

preliminary Conference schedules*

SEPTEMBER 13 AND 14, NEWPORT BEACH, CA

Registration Hours: September 13, 1:00 pm to 4:00 pm
September 14, 7:00 am to 3:00 pm

Monday, September 13, 2010: Newport Beach, CA

1:00 - 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional)
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Tuesday, September 14, 2010: Newport Beach, CA

7:00 - 8:00 am	Continental Breakfast		
8:00 - 9:30 am	Opening Plenary Session: Welcome and Opening Remarks: California Council for Excellence and Baldrige Program Leadership Presentations From 2009 Award Recipients: <ul style="list-style-type: none"> • Larry Potterfield, CEO, MidwayUSA • Lisa Michaelis, Administrator, Heartland Regional Medical Center, Heartland Health • Mike Sather, Center Director, VA Cooperative Studies Program Clinical Research Pharmacy Coordinating Center 		
9:30 - 9:45 am	Networking Break		
	Concurrent Sessions		
9:45 - 10:30 am	Leadership AtlantiCare	Sustainable Improvement Iredell-Statesville Schools	Encouraging Innovation Sharp HealthCare
10:45 - 11:30 am	Strategic Planning Honeywell FM&T	Using Baldrige to Align Your Organization Poudre Valley Health System	Workforce Focus AtlantiCare
11:45 am - 12:30 pm	Customer Focus AtlantiCare	Leadership Honeywell FM&T	Strategic Planning University of Wisconsin- Stout
12:30 - 1:30 pm	Lunch		
1:30 - 2:15 pm	Measurement, Analysis, and Knowledge Management Heartland Health	2009 California Gold Award Recipient Navy Fleet Readiness Center	Open Microphone Session on Starting Your Baldrige Journey Richland College
2:30 - 3:15 pm	Workforce Focus VA Pharmacy Center	Process Management Heartland Health	The Coral Springs Journey City of Coral Springs
3:15 - 3:30 pm	Networking Break		
3:30 - 4:15 pm	Process Management MidwayUSA	Using Employee Engagement to Stimulate Innovation and Magnify Results! VA Pharmacy Center	Open Microphone Session on Core Competencies Baldrige Program
4:30 - 5:00 pm	Closing Remarks: "Taking Your Next Steps With Baldrige," with Michael Murphy, President & CEO, Sharp HealthCare (2008 Health Care Award recipient)		

NEWPORT BEACH

* Conference schedules are subject to change. Please check our Web site for updated schedules at <http://www.nist.gov/baldrige/regionals/index.cfm>.

SEPTEMBER 27 AND 28, NASHVILLE, TN

Registration Hours: September 27, 1:00 pm to 4:00 pm
September 28, 7:00 am to 3:00 pm

Monday, September 27, 2010: Nashville, TN

1:00 - 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional)
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Tuesday, September 28, 2010: Nashville, TN

7:00 - 8:00 am	Continental Breakfast		
8:00 - 9:30 am	Opening Plenary Session: Welcome and Opening Remarks: Tennessee Center for Program Excellence and Baldrige Program Leadership Presentations From 2009 Award Recipients: <ul style="list-style-type: none"> •Sandra Rogers, Director, Supply Chain Management, Honeywell FM&T •Larry Potterfield, CEO, MidwayUSA •David Tilton, President & CEO, AtlantiCare 		
9:30 - 9:45 am	Networking Break		
	Concurrent Sessions		
9:45 - 10:30 am	Leadership Heartland Health	Surviving in a Tough Economy Caterpillar Financial Services Corporation- U.S.	Sustainable Improvement Iredell-Statesville Schools
10:45 - 11:30 am	Strategic Planning MidwayUSA	Leadership VA Pharmacy Center	Using Baldrige to Align Your Organization Poudre Valley Health System
11:45 am - 12:30 pm	Customer Focus Heartland Health	2009 Tennessee Excellence Award Recipients Maury Regional Medical Center and Mountain States Health Alliance	Implementing the Baldrige Criteria PRO-TEC Coating Company
12:30 - 1:30 pm	Lunch		
1:30 - 2:15 pm	Measurement, Analysis, and Knowledge Management AtlantiCare	Engaging Employees MidwayUSA	Leading the Journey to Performance Excellence: Perspectives from 14 Baldrige Recipient CEOs Kenneth W. Monfort College of Business
2:30 - 3:15 pm	Workforce Focus Honeywell FM&T	Open Microphone Session on Starting Your Baldrige Journey Jenks Public Schools	Customer Focus Premier Inc
3:15 - 3:30 pm	Networking Break		
3:30 - 4:15 pm	Process Management VA Pharmacy Center	Magnet and Baldrige AtlantiCare	Academic Program/Discipline Review to Remain Relevant, Robust, and Resilient Richland College
4:30 - 5:00 pm	Closing Remarks: "Taking a Bite of the Baldrige Burger!" with Thom Crosby, President & CEO, Pal's Sudden Service (2001 Small Business Award recipient)		