



UNITED STATES DEPARTMENT OF COMMERCE
National Institute of Standards and Technology
Gaithersburg, Maryland 20899

January 18, 2013

Dear NIST Measurement Services Customer,

The National Institute of Standards and Technology (NIST), U.S. Department of Commerce, is the Federal agency responsible for developing, maintaining and disseminating national metrology standards – realizations of the International System of Units (SI) - for the basic measurement quantities, and for many derived measurement quantities. Measurement results throughout the U.S., and indeed the world, are traceable to NIST's realizations of the SI. In turn, NIST establishes the traceability of its own measurement results and the values of its own standards while operating in accordance with the [NIST Quality System](#). The NIST Quality System is based on ISO/IEC 17025:2005 for its measurement and calibration functions. ISO REMCO Guide 34 is used as the relevant standard for functions specific to the development and production of Certified Reference Materials, called NIST Standard Reference Materials (SRMs). The Quality System for the delivery of measurement services is based on ISO 9001. Conformance to these standards for the NIST laboratories and divisions performing and delivering measurement services has been verified using an assessment process administered by NIST's Quality Manager as described in the quality manual [NIST QM-I](#).

As the primary agency for U.S. measurement standards, NIST does not employ third-party audits. In general, NIST will not sign any affidavits, acknowledgement forms, or other documents that may be required by any domestic or foreign entity for policy governing procurement of goods and services. Such documents generally contain provisions that conflict with U.S. statutes and/or ask NIST to document how NIST fulfills the requirements of ISO/IEC 17025 with regard to traceability to itself.

It is intended that this information along with the descriptions of policies, terms and conditions of the NIST's provision of [Calibration Services](#) and/or [Standard Reference Materials](#), will serve the goals of your inquiry.

For further information please contact:

NIST Quality Manager
NIST
100 Bureau Drive, Stop 2100
Gaithersburg, MD 20899-2100
Phone:(301) 975-2323, email:
sally.bruce@nist.gov

Sincerely,

A handwritten signature in cursive script that reads "Sally S. Bruce".

Sally Bruce,
NIST Quality Manager

The logo for the National Institute of Standards and Technology (NIST), consisting of the letters "NIST" in a bold, black, sans-serif font.