

West Virginia University

Benjamin M. Statler College of Engineering and Mineral Resources

Department of Industrial and Management Systems Engineering

Smart Manufacturing for SMM *Opportunities and Challenges*

Small to Medium Manufacturing (SMM) Needs and Case Studies

- Presentations & Panel Session -

NIST Industry Forum

May 8, 2018

Gaithersburg, USA

Agenda

1. Smart Manufacturing
2. SmartMfg Survey of SMEs in West Virginia
3. Projects & Case Studies
4. Recommendations

You may have heard of

Smart Manufacturing

Intelligent Manufacturing

Industrial Internet

IMS

Industrie 4.0

Cyper-Physical (Production) Systems

Industry 4.0

Factory of the Future

Smart Factory

Cloud Manufacturing

Manufacturing Intelligence

... and many more!

All these terms describe a similar development!

SMART MANUFACTURING PRINCIPLES

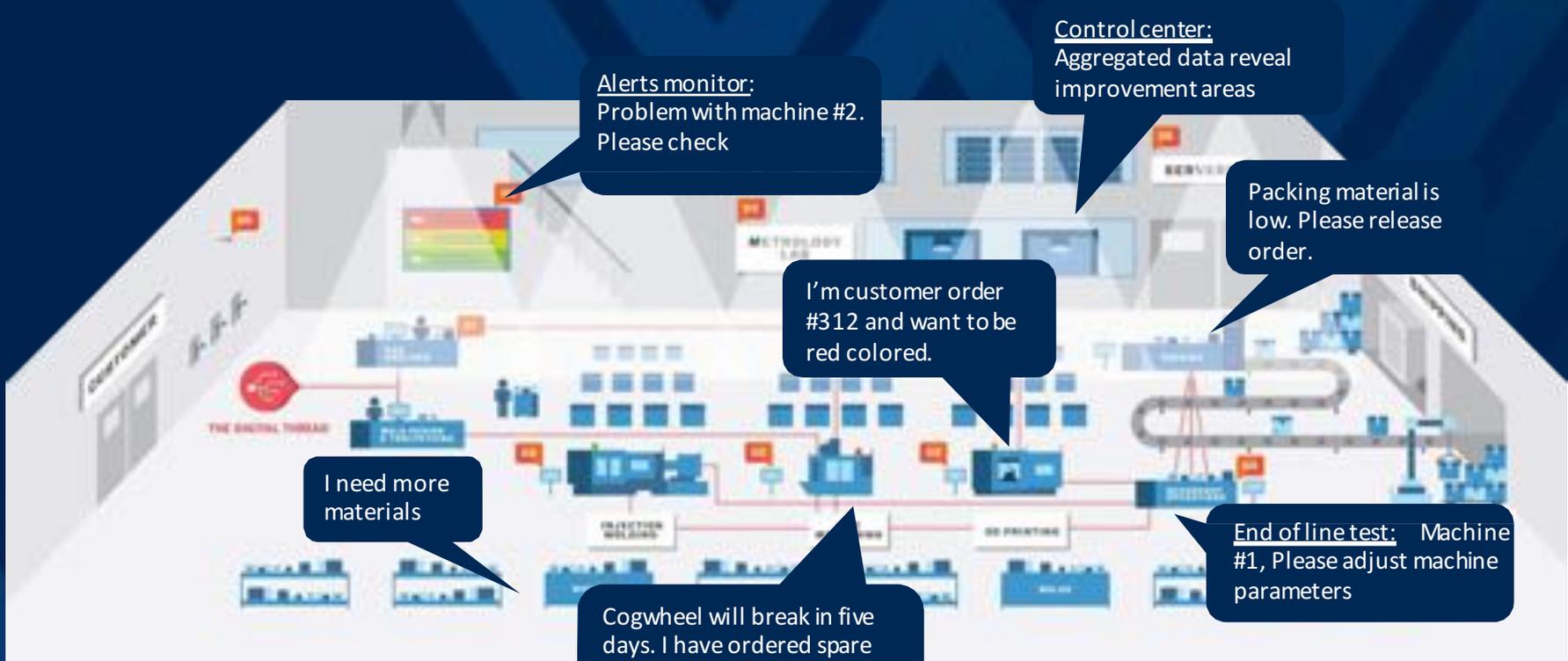
/ CONNECTIVITY

/ VIRTUALIZATION

/ DATA UTILIZATION

Smart Manufacturing Vision

Fully Connected Smart Factory



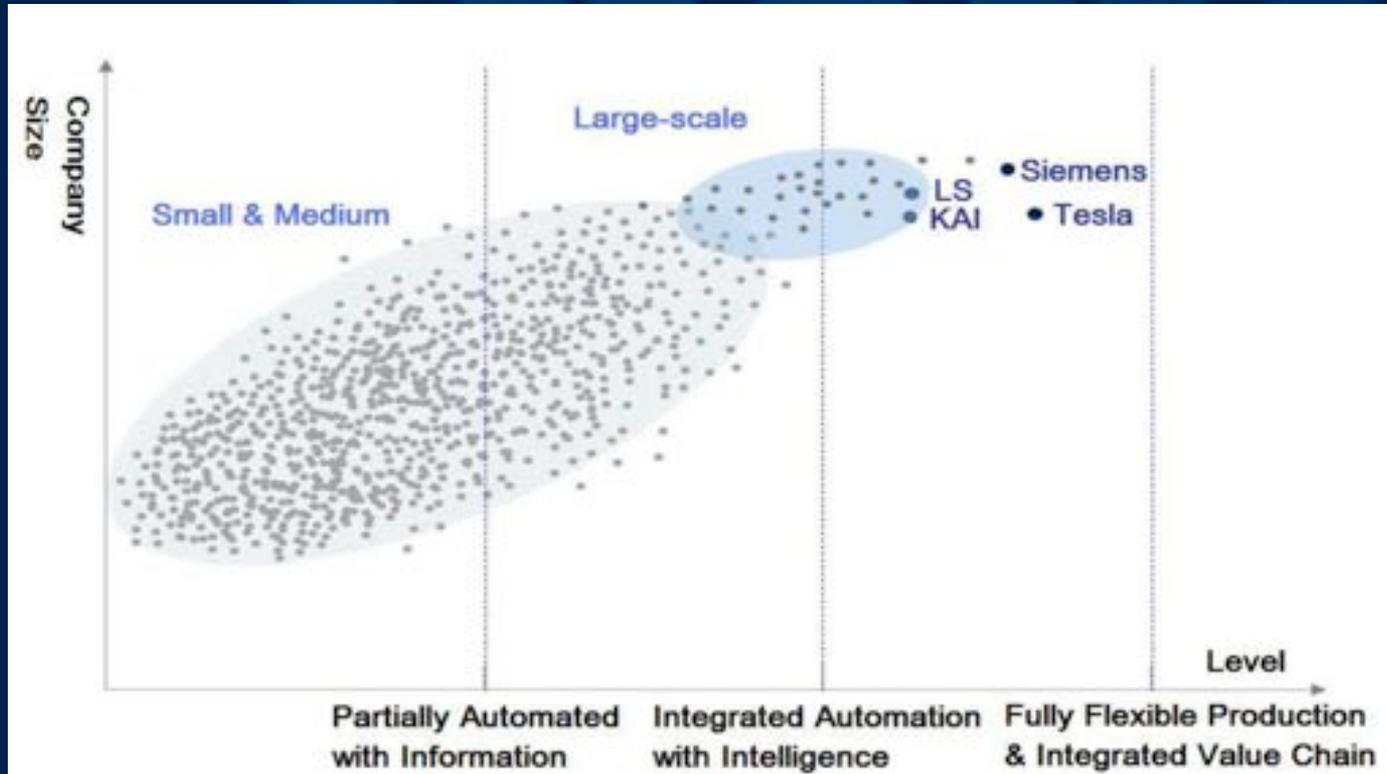
Source: <http://smartamerica.org/teams/smart-manufacturing/>



**SMART MANUFACTURING MARRIES
TECHNOLOGY, DATA AND HUMAN INGENUITY**

Smart Manufacturing in Small- and Medium-sized Enterprises (SMEs)

Status of Industry



Source: Jinwoo Park, 2015

Siemens Digital factory

- Siemens' plant in Amberg, Germany
- *Products communicate* with manufacturing machines
- IT systems control and optimize all processes
- Production quality is at **99.99885 %**



SMEs vs MNEs – Different requirements

| # | Features | SMEs | MNEs |
|---|--|---|---------------------------------------|
| 1 | Use of Advance Manufacturing Technologies | Low | Very High |
| 2 | Financial Resources | Limited | Comparatively more |
| 3 | Organization Culture/ Leadership | Conservative | Flexible |
| 4 | Company Strategy | Dictated by Gut Feeling of the Leader (Owner) | Market Research and Accurate Analyses |
| 5 | Decision Making | Restricted to Leader/ Few Knowledge Carriers | Board of Advisory |
| 6 | Human Resources | Engaged in Multiple Domains | Have Own Area of Specialization |
| 7 | Human Resource Development | Exposure | Training, Mentors, Workshops |
| 8 | Alliances with Universities/ Research Institutions | Not so Strong | Strong |
| 9 | Important Activities | Outsourced | Internal to the Organization |

| # | Features | SMEs | MNEs |
|----|--|---|-------------------------------|
| 10 | Nature of Product | Highly Specialized | Little Specialized |
| 11 | Collaborative Network | High Dependence | Not so much Dependent |
| 12 | Customer/Supplier Relations (Partner Dependence) | Very Strong | Not so Strong |
| 13 | Standards | Not so Strictly | Strictly Obeyed |
| 14 | Organizational Structure | Less Complex and Informal | Complex and Formal |
| 15 | Software | Provides Tailored Solutions to Problems | Standardized Solutions |
| 16 | Use of Resources/ Research & Development | Low | High |
| 17 | Knowledge and Experience | Focused in a Specific Area | Spread Around Different Areas |

Upgrade existing systems

- Bosch upgraded *Lathe from 1887* to be Smart Manufacturing ready
- *New capabilities:*
 - process monitoring for constant quality assurance
 - another is condition monitoring in order to prevent unplanned downtimes
- Extreme example but *showcases the potential*



<http://www>

<http://www.bosch-presse.de/pressportal/en/69632.html>

Project Scope

Background

- Internet of Things is **changing** the industrial landscape
 - Manufacturing is undergoing a major **transition**
 - **Large** corporations are dealing with this topic intensively
- ⇒ **But how to apply Smart Manufacturing in small companies?**
- ⇒ **How can small manufacturers take advantage of it?**

Objectives

- Examine the **current state** of manufacturing with a **survey**
- Understand the manufacturing landscape and its specific **challenges** and **concerns** by conducting **interviews** and plant visits
- Support **small** manufacturers in adopting Smart Manufacturing technologies by setting up a training **workshop**



Work Packages

1. Online survey
2. Interviews & plant visits
3. Analysis of results & report
4. Training workshop

Survey Report

Available for free

Download here:

<https://t.co/8uTam5lQtl>



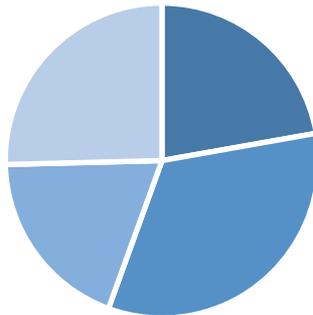
Survey Method

Who participated in the survey?

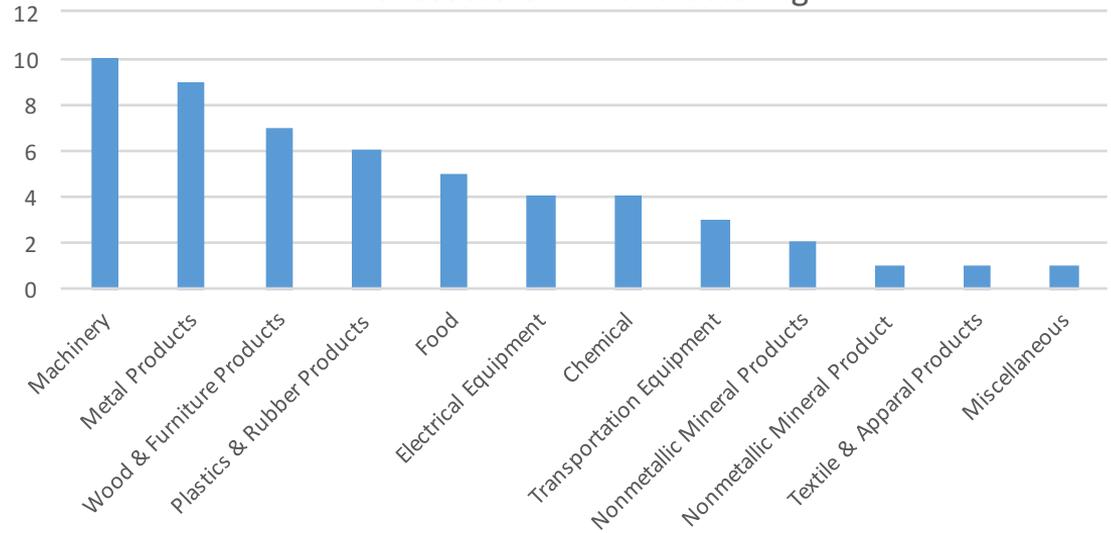
53 Total # of respondents from manufacturing

Company size by #employees

- less than 20
- 100 - 499
- 20 - 99
- 500 and more

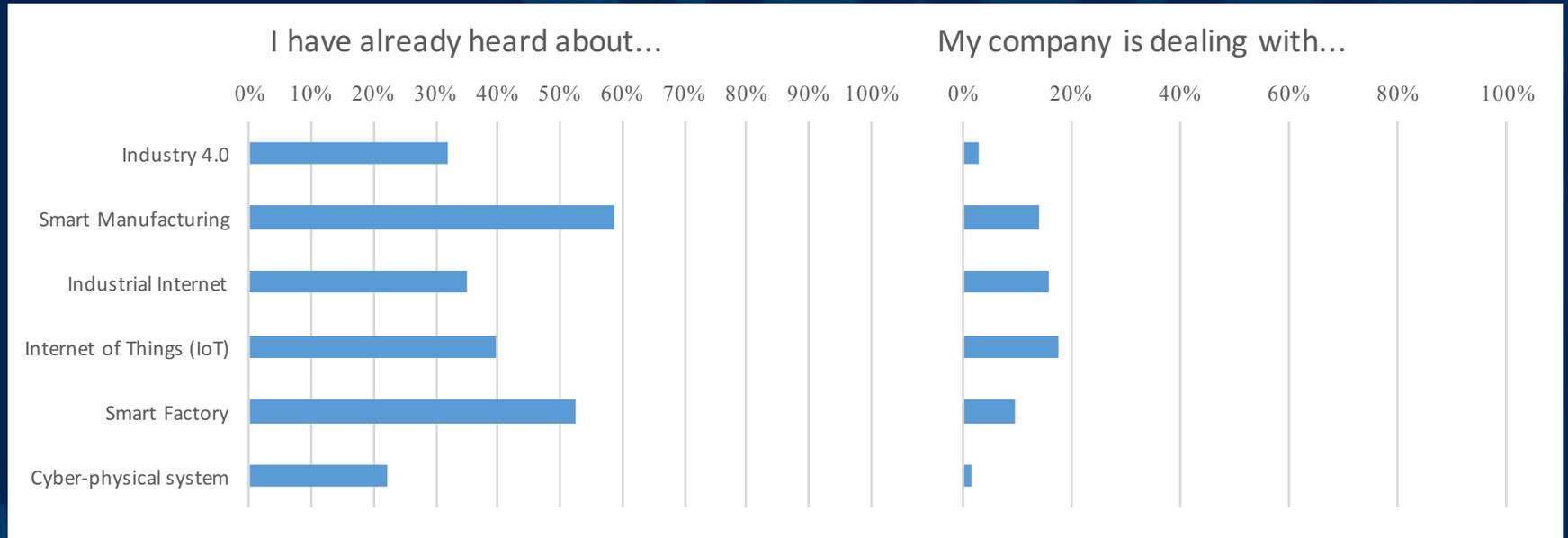


Subsectors in Manufacturing



Survey Results

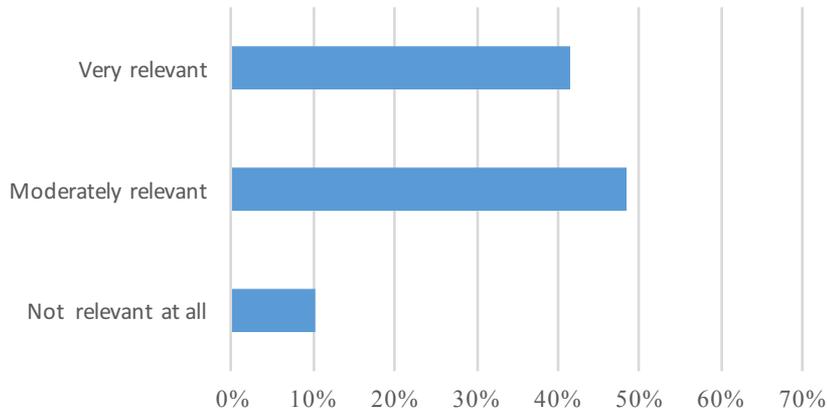
How aware are companies of the transition towards Smart Manufacturing?



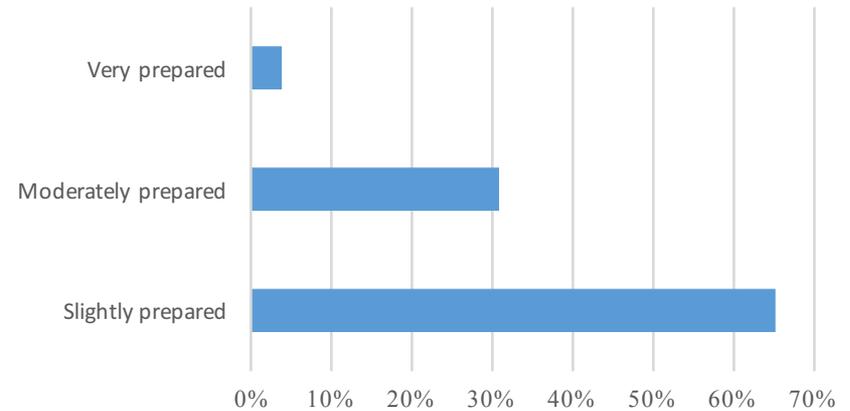
Survey Results

How prepared are companies for Smart Manufacturing?

How relevant is Smart Manufacturing for your company?

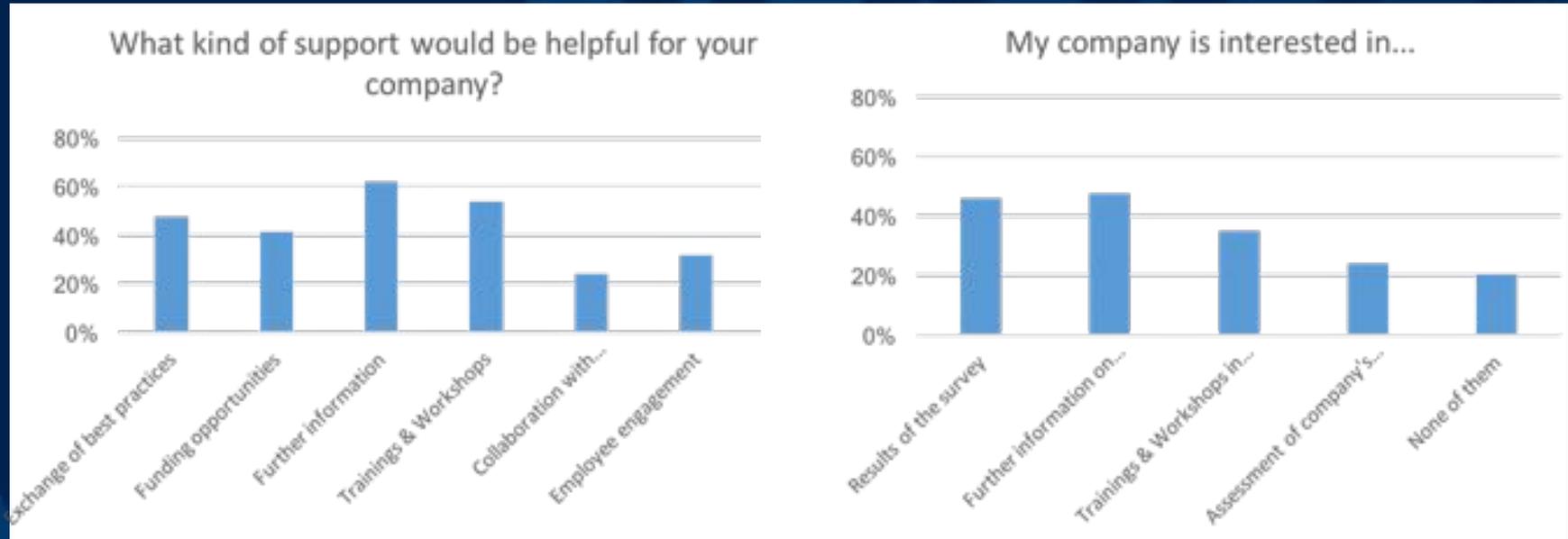


To what extent is your company and your employees prepared?



Survey Results

What are the needs of manufacturers when it comes to Smart Manufacturing?



Interview Method

Who participated in the interview sessions?

Manufacturers



10

Interviewees in
manufacturing
companies

Manufacturing Experts



8

Experts in academia,
associations & state
agencies

Smart Manufacturing in SMEs

Lack of **opportunity**

Resources & cost

Knowledge & **awareness**

Skilled **workforce**

Missing '**success stories**'

'Capability creates Opportunity'

Craig Hartzell, Azimuth Inc., 2017



**SMART MANUFACTURING IS NOT ONLY FOR
THE BIG GUYS.**

Opportunities for entrepreneurs

Brave **new world**

'Low' initial **investment**

Dedicated 'Apps' (Platform solution)

Scalable solutions (interoperable & extensible)

Fast deployment

Boiler Revision Project (1/2)

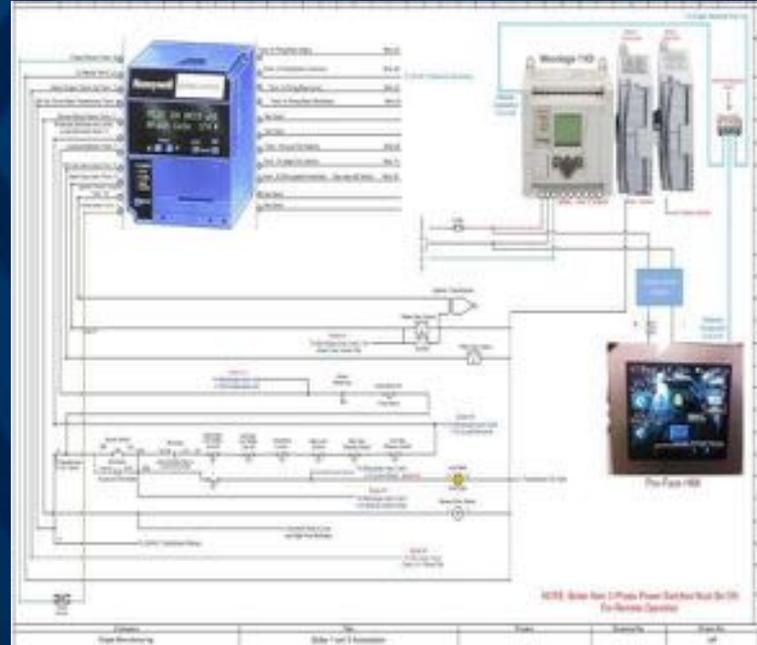
at Eagle Manufacturing



Concept to revise boiler controls

Plant maintenance can control and monitor the steam boilers from outside of the plant instead of coming to the plant to schedule and check on them physically

Before



Provided by : Eagle Manufacturing, jmcknight@eagle-mfg.com

Boiler Revision Project (2/2)

at Eagle Manufacturing

EAGLE



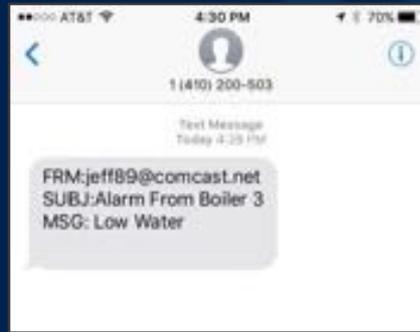
Solution

- Using newer technology
- PLCs with integrated **Ethernet** and SMTP (**email**) protocol
- along with advanced HMI and **smart hub network** functionality

Benefits

- **Better control & scheduling** of system
- **Real-time alarm** monitoring (through mobile devices)

After



Provided by : Eagle Manufacturing, jmcknight@eagle-mfg.com

Compressed Air System Monitoring (1/2)



at Homer Laughlin China Company

Problem

- Compressed Air System was experiencing unacceptable **pressure variations** during peak demand hours
- Current system inefficient consuming 80% of full load energy while producing 20% capacity



Solution

- Balance system (compressor relocation, piping improvements, and increased storage capacity)
- Change control method to a load – no load system managed by a computer system

System operation

- Compressors are monitored & system is monitored for pressure
- Compressors are started and stopped with systematic method based on demand
- Operating sequence is determined to maintain pressure and equal compressor run-time

Provided by : Homer Laughlin, sadkins@homerlaughlin.net

Compressed Air System Monitoring (2/2)



at Homer Laughlin China Company

System benefits

- Annual **energy savings** over \$100,000
- Real time information allows personnel to quickly **identify problems**
- Run time of compressors is reduced extending their **operating life**
- **Preventative Maintenance** tracking and scheduling
- Consistent system operating pressure



Next steps

- Vibration and air end temperature monitoring to improve predictive maintenance of system
- Investigating use of Bosch CISS (**C**onnecte**d I**ndust**r**ial **S**ens**o**r **S**olut**i**on multi-sensor device)

Further benefits

- One device type can be used in a variety of applications
- CISS connects existing machines without intervening to the machine control
- Visualize live and historic data
- CISS integrates easily to various platforms

Provided by : Homer Laughlin, sadkins@homerlaughlin.net

Smart Services Project

at Conair Group (IPEG Inc.)

Problem

- How to provide the best possible service for manufacturing equipment to customers?

Approach

- Collaborate & Innovate



Solution

- I4.0 Platform that provides interface and cloud access to machine data incl. visualization
- Allows monitoring all equipment set points and actuals incl. feedback on performance
- Uptime Guaranteed™ with Smart Services



Source & more information:
<https://www.conairgroup.com/product/smart-services/>

Recommendations (1/2)

for Smart Manufacturing in SMEs

- Provide **educational resources** on Smart Manufacturing and Industry 4.0 ('spread the word' in an accessible way) for industrial partners.
- Jointly develop **curriculum for 1) professionals** to equip them with required knowledge to innovate and operate within a Smart Manufacturing environment, and 2) include Smart Manufacturing in **existing engineering curricula** across institutions ('high school to masters/Ph.D. '), departments and majors.
- **Communicate successes** broadly and encourage peer-to-peer exchange (across industries) of best practices and lessons learned.

Recommendations (2/2)

for Smart Manufacturing in SMEs

- Build **strong and sustainable partnerships** between companies, academia and industry associations. For example, leverage (local) technology start-ups to team-up with established manufacturers and academia.
- Start with small **'lighthouse' projects** targeting specific pain points to learn and achieve quick wins.
- **Leverage state and federal funding** to complement the limited recourses available to manufacturing SMEs.



**SMART MANUFACTURING CANNOT BE
BOUGHT THE SUCCESS HAS TO BE EARNED.**

My take on this issue:

- Solutions must be *tailored to SMEs'* (real!) needs & requirements!
- Create *real value* (short AND long term)!
- Fit the strategy / vision!

To do so **SMEs need** to:

- **Assess** their current processes critically
- **Identify** their core competencies
- **Build** on those and
- Develop a roadmap with specific milestones / objectives
- (keep **80/20 rule** in mind!)

Thank You!

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