Dear [Examiner name]:

The Baldrige Online Scorebook Solution (BOSS) is available for you to use in completing your Independent Review assignment.

**Your username is: [username]**

The URL for BOSS is: <https://www-s.nist.gov/boss>

You will receive a temporary password from [BOSSadm@nist.gov](mailto:BOSSadm@nist.gov) in a separate message. This may show up in your spam folder.

Next:

1. Open a browser and clear your browser cache. In Edge, got Settings, Clear Browsing data, check Cached data and files, Clear. In Chrome, find History, then Clear browsing data. Go to the BOSS site: <https://www-s.nist.gov/boss>
2. Enter your user name (see above) and temporary password (from [BOSSadm@nist.gov](mailto:BOSSadm@nist.gov)).
3. Answer the security questions on the screen. (Note: These questions are separate from the security questions in the Examiner Application.)
4. Follow the directions on the "Change Password" page.
5. Read, agree to, and acknowledge the Code of Ethical Conduct.

BOSS Feature Highlights:

* + - Ability to download a watermarked copy of the Baldrige Excellence Framework for Examiners Only, specific to the sector of your application
    - Browser spell check
    - Zoom capability (CTRL +), (CTRL -); note - when zooming, the screen landscape will change. To return to the default view, use CTRL 0 (zero)
    - Suggestion link (top right of screen) to offer ideas or suggestions for possible future enhancements. This information will be reviewed at the end of the award process cycle.

Please do not reply to this message. If you have questions or need assistance, send a message to [examdepo@nist.gov](mailto:examdepo@nist.gov).

Related information can be found on the [Examiner Resource Center Independent Review](https://www.nist.gov/baldrige/examiners/independent-review) and [Reference Shelf](https://www.nist.gov/baldrige/examiners/reference-shelf) pages.

Thank you for all you do for Baldrige!