs @ 16 hours / work role
 X 52 Work Roles
- 3 Cyber Workforce Managers @ 136 hours

X 2 work roles

=

• 60k hours of SME / WF Manager Time

X \$56/hour (est. GS-14, Step 1)

=



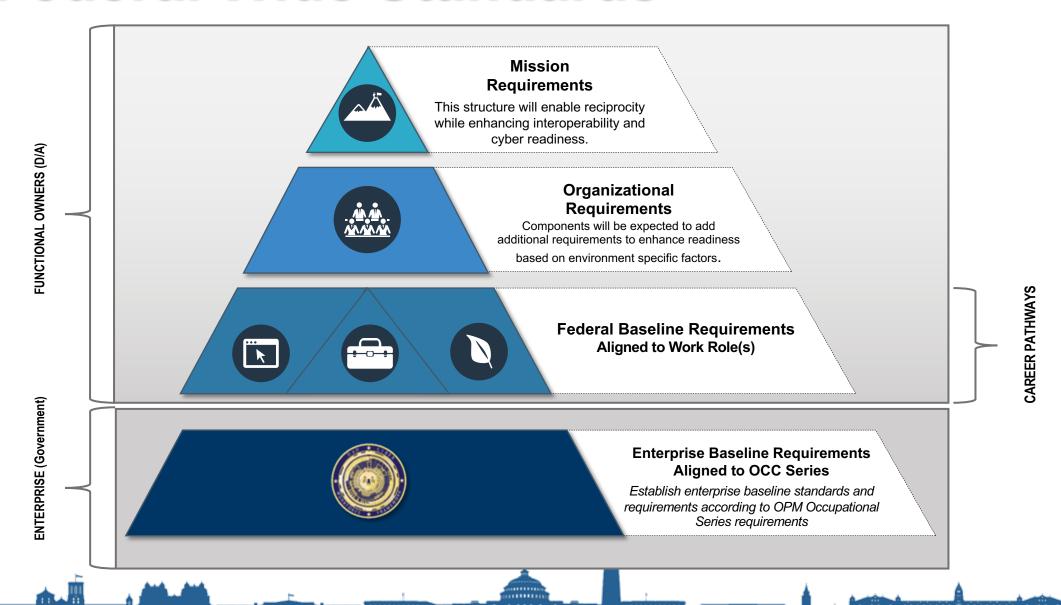


Total Federal-wide spend = \$3.3M,

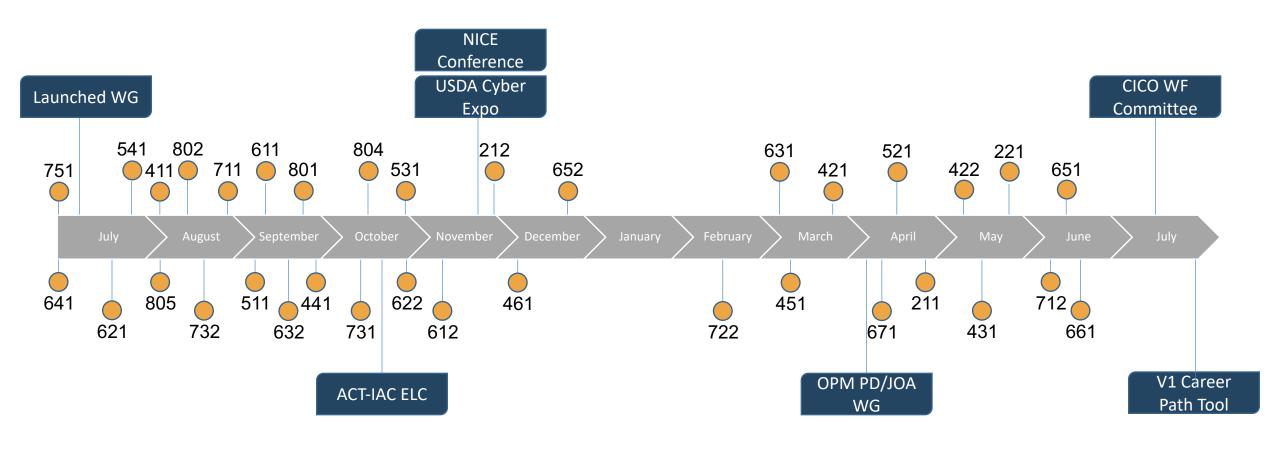
Cost Avoidance: \$35M and 629k hours of effort

21 of 24 CFO Act D/As

Federal Wide Standards



What We've Accomplished



Career Pathways Tool

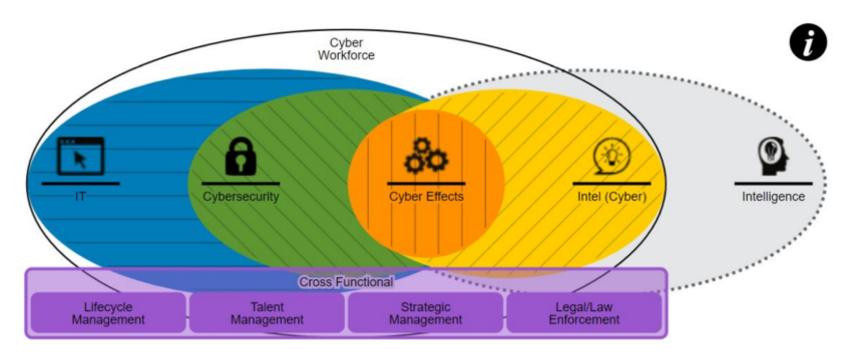
Career Pathways

Welcome to the Career Pathways tool!

This tool will help you plan out steps for your cybersecurity career.

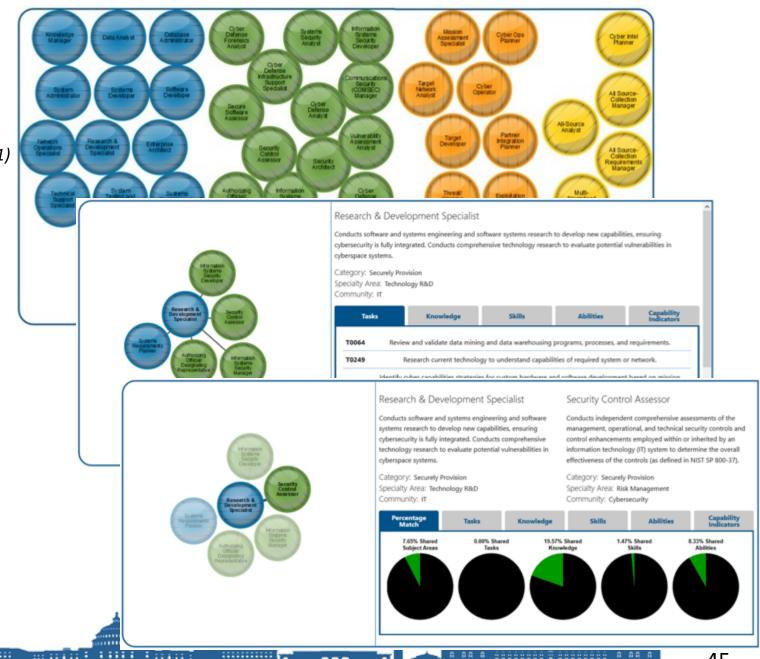
To start, select a work role below, or enter keywords in the search bar on the right.





Key Features

- Cyber Skill Communities and their alignment to work roles (v1)
- Relational views between work roles and the ability to compare roles based on overlapping Knowledge, Skills, Abilities, and Tasks (KSAT) (v1)
- Core KSAT (v1)
- Alignment to Federal Occupational Series (future sprint)
- Related functional and position titles (future sprint)
- On/Off Ramps, as well as Pairings to other work roles (future sprint)
- Suggested Training and Certifications (future sprint)
- Core Competencies (future sprint)
- Core Task Behavioral Indicators at Entry, Intermediate, and Advanced proficiency levels (future sprint)

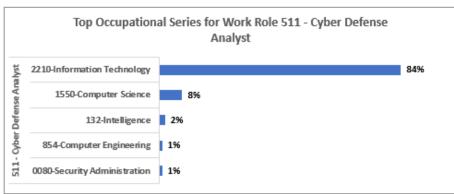


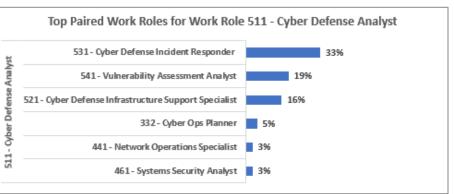
Additional Resources

Federal Government Wide Mapping of NICE Cybersecurity Work Roles

OPM Data as of 2019

Select Work Role			ž.	≣
111 - All-Source Analyst	211 - Law Enforcement lCounterIntelligen	212 - Cyber Defense Forensics Analyst	221 - Cyber Crime Investigator	
332 - Cyber Ops Planner	411 - Technical Support Specialist	421 - Database Administrator	422 - Data Analyst	Ī
422 - Data Analyst	431 - Knowledge Manager	441 - Network Operations Specialist	451 - System Administrator	Ī
461 - Systems Security Analyst	511 - Cyber Defense Analyst	521 - Cyber Defense Infrastructure Suppo	531 - Cyber Defense Incident Responder	
541 - Vulnerability Assessment Analyst	611 - Authorizing Official/Designating Re	612 - Security Control Assessor	621 - Software Developer	
622 - Secure Software Assessor	631 - Information Systems Security Devel	632 - Systems Developer	641 - Systems Requirements Planner	Ī
652 - Security Architect	671 - System Testing and Evaluation Spe	711 - Cyber Instructional Curriculum Deve	712 - Cyber Instructor	Ī
722 - Information Systems Security Mana	731 - Cyber Legal Advisor	732 - Privacy Officer/Privacy Compliance	751 - Cyber Workforce Developer and Ma	J
801 - Program Manager	802 - IT Project Manager	804 - IT Investment/Portfolio Manager	805 - IT Program Auditor	
901 - Executive Cyber Leadership				





Who Can Use the Tool?



EMPLOYERS

- Conducting workforce assessment & planning activities
- Consistent PD Development / Classification
- Tailored JOAs w/ Role-Specific Requirements
- Identifying training needs / aligning training budget to rolespecific training and certifications
- Learning Objectives, Curricula, Aptitude/Performance-based assessments aligned to work roles



PROFESSIONALS

- Clear understanding of the Cyber Workforce, Skill Communities, Work Roles
- Ability to identify, analyze, compare cyber roles of interest
- Upskill / Reskill using role-specific training and certifications
- Individual development plans to achieve desired career path
- Rewarding and challenging career

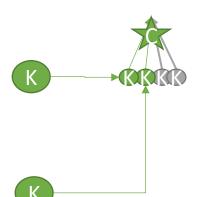


STUDENTS / RECENT GRADS

- Identify cyber roles of interest
- Understand relationship and progressions between work roles and communities
- Identify and pursue training and certifications that may increase preparedness for a cyber career within the Federal government

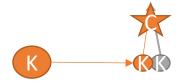
What's Next?

Work Role

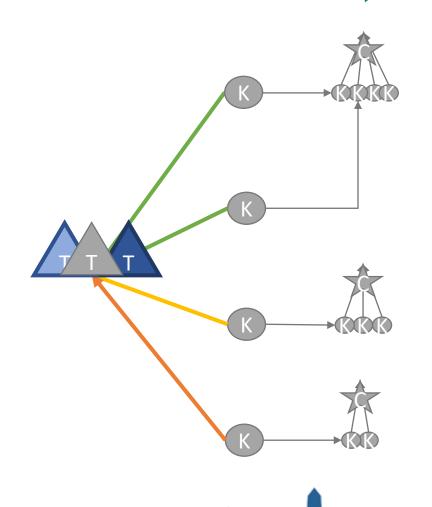




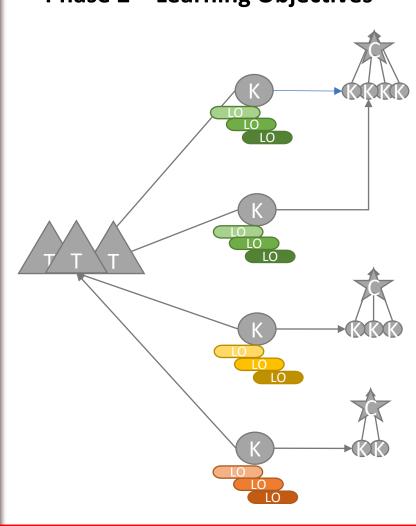




Phase 1 – Link KSAs to Tasks



Phase 2 – Learning Objectives



Phase 2 Initiatives

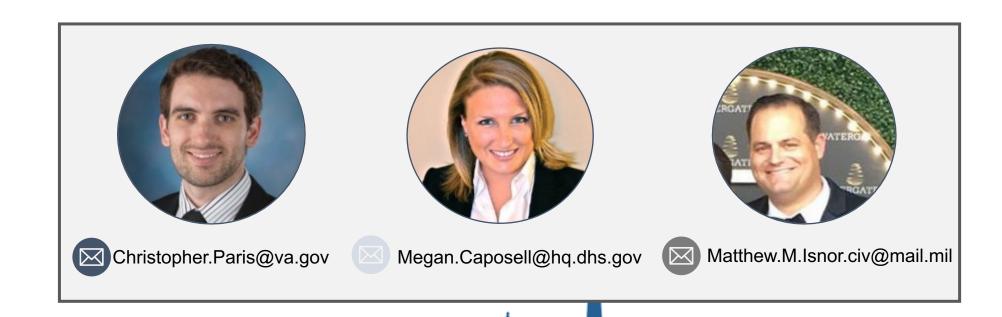
- Community and Work Role Learning Objectives
- Behavior-based Interview Questions
- Criteria and Requirements for Aptitude / Performance-based Assessments
- Criteria and Requirements for Federal Credentialing Body

What additional cyber workforce related challenges would you want the interagency Working Group to address?

Join the Working Group

For more information on the Inter-Agency Federal Career Path Working Group, visit our page on the OMB Max Portal:

https://community.max.gov/pages/viewpage.action?spaceKey=Management&title=Federal+Cybersecurity+Workforce+Interagency
+Career+Path+Planning+Working+Group



FEDERAL CYBERSECURITY WORKFORCE SUMMIT

Cybersecurity Career Pathways for Federal Employees

Q&A



PRESIDENT'S CUP CYBERSECURITY COMPETITION

To Identify, Recognize, and Reward the Best Cyber Talent in Federal Service

Overview



- President's Cup 2019 Wrap-Up
- President's Cup 2019 Challenge Release
- President's Cup 2020
 - President's Cup 2020 Improvements
 - President's Cup 2020 Format
 - Teams
 - Individuals
 - President's Cup 2020 Dates
 - President's Cup 2020 Final Round



President's Cup 2019 Wrap-Up

- Two Tracks Teams and Individuals
- Two Qualifying Rounds per Track
 - "Game-show" style
 - Held remotely over 10 days with 8 hour time limit
- Challenges from across NICE Cybersecurity
 Workforce Framework
- Final round consisted of 3D virtual "Escape Room

Teams Round 1 Gameboard

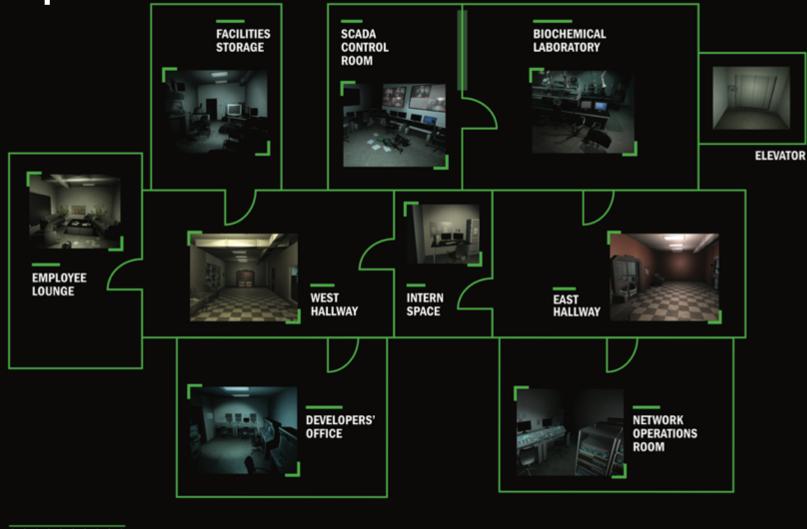
ANALYZE AND INVESTIGATE	COLLECT AND OPERATE	OPERATE AND MAINTAIN	PROTECT AND DEFEND	SECURELY PROVISION
250	250	250	250	250
500	500	500	500	500
1000	1000	1000	1000	1000







Escape Room Map







President's Cup 2019 Wrap-Up (Cont'd)

- Over 1000 registrants across over 200 teams and individuals
- Over 6,000 combined hours across 3 rounds of the competition
- Over 3300 Challenges Attempted, with close to 1800 Challenges Solved Successfully
- Winners celebrated at EEOB with awards ceremony hosted by VPOTUS



PCCC 2019 Livestream: https://www.youtube.com/watch?v=V7Qb xrja27I



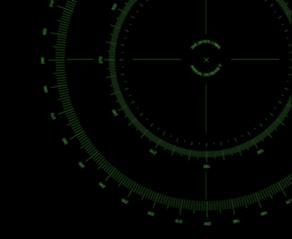


President's Cup 2019 Challenges

- President's Cup Cyber Competition 2019 Challenges to be released to the community by end of June
 - 48 of 72 Challenges to be released on github.com/cisagov as "open-source" resources
 - All 72 challenges to be released on a cloud-hosted President's Cup gameboard for .gov/.mil to participate
 - "Gameboard" application to be released on <u>github.com/cmu-sei</u> for cyber community to use in future cyber competitions
 - Stay tuned for more info at cisa.gov/presidentscup!







President's Cup Cybersecurity Competition 2020





President's Cup 2020 Improvements



New Challenge Formats

- Multi-part and multi-stage challenges
- Samples of each new format available during registration

New Challenge Focus

- Work-role based to encourage specialization
- Two separate individual tracks
- Longer registration window
- More information provided to competitors up-front on challenge board



President's Cup 2020

The competition will be organized around NICE Cybersecurity Workforce Framework Work Roles, with the Solo competition broken down into two tracks:

- Solo Competition
 - Track A
 - Cyber Defense Forensic Analyst
 - Cyber Defense Incident Responder
 - Track B
 - Vulnerability Assessment Analyst
 - Exploitation Analyst

- Team Competition
 - Cyber Defense Incident Responder
 - Cyber Defense Forensics Analyst
 - Cyber Defense Infrastructure Support Specialist
 - Cyber Defense Analyst
 - Exploitation Analyst
 - Vulnerability Assessment Analyst
 - Software Developer
 - Network Operations Specialist



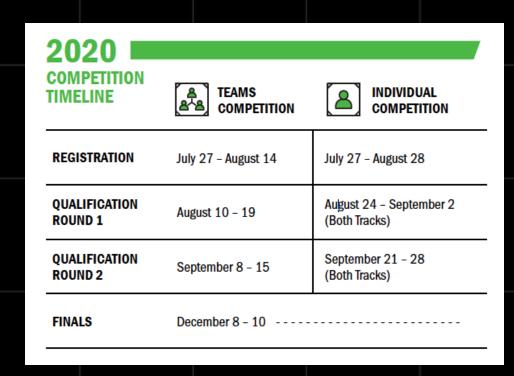
Participants can compete in any or all three categories (Solo Tracks A and B, Teams)



President's Cup 2020 Dates

Qualifiers

- Must succeed in first qualifier round to participate in second round
 - Teams best team from each Department, plus top 20% based on score
 - Individuals Top 100
- Final Round
 - Hosted live in Arlington, VA
 - Top 5 Teams and Top 10 Individuals in Tracks A/B

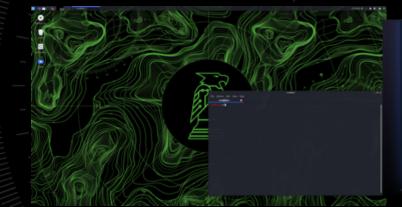




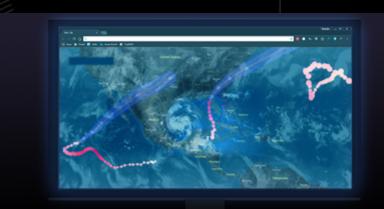


President's Cup 2020 Final Round

- Live-stream
- Featuring a new "twist" on the Escape Room format
- More details to come...
- Register at presidentscup.cisa.gov on July 27th!

















FEDERAL CYBERSECURITY WORKFORCE SUMMIT

President's Cup Cybersecurity Competition

Q&A

Wrap Up

- Your feedback is important. Please watch for an email with a survey link.
- Today's Summit will be followed by a 4-part webinar series:
 - Pay Flexibilities July 21, 2020
 - Hiring Flexibilities August 11, 2020
 - Candidate Assessment September 15, 2020
 - Interpretive Guidance for Cybersecurity Positions October 1, 2020
 - Webinar registration link: https://www.eventbrite.com/e/federal-developments-cybersecurity-workforce-webinar-series-registration-109857843768