

Session 3: Community Resilience Priorities and Solutions

Jane Cage, InsightFive22, Joplin, MO, Citizens Advisory Recovery Team

For over 25 years Jane was an entrepreneur and a COO running the internal operations of a regional IT networking company. She and her partners grew the company from one location to seven across the Midwest. The partners sold to new ownership in 2012. Jane was recognized as one of the Top 100 Women in the IT Channel and inducted into the CompTIA IT Hall of Fame. Also, for over 12 years, she has been active as a peer group and meeting facilitator.



In May of 2011 Joplin, Missouri was devastated by an EF-5 tornado that destroyed 1/3 of the city. Since that time, she's been heavily involved in the community's recovery as the volunteer leader of the CART (Citizens Advisory Recovery Team), the group that worked to develop a long-term vision for Joplin. She has seen firsthand what difficult work long-term community recovery really is and has had opportunities to work with cities across the country. In 2012, DHS awarded Jane the Rick Rescorla National Award for Resilience.

Today, Jane is active as a peer group and meeting facilitator, an instructor for the FEMA Emergency Management Institute, and continues her involvement in Joplin's long-term recovery.

Abstract:

A Whole Community Approach to Recovery Data and Vision: The Role of Citizens

It takes the combined efforts of the entire community to accomplish a successful recovery. Qualitative and quantitative data can be obtained by enlisting the help of citizens and volunteers as true partners to elected and community officials. Hear the story of how Joplin citizens helped guide and support recovery through participation and interfacing with federal, state and local government.