# NIST Safety Update

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June 11, 2024

#### Agenda:

- Fiscal Year 2024 Goals: Status and Key Accomplishments
- Status of Action Plans
- VCAT follow up: ESC Metrics Established
- Safety Dashboard
- ISO 45001 Pre-Certification Assessment
- FY 2024 Incident data, focus on incident severity



### 2024 Goals and Actions Taken to Date

#### NIST

#### **1** Complete and Fully Functional SMS

- Issue and Implement Audit Program; conduct first external ISO 45001 Pre-certification assessment
- Develop and issue remaining SMS Directives
- Operating Units (OUs) finish re-reviews of existing hazard reviews

#### 2 Improve NIST Safety Culture

 Communicate Status of Implementation of the NIST Safety Culture Action Plan developed by multi-level, multi-OU teams (nine actions)

#### Actions Taken

- ✓ External ISO 45001 Pre-certification audit
- Consultants to develop remaining programs
- Electrical Safety Program developed by OSHE, in stakeholder review
- Lab staff 80% complete re-reviews

 Status of Implementation of the NIST Safety Culture Action Plan posted and maintained on Safety website

**Actions Taken** 

✓ ESC monitors progress of actions

### Final 2024 Goals (Presented to VCAT February)

## Strengthen OSHE Roles & Responsibilities

3

- Strengthen role and responsibility of the CSO
- Define stronger roles for OSHE staff to ensure consistent hazard mitigation across NIST
- Implement a phased approach to increasing safety staffing, services provided, OU embeds

#### **Actions Taken**

- CSO named Special Assistant for Safety to NIST Director, voting member of ERM Council
- $\checkmark$  5 safety inspectors hired; 3 embeds hired
- Fall fall protection specialist position in progress;
  interim action, fall hazard assessment underway
- Workplace Inspection and Hazard Review Program revisions underway, specify OSHE roles

#### 4 Improve NIST Safety Culture

 Communicate Status of Implementation of the NIST Safety Culture Action Plan developed by multi-level, multi-OU teams (nine actions)

#### **Actions Taken**

- ✓ ESC established goals for improving KPI metrics
- Completed dashboard for Incidents, Corrective Actions and Training data
- Future dashboard updates to include inspection data

### ISO Pre-Certification Assessment Gaps May 2024)

#### (Draft Report

| Positive (conforms/exceeds) | OFIs (generally conforms) | Gaps (non-conformance) |
|-----------------------------|---------------------------|------------------------|
| 15                          | 24                        | 13                     |

- 1. Add union representatives to OSH policy, SAC and local councils where applicable (two gaps)
- 2. Address psychosocial hazards and mitigation strategies
- 3. Develop and document processes used to assess NIST-level opportunities and risks
- 4. Document process used to determine legal and other requirements
- 5. Establish and document competencies for all SMS roles
- 6. Include training on ISO 45001 in NIST General Safety and NIST Safety Leadership training
- 7. Clean up documents and records to comply with internal OSHE PR (underway)
- 8. Develop and implement a Management of Change Program (ESC Draft under Contractor review)
- 9. Develop and implement an Audits and Assessments program (Contractor Task 4)
- 10. Develop and implement a Corrective and Preventive Actions program to address non-compliances
- 11. Document a single comprehensive process used to evaluate SMS performance, include input from Audits
- 12. Include data from 3, 9-11, in management reviews

### Safety 2.0 Action Plan, 65% Complete

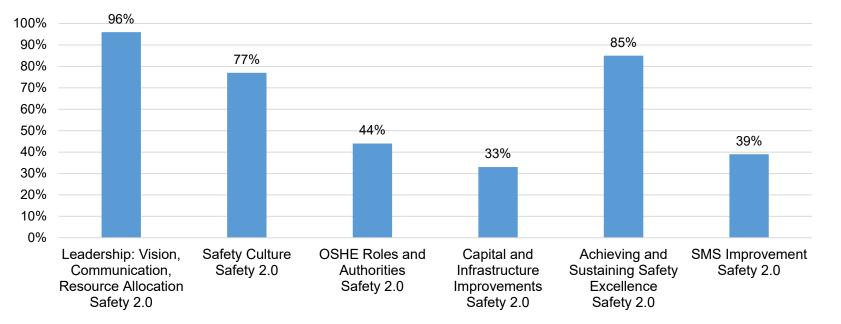


| ACTUAL START  | PLANNED END |
|---------------|-------------|
| DATE          | DATE        |
| FRI 10/3/22 - | TUE 3/31/26 |

% COMPLETE BY PROJECT WITH TIMELINE

47%

65% Completion of 35 items



|   | Category Name  | % Complete | Start        | Finish       | Obligated Cost | Cost            |
|---|--|------------|--------------|--------------|----------------|-----------------|
| 1 | Leadership: Vision, Communication, Resource Allocation | 96%        | Fri 10/7/22  | Tue 9/30/25  | \$397,653.38   | \$397,653.38    |
| 2 | Safety Culture   | 77%        | Mon 12/12/22 | Fri 8/9/24   | \$0.00         | \$0.00          |
| 3 | OSHE Roles and Authorities                             | 44%        | Thu 2/23/23  | Wed 1/8/25   | \$799,190.27   | \$2,608,128.14  |
| 4 | Capital Improvements                                   | 33%        | Mon 10/3/22  | Tue 3/31/26  | \$1,351,000.00 | \$26,339,630.00 |
| 5 | Achieving and Sustaining Safety Excellence             | 85%        | Mon 4/3/23   | Wed 9/25/24  | \$0.00         | \$36,789.44     |
| 6 | SMS Improvements                                       | 39%        | Fri 5/12/23  | Fri 12/19/25 | \$144,000.00   | \$1,405,333.25  |

## NIST Fatality Investigation Corrective Action Plan, 65% Complete

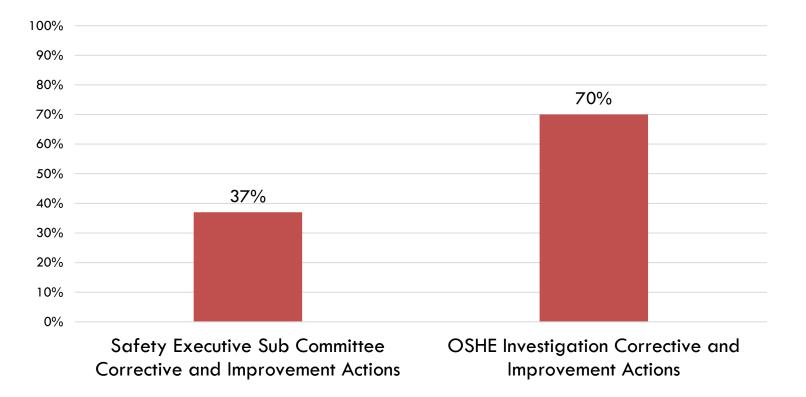
| ACTUAL START  | PLANNED END |
|---------------|-------------|
| DATE          | DATE        |
| FRI 10/3/22 - | THU 9/11/25 |

#### % COMPLETE BY PROJECT TIMELINE

47%

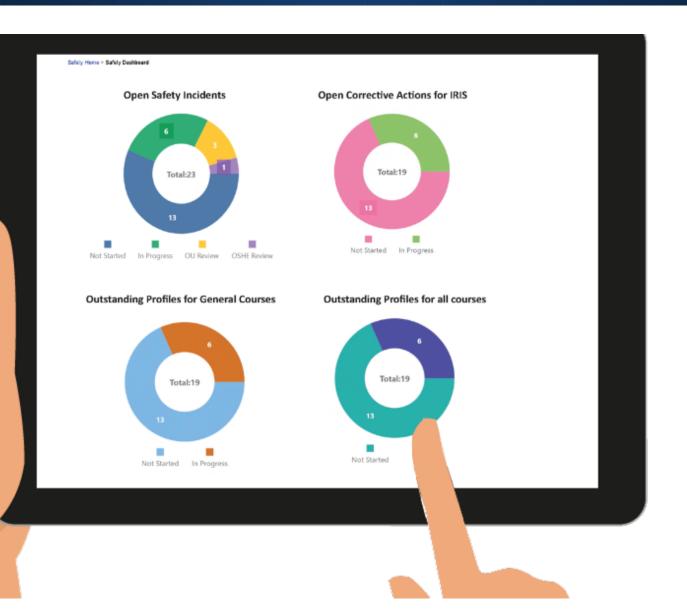
65% Completion of 41 items

- 45% completion of 15 ES items
- 76% completion of 26 CA items



| Category Name   | % Complete | Start       | Finish      |
|---|------------|-------------|-------------|
| Safety Executive Sub Committee Corrective and Improvement Actions | 37%        | Tue 1/10/23 | Thu 9/11/25 |
| OSHE Investigation Corrective and Improvement Actions             | 70%        | Mon 4/3/23  | Tue 3/11/25 |

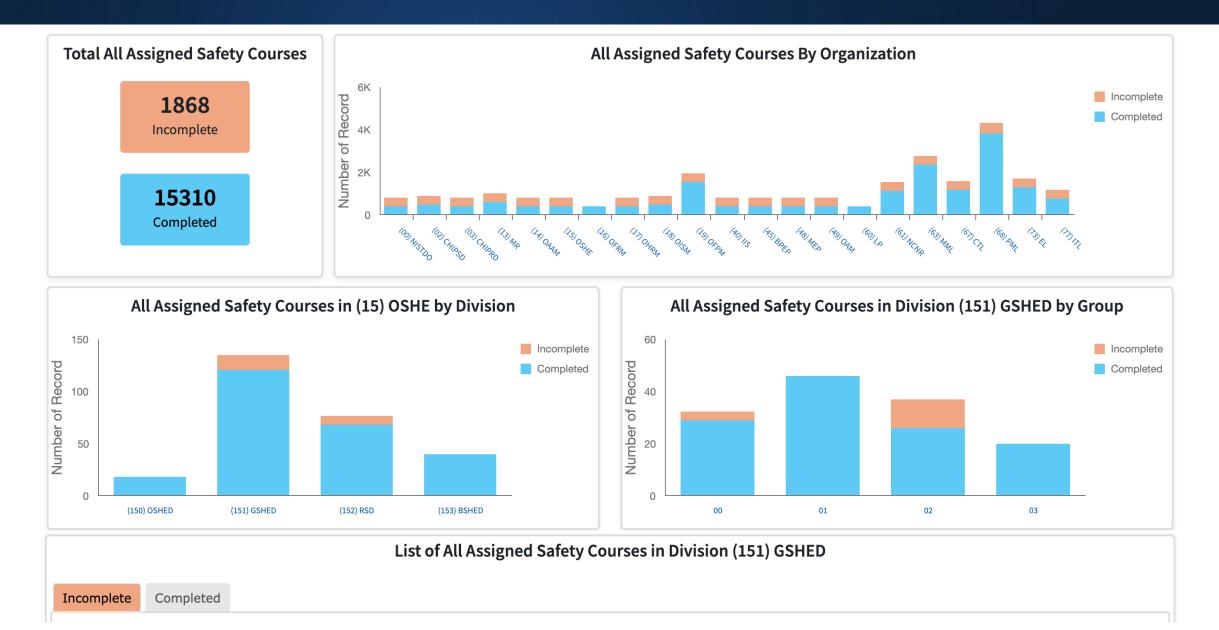
### Safety Dashboard is LIVE



 Focused on actions needed by staff and managers

- Current dashboard covers incident investigations, corrective actions and training data
- Workplace inspection data will be added with revision of that application (underway)

### **Example: Training Dashboard**



NIST

### **Executive Safety Committee Performance Goals for 2024**

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|---|----|--|
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| Performance Indicators   | Measure                   | End of FY23                           | FY24 Goal                                   |
|--|---------------------------|---------------------------------------|---|
| General Safety Training + Safety Rules of Behavior                                 | % complete                | 90% (94% today)                       | 100%  |
| Assigned Specific NIST Safety Program Training                                     | % complete                | Not tracked FY23 (89% today)          | 100%  |
| Hazard Reviews initiated, renewed or updated                                       | Not tracked               | Future leading indicator to be tracke | ed with new HR app                          |
| Near Miss Reporting  | % of total reports        | 30% (49/166)                          | <b>60</b> %                                 |
| Incident Severity: PSIF cases per total cases                                      | #/total (%)               | 22/166 (14%)                          | Observe, no target                          |
| Time to report incident in IRIS, target 2 days                                     | % within required days    | 12 d                                  | 100% within 2 d                             |
| Time to complete investigation, target 20 days                                     | % within required days    | 50 d                                  | 95% within 20 days                          |
| Incident corrective actions, overdue   | # overdue/total (%)       | 31/129 (24%)                          | Target 0; ≤5% min                           |
| Workplace inspections performed  | % of total rooms          | 45% (3736/8234)                       | 100%  |
| Open deficiencies from previous FY's<br>(Note: open deficiencies are ≤3% of total) | Total # open<br># serious | 1733 (706 today)<br>188 (96 today)    | (Follow up needed)<br>Close 100% of Serious |
| Imminent danger deficiencies   | # open                    | 4 open                                | 0 open                                      |
| Deficiencies per inspection  | Ratio                     | 0.70 (3y-increase)                    | Observe, no target                          |
| Observations conducted by managers   | Per OU policy             | Not tracked at NIST level             | OUs to track/report                         |
| Safety Communication Click rate  | %                         | 64%, steady                           | Maintain or improve                         |
| Safety Website traffic: Uses, % YoY increase                                       | Number                    | 14,410; up 50%                        | Maintain or improve                         |

### Reported Incidents and other events (Data from June 2024)



| Туре                              | Cases | Affected<br>Staff | OSHA Recordable<br>Cases |
|-----------------------------------|-------|-------------------|--------------------------|
| lnjury                            | 24    | 24                | 7                        |
| Illness                           | 20    | 23                | 20                       |
| Near Miss                         | 33    | 0                 |                          |
| Property Damage                   | 10    |                   |                          |
| Contamination by<br>Radioactivity | 0     | 0                 | 0                        |
| Spill / Release                   | 7     |                   |                          |
| Exposure                          | 3     | 1                 | 0                        |
| Other                             | 7     | 0                 | 0                        |
| Total Cases FYTD                  | 103   |                   |                          |

Of 24 Injury Cases, 7 were Recordable, 6 of those were DART cases Of 20 Recordable Illnesses, 8 were DART COVID-19 cases, 12 STS hearing loss cases On track for pre-COVID number of events per year (range:150-175)

Near miss reporting, 33/103 (32%, low)

Unusual number of hearing loss cases

#### Key Actions Underway:

- Weekly Summary to NIST Leadership with focus on PSIF, late investigations
- Campaign to increase near miss reporting
- OSHE Hearing Program manager investigating increase in hearing cases

### **Events with the Potential for Serious Injury or Fatality**



| Case ID        | Title   | Туре            | Key Corrective Actions  |
|----------------|---|-----------------|---|
| 24-IG-<br>0067 | Chunks of Concrete Fall into Underground Vault While Staff<br>Member is Exiting Manhole | Near Miss       | Under investigation; engineering assessment underway  |
| 24-IG-<br>0001 | Fluorine Gas Release While Disconnecting Cylinder                                       | Spill / Release | Under Investigation; process change planned   |
| 23-IG-<br>0084 | Unsafe Activity on Roof Due to Lack of Fall Hazard Mitigation                           | Near Miss       | Onboarding improvements planned to ensure adequate<br>training on roof access policy which requires JHA and<br>approval prior to working (Completed for individual)                                     |
| 23-IB-0022     | Underground Power Line Struck and Damaged by Construction Equipment                     | Property Damage | Re-buried line to proper depth; ensure oversight and inspection of contractor installed utilities (In progress)   |
| 23-IC-0002     | Over-pressurization of Bulk Nitrogen Storage Tank                                       | Near Miss       | Procedure change for fills; pressure limits posted for<br>contractors; institute monthly testing of safety valves,<br>valve stems, and shut offs; training on how to conduct the<br>testing (Completed) |
| 23-IG-<br>0072 | Fire in Lab During Testing of In-House Built Oven                                       | Property Damage | Process improvement for in-house instrument testing<br>commissioning; assess failure modes as part of the<br>hazard review process (Completed)  |
| 23-IG-<br>0058 | Employee Hurt in Fall on Stairs While Carrying Fire Hoses                               | lnjury          | Procedure change for carrying items, training on use of handrails and reasonable carry limits (Completed)   |

# **Questions, Suggestions?**