Towards Cognitive Assistant Systems for Emergency Response

Pls: Homa Alemzadeh (ECE), John Stankovic (CS), Ronald Williams (ECE)

Presented By: Sarah Masud Preum, PhD Candidate, UVa, CS





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911 Call record



EMS radio call



Conversations with bystanders and victims



EMS Protocols





TRAFFIC EMERGENCY AHEAD

- Information overload
 - Collecting, analyzing, prioritizing
- Recording and summarizing information
- Decision making and execution



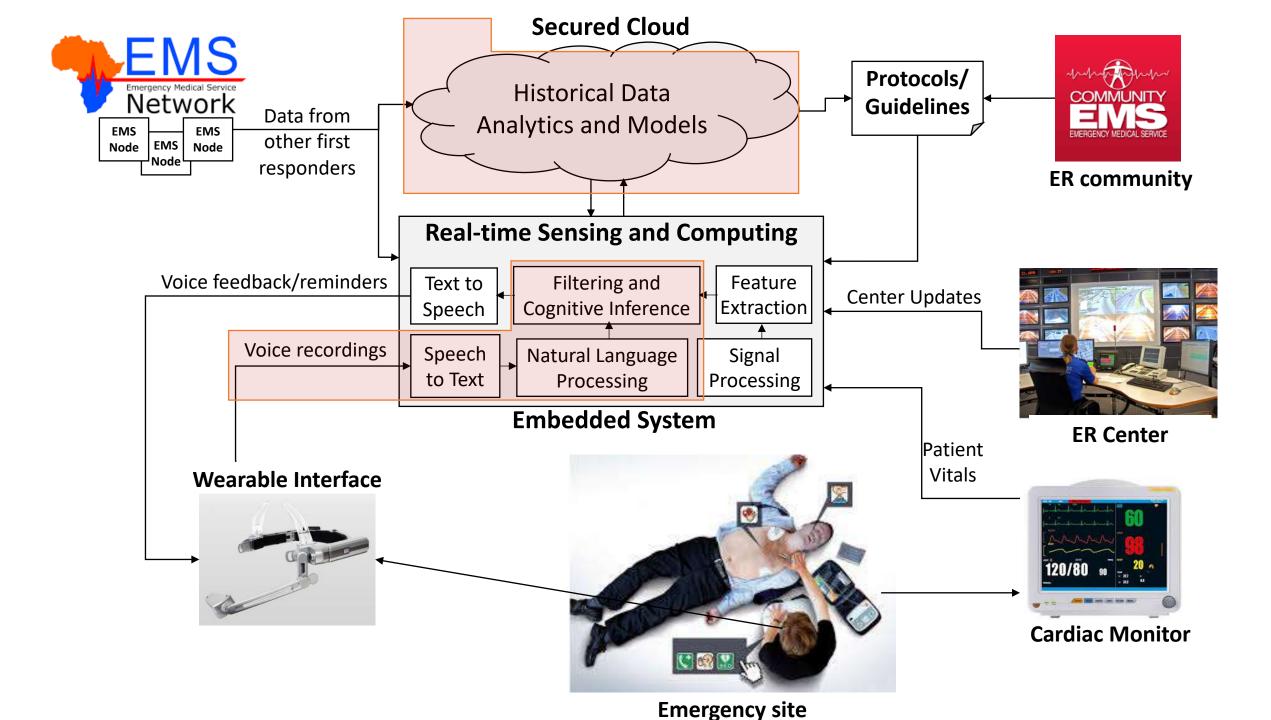
EMS Intervention



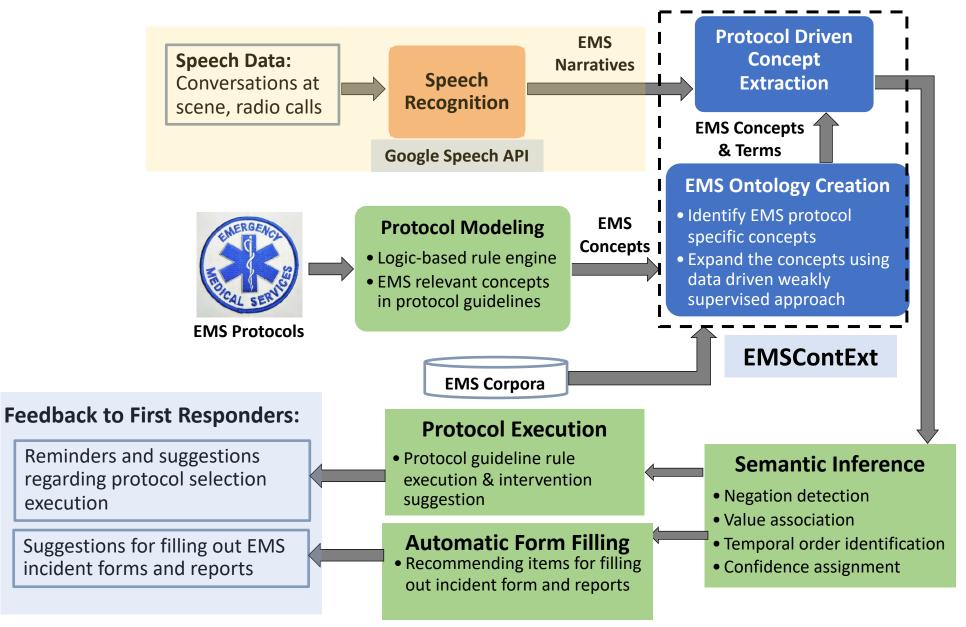
EMS Incident Report

CognitiveEMS: A Cognitive Assistant System for EMS

- Resilient data analytics
- Automated *collection* and *analysis* of data from incident scene
- Filtering and aggregation of in-situ/public data
- Providing dynamic data-driven feedback on effective response actions
- Anytime real-time sensing and computing
- **Embedded** system architecture for **real-time** data analytics
- **Dynamic reconfiguration** for resiliency



Protocol-Driven EMS Decision Support Pipeline



Challenges: Speech Recognition in Emergency Scenes

- Noisy environment
 - Word/phrase deletion, insertion, substitution
 - Lack of context-awareness:
 - Male-mail
 - Inaccurate numerical value identification
 - four hundred eighty (480) → four eighty
 →for eighty (for 80)
 - two hundred eighty (280) \rightarrow hundred eighty \rightarrow (180)
- Network failure
- Resource constraint

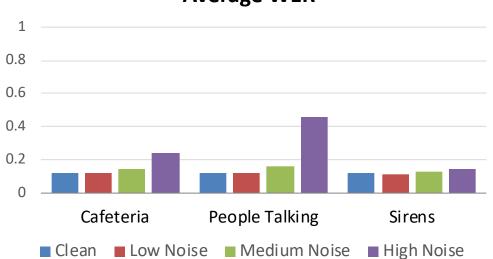
N: total wordsI: # of inserted wordsD: # of deleted wordsS: # of substituted words

$$WER = \frac{I + D + S}{N}$$

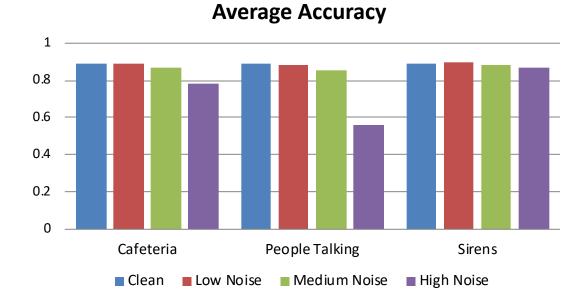
Environment		PocketSphinx	Google	Microsoft	IBM
Noise-free	WER	0.80	0.19	0.24	0.45
	Runtime (sec)	2.48	2.72	3.42	5.34
Noisy	WER	1.05	0.39	0.62	0.89
	Runtime (sec)	3.41	3.00	3.38	9.84

Table I: Average WER and Runtime for Speech-to-Text tools

Noisy Speech Recognition: Google Speech API



Average WER



N: total words I: # of inserted words D: # of deleted words S: # of substituted words

$$WER = \frac{I + D + S}{N}$$

$$Accuracy = \frac{N - D - S}{N}$$

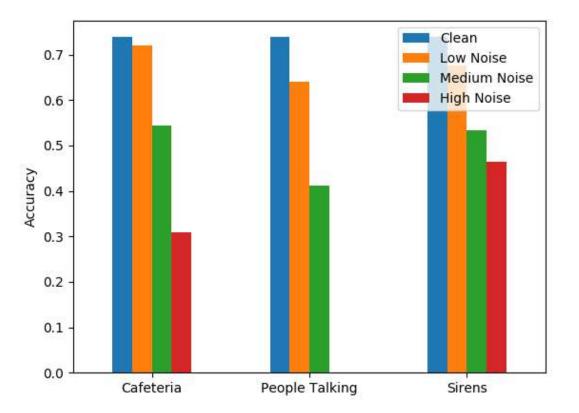
Noisy Speech Recognition: Google Speech API on Benchmark Dataset

- TIMIT Acoustic-Phonetic Continuous Speech Corpus
- A <u>noise-free</u> dataset containing 6,300 audio files of sentences read by people from different regions of the United States
- Average Word Error Rate (WER) is less than 10%

Noisy Speech Recognition: Mozilla DeepSpeech

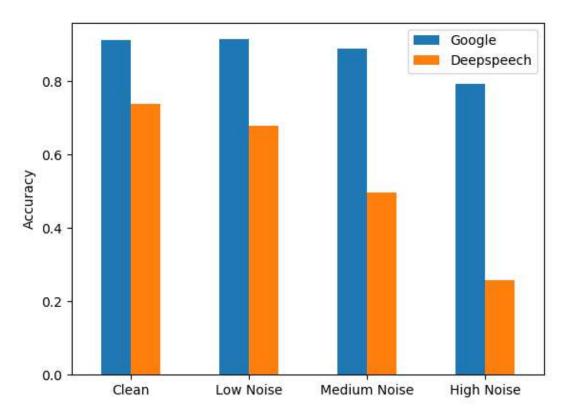
Challenge: Robustness

Mozilla DeepSpeech : Open source, standalone, state-of-art, trainable, offline

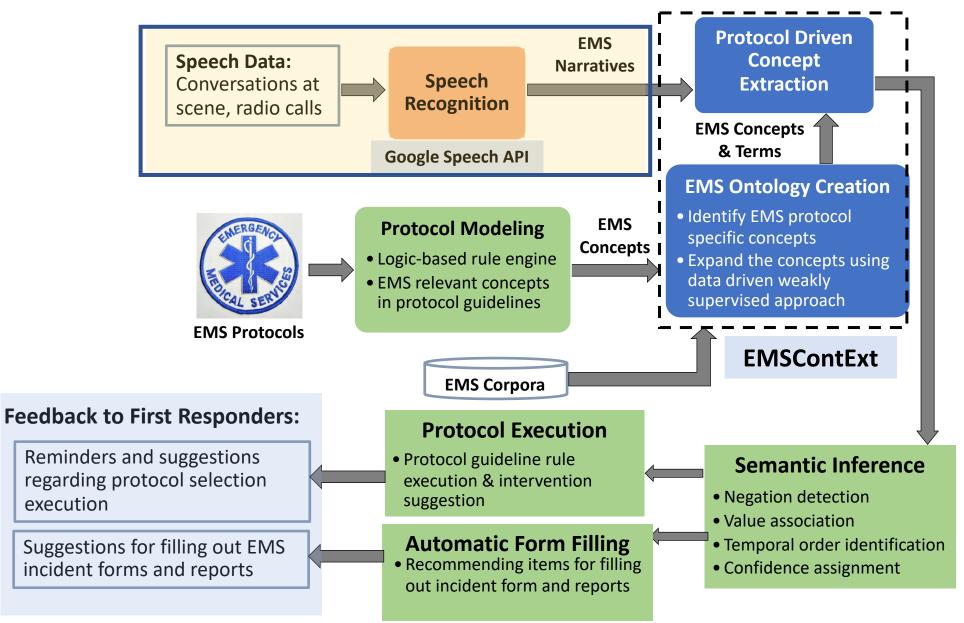


Noisy Speech Recognition: Mozilla DeepSpeech vs Google API

- Improving the performance of DeepSpeech
 - Preprocessing and post processing
 - Use both Google speech API and DeepSpeech



Protocol-Driven EMS Decision Support Pipeline



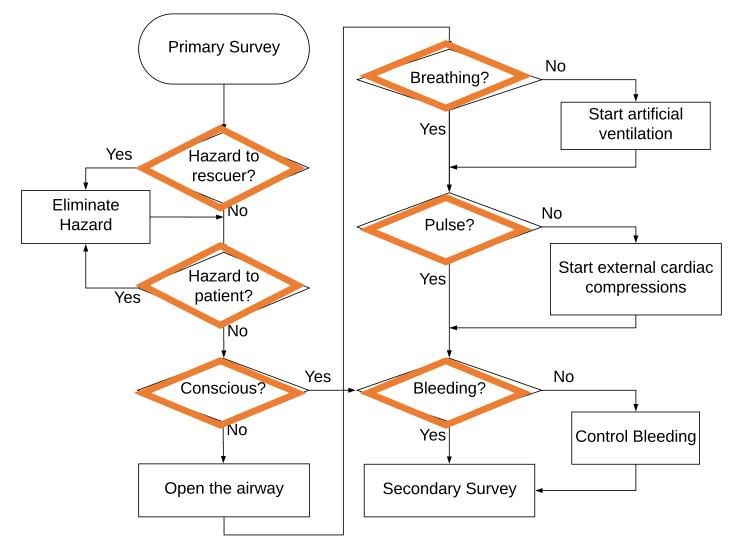
EMS Protocols

- 100+ EMS protocols
 - General
 - Primary survey, secondary survey protocols
 - Regional
 - Cardiac, Cardiac Arrest, Environmental, Medical, Neuro, Respiratory, OB/GYN, Injury
 - Protocols vary in structure, complexity, and volume of co

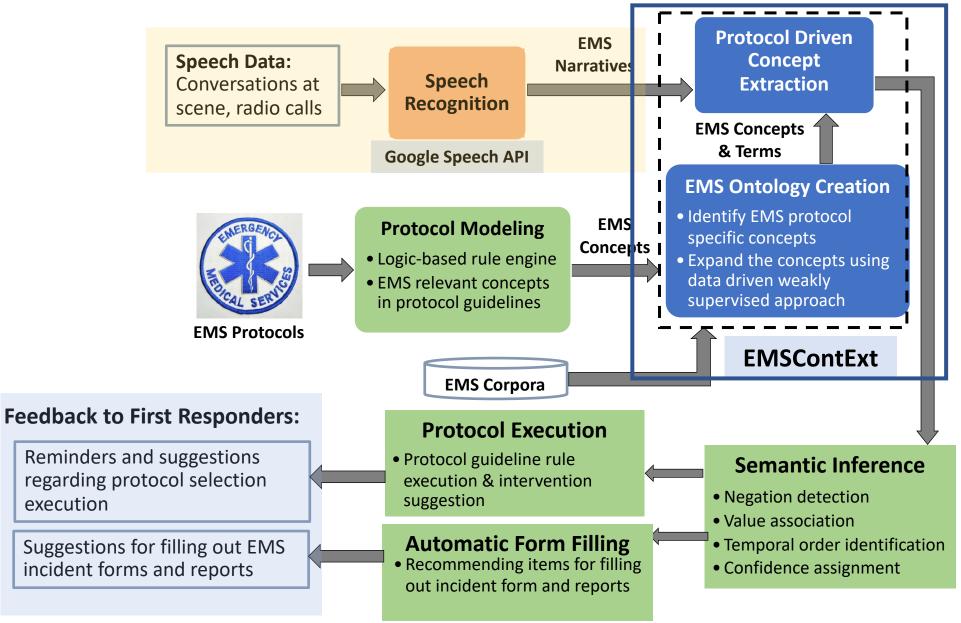


- 66 commonly used protocols from ODEMSA Protocols
 - TJEMS, WV EMS

Primary Survey Protocol

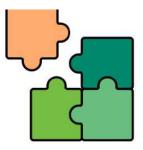


Protocol-Driven EMS Decision Support Pipeline



Challenges: Protocol Driven Concept Extraction

- Lexical variation
 - Respirations: resp., respiration, respiratory, rr, etc.
 - Conscious → LOC, unconscious, awake and oriented
- Domain mismatch
 - From general domain to EMS domain
 - Example: sob
 - From medical domain to EMS domain
 - Example: A+OX4
- Low resource
 - No publicly available textual corpus
 - Lack of annotated data
 - Expensive annotation in terms of time and expertise
- Lightweight and robust solution
 - Network failure and device constraint







Challenges: Protocol Driven Concept Extraction

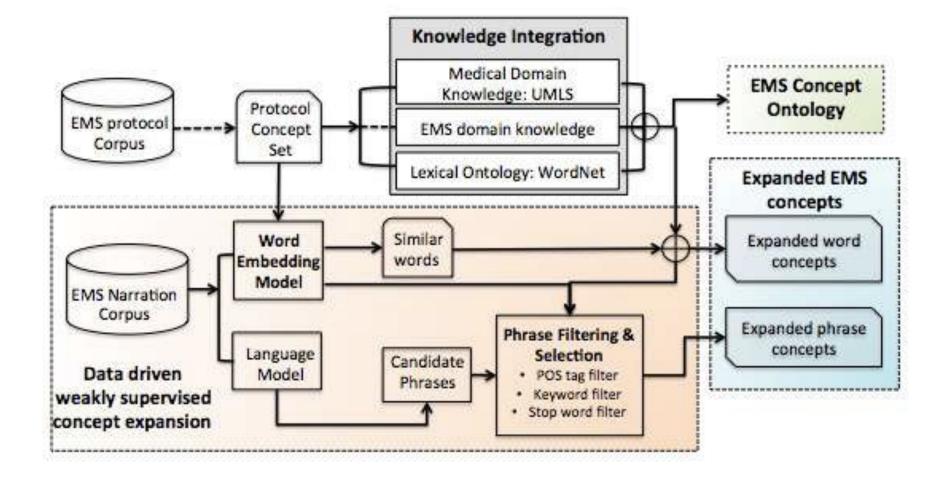
- Lexical variation
 - Respiratory rate: resp., respiration, respiratory, rr, etc.
 - Conscious \rightarrow LOC, unconscious, awake and oriented
- Domain mismatch
 - From general domain to EMS domain
 - Example: sob
 - From medical domain to EMS domain
 - Example: A+OX4
- Low resource
 - No publicly available textual corpus
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One-time knowledge integration from multiple relevant knowledge bases

> Data-driven weakly supervised approach for expanding EMS concepts

Reduce data annotation effort and automatic concept annotation

EMS Protocol Driven Lexicon Expansion



Evaluation of Concept Extraction: Datasets

	Textual Dataset	Size of Dataset	Number of Sentences
1	Richmond Ambulance Authority (RAA)	8000 narrations	216K+
2	Online EMS forum	1403 narrations	20K+
3	I2B2	5733 narrations	302K+
4	MIMIC III	2434 narrations	38K+
5	EMS (Union of 1 and 2)	9434 narrations	237K+
6	Medical (Union of 3 and 4)	8167 narrations	340+
7	EMS + Medical (Union of 5 and 6)	17,570 narrations	577K+

Evaluation of Concept Extraction: Comparing with the State-of-the-art Medical Concept Extraction Tool

- Our weakly supervised approach outperforms the state-of-the-art, supervised approach, MetaMap
 - 33% and 16% higher recall in RAA and EMS Forum datasets respectively
 - 3 times higher F1 score

Evaluation of Concept Extraction: Impact of Knowledge Integrated Lexicon Expansion

- Knowledge-Integrated Lexical Expansion
- Lexical knowledge base, WordNet
- Medical knowledge base, UMLS
- EMS knowledge base

Test Data	Lexical	Medical	EMS
RAA	1081	1776	45
EMSForum	2598	7984	304

The number of original protocol specific terms expanded by different components of the EMS ontology for the two test datasets.

Evaluation of Concept Extraction: Impact of Knowledge Integrated Lexicon Expansion

- Different knowledge bases contribute uniquely
- Combination of all three knowledge bases results in the best performance for both datasets
- But using only knowledge-integrated approach is not enough
 - Many concepts are still not extracted

Test Data	Knowledge	Recall	F1
	Lexical	0.5479	0.5938
RAA	Medical	0.3425	0.4145
	EMS	0.1381	0.2377
	Lexical+ Medical+EMS	0.7134	0.6133
	EMSContExt	0.8538	0.8182
	Lexical	0.1876	0.2883
EME	Medical	0.222	0.3036
EMS Forum	EMS	0.1469	0.2344
	Lexical+ Medical+EMS	0.2702	0.3639
	EMSContExt	0.8255	0.842

Evaluation of Concept Extraction: Impact of Data-driven Lexicon Expansion

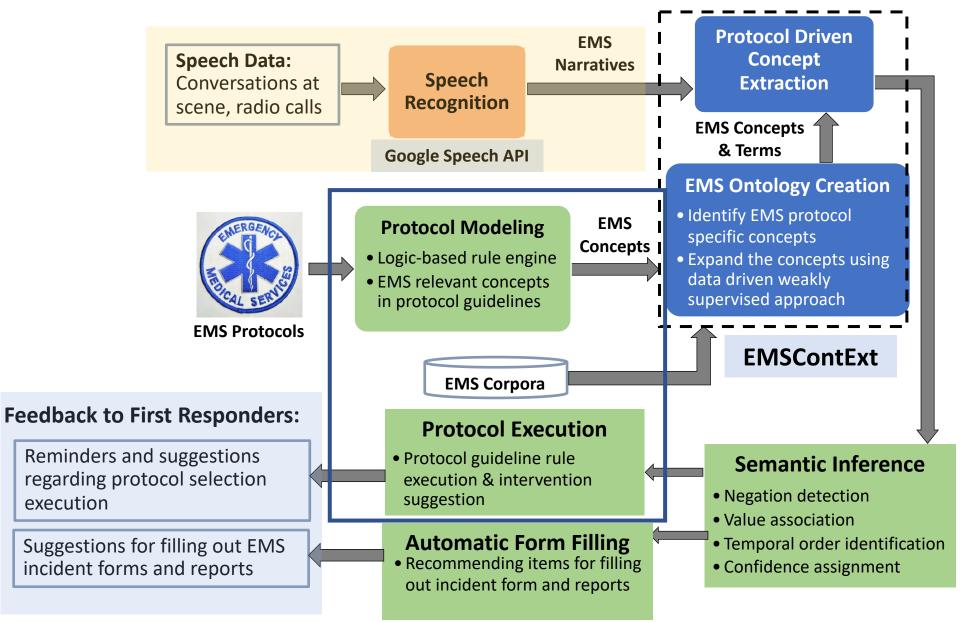
- Distributional semantic model for finding semantic similarity
 - Word2Vec: word embedding model
- Training the model on training datasets from different domains
 - GoogleNews: general news article
 - Medical corpus: I2B2 + MIMIC III
 - EMS corpus: RAA + EMS Forum

Evaluation of Concept Extraction: Impact of Data-driven Lexicon Expansion

- Using domain specific data for training results in the best performance
 - Comparing with generic textual training data
 - RAA: 2 times increase in recall
 - EMS Forum: 2 times increase in recall
 - Comparing with medical textual training data
 - RAA: 29% increase in recall
 - EMS Forum: 6% increase in recall

Test Data	Model	Recall	F1
	EMS	0.6148	0.5477
	Medical	0.4745	0.5139
RAA	EMS+Medical	0.4827	0.5635
	GoogleNews	0.2587	0.3189
	EMSContExt	0.8538	0.8182
	EMS	0.647	0.6694
EMS	Medical	0.6074	0.6518
Forum	EMS+Medical	0.6091	0.6965
	GoogleNews	0.2712	0.3338
	EMSContExt	0.8255	0.842

Protocol-Driven EMS Decision Support Pipeline



EMS Protocol Modeling and execution

- Protocol modeling: Behavior tree model with confidence score
 - Assign confidence to the evidences gathered from input text
 - Calculate confidence score of the suggested interventions

Protocol execution

- Weakly supervised knowledge-driven model to perform protocol selection and intervention suggestion
- Supervised data-driven approach to perform end-to-end intervention suggestion

Behavior Tree (BT): Background



Fig. 1.22: The JIBO social robot has an SDK based on BTs.

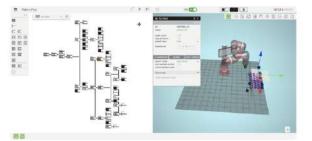
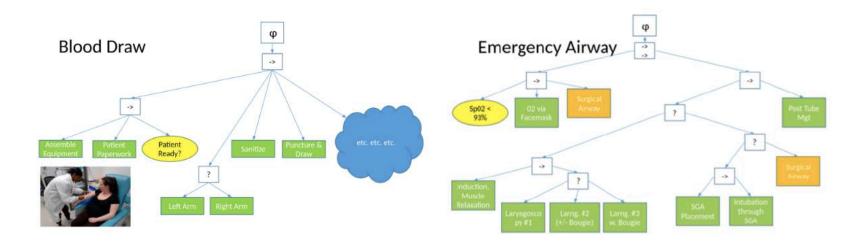


Fig. 1.20: Intera's BT (left) and simulation environment (right),¹⁰

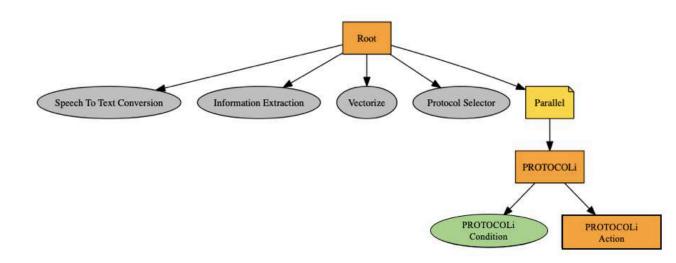
M. Colledanchise and P. Ogren. Behavior trees in robotics and AI, an introduction. 2017.

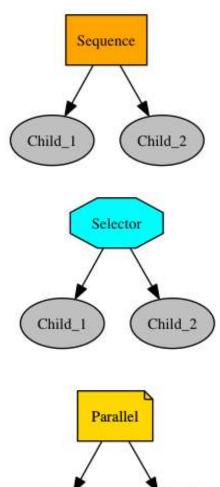


Hannaford, Blake, et al. Behavior Trees as a Representation for Medical Procedures. 2018.

Behavior Tree Framework for EMS Protocol Modeling and Execution

Semi-supervised approach



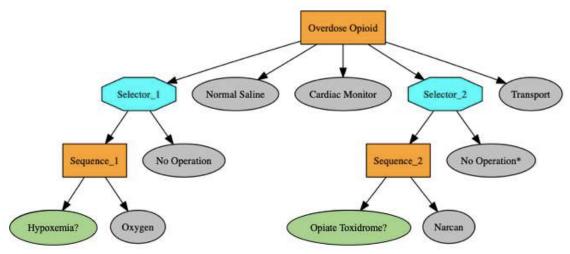


Child 1

Child₂

Behavior Tree Framework for EMS Protocol Modeling and Execution

- Semi-supervised approach
- EMS protocols modeled using behavior trees and logic rules
 - Input: current patient status
 - "not breathing"
 - Output: recommended action based on protocol
 - "start artificial ventilation"



Information Extraction: Sample Output from MetaMap

- UMLS concept extraction
- Concept filtering
- Negation detection
- Value retrieval

MMI indexing score with a maximum score of 1000, which indicates the relevance of the UMLS concept

UMLS Concept Unique Identifier (CUI)

ConceptMMI(index='00000000', mm='MMI', score='16.19', preferred_name='Respiratory rate', cui='C0231832', semtypes='[c lna]', trigger='["Breathing rate"-tx-1-"breathing rate"-noun-0]', location='TX', pos_info='162/9,177/4', tree_codes=' E01.370.600.875.875;G09.772.770.755.730')

- UMLS concept (preferred name)
- Actual text
- Speech tagger
- Negation Flag: '1' if consider negated

StartPos/Length

Information Extraction: Unified Concept Framework

 $(C_i: P_{i,t}, V_{i,t}, T_{i,t}, Conf(C_i, t), t)$

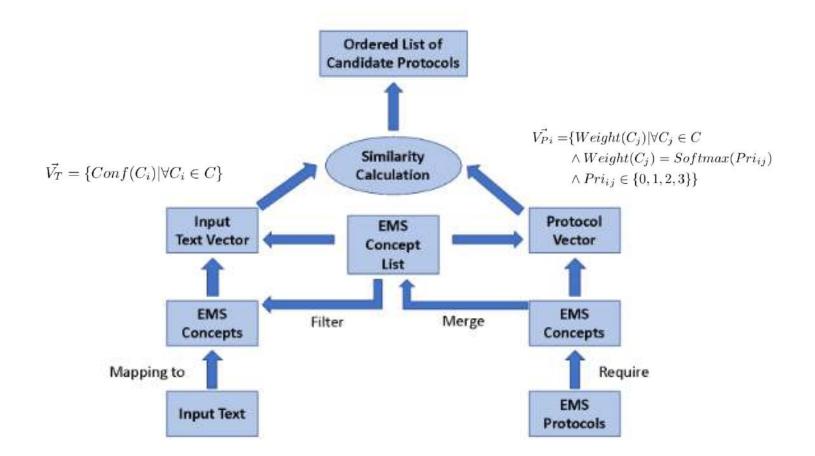
- Conf(C_i, t) is a normalized score in range [0, 1000] representing the confidence that the concept C_i appears in the given speech
- Conf(C_i, t) is derived from the confidence scores from MetaMap and Google Speech API. We assume they are independent from each other

 $Conf(C_i) = Conf_G(C_i) \cdot mmScore(C_i)$

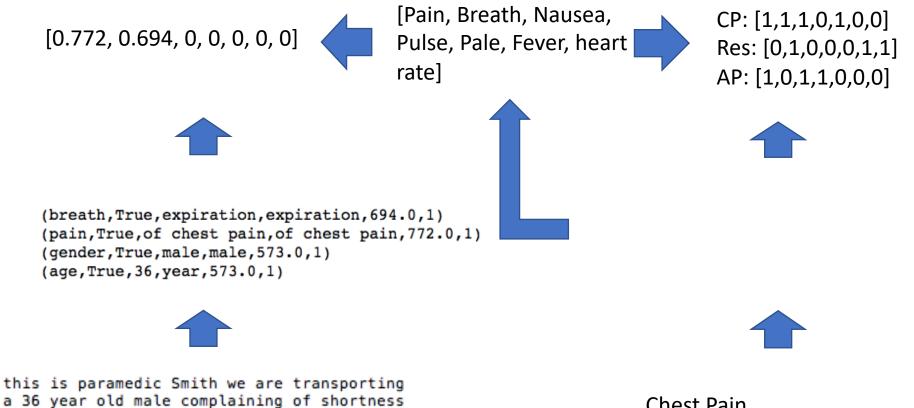
this is paramedic Smith we are transporting a 36 year old male complaining of shortness of breath he also complains of non radiating sharp chest pain on expiration symptoms began 1 hour ago after exercising he attempted to use his inhaler without relief

```
(breath,True,expiration,expiration,694.0,1)
(pain,True,of chest pain,of chest pain,772.0,1)
(gender,True,male,male,573.0,1)
(age,True,36,year,573.0,1)
```

Protocol Selection: Vectorization



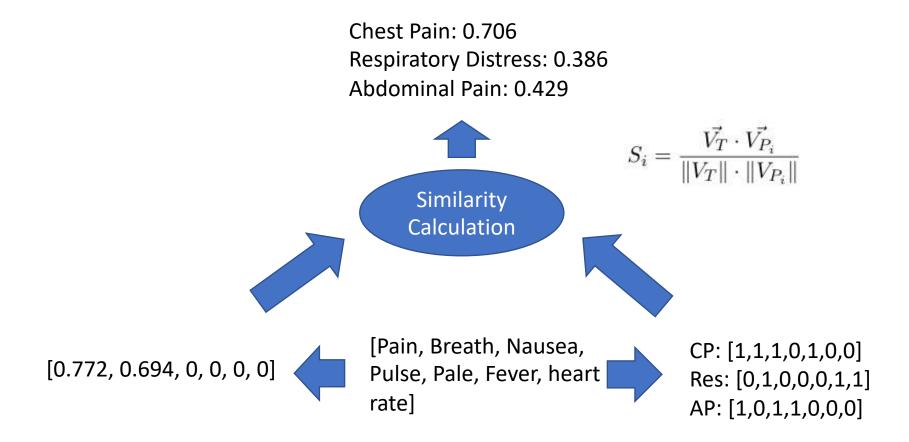
Protocol Selection: Similarity Calculation



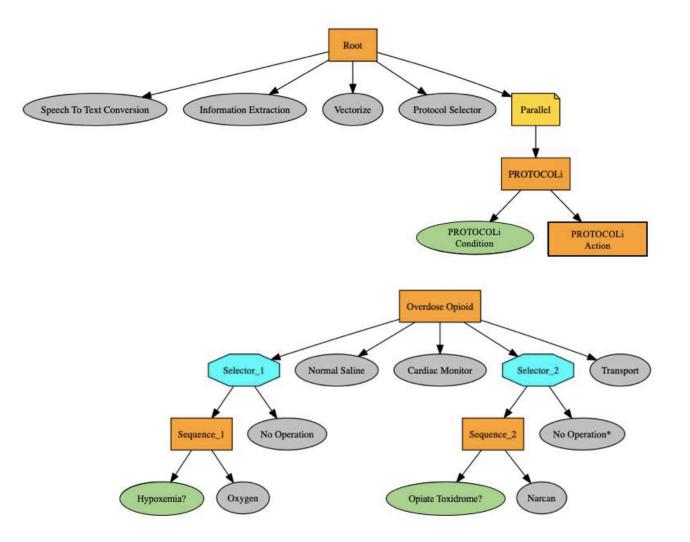
a 36 year old male complaining of shortness of breath he also complains of non radiating sharp chest pain on expiration symptoms began 1 hour ago after exercising he attempted to use his inhaler without relief

Chest Pain Respiratory Distress Abdominal Pain

Protocol Selection: Similarity Calculation

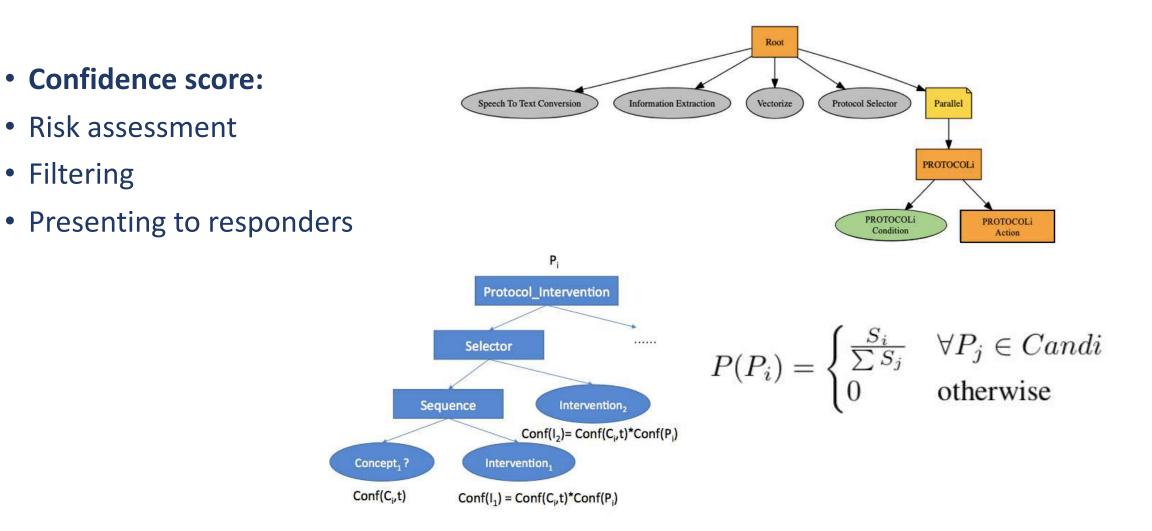


Protocol Execution - Intervention Suggestion



- Searching the action nodes in the selected sub-trees
- Yield interventions along with a confidence score
- Independence assumption when calculating the confidence score

Protocol Execution – Confidence Score Propagation and Risk Assessment



Protocol Selection and Execution: Example

Structured Vital Signs:	{23:44:00: Pulse-0 Resp-4 BP-0/0 GCS-3 Glucose-178 SPO2-0 Pain-0 EKG-Other (Not Listed)} {23:57:00: Pulse-125 Resp-14 BP-116/78 GCS-15 Glucose-0 SPO2-96 Pain-0 EKG- Sinus Tachycardia} {00:15:00: Pulse-122 Resp-16 BP-134/67 GCS-15 Glucose-0 SPO2-96 Pain-0 EKG	
Input Text:	 D Dispatched priority 1 for a 24 year old female reported to be unconscious. A Patient was located in a parking lot off Broad Rock BV. Upon our arrival to the scene, patient was lying supine on the ground unconscious and unresponsive. Patient appeared unstable. R-PD already on scene standing around patient. C- Patient's chief complaint - Overdose. H Patient found by bystander. According to patient, she sniffed heroin around 1030 tonight. Patient remembers she was with some friends in a car but doesn't remember what happened afterwards. Patient was compliant and answered all questions from EMS and R-PD. Patient's has a history of asthma. Patient is allergic to sulfa, penicillin, amoxicillin. Patient initially A&O'0, GCS 3 (E1V1M1). After giving Narcan patient was A&O'4, GCS 15 (E4V5M6). AIRWAY: initially non-patent-obstructed by tongue. Patent after gaining consciousness. BREATHING: initially noted to be agonal. After gaining consciousness. Breathing noted to be normal rate with normal depth. CIRCULATION: No obvious bleeding. NEURO: Grossly intact. SKIN: Cyanotic upon patient contact. After gaining consciousness normal color, normal temp, dry, capillary refill <2 seconds. PULSE: Radial strong and regular. HEENT: Pupils PERRL. No signs of trauma noted. LUNG SOUNDS: clear bilateral. CHEST: rise and fall equal. No signs of trauma noted. ABDOMEN: no noted distention or palpable masses present. No signs of trauma noted. R - Basic vital signs obtained. Hospital contact without orders. Cardiac monitor. ETCQ2. 12-lead- Sinus Tach. Glucometer used to check blood sugar- 178. IV established, 20G in left AC saline lock. O2 given 15 lpm via BVM (assisted ventilation), room air during transport. Medication administration: 0.5 mg Narcan IV- patient gained consciousness. 	
Extracted Concepts:	<pre>(bradypnea;True;4;Resp;1000.0;0) (loss of consciousness;True;unconscious;unconscious;1000.((decreased mental status;True;3;GCS;1000.0;5) (tachycardia;True;122;Pulse;1000.0;0) (dysrhythmia;False;125;EKG;1000.0;0) (trauma;False;trauma;604.0;8)</pre>	Normalized
	<pre>(wheezing;True;lung sounds;lung sounds;983.0;7) (tachycardia;True;122;Pulse;1000.0;0) (distension;True;distention;distention;861.0;8)</pre>	

1	2 3 4	5	6	7 8	9 10	1
age			24			
gender			female	<u>i i</u>		
pain		-	Ē			
GCS	3	χ		15	5	
blood pressure		Γ	116/7	78 X	134/67	
pulse		Γ	125	5 χ	122	
resp	4	-χ	14	χ	16	-
spo2		Γ		969	%	
glucose	178	\neg				
wheezing						
trauma						
distention						
				~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		_
Selected Protocols	AlteredMental Resp Opioid		Opioid Hypogly redMent	<u>Resp</u> Opioid	Opioid Hypogly VAlteredMen	tal
ed Confidence Score	0.54	χ	0.76	(0.48)	0.78	
	0.23		0.12	0.44	0.12	
Suggested Actions	0.23 caridac monitor, iv	-χ	0.12 narcan	0.08	0.10	ans
Confidence Score	0.77,0.74	-χ	0.26	X0.68X		.00

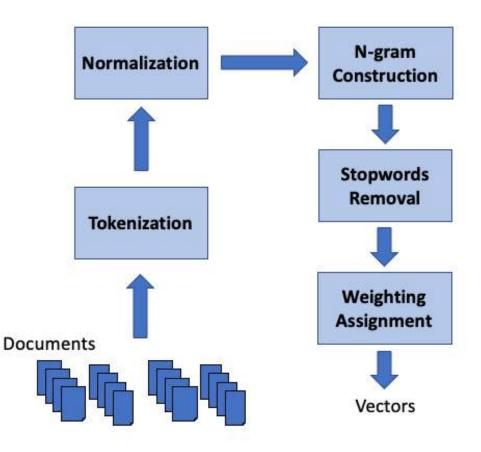
#### Supervised end-to-end Protocol Specific Intervention Suggestion

#### Features:

- N-gram
- Unigram
- Concepts

#### Classifiers for multi-label classification:

- Decision Tree
- Random Forest
- SVM



## **Evaluation: Protocol Selection and Execution** (Intervention Suggestion)

• 8000+ EMS records with intervention labels from RAA

Priority	CallType	ChiefComplaint	Impression	Vitals	Interventions	Narrative	Outcome
1	Syncope/Unconscious	(Poisoning/Overdo	(Abuse of Narcotic	{14:26:42: Pulse-11	{14:21:00: Assist V	D: "unconscious/fainting" A: Arrived to fin	d Patient Refused Transp
1	Breathing Problems	(Respiratory - SOB)	Respiratory - Asth	{10:51:58: Pulse-10	{10:51:58: Cardiac	M992 was dispatched for a female with diffi	ci Treated, Transported b
3	Pregnancy/Childbirth	(Abdominal Pain -	(GI/GU - Abdomina	(07:25:24: Pulse-82	{07:26:00: Cardiac	D: Dispatched for female pt having abdomin	a Treated, Transported b

#### • Performance Metrics

- Precision, recall, F1 score
- Weighted and Micro Averaging

$$P_{micro} = \frac{\sum TP_{i}}{\sum TP_{i} + \sum FP_{i}} \qquad P_{weighted} = \frac{\sum P_{C_{i}} \cdot C_{i}}{\sum C_{i}}$$

$$R_{micro} = \frac{\sum TP_{i}}{\sum TP_{i} + \sum FN_{i}} \qquad R_{weighted} = \frac{\sum R_{C_{i}} \cdot C_{i}}{\sum C_{i}}$$

$$F_{micro} = \frac{2 \cdot P_{micro} \cdot R_{micro}}{P_{micro} + R_{micro}} \qquad F_{weighted} = \frac{2 \cdot P_{weighted} \cdot R_{weighted}}{P_{weighted} + R_{weighted}}$$

• Safety Criticality Metric: Risk factor

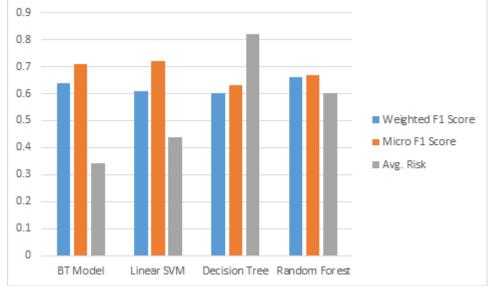
Avg. Normalized Risk = 
$$\frac{1}{n} \frac{\sum Conf(I_i) \cdot Risk(I_i)}{|I|}$$

## **Evaluation: Intervention Suggestion using Supervised ML**

Model		Precision	Recall	F1 Score	Avg. Risk Factor
SVM	N-gram	0.89	0.77	0.83	0.32
	Unigram	0.92	0.88	0.90	0.24
	Concept	0.81	0.64	0.72	0.44
Random	N-gram	0.88	0.66	0.76	0.46
Forest	Unigram	0.91	0.71	0.80	0.42
	Concept	0.76	0.60	0.67	0.60
Decision	N-gram	0.77	0.75	0.76	0.45
Tree	Unigram	0.84	0.82	0.82	0.28
	Concept	0.64	0.61	0.63	0.82

## **Evaluation: Intervention Suggestion using Supervised ML vs B-Tree Model**

- Compare the performance of B-Tree model and ML models
  - Comparable (or even better) F1 score in intervention prediction
  - Lowest avg. normalized risk factor



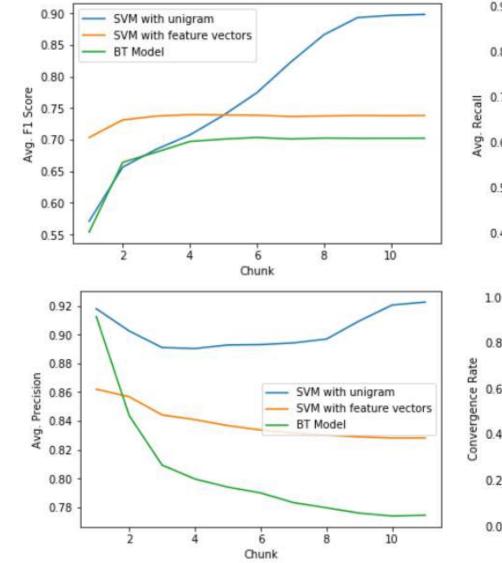
# **Evaluation: Intervention Suggestion for streaming input**

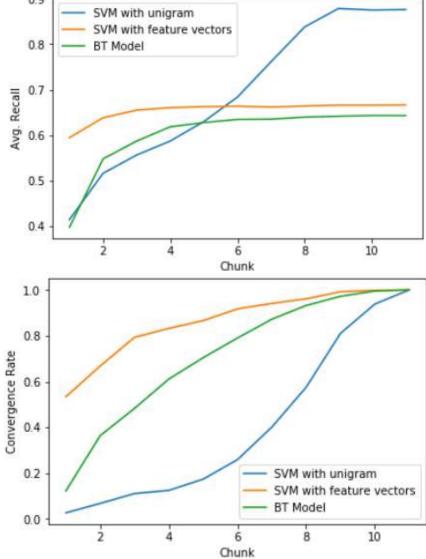
- Simulate the streaming speech input by splitting each report into text chunks
- Record the outputs after each text chunk was fed in
- Concern about the reliability of intermediate interventions suggestions provided to the first responders.

$$ConvergenceRate(k) = 1 - \frac{\sum_{i=1}^{I} |Pred(k)_i - Pred(n)_i|}{I}$$

## **Evaluation: Intervention Suggestion for streaming**

- ML models outperform the BT model
- ML model with unigram vector show a large convergence in the last chunks, which is another evidence of the bias on the intervention prediction



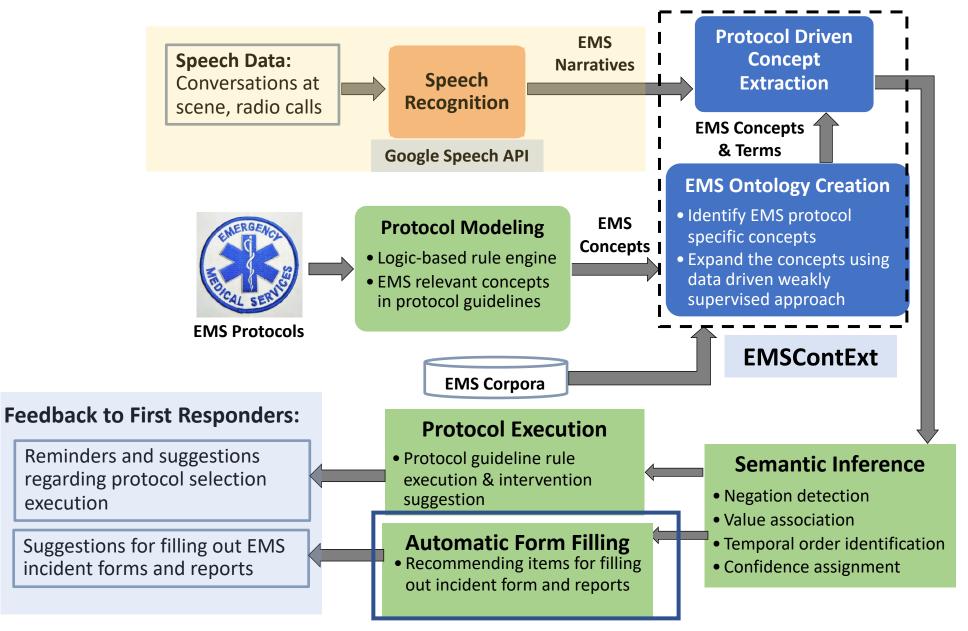


#### **Evaluation: Protocol Intervention Prediction**

- Comparing effect of our concept extraction approach with MetaMap
  - Better accuracy: more customized and domain-adapted
    - 6% increase in weighted recall and 4% increase in weighted F1 score
  - Significantly faster execution time: 6 times faster

Method	Weighted Recall	Weighted Precision	Weighted F1-score	Execution Time (sec/case)
MetaMap	0.654	0.642	0.648	11.98
Knowledge-integrated approach	0.575	0.579	0.577	1.76
Data-driven approach	0.652	0.695	0.673	0.71
Our Concept Extraction Approach	0.698	0.655	0.676	2.01

#### **Protocol-Driven EMS Decision Support Pipeline**



#### FIRE RESCUE

INITIAL PATIENT CARE REPORT

PPCR will be available on Hospital Bridge within 24 hours

ALBEMERLE COUNTY

460 Stagecoech Drive, Suite F Charlottesville, VA 22902-6489

Phone: (434)296-5833 - OEMS Agency #00939

#### PATIENT INFORMATION

NAME:	Martha	Alex	Morgan
-------	--------	------	--------

ADDRESS: 1	23 lake street		
CITY: New Yo	ork	STATE: New York	ZIP: 22903.
DOB: Aug 15	, 2000	SSN: 456789456	
AGE: 53	SEX: M	FACILITY: UVA MJH	OTHER- SQUARE Hosp.

#### MEDICAL INFORMATION

CHIEF COMPLAINT: Chest Pain, Headache,

HPI: Myocardial Infarction, Systemic arterial pressure, Glaucoma,

#### PMH: ASTHMA COPD CHF CAD MI RENAL FAILURE CVA DIABETES HTN SZ

MEDS: Aspirin, Ibuprofen,

ALLERGIES: No allergies mentioned here. Patient has no allergies on any medicine.

PE/RX/TX: Given Aspirin , dose 4 counts 81 mg ,

Given Ibuprofen, dose 9 counts 99 mg,

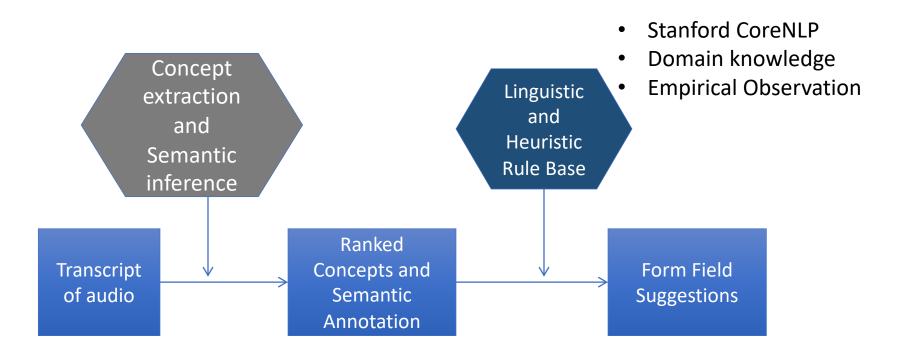
	CALL INFORMATION							INCIDENT#: 65897					
UNIT#: 7854					EM	P. ID		DATE: Aug 15, 2003					
AIC: Kevin Brown					C	37		DISPAT	CHE	D: 12:45	AM		
DRIVE	R: Mich	neal			0	456		RESPON	NDIN	G: 12:50	MAC		
ATT1:	Douglus	<b>1</b> 2			01	123		ON SCE	NE:	12:55 AI	M		
	Jason				0	14		PT. CON	TAC	T: 1:00	AM		
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								RETURN	V SE	RVICE:1	:45 AM		
INITIA		SIGNS	6-1										
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TIME	LOC	PUL		RESP		BP	_	EKG	- 28	SPO2	ETCO2		
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PROCEE	OURES												
PROC	ED. LO	CATION	SIZ	E	ATT.	SL	JC.	TIME	E	MP. ID	OTHER		
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p3)			NISTR	ATED									
p37	CATION	S ADMI				EMP ID	AMC	UNT WASTED	-	WITNESS	INT		
p37		S ADMI	DOSE GIVE	NROUTE	TIME	EMP. ID	AMC	SUNT WASTED		WITNESS			
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## Automatic Suggestion Generation for Form Filling

"A 911 call came for an old women who had severe chest pain. Reaching the spot, the EMS personnel found out that the patient is fading away. Her blood pressure is low and pulse is irregular. She had been feeling feverish lately and never had asthma before. She denied having shortness of breath..."

- Chief Complaint
- History of Present Illness

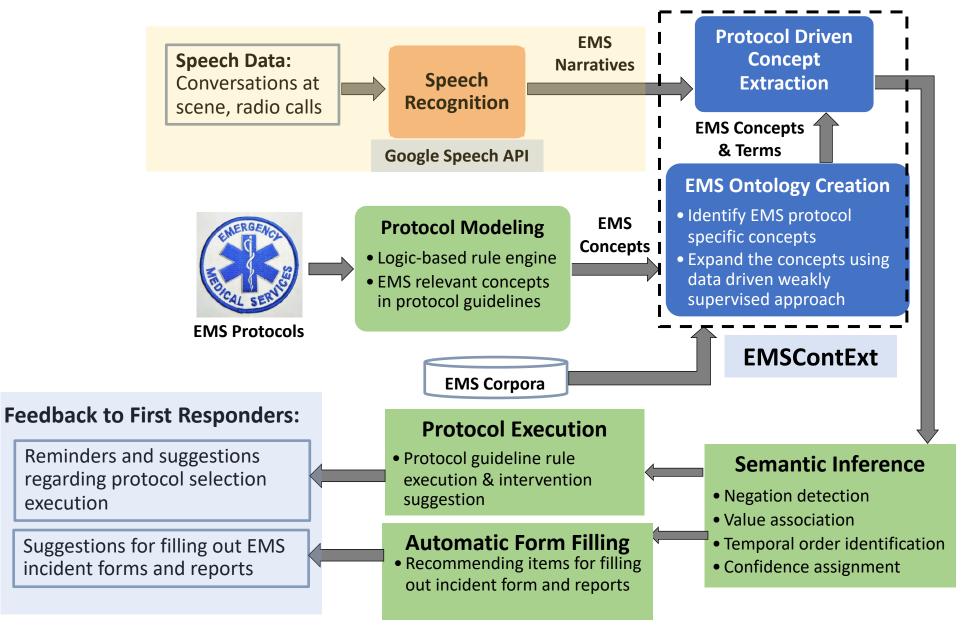
#### **GRACE:** <u>Generating Summary Report Automatically for</u> <u>Cognitive Assistance in Emergency Response</u> (V1)



## **Preliminary Evaluation: Automatic Form Filling**

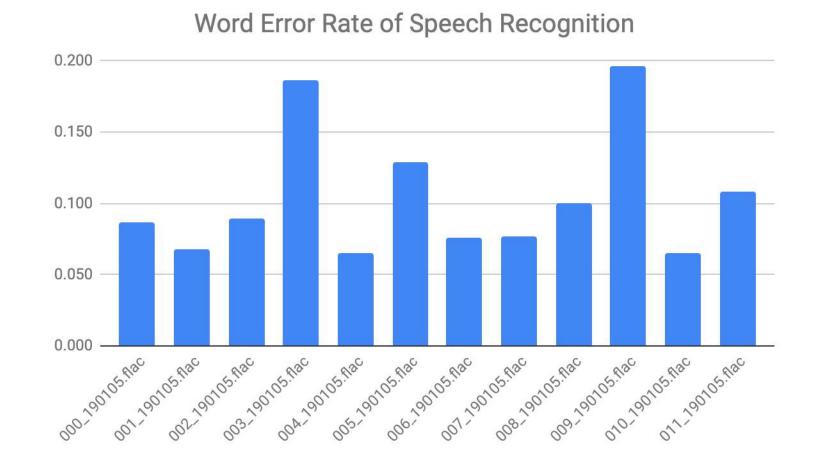
Information field	Precision	Recall	F1-score
Gender	100	72	83.72
Age	100	100	100.00
Chief complaints	100	93	96.37
Allergies	50	50	50.00
НЫ	84	55	66.47
РМН	42	82	55.55
Medication name	20	10	13.33
Medication dosage	66	100	79.52
PE/TX/RX	88	56	68.44
Vital signs	100	97	98.48
Procedure name	81	95	87.44

#### **Protocol-Driven EMS Decision Support Pipeline**

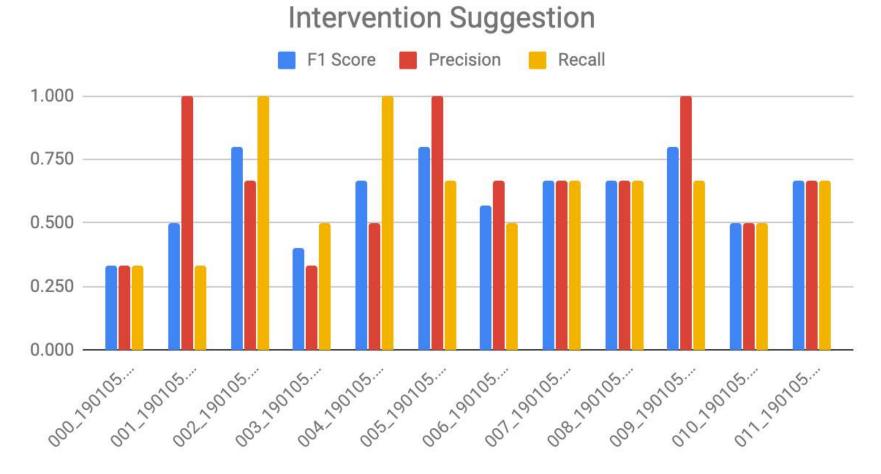


CognitiveEMS Demo CognitiveEMS Demo Speech Recognition	Concept Extraction (Concept, Presence, Value, Confidence)	Suggested EMS Protocols (Protocol, Confidence)
		Suggested Interventions (Action, Confidence)
		System Messages Log Fri 21 Jun 2019 07:15:21 PM - Ready to start speech recognition!
Microphone : Ocogle Speech API DeepSpeech Start Stop Restart Generate Form		<b>WVA ENGINEERING</b> LINK LAB

#### **Evaluating the End-to-end Protocol-Driven EMS Decision Support Pipeline: Speech Recognition**

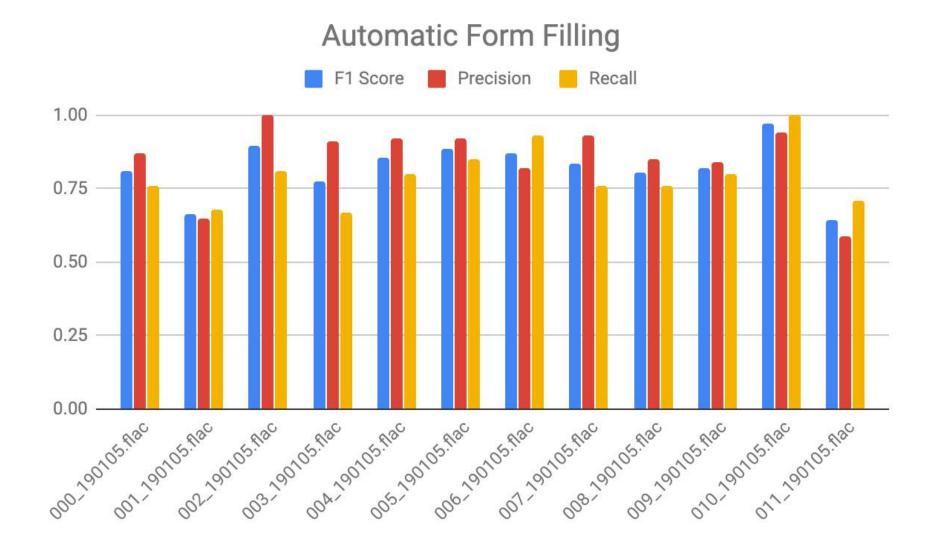


#### **Evaluating the End-to-end Protocol-Driven EMS Decision Support Pipeline: Intervention Suggestion**

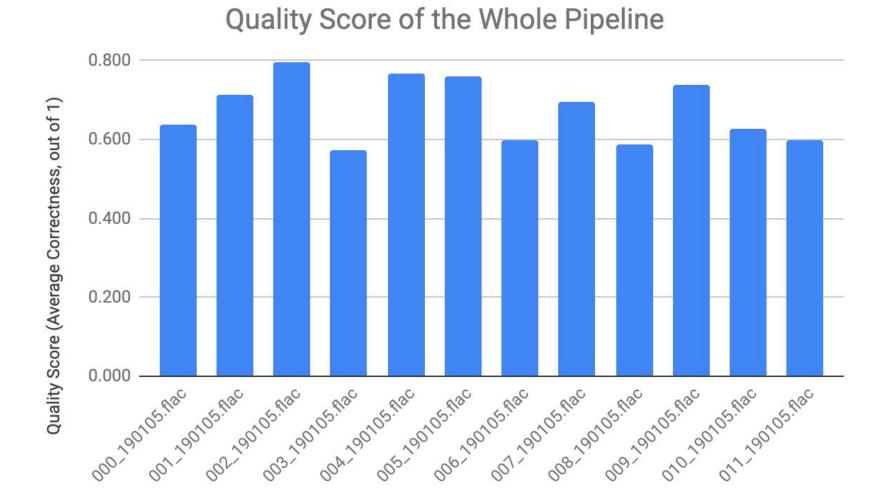


Intervention Suggestion:

#### **Evaluating the End-to-end Protocol-Driven EMS Decision Support Pipeline: Automatic Form Filling**



## **Evaluating the End-to-end Protocol-Driven EMS Decision Support Pipeline**



## **Ongoing Work**

- Speech Recognition
  - Improve robustness and resiliency: Pre-processing and post-processing
  - Retraining Mozilla DeepSpeech with domain knowledge
- Semantic Inference
  - Value association
  - Information validation
- Protocol Modeling and Execution
  - Go beyond the BT model and try some probabilistic model
  - Improve the module for streaming data
- Real-world testing
  - Improve the wireless device to process everything on a wearable device

#### **Publications**

- Shu, S., Preum, S., Pitchford, H., Williams, R., Stankovic, J., & Alemzadeh, H. Behavior Tree Cognitive Assistant System for Emergency Medical Services. IEEE/RSJ International Conference on Intelligent Robots and Systems (IROS), 2019
- Preum, S., Rahman, A., Ji, Y., Stankovic, J., & Alemzadeh, H. CognitiveEMS: A Cognitive Assistant System for Emergency Medical Services. Under Submission to an NLP venue, 2019
- Preum, S., Shu, S., Hotaki, M., Williams, R., Stankovic, J., & Alemzadeh, H. CognitiveEMS: A Cognitive Assistant System for Emergency Medical Services. Proc. of 7th IEEE Workshop on Medical Cyber Physical Systems (MedCPS), CPS Week, 2018
- Preum, S., Shu, S., Ting, J., Lin, V., Williams, R., Stankovic, J., & Alemzadeh, H. (2018, April). Towards a cognitive assistant system for emergency response. ACM/IEEE 9th International Conference on Cyber-Physical Systems (ICCPS), 2018

Code and data repository: <a href="https://github.com/UVA-DSA/EMS-pipeline">https://github.com/UVA-DSA/EMS-pipeline</a>

#### Thanks



North Garden Fire Department



Office of Emergency Medical Services



Thomas Jefferson EMS Council (TJEMS)



Richmond Ambulance Authority





Opioid overdose



**Respiratory Distress** 

#### **Thanks**



Volunteer Members of North Garden Fire Department



Chest Pain



Seizure

# Come back for the **Next**

100

Session 2:40 PM

#### **Backup Slides**

## Ongoing Work / Challenges: Semantic Inference

- For protocol modeling and execution and automatic form filling
- Negation detection: limitation of existing negation detection tools
- Missing punctuation: since ASR does not provided punctuated text
  - Sentence boundary: example
- Value association: mapping a numerical value to its entity correctly
- Chronological ordering of information
  - Differentiating between PMI and HPI
- Information validation
- Co-reference resolution
- Speaker identification for multi-person conversational context



EMS radio call



**EMS Protocols** 

- Information overload
  - Collecting, analyzing, prioritizing
- Recording and summarizing information
- Decision making and execution
  - Iterative / feedback loop based



Conversations with bystanders and victims

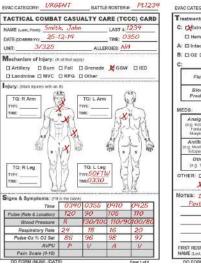


Medical history (EHR)



911 Call record

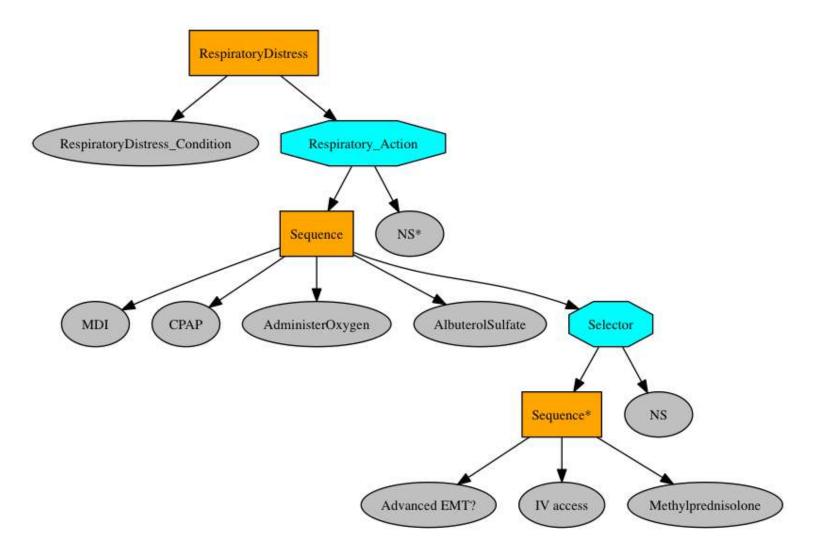




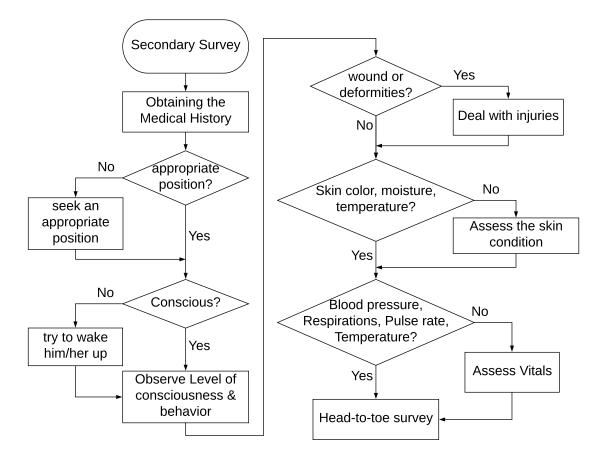
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	Treasing Type:	-		and the
A: Intact INP			201000	-
B: 02 D Needle	D Chest-Tube	Chest-Sea	THEP	rovised
с; Г	Name	Volume		Time
Fluid	Hextend	500ml	N	0345
Blood Product				
MEDS:	Name	Dose	Route	Time
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(e.g. Kolamine, Pentanyi, Morphine)				
Antibiotic (e.g. Montovacin, Entaporem)				
Other (Fig. TXA)				-
OTHER: Comb	at-Pill-Pack 🔲 Ey normia-Prevention		<b>D</b> U)	Splint
Notes: <u>To Do:</u> Post cric o	Needle D, Mi hecklist, ABX			
		20		
	6			_
FIRST RESPONDER NAME (Lost, First):			ST 4	

EMS Incident Report/ Form

#### **Respiratory Distress Behavior Tree Model**



#### **Secondary Survey Protocol**



## **Big EMS Data**

- Over 19,400 credentialed EMS agencies
- 826,000 credentialed EMS professionals
- Over 36,698,000 EMS events were responded to in 2009*
- Variety of data sources at incident scene:
  - Observations and communications with center/other responders
  - Sensor data from wearables, mobile, IoT devices
  - Physiological data from patient monitors/medical devices
  - Public data (e.g., protocol guidelines, audio, video, social media)



* G. Mears, et al., "2011 National EMS Assessment (Report No. DOT HS 811 723)," Washington, DC: National Highway Traffic Safety Administration.

## **Challenges in Data Analytics**

STARTING MILEAGE

- Manually reported
  - Incomplete
  - Inaccurate
- Unstructured format
  - Textual reports
  - Voice communications
  - Voice calls
- Cognitive overload
- Resiliency

I I RI E RI E T Q U E	CALL INFORMATION	INCIDENT	**:			
ALBEMARLE COLINTY INITIAL PATIENT CARE REPORT	UNIT#	EMP. ID	DATE M	MDD	YY	Y
460 Stagecoach Drive, Suite F PPCR will be available on	AIC		DISPATCHED	H	1	M
Charlottesville, VA 22902-6489 Hospital Bridge within 24 hours	DRIVER		RESPONDING	н	М	MJ
hone: (434) 296-5833 - OEMS Agency #00939	ATT. 1		ON SCENE	н	÷	M
ATIENT INFORMATION	ATT. 2		PT. CONTACT	н	H	10 1
IME	RESPONSE LOCATION		LEAVE SCENE	н	-1	M A
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ry state zip	INITIAL LOC	PT WEIGHT	LEAVE DEST.	H	H	MN
18 M M E D Y Y Y SSN		1	RETURN SERVIC	CE H	E.D. F	MN
SEX F M FACILITY OUVA OMJH DOTHER	INITIAL VITAL SIGNS	No. of Concession, No. of Conces	Non-	in the second	in the second	
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PI:	TIME LOC POLSE	ALSE U		N.G.		
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MIR: ASTRIMA COPD CHP CAD MI REMALPAILORE CVA DIABETES HIN SE	PROCEDURES				an and the second	
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#### EMS Protocol Selection and Execution

#### **Observations/Communications**

EMS Advanced Life Support (ALS) unit dispatched for a **male** patient **unresponsive** in a fast-food restaurant. Patient's estimated to be in his **early twenties**. Patient's **medical history is unknown**.

#### **Universal Patient Care/Initial Patient Care Protocol**

Scene safety/personal protective equipment

Primary Assessment with initial interventions ("ABC"s)

Supplemental O2 (Oxygen Administration Guideline)

2ndary assessment: vitals, pain, medical history, glucometry

#### Time

#### **Altered Mental Status Protocol**

IV/IO/Vascular Access

Glucagon 1 mg IM if no IV access

**Repeat IV Access** 

Dextrose 50% 25 grams slow IV push

Second D50 slow IV push – administered due to glucometer reading and positive response to first dose

#### Medical: Hypotension/Shock (non-trauma)

Hypovolemia must be corrected prior to dopamine infusion.

Identify and manage underlying cause.

He is seated and slumped with his head resting on his arms on a table. His **LOC is unresponsive** with a **Glasgow Coma Scale (GCS) score of 3**. He is **breathing at a rate of 16 BPM**. His **heart rate is 96 BPM**. His **radial pulse is not palpable**; his pulse is palpated at the left carotid artery. No unusual marks, discoloration, or deformities are noted. Patient noted to be somewhat **diaphoretic**.

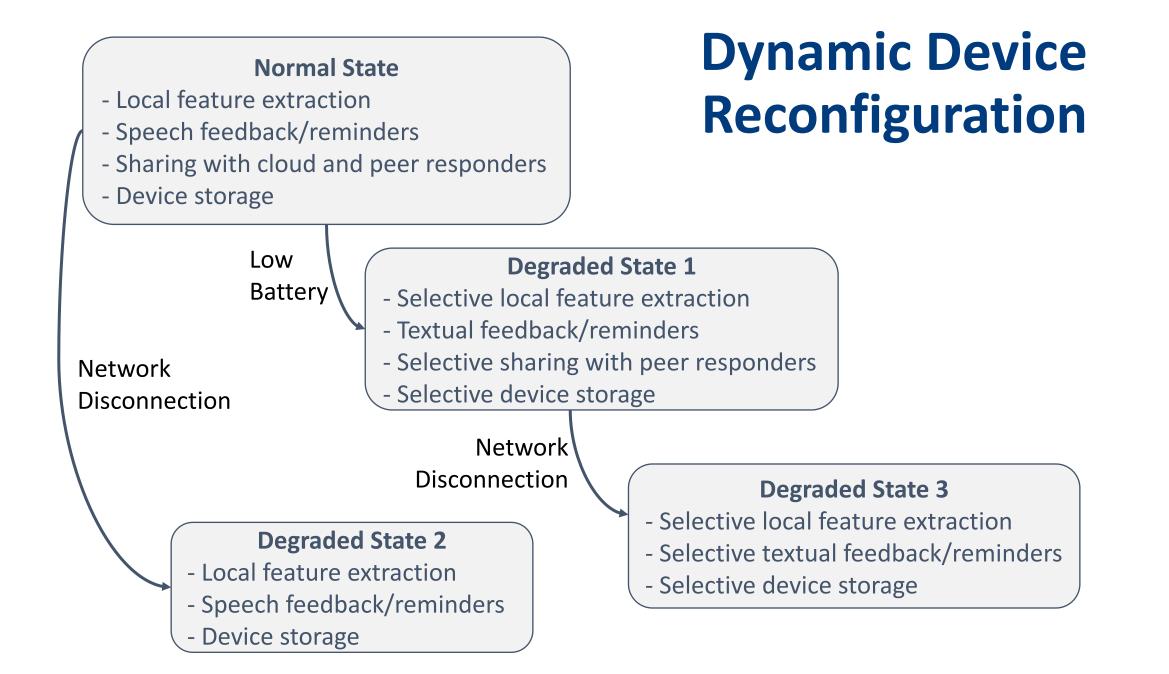
The glucometer reports a **blood sugar level of 15 mg/dL**. This is a critically low level that requires rapid intervention.

The caller reports that the patient purchased a large orange juice and sat down at the table. The orange juice is observed on the table, and it appears that none has been consumed. The manager reports that he noticed the patient with his head on the table and **had not moved for 45 mins** after purchasing the orange juice. The manager was unable to wake the patient at that time, and called 911.

The patient's LOC starts to improve. He starts to make some sounds and move as he begins to wake.

A few minutes after **administration of the D50**, the patient appears awake but groggy.

Within few moments, patient becomes **completely awake** and oriented but **without memory of the event**. The patient states that he **feels fine**. The patient reports that he is a **type 1 diabetic** and he had **not eaten today**. He had no recollection of buying the orange juice or how he arrived at the restaurant.



#### **Future Work**

- Develop classification model for different form fields
- Generate editable Forms
- Interface GRACE with ImageTrend