## NIST



# Speech Analytic Technologies Performance Evaluation Project (OpenSAT)

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## **#PSCR2019**

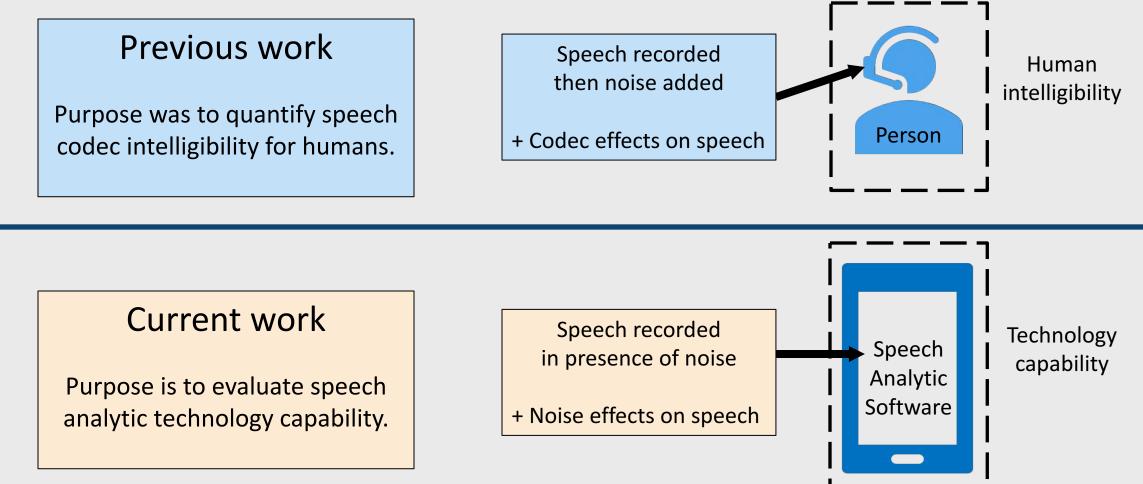
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## **Previous vs Current Work**



# Agenda

- Project Overview
- Challenges
- NIST Research Model
- OpenSAT
- Next Steps

### **Sponsored by Department of Homeland Security Science and Technology Directorate (DHS S&T)**



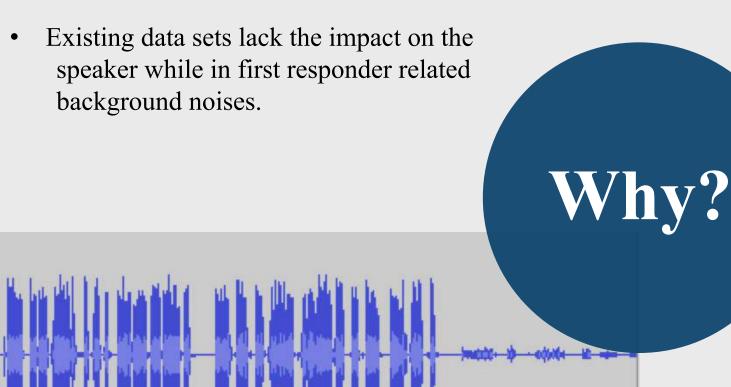
Performance of assistive technologies can degrade significantly in first responder scenarios.



There are currently no relevant data sets to evaluate speech analytic technologies for first responder applications.

### **Speech Analytic Challenges In the Public Safety Domain**

#### Background Noises and Altered speaking



#### **Environmental Noise Conditions**

- Multiple Types of Sounds
- Varying Volume Levels
- Overlapping Background Speaking
- Crowd Noise

#### **Speech-Effect Conditions**

- Lombard Effect
- Stress
- Acoustic Capture
- Transmission Effects

## **Evaluating Speech Analytic Technology Performance**

# Evaluation-Driven Research

#### NIST began in 1987

The evaluation-driven research paradigm has been successful for many speech analytics.

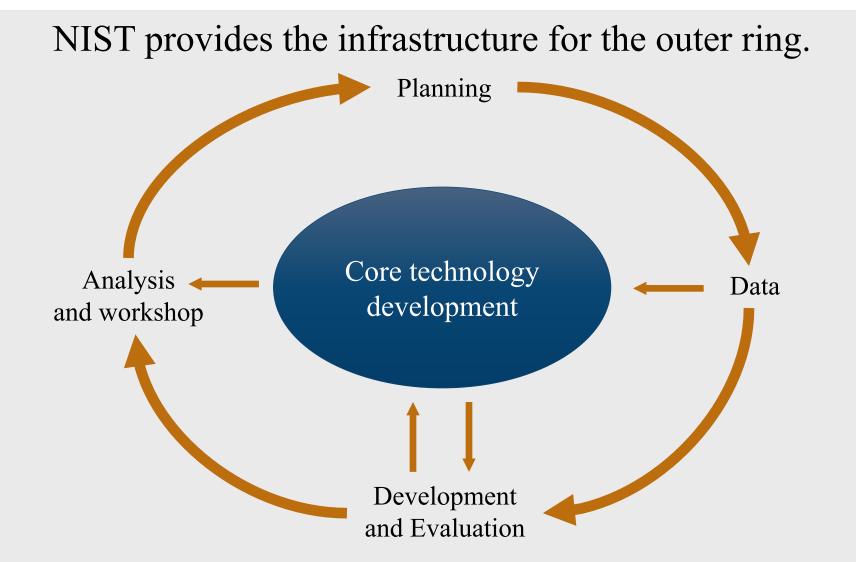
#### Level Playing Field

Alternative speech analytic algorithms use the same data and are evaluated by the same metrics.

#### **Project Goal**

Implement a relevant methodology that helps advance speech analytic technologies for public safety applications. 7

### **Evaluation-Driven Research Model**



## **Open Speech Analytic Technologies (OpenSAT) Evaluation Series**

#### **OpenSAT19** is the first evaluation in the OpenSAT series.

Open	anyone can participate	
SAT	Speech Analytic Technologies	
Evaluation	valuation an event covering several months	
Series	event held annually	

# **OpenSAT Highlights**

# PULLING THE FUTURE FORWAR

#### Data

- 1. Simulated Public Safety Communications,
- Video Annotation for Speech Technologies (VAST),
  Babel

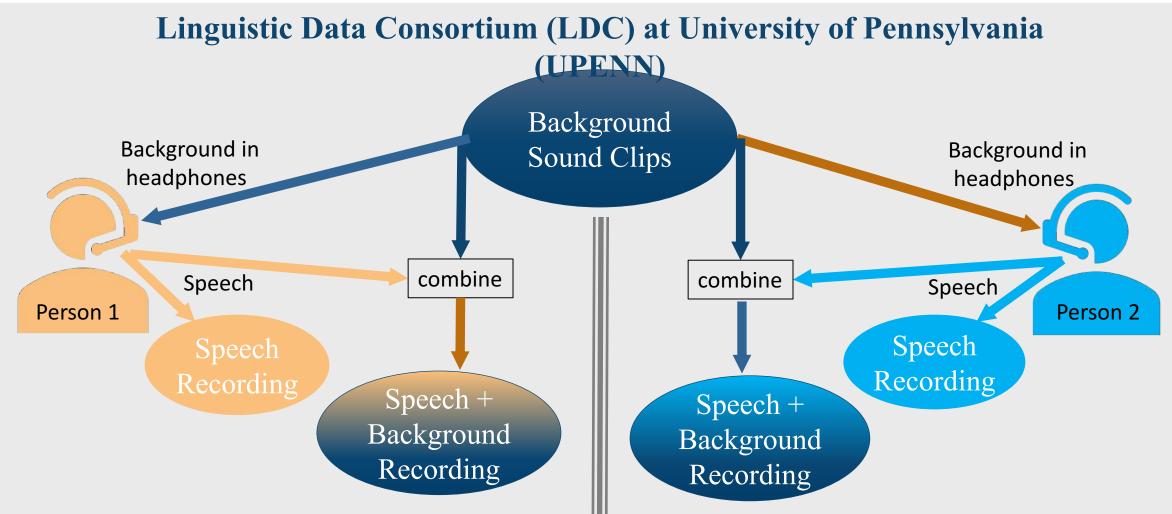
#### Tasks

- 1. Speech Activity Detection,
- 2. Automatic Speech Recognition,
- 3. Keyword Search

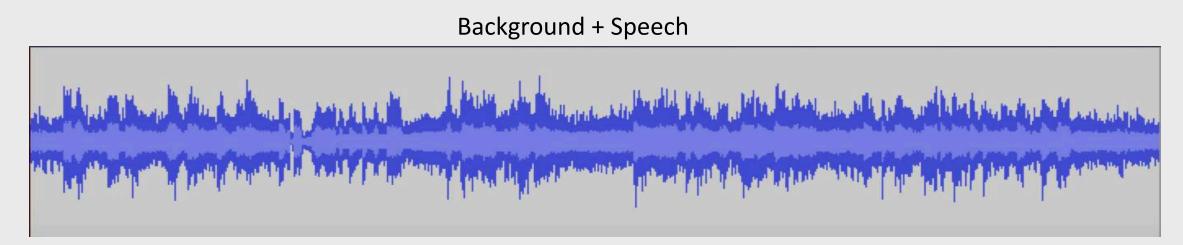
#### **OpenSAT Pilot - 2017**

Results affirmed the enormous challenge for speech analytic technologies in real world first responder operational scenarios.

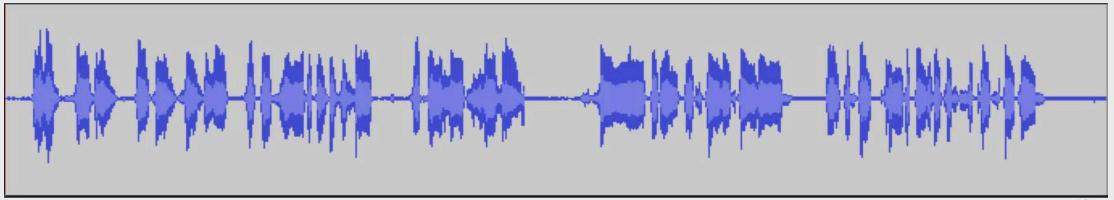
# Simulated First Responder Communications Game Recording



# **Background Noise and Speech** (Same Speech in Both Examples)



Speech only



# **OpenSAT Benefits**

- Public safety relevant data for development and testing
- Assessment forum for underlying technologies in public safety applications
- Understanding for developers in public safety domain challenges
- Technology advancement
- Baseline and tracking
- Agencies/organizations can evaluate potential solutions

# Next Steps

#### After the OpenSAT19 Evaluation

#### Next year

- OpenSAT20
- Using new evaluation data from LDC's data set
- Track progress

#### Future

- Obtain recordings of real world first responder operational communications
- Have these recordings annotated and converted to a usable format
- Create new data sets from these recordings with best quality control available
- Implement the new data sets into future OpenSAT Evaluations

### **Contact Us**

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# THANK YOU

SHEKIF

# **#PSCR2019**

Come back for the Next Session

1:35 PM





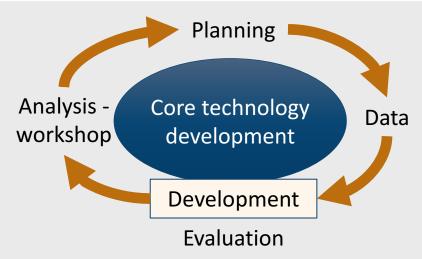
# **Backup Slides**

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### **OpenSAT Evaluation Protocols**

#### **Development Phase**

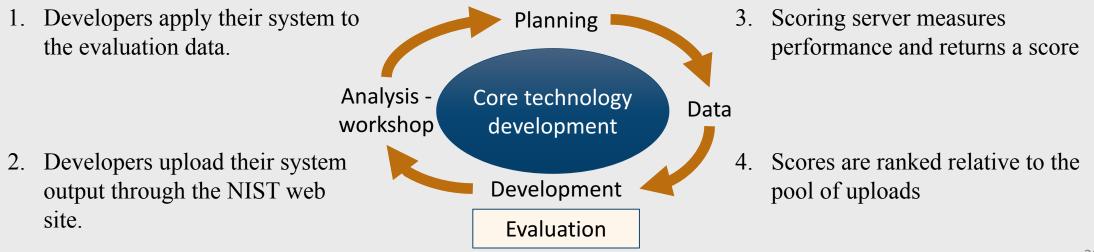
Data	Developer use	Audio size	Annotation style	Annotation given to developers?
Training	Build system	100+ hours	Light	Yes
Development	Self test	5 hours	High quality	Yes



## **OpenSAT Evaluation Protocols**

#### **Evaluation Phase**

Data	Developer use	Audio size	Annotation style	Annotation given to developers?
Evaluation	The "test"	5 hours	High quality	No

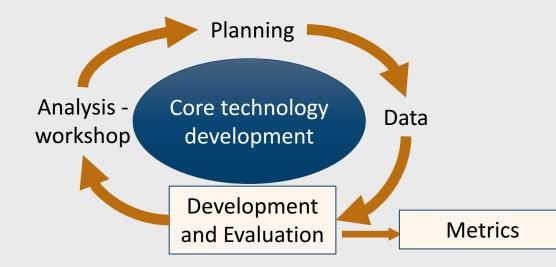


## **Metrics**

Task	Metric
Speech Activity Detection	Detection Cost Function value (DCF)
Automatic Speech Recognition	Word Error Rate (WER)
Keyword Search	Actual Term Weighted Value (ATWV)

#### In Summary:

All three metric values are a function of the number of errors produced during the test.



### **Public Safety Communications Data Collection**

#### **Over 500**

audio clips were collected from YouTube videos to create a repository of environmental background noises. were recruited to recorded while playing.

**Participants** 

were subjected to play a fire response high and low volumes board game and be of the collected audio clips while playing the game.

**Players** 

**Communications** 

from the recorded games were annotated.

**Recordings**,

annotation, and metadata make up the public safety communications data set.

#### **The Process**

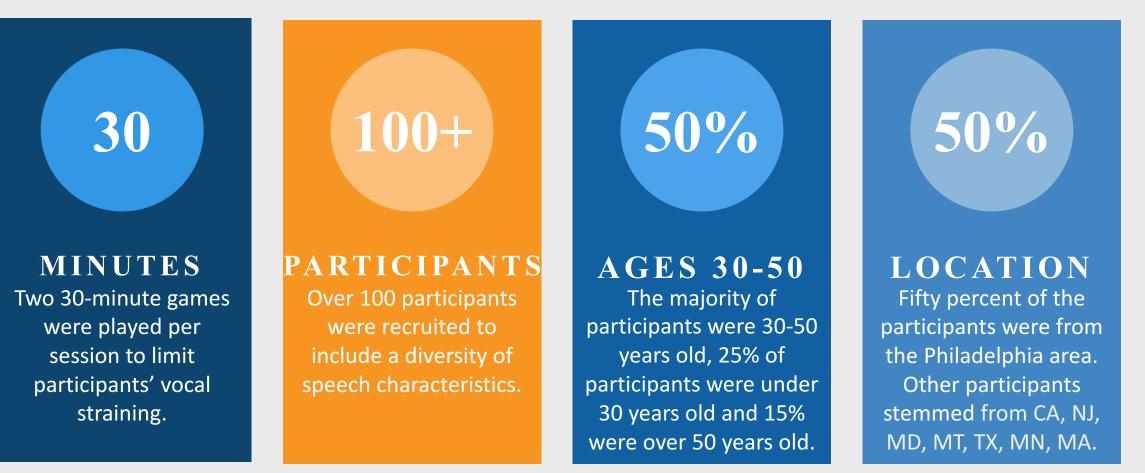
### Audio Collection by the Linguistics Data Consortium (LDC) at UPENN

- Participants played in pairs.
- Multiple sessions/games per player.
- Background noises were fed into participants' headsets.
- Volume varied from below to above the threshold that induces the Lombard Effect.
- Time constraints were imposed to create a sense of urgency.
- Participants could not see each other while playing the game.



### Flash Point Fire Rescue Board Game

Game-Playing for Speech



### **Pilot Evaluation Results**

Data set consisted of real world operational dispatches. Plots show performance levels from multiple systems. High error rate for speech-to-text transcription. High level of missed speech in speech detection.

