Introspection

The missing link to true root cause analysis

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Everyone wants to change the world, but no-one wants to change themselves....

Leo Tolstoy, 1828-1910 (Russian author and philosopher)

Agenda

The Blame Virus

The Antidote

Application to Causal Learning





When something goes wrong within a system that people created..

we will be able to chase its causes back to...

PEOPLE

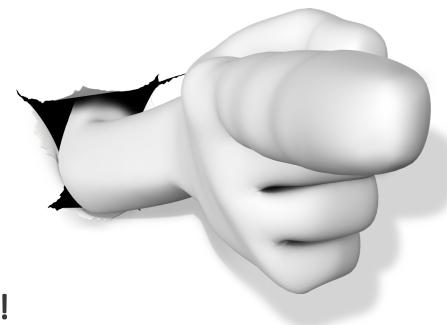


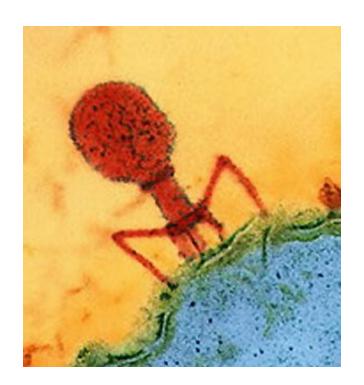
But why do we always look at the OTHER person?

Human Nature

- It's not me, it's you.
- It's not us, it's them.
- It's not people that cause our problems:
 - it's our equipment.
 - it's our systems.

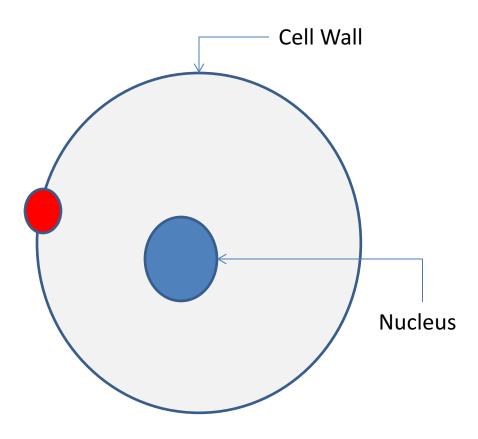
Human Beings LOVE to BLAME!

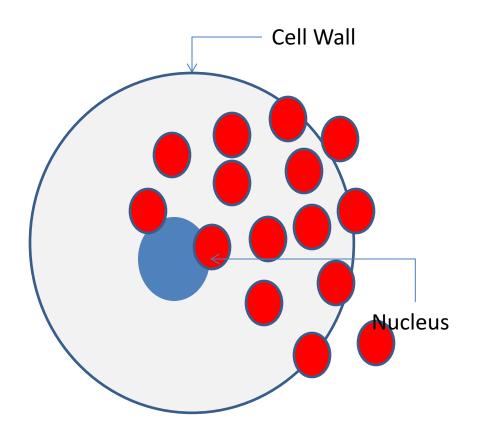


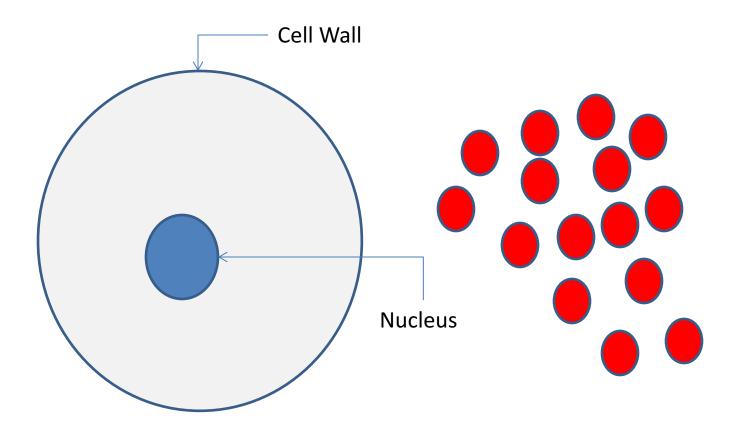


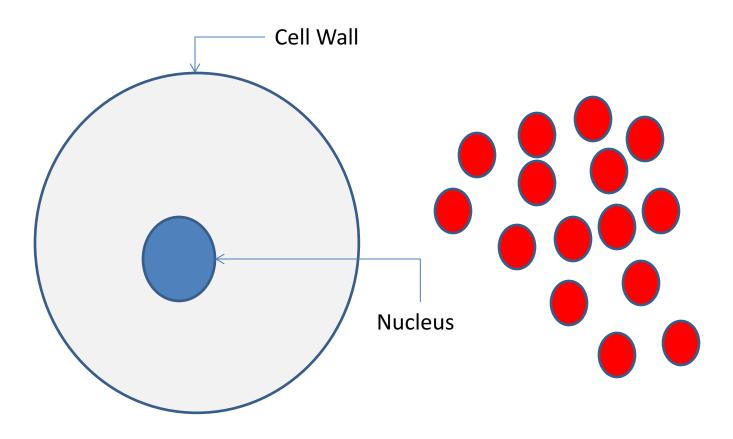
Virus

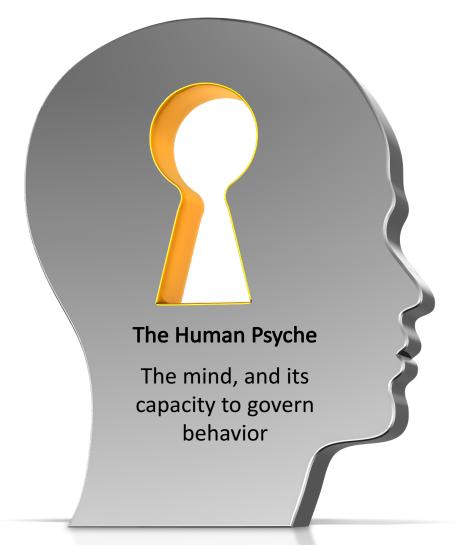


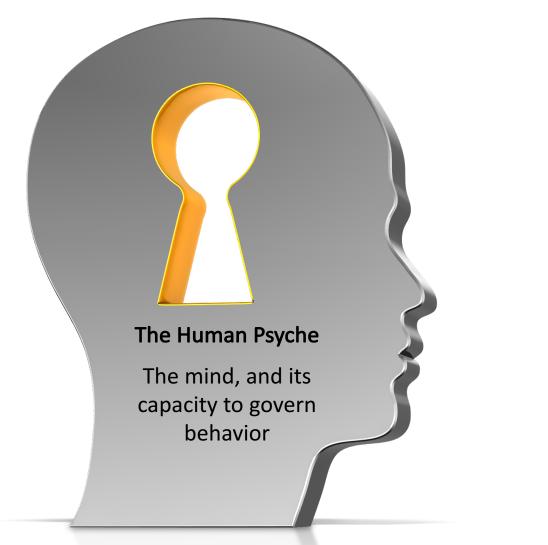


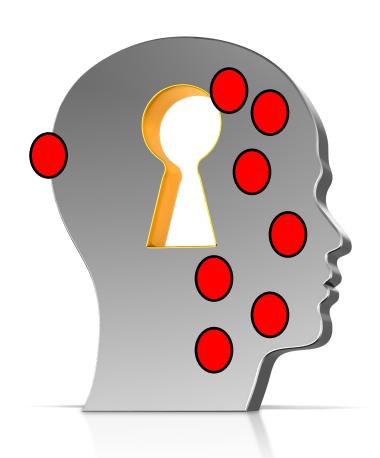




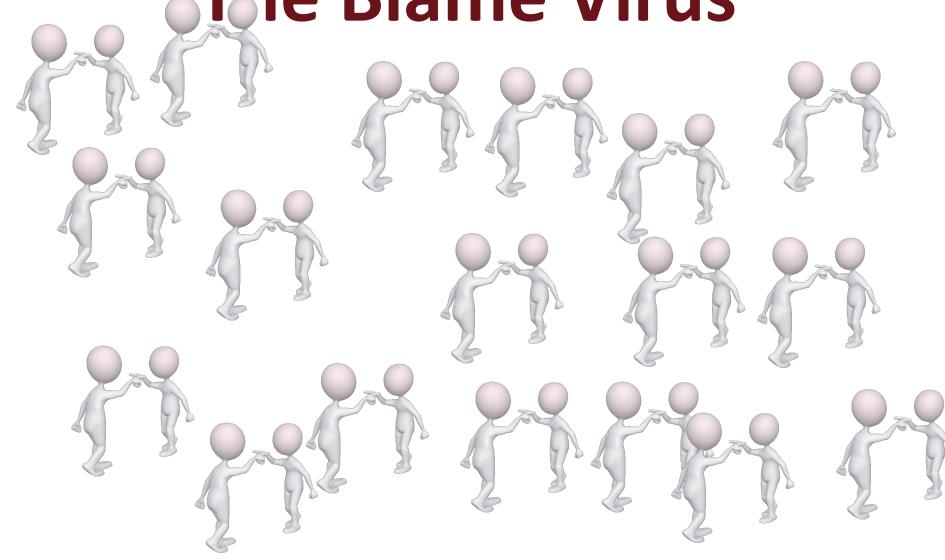








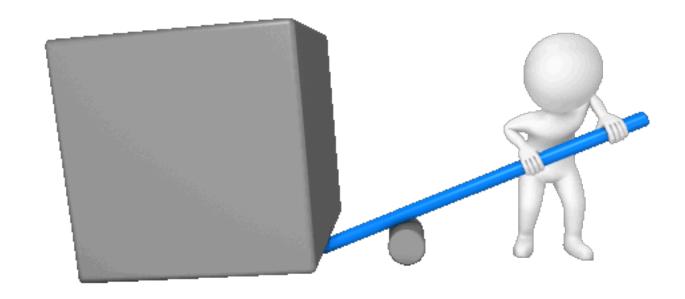




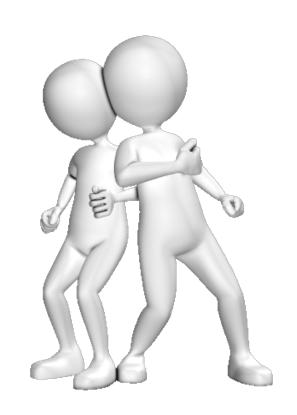
A Hint of an Antidote

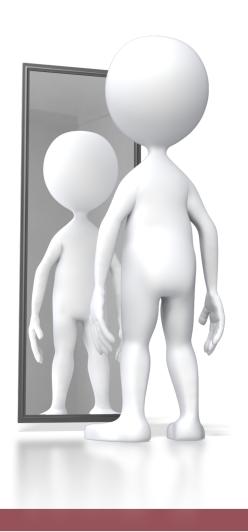


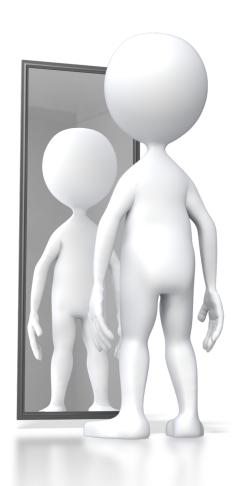
A Hint of an Antidote

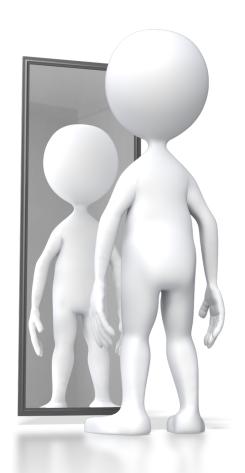


A Hint of an Antidote







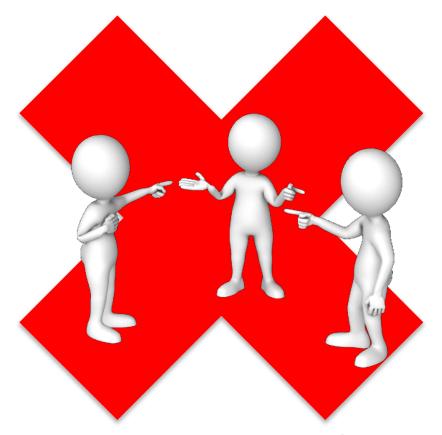


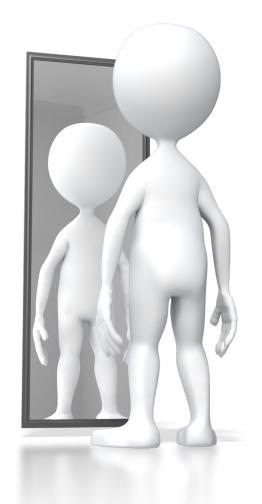




Required Introspection

No Blame



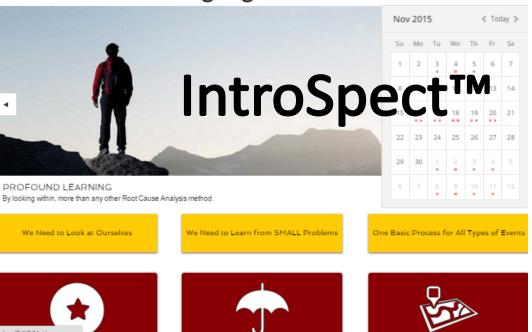


Required Introspection

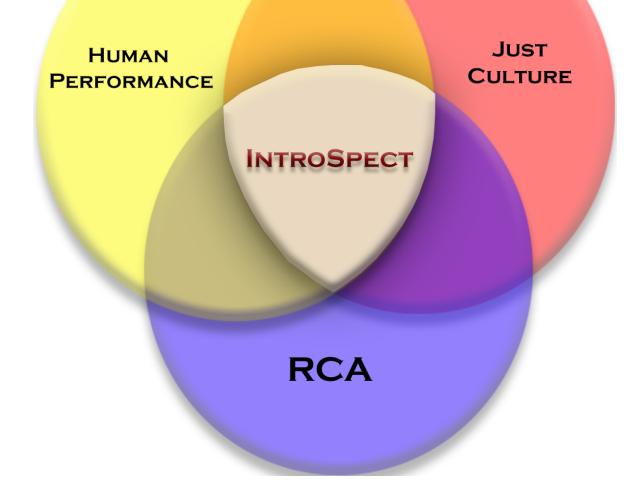
Application to Causal Learning



Root Cause Analysis that's Capable of Changing the World!



Application to Causal Learning



IntroSpect™

What People Call IntroSpect™

The Accountability Method

The Culture Change Method

A Method that Focuses on the Soul

Introspection at All Levels

A Method that's Been Ahead of it's Time Until NOW!



IntroSpect™

Average Client's Pain-Points

Disappointment in current causal learning processes

A destructive culture of blame, finger-pointing, and defensiveness that needs to END

Performance stagnation

An increasing awareness that Personal Accountability Issues MUST be addressed



IntroSpect™

Does not AVOID people issues. It FOCUSES on them.

USES things that go wrong to create a culture of PERSONAL ACCOUNTABILITY and CONTINUOUS IMPROVEMENT.

BANS BLAME, but REQUIRES introspection.

Is ONE causal learning process that can address
ANY size or type of problem
and its focus is on establishing personal
accountability.



It's Uniqueness

IntroSpect[™] Overview





Introspection

The missing link to true root cause analysis

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