

# NIST Identity, Credential, and Access Management (ICAM) Workshop Outcomes

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#PSCR2019

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# The What?

## **NCCOE AND PSCR CYBERSECURITY WORKSHOP**

IDENTITY, CREDENTIAL, & ACCESS MANAGEMENT  
APRIL 16 – 17, 2019

- **Topics included:**
  - **Identity, Credential & Access Management (ICAM)**
  - **Authentication**
  - **Federation**
  - **Interoperability**
  - **Information sharing**
  - **Security policy & governance**

# The Who?

Texas Department of Public Safety

Department of Homeland Security

Kansas Bureau of Investigation

Houston Fire Department Safety

Washington State Patrol

MD DPSCS-CJIS AT&T NYPD

GTRI

ACE IJIS Institute FBI/CJIS

TN Bureau of Investigation Diverse Computing, NC. - CJIS

CommSys Inc

FBI CJIS **FirstNet** LA-RICS

Motorola Solutions

DHS OEC Division

Oasys International Corporation

Colorado Div. of Homeland Security and Emergency Management

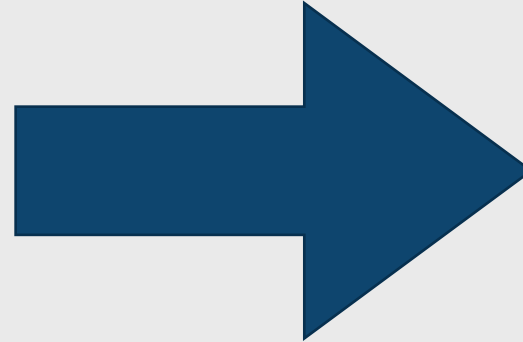
Texas Department of Public

N.C. State Bureau of Investigation

NIST

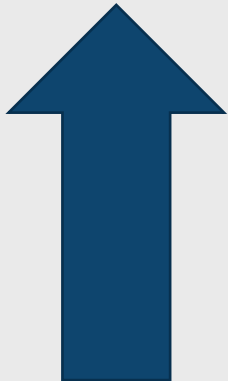
# The Why?

**It's a time of transition...**



# The Why?

## Increase in Software as a service (SaaS) application architectures & Cloud Services

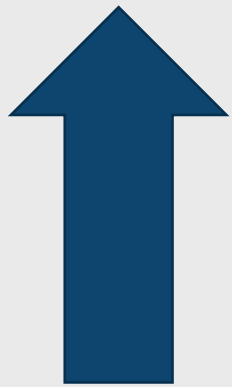


**# of mobile applications and data on mobile backends in the cloud**

- **Growth in smart phones and tablets**
- **Typical model is client (often a mobile application) on the device accessing data in third party cloud**
- **Common for SaaS offering to give users a new credential (username/password)**

# The Why?

Increase in number of credentials managed

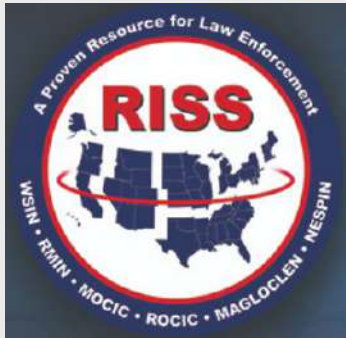


**# of credential managed  
by Public Safety  
Personnel**

- **Number of credentials used by public safety first responders will grow as multiple SaaS applications are used in the line of duty**
- **Organizations will need to make sure user accounts in each SaaS resources are updated as the user leaves or changes roles**
- **Challenges with remembering passwords, often leads to password reuse**

# The Why?

Continuing need for information sharing



**Need for identity infrastructure that supports cross-jurisdictional information sharing**



# The Why?

And Interoperability!



18,000 organizations in Law Enforcement alone.

# What we've already done!

NIST SP1800-13 draft version 2 published May 29<sup>th</sup>, 2019



# What we heard...



# What we heard...



## **Community is resource constrained:**

- **Limited time to focus on ICAM challenge, have to do their day jobs, need a driver and/or forcing function**
  - **One potential idea proposed by the attendees: Need for federal governance / program office**
- **Limited expertise, especially at smaller local and tribal public safety organizations**

# What we heard...

## Community needs vision & mission for ICAM!

- **Vision to be defined...**
- **Mission – something around the lines of: “Getting the right data to the right people at the right time with the right protections and only if its for the proper reason and in an efficient manner”**

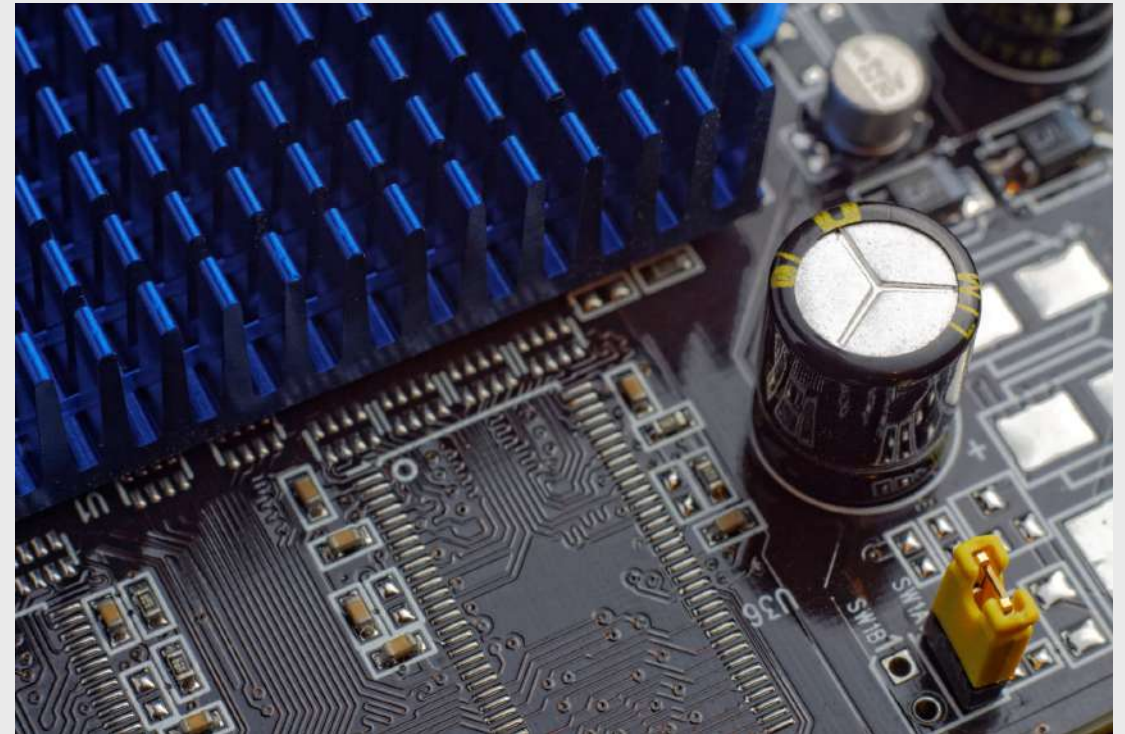
**One potential vision/need is a “Google” for public safety – the ability to quickly access information from public safety databases across the country using plain language and partial information**



# What we heard...

## Challenge of legacy technology and architectures:

- **Message switches**
- **Queries and keys**
- **Inability to integrate with Federation standards**
- **Access is based on Originating Agency Codes (ORIs)**
  - **Which does not support role based access**



# What we heard...



## **Need for cross jurisdiction collaboration and interoperability:**

- **Organizations need buy in from data owners who will need to conduct risk assessments to decide what policies need to be enforced**
- **Subsequently the community will need to decide on data categorization issues:**
  - **Data tagging**
  - **Attribute creation**
  - **Dissemination standards**

# What we heard...

**There is a “culture of wanting more information”:**

- **Organizations want information but don't want to share**
- **Fear, uncertainty, and doubt around adoption cloud technologies**
  - **Despite CJIS certified CSPs and Nlets cloud pilots**
- **Need for trust frameworks so organizations know how shared data is protected**





# What we heard...



## Funding is a challenge, but PSO's can:

- **Look for alternative funding avenues within state/county/city where data collected by law enforcement is also useful. Department of Transportation was cited as an example in Kansas**
- **Join up with other neighboring jurisdictions to gain economies of scale for purchasing**
- **Include security requirements as part of infrastructure upgrade procurements**
- **Take advantage of federal funding and grants**

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**What's next?**

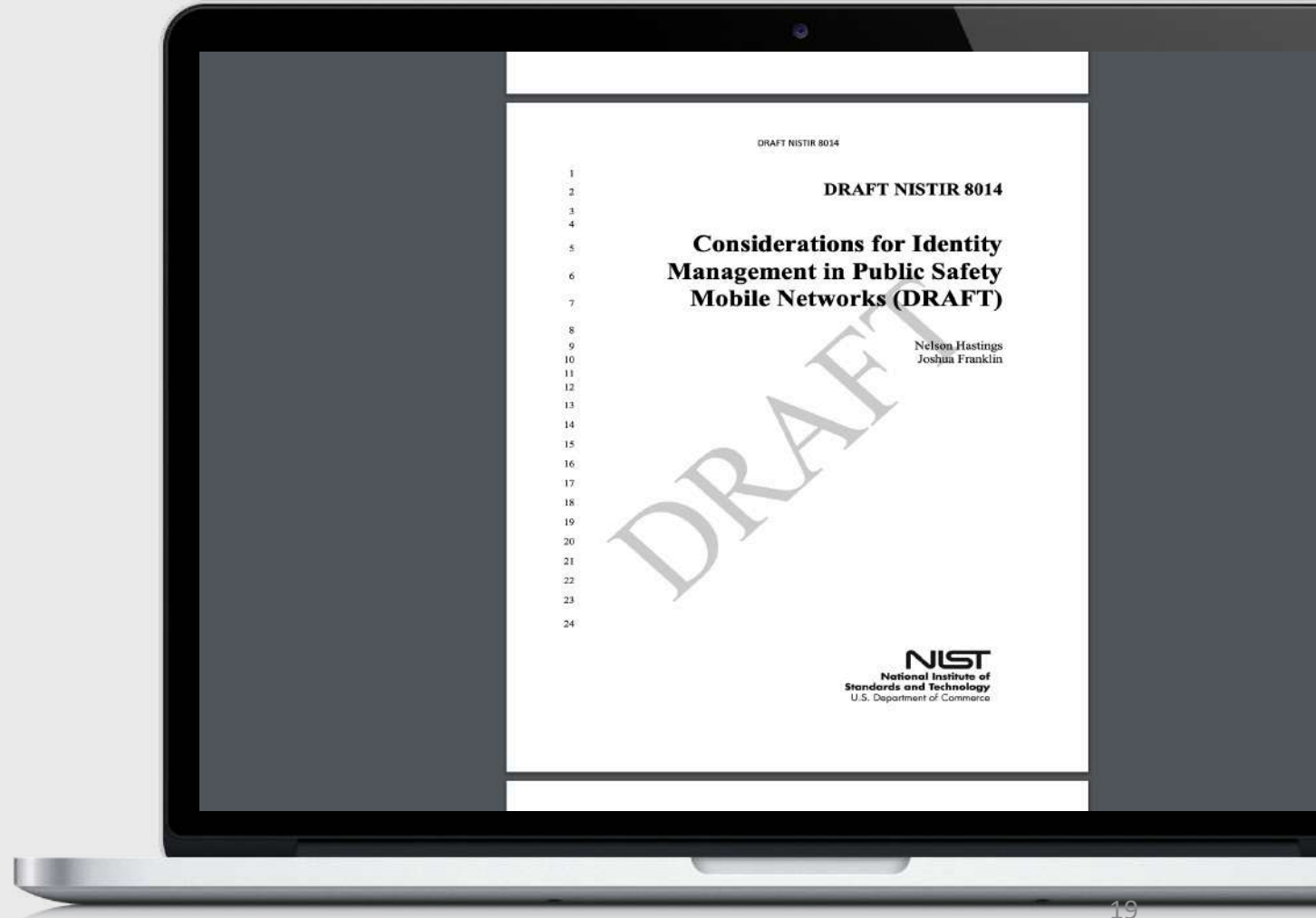
# What's Next...

## DRAFT NISTIR 80XX

NIST CYBERSECURITY FOR PUBLIC SAFETY

WORKSHOP – SUMMARY OF FINDINGS

- Agenda
- Summary of each presentation
- Additional details on what we heard
- Recommendations from community
- Next Steps



# What's Next...



## **Cultivate community of interest**

Continued engagement with the Public Safety First Responder Community

- Federal, State & local, NLETs, CJIS, DHS, NEMESIS, NFPA, etc...

- What events should we be attending?



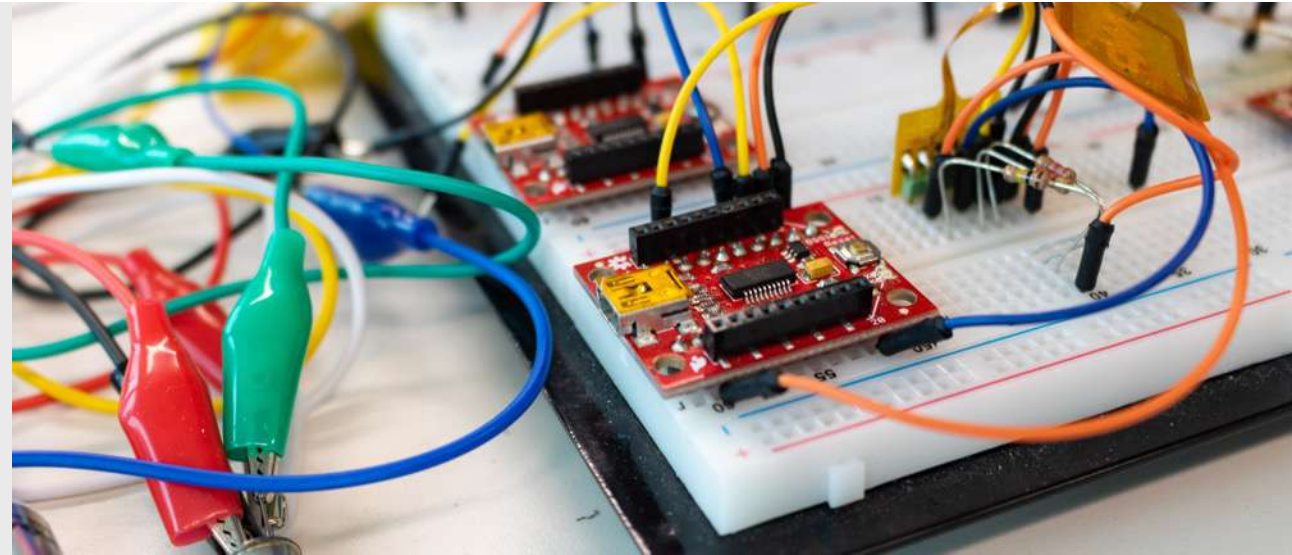
Potential PSCR funding opportunities

**Open Innovation funding to help catalyze gap areas within industry**

- **Which gaps should we be focusing on?**

# New Federated ICAM Projects

- Provide proof of concept federation, authentication, and mobile technologies that meet public safety requirements
- Produce documentation to educate public safety organizations on ICAM topics and technology adoption
- Identify technological and functional gaps in existing capabilities, facilitating innovative solutions and feedback to standards organizations
- Provide detailed build documentation and best practices
- Support the creation/adoption of policies and standardization



## New Lab and Funding for FY19-20

# New Areas of Collaboration Across NIST



**PULLING  
THE  
FUTURE  
FORWARD**



## **OMB M4-04**

**Opened up federal requirements for authentication beyond PIV cards**



## **Update to (Federal Information Processing) FIPs Requirements**

**New FIPs requirements to support OMB M4-04**

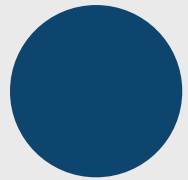


## **New NCCoE projects**

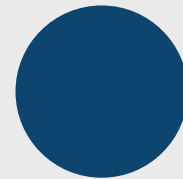
**Specific to ICAM technologies such as FIDO 2.0**

# Questions?

# Contact Us!



**PSFR-NCCoE@nist.gov**





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**POLICE**

**THANK YOU**

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Come back for the  
**Next  
Session**  
**1:35 PM**