

2016 Dallas Regional Conference

September 22, 2016

Schedule subject to change

September 21			
1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional) Cindy Milrany, Chief Financial Officer, Freese and Nichols		
5:30- 6:30 pm	Speakers Reception		
September 22			
7:00 – 8:00 am	Continental Breakfast		
8:00 – 9:30 am	Opening Plenary, Welcome <ul style="list-style-type: none"> • Mac McGuire, Chief Executive Officer, Quality Texas • Robert Fangmeyer, Director, Baldrige Performance Excellence Program Plenary Session: Leadership Presentations by 2015 Award recipients <ul style="list-style-type: none"> • Deanna Herwald, Vice President, Quality Management Systems, MidwayUSA • Mary Searcy Bixby, Founder, President and Chief Executive Officer, Charter School of San Diego • David L. Ramsey, President and Chief Executive Officer, Charleston Area Medical Center Health System • Dean F. Kappel, President Emeritus, Mid-America Transplant 		
9:30 – 9:45 am	Networking Break		
	Concurrent Sessions		
	Room tbd	Room tbd	Room tbd
9:45 – 10:30 am	Strategy Brenda Grant Chief Strategy Officer CAMC Health System	Employee Engagement Allyson Young HR and Brand Director K&N Management	Getting Started: A Primer for Designing Your Institutional Measurement System Bao Huynh, Director, Institutional Effectiveness Richland College
10:45 -11:30 am	Customers Deanna Herwald Vice President, Quality Management Systems MidwayUSA	How Baldrige Has Helped Address Challenges in Education Lisa Muller Assistant Superintendent, Teaching and Learning Jenks Public Schools	Take it Off the Shelf: A Strategic Plan That Works Emily Padula, Chief Strategy Officer Hill Country Memorial
11:45am – 12:30pm	Measurement, Analysis and Knowledge Management Steve Haven Director, Performance Improvement & IT Mid-America Transplant	Identifying and Addressing Performance Gaps Using the Baldrige Criteria Allison Carter Director PricewaterhouseCoopers Public Sector	Strategy Tim Tuter, Executive Director Wade Aschbrenner, External Relations Coordinator Charter School of San Diego
12:30 -1:30 pm	Lunch		
1:30 – 2:15 pm	Workforce Kristi Snyder, Vice President, Human Resources; Cindy Burkholder, Corporate Director, Human Resources CAMC Health System	Leading for Innovation JoAnn Sternke Superintendent Pewaukee School District	Customers Cindy Milrany Chief Financial Officer Freese and Nichols
2:15-2:30 pm	Break		
2:30-3:15 pm	Operations Tiffany Yandell, Operations and Technology Administrator; Tim Tuter, Executive Director Charter School of San Diego	Quality Texas State Award Recipient Session	Workforce Barbara Sappah, Senior Improvement Advisor Southcentral Foundation
3:30-4:00 pm	Closing Speaker – Gerry Agnes, President and CEO, Elevations Credit Union		