Introspection

The missing link to true root cause analysis

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Everyone wants to change the world, but no-one wants to change themselves.....

Leo Tolstoy, 1828-1910 (Russian author and philosopher)
Agenda

The Blame Virus

The Antidote

Application to Causal Learning
The Blame Virus
The Blame Virus

When something goes wrong within a system that people created...
we will be able to chase its causes back to...

PEOPLE
The Blame Virus

But why do we always look at the OTHER person?
The Blame Virus

Human Nature

- It’s not me, it’s you.
- It’s not us, it’s them.
- It’s not people that cause our problems:
  - it’s our equipment.
  - it’s our systems.

Human Beings LOVE to BLAME!
The VIRUS
The VIRUS

Virus

Cell Wall

Nucleus
The VIRUS

Cell Wall

Nucleus
The VIRUS
The Blame Virus?

Cell Wall

Nucleus
The Blame Virus

The mind, and its capacity to govern behavior

The Human Psyche
The Blame Virus

The Human Psyche

The mind, and its capacity to govern behavior
The Blame Virus
The Blame Virus
A Hint of an Antidote
A Hint of an Antidote
A Hint of an Antidote
The Antidote
The Antidote
The Antidote

No Blame
The Antidote

Required Introspection
No Blame

Required Introspection
Application to Causal Learning

Root Cause Analysis that's Capable of Changing the World!

IntroSpect™

PROFOUND LEARNING
By looking within, more than any other Root Cause Analysis method.

We Need to Look at Ourselves

We Need to Learn from SMALL Problems

One Basic Process for All Types of Events
Application to Causal Learning

- Human Performance
- Just Culture
- IntroSpect
- RCA

Failsafe Network
Helping you learn from things that go wrong
IntroSpect™

What People Call IntroSpect™

The Accountability Method

The Culture Change Method

A Method that Focuses on the Soul

Introspection at All Levels

A Method that’s Been Ahead of it’s Time

Until NOW!
IntroSpect™

Average Client’s Pain-Points

Disappointment in current causal learning processes

A destructive culture of blame, finger-pointing, and defensiveness that needs to END

Performance stagnation

An increasing awareness that Personal Accountability Issues MUST be addressed
IntroSpect™

Does not AVOID people issues. It FOCUSES on them.

USES things that go wrong to create a culture of PERSONAL ACCOUNTABILITY and CONTINUOUS IMPROVEMENT.

BANS BLAME, but REQUIRES introspection.

Is ONE causal learning process that can address ANY size or type of problem and its focus is on establishing personal accountability.

It’s Uniqueness
IntroSpect™ Overview
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