Skill-Based Errors

Decision Errors

Perceptual Errors

Violations

Routine Violations

Exceptional Violations

Occur from a lack of…

- Information
- Knowledge
- Experience
Skill-Based Errors

Errors

Decision Errors

Violations

Routine Violations

Exceptional Violations

Perceptual Errors

✧ Result from failures in…
✧ Attention
✧ Memory
✧ Technique
Skill-Based Errors

Decision Errors

Perceptual Errors

Violations

Routine Violations

Exceptional Violations

- Occur in degraded sensory environment
- Misperceptions
- Misjudgments
**UNSAFE ACTS**

**Errors**
- Decision Errors
- Skill-Based Errors
- Perceptual Errors

**Violations**
- Routine Violations
- Exceptional Violations

- Habitual departures from the rules
- Everybody does it
- Condoned by management %
UNSAFE ACTS

Errors
- Decision Errors
- Skill-Based Errors
- Perceptual Errors

Violations
- Routine Violations
- Exceptional Violations

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- Isolated departure from the rules
- Not indicative of an individual's behavior
- Not condoned by management
Thank you?