



November 14, 2011

Mr. Ari Schwartz
U.S. Department of Commerce
1401 Constitution Avenue, NW, Room 4822
Washington, DC 20230
Via email: Consumer Notice RFI@nist.gov

RE: Request for Information – Models to Advance Corporate Notification to Consumers Regarding the Illicit Use of Computer Equipment by Botnets and Related Malware , Docket No. 110829543-1541-01

Dear Ari:

Symantec appreciates the opportunity to provide comments on the Department of Commerce (DoC) and Department of Homeland Security (DHS) request for information (RFI) on “Models to Advance Voluntary Corporate Notification to Consumers Regarding the Illicit Use of Computer Equipment by Botnets and Related Malware.”

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. With operations in more than 40 countries, we provide an array of protection tools to mitigate botnet infections, and are pleased to share the international experience we have gained through global anti-botnet initiatives. The attached response provides our holistic perspective on bot infections, botnet-related cyber threats, and options to combat them.

We look forward to working with DoC and DHS on this significant initiative, and are available for any additional queries or discussions.

Sincerely,

A handwritten signature in black ink, appearing to read "Cheri McGuire", with a long horizontal flourish extending to the right.

Cheri F. McGuire
Vice President
Global Government Affairs & Cybersecurity Policy
cheri_mcguire@symantec.com