

The National Institute of Standards and Technology (NIST) intends to issue a Request for Information (RFI) in the Federal Register to gather information about the level of awareness throughout critical infrastructure organizations, and initial experiences with the Framework for Improving Critical Infrastructure Cybersecurity (the “Framework”).

All comments received in response to this RFI will be posted publicly without change or redaction, so commenters should not include information they do not wish to be posted (e.g., personal or confidential business information).

A summary of the RFI is included below. Once the Federal Register publishes the RFI, this page will be updated with a link to the notice and additional information on how to submit information in response to the RFI. It is anticipated that the RFI will allow 45 days for responses to be submitted. In the case of a discrepancy between what is posted in the summary of the RFI below and the notice published in the Federal Register, the publication in the Federal Register controls. If you have any questions, please contact NIST at [cyberframework@nist.gov](mailto:cyberframework@nist.gov).

The national and economic security of the United States depends on the reliable functioning of critical infrastructure,<sup>1</sup> which has become increasingly dependent on information technology. Recent cyber attacks and publicized weaknesses reinforce the need for improved capabilities for defending against malicious cyber activity. This will be a long-term challenge. Additional steps must be taken to enhance existing efforts to increase the protection and resilience of critical infrastructure, while maintaining a cyber environment that encourages efficiency, innovation, and economic prosperity while also protecting privacy and civil liberties.

1 For the purposes of this RFI the term "critical infrastructure" has the meaning given the term in 42 U.S.C. 5195c(e): "systems and assets, whether physical or virtual, so vital to the United States that the incapacity or destruction of such systems and assets would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters."

2 Exec. Order No. 13636, Improving Critical Infrastructure Cybersecurity, 78 FR 11739 (February 19, 2013).

3 <https://www.federalregister.gov/articles/2014/02/18/2014-03495/cybersecurity-framework>  
By Executive Order,<sup>2</sup> the Secretary of Commerce was tasked to direct the Director of the National Institute of Standards and Technology (NIST) to lead the development of a voluntary framework to reduce cyber risks to critical infrastructure (the “Framework”).<sup>3</sup> The Framework consists of standards, methodologies, procedures and processes that align policy, business, and technological approaches to address cyber risks. The Framework was developed by NIST using information collected through the RFI that was published in the Federal Register on February 25, 2013, a series of open public workshops, and a 45-day public comment period announced in the Federal Register on October 29, 2013. It was published on February 12, 2014, after a year-long, open process involving private and public sector organizations, including extensive input and public comments, and announced in the Federal Register (79 FR 9167) on February 18, 2014. 2  
Given the diversity of sectors in the Nation’s critical infrastructure, the Framework development process was designed to build on cross-sector security standards and guidelines that are immediately applicable or likely to be applicable to critical infrastructure, to increase visibility and adoption of those standards and guidelines, and to find potential areas for improvement (i.e.,

where standards/guidelines are nonexistent or where existing standards/guidelines are inadequate) that need to be addressed through future collaboration with industry and industry-led standards bodies. The Cybersecurity Framework incorporates voluntary consensus standards and industry best practices to the fullest extent possible and is consistent with voluntary international consensus-based standards when such international standards advance the objectives of the Executive Order. The Framework is designed for compatibility with existing regulatory authorities and regulations, although it is intended for voluntary adoption.

NIST remains committed to helping organizations understand and use the Framework. In the five-plus months since the document was published, NIST has reached out and responded to a large number of organizations to raise awareness, answer questions, and learn about their experiences with the Framework.

NIST has worked closely with industry groups, associations, non-profits, government agencies, and international standards bodies to increase awareness of the Framework. NIST has promoted the use of the Framework as a basic, flexible, and adaptable tool for managing and reducing cybersecurity risks, most frequently working in partnership with leaders at all levels of stakeholder organizations.

While the initial focus was on cross-sector needs, Section 8(b) of the Executive Order called on “Sector Coordinating Councils to review the Cybersecurity Framework and, if necessary, develop implementation guidance or supplemental materials to address sector-specific risks and operating environments.” NIST has participated in these and similar industry-government collaborative activities, in some cases serving in an advisory capacity.

In the time since the Framework’s publication, NIST’s primary goal has been to raise awareness of the Framework and how it can be used to manage cyber risks, in order to assist industry sectors and organizations to gain experience with it. While NIST appreciates that widespread implementation of the Framework can only occur over time, NIST views extensive voluntary use as critical to achieving the goals of the Executive Order. For these reasons, NIST is interested in learning about individual companies’ and other organizations’ knowledge of and experiences with the Framework. NIST wants to better understand how companies and organizations in all critical infrastructure sectors are approaching and making specific use of the Framework, in accordance with Section 7(f) of the Executive Order. This includes learning about which aspects of the

awareness, NIST solicits information about awareness of the Framework and its intended uses among organizations.

1. What is the extent of awareness of the Framework among the Nation's critical infrastructure organizations? Six months after the Framework was issued, has it gained the traction needed to be a factor in how organizations manage cyber risks in the Nation's critical infrastructure?

**No, because the program is voluntary. There is no incentive to implement the Framework for Critical Cyber Assets.**

2. How have organizations learned about the Framework? Outreach from NIST or another government agency, an association, participation in a NIST workshop, news media? Other source?

**Mainly from NIST and other government agencies such as PSC and DOE.**

3. Are critical infrastructure owners and operators working with sector-specific groups, non-profits, and other organizations that support critical infrastructure to receive information and share lessons learned about the Framework?

**NYPA works with the NYS Utility Cyber Security Group and we discuss NIST regularly.**

4. Is there general awareness that the Framework:

a. Is intended for voluntary use? - **yes**

b. Is intended as a cyber-risk management tool for all levels of an organization in assessing risk and how cybersecurity factors into risk assessments? - **yes**

c. Builds on existing cybersecurity frameworks, standards, and guidelines, and other management practices related to cybersecurity? - **yes**

4. What are the greatest challenges and opportunities – for NIST, the Federal government more broadly, and the private sector – to improve awareness of the Framework?

**A major issue is that framework is voluntary. If they want to improve awareness then they should be using the CERTS to spread the word.**

5. Given that many organizations and most sectors operate globally or rely on the interconnectedness of the global digital infrastructure, what is the level of awareness internationally of the Framework?

**N/A, we are not global**

6. If your sector is regulated, do you think your regulator is aware of the Framework, and do you think it has taken any visible actions reflecting such awareness?

**Yes, NERC CIP.**

8. Is your organization doing any form of outreach or education on cybersecurity risk management (including the Framework)? If so, what kind of outreach and how many entities are you reaching? If not, does your organization plan to do any form of outreach or awareness on the Framework?

**Yes- to other NYS utilities**

9. What more can and should be done to raise awareness?

**Better communication, training and tying these ideas together**

## Experiences with the Cybersecurity Framework

NIST is seeking information on the experiences with, including but not limited to early implementation and usage of, the Framework throughout the Nation's critical infrastructure. NIST seeks information from and about organizations that have had direct experience with the Framework. Please provide information related to the following:

1. Has the Framework helped organizations understand the importance of managing cyber risk?

**Maybe, but for us we do this already, NERC CIP, etc**

2. Which sectors and organizations are actively planning to, or already are, using the Framework, and how?

**ESSC & ICS-CERT**

3. What benefits have been realized by early experiences with the Framework? **Nothing obvious yet.**

4. What expectations have not been met by the Framework and why? Specifically, what about the Framework is most helpful and why? What is least helpful and why?

**None, already aware of the benefits**

5. Do organizations in some sectors require some type of sector specific guidance prior to use?

**No**

6. Have organizations that are using the Framework integrated it with their broader enterprise risk management program?

**Not yet.**

7. Is the Framework's approach of major components – Core, Profile, and Implementation Tiers – reasonable and helpful?

**Yes, easy to understand, straight forward**

8. Section 3.0 of the Framework ("How to Use the Framework") presents a variety of ways in which organizations can use the Framework.

- a. Of these recommended practices, how are organizations initially using the Framework?

- b. Are organizations using the Framework in other ways that should be highlighted in supporting material or in future versions of the Framework?

**They should be mapped to existing standards**

- c. Are organizations leveraging Section 3.5 of the Framework ("Methodology to Protect Privacy and Civil Liberties") and, if so, what are their initial experiences? If organizations are not leveraging this methodology, why not?

**No**

d. Are organizations changing their cybersecurity governance as a result of the Framework?

**Not known at this time**

e. Are organizations using the Framework to communicate information about their cybersecurity risk management programs – including the effectiveness of those programs – to stakeholders, including boards, investors, auditors, and insurers?

**Not yet**

f. Are organizations using the Framework to specifically express cybersecurity requirements to their partners, suppliers, and other third parties?

**No, but it has potential**

9. Which activities by NIST, the Department of Commerce overall (including the Patent and Trademark Office (PTO); National Telecommunications and Information Administration (NTIA); and the Internet Policy Taskforce (IPTF)) or other departments and agencies could be expanded or initiated to promote implementation of the Framework?

**No idea**

10. Have organizations developed practices to assist in use of the Framework?

**No, we are just beginning to look at the benefits to the IT group in using the Framework. We have no plans to use this with Operations.**

#### Roadmap for the Future of the Cybersecurity Framework

NIST published a Roadmap<sup>6</sup> in February 2014 detailing some issues and challenges that should be addressed in order to improve future versions of the Framework. Information is sought to answer the following questions:

1. Does the Roadmap identify the most important cybersecurity areas to be addressed in the future?

**No, leaves out detail, vague on physical security**

2. Are key cybersecurity issues and opportunities missing that should be considered as priorities, and if so, what are they and why do they merit special attention?

**Physical diversity, Supply chain, Path diversity, Telecommunication**

3. Have there been significant developments – in the United States or elsewhere – in any of these areas since the Roadmap was published that NIST should be aware of and take into account as it works to advance the usefulness of the Framework?

**Metcalf Incident & CIP-014.**