Meaningful Use, Usability, and the Regional Extensions Centers

Key Points

• HITPC
  – Usability is a core issue

• RECs
  – REC staff as a key resources

• Other OPAS resources
  – HITRC
Themes that Emerged from 2010 HITPC/Meaningful Use Workgroup Hearings

- Achieve 4 Es: **engage**, educate, empower, and **enable**
- Meet **needs** of diverse population
- Accessibility/**usability** of data
  - Need for mobile apps (esp. for vulnerable populations)
  - Contextualizing information
  - Multiple languages
  - Compatible with assistive technologies
- Patient-provider secure **messaging**
- Incorporate **patient-generated** data into EHR
- Provide ample **training** on all functionalities
Regional Extension Centers (REC)

• Work directly with providers on a regular basis
• Use the HITRC for usability tools and resources
• More participation with RECs
  – More participation with the RECs
    • Webinars, Training, Response
    • Vendor specific workflow