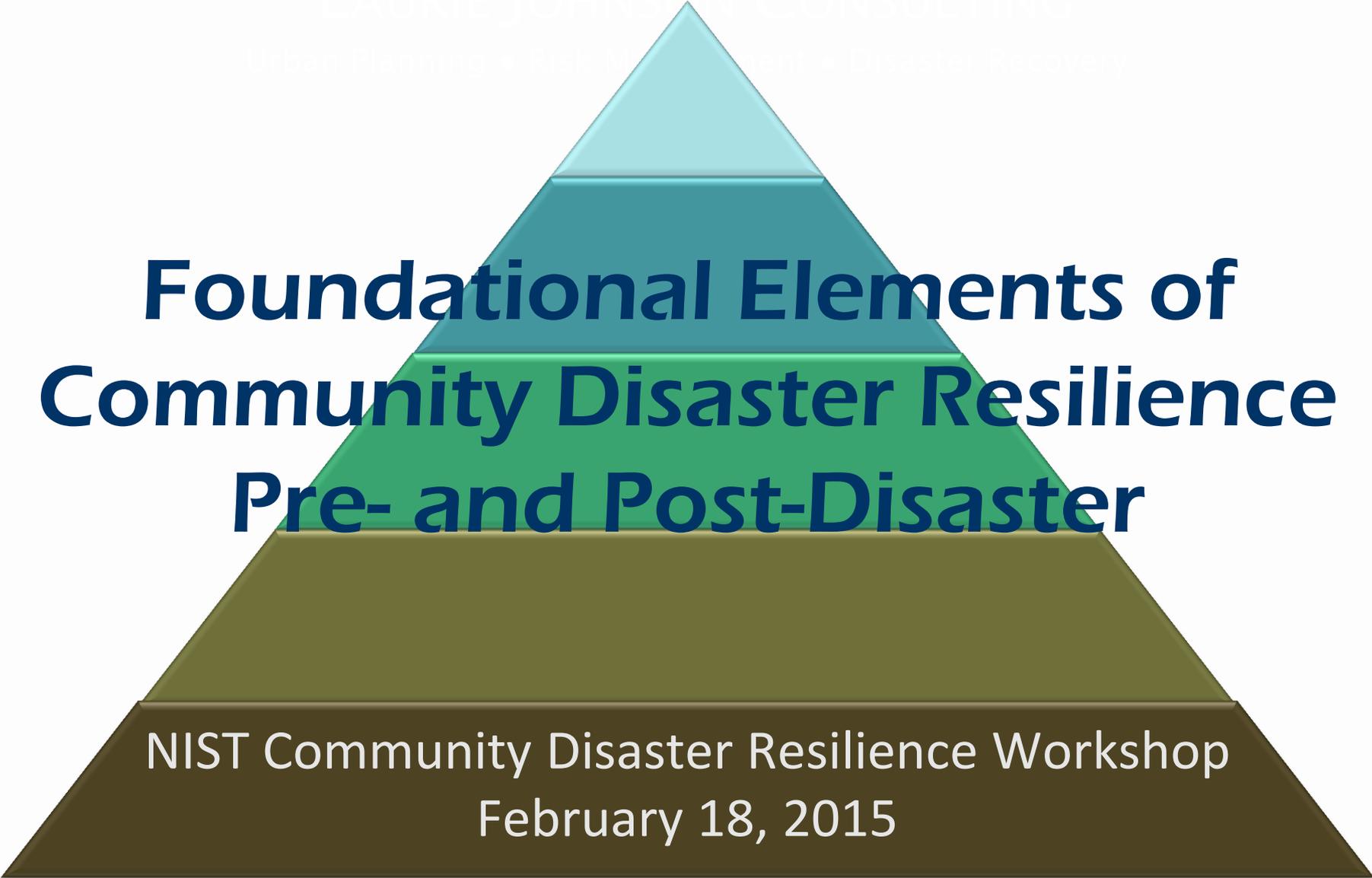


LAURIE JOHNSON CONSULTING

Urban Planning • Risk Management • Disaster Recovery



# Foundational Elements of Community Disaster Resilience Pre- and Post-Disaster

NIST Community Disaster Resilience Workshop  
February 18, 2015

# Grand Forks, North Dakota



- 3<sup>rd</sup> largest city in state (~55,000 pop. / 20,000 households)
- Area: 20 square miles **17**
- University of North Dakota
- Grand Forks Air Force Base

- Red River of the North travels 550 miles northward
- Extremely flat terrain, 830-832 ft. above sea level

- Prior to 1997:
  - History of flooding; flood stage reached at 28 feet
  - Mostly earthen levees could sustain flood heights of 49 feet plus 3 feet of “free board”
  - USACE design study underway

© 2015 Europa Technologies  
© 2015 Google

Google earth

1997

Imagery Date: 4/2/2012 47°51'36.80" N 97°02'38.59" W elev 857 ft eye alt 14183 ft

# 1997 Record Snowfal 54.11'



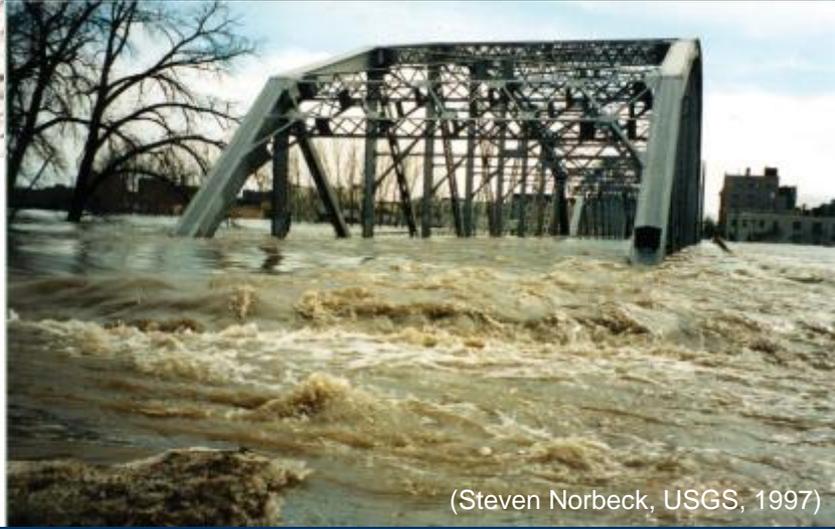
(J.W. Green, March 1997)



(Staff Sgt. Charles Morris, US Air Force, April 17, 1997)



(FEMA, 1997)



(Steven Norbeck, USGS, 1997)

# Grand Forks Flood and Fire

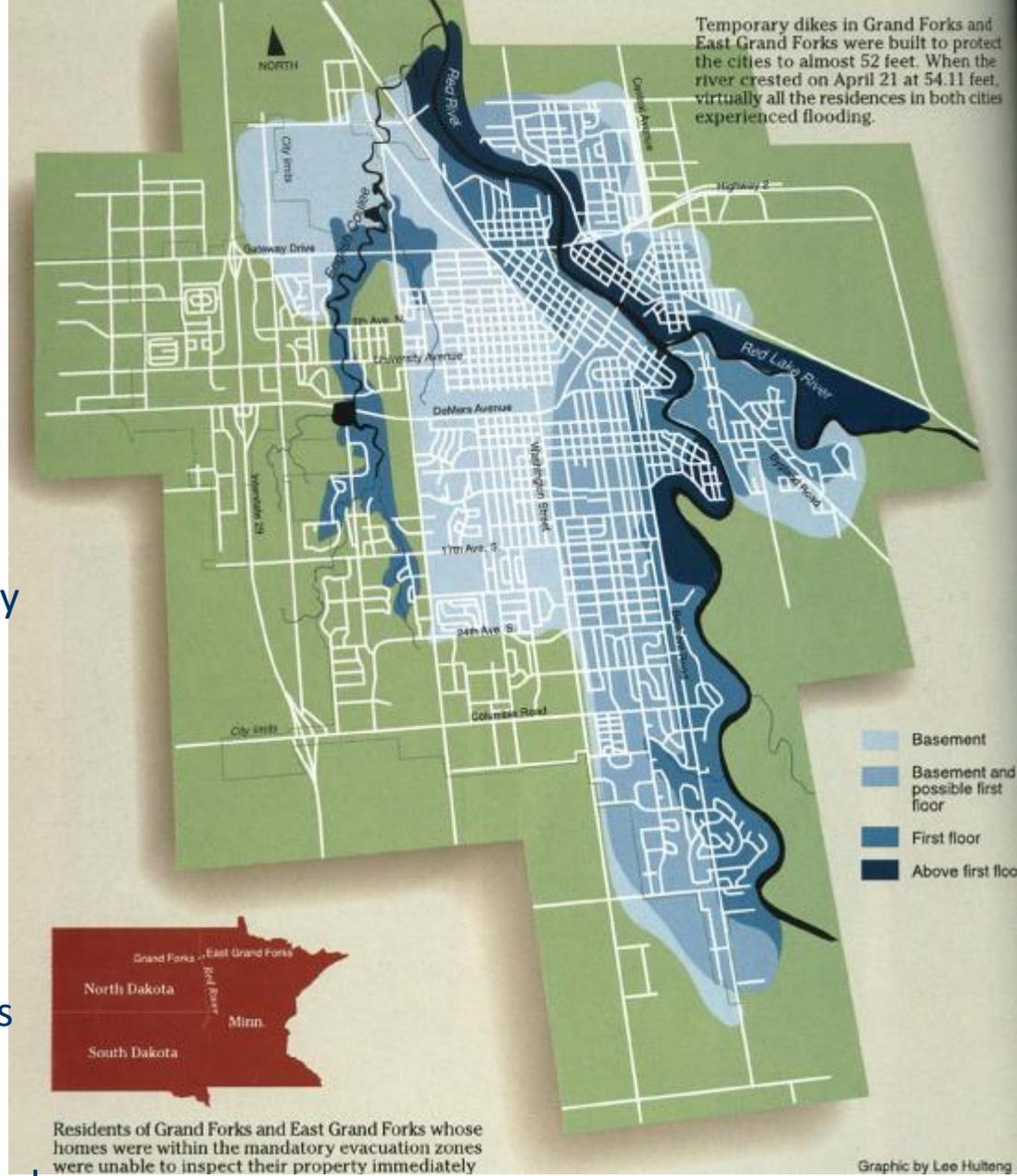


(Minnesota Public Radio, 1997)

(U.S. Army Corps of Engineers, 1997)

# The Aftermath

- Nearly 80% of city inundated
- 90% residents displaced for weeks
- Water began receding after 3 days but took nearly 5 weeks
- 9,000 homes damaged; 700 severely damaged or destroyed
- 11 downtown buildings and 60 apartments burned
- 750 commercial units damaged; all 385 businesses in downtown were impacted
- Electricity, water and sewer services shut down citywide
- City Hall, County Courthouse and other government buildings damaged



# Key Ingredients of Grand Forks' Recovery

- Local leadership with political will and buy-in for hazard mitigation
- Strong State and Federal partnerships— both before and after flood
- Swift and adequate post-disaster funding, cooperatively managed
- Resilience in both interim and long-term recovery goals and specific programs:
  - Voluntary acquisition and relocation
  - Enhanced flood protection (levee and floodwall) system
  - Permanent river greenway construction
  - Downtown revitalization



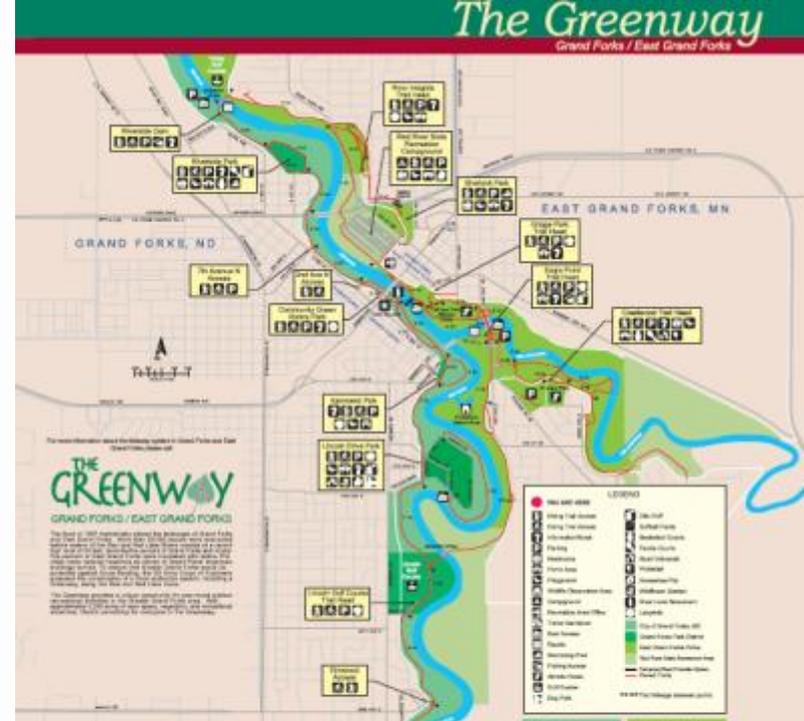
**River crested at 49.5 feet on April 1, 2009**



(Greg Abner, City of Grand Forks, March 29, 2009)

# Grand Forks' Resilience "Costs"

- Losses of \$1 to \$2 billion, and comparable recovery costs much of which funded by federal, state, and local government
- Social and business displacement, some long-term; cultural and historical losses as well
- Mitigation strategies took nearly a decade to achieve, even with swift, well-funded, and well-coordinated start to recovery
- Negative effects on elected officials, staff and population, especially in recovery years 2 and 3



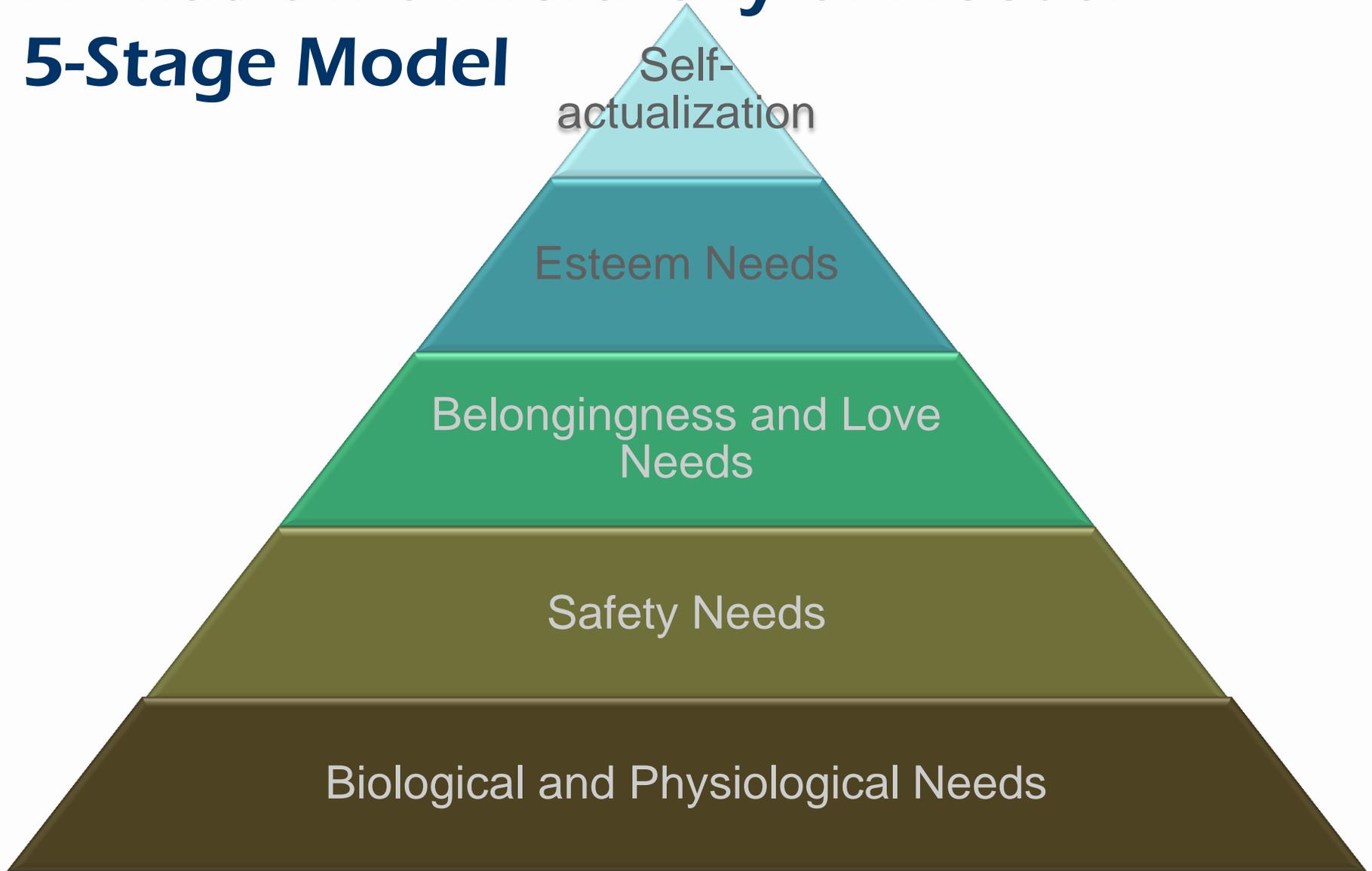
(Geosynthetics, 2009)

*“Resilience means the ability to prepare and adapt to changing conditions and withstand and recovery rapidly from disruptions”*

## Resilient Policy Development (RPD)

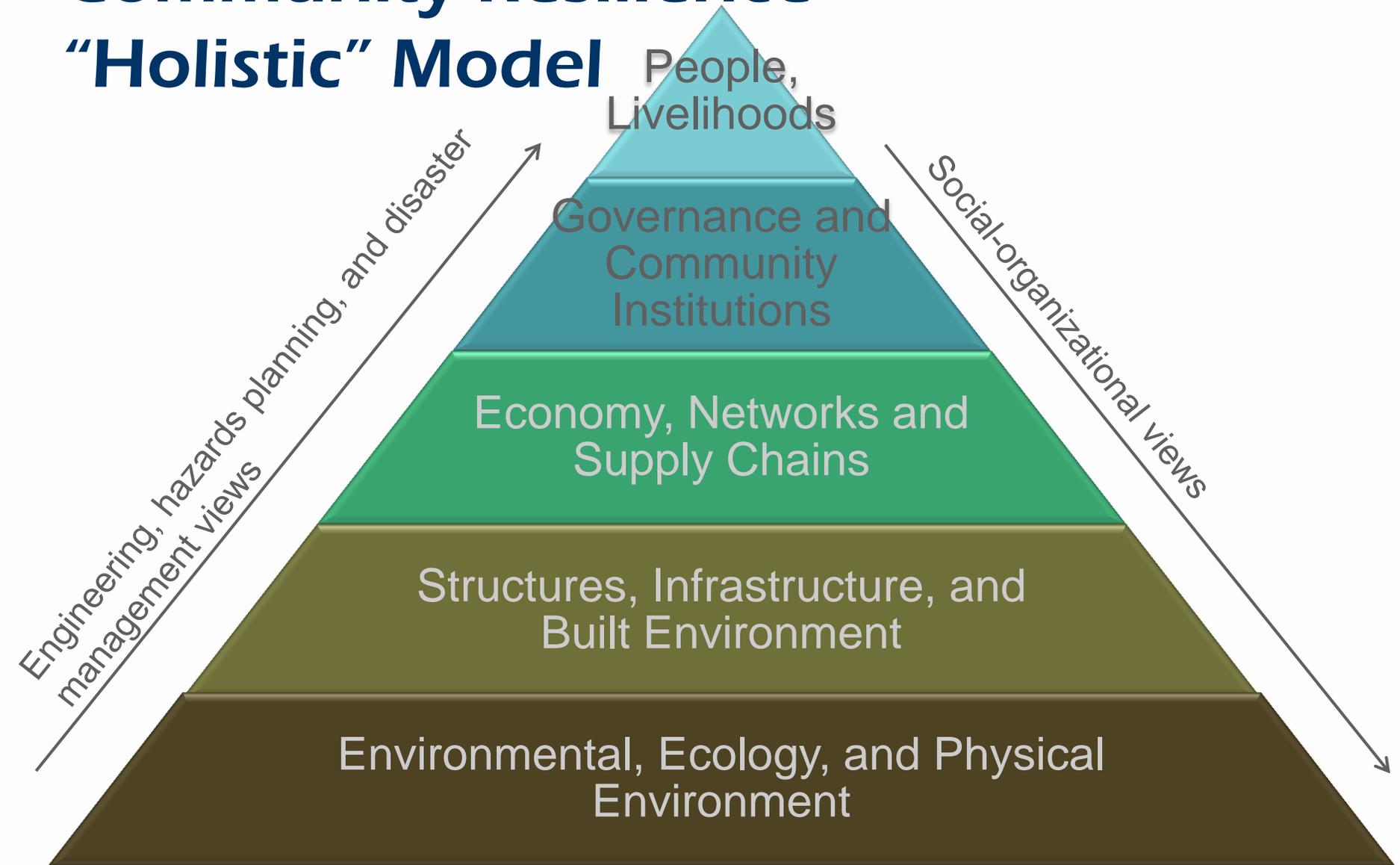
- Reduce the impact of hazard events
- Return to social functioning more quickly
- Reduce the time and cost of recovery
- Break the cycle of destruction and recovery

# A. Maslow's Hierarchy of Needs: 5-Stage Model



# Community Resilience

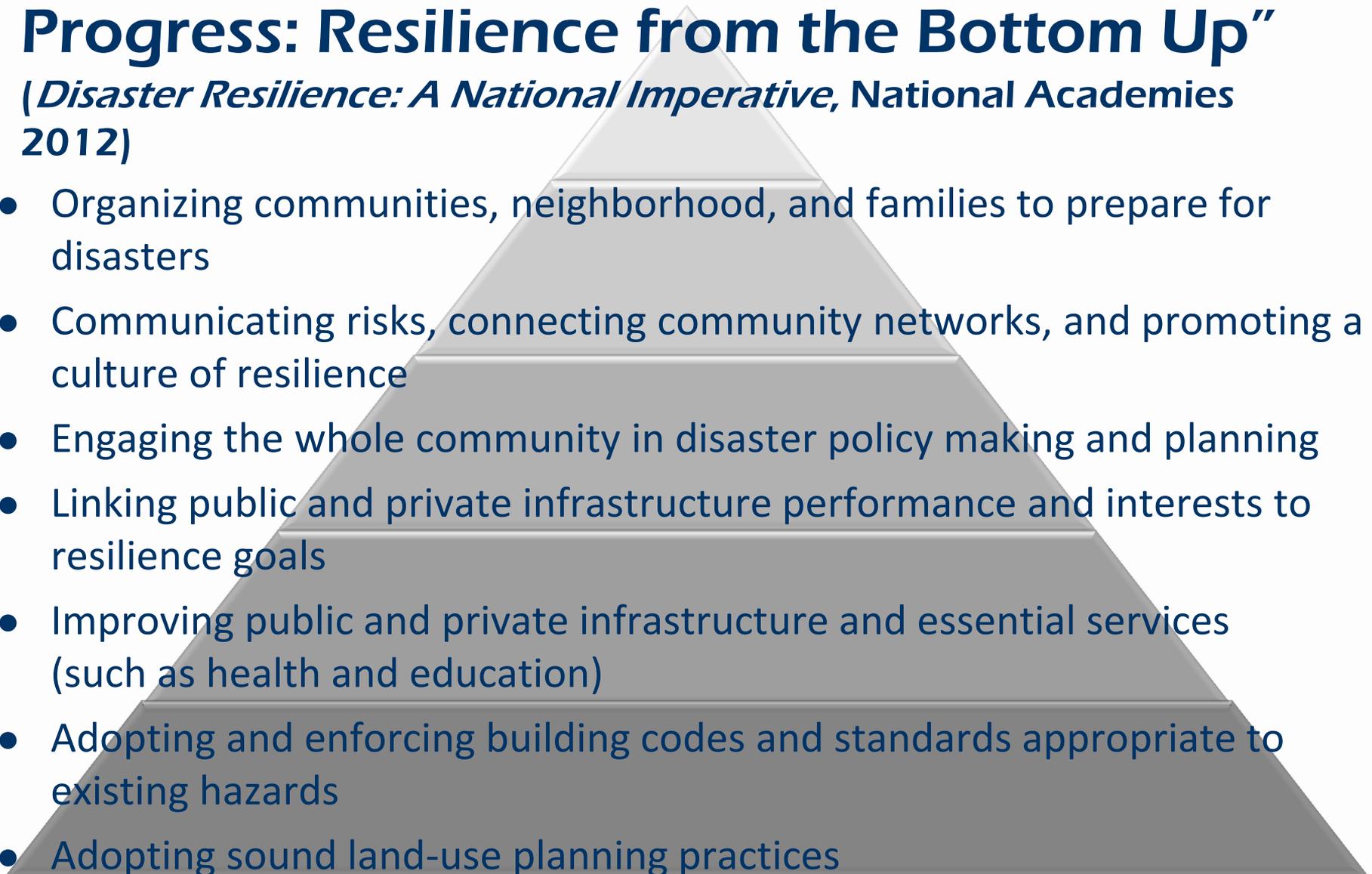
## “Holistic” Model



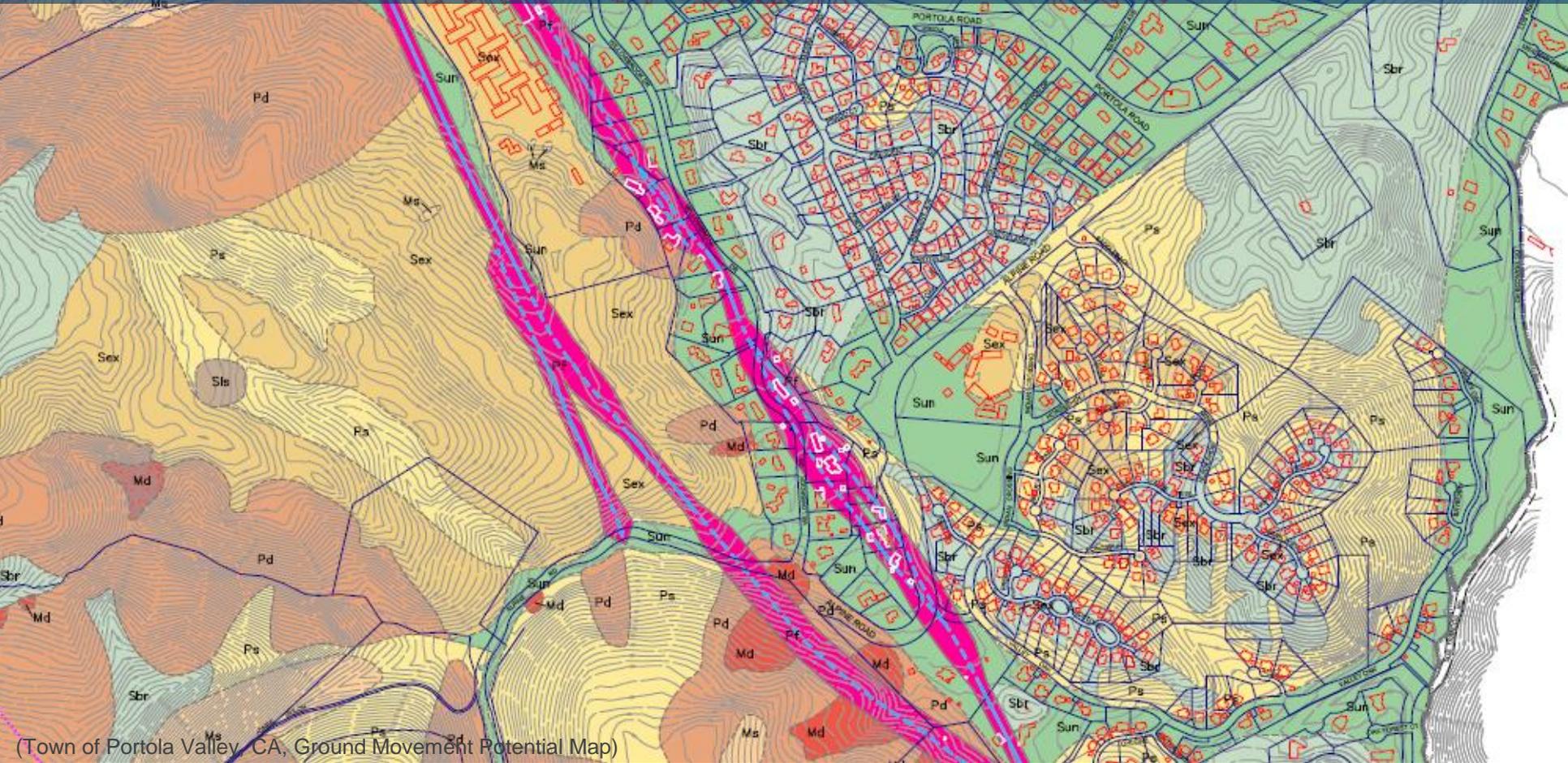
(Source: Laurie Johnson 2011)

# “Building Local Capacity and Accelerating Progress: Resilience from the Bottom Up”

(*Disaster Resilience: A National Imperative*, National Academies 2012)

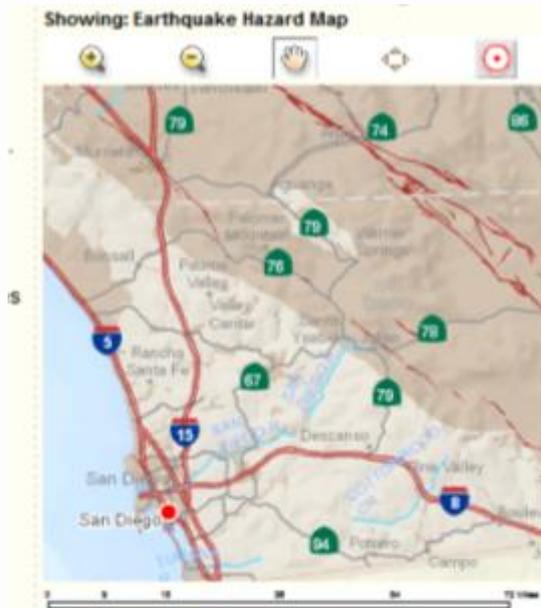
- 
- Organizing communities, neighborhood, and families to prepare for disasters
  - Communicating risks, connecting community networks, and promoting a culture of resilience
  - Engaging the whole community in disaster policy making and planning
  - Linking public and private infrastructure performance and interests to resilience goals
  - Improving public and private infrastructure and essential services (such as health and education)
  - Adopting and enforcing building codes and standards appropriate to existing hazards
  - Adopting sound land-use planning practices

# Foundational Element 1: Enable “locally meaningful” characterizations of hazards and risks.



(Town of Portola Valley, CA, Ground Movement Potential Map)

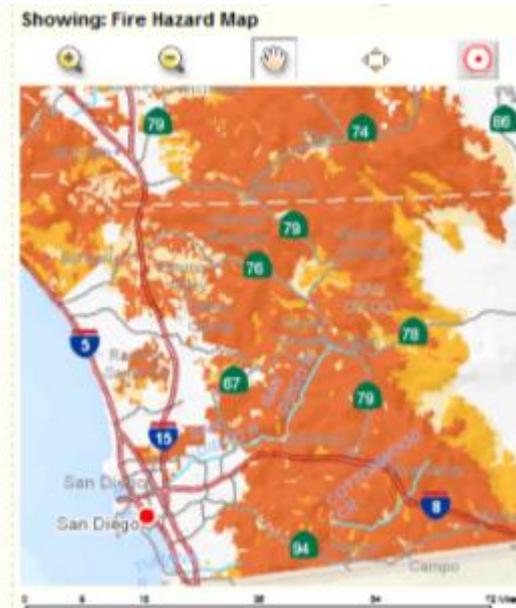
# California Statewide Mandates for Seismic, Wildfire, and Flood Hazard Identification



- Fault-rupture hazard zone
- Earthquake-induced liquefaction area
- Earthquake-induced landslide area
- High earthquake shaking probability
- Moderate earthquake shaking probability

Sources:  
[California Geological Survey](#), [US Geological Survey](#)

(My Hazard, California Office of Emergency Services)



- Very high fire hazard
- High fire hazard
- Moderate fire hazard
- Non-wildland/non-urban or Not Mapped

Source:  
[Dept. of Forestry and Fire Protection - Fire and Resource Assessment Program](#)



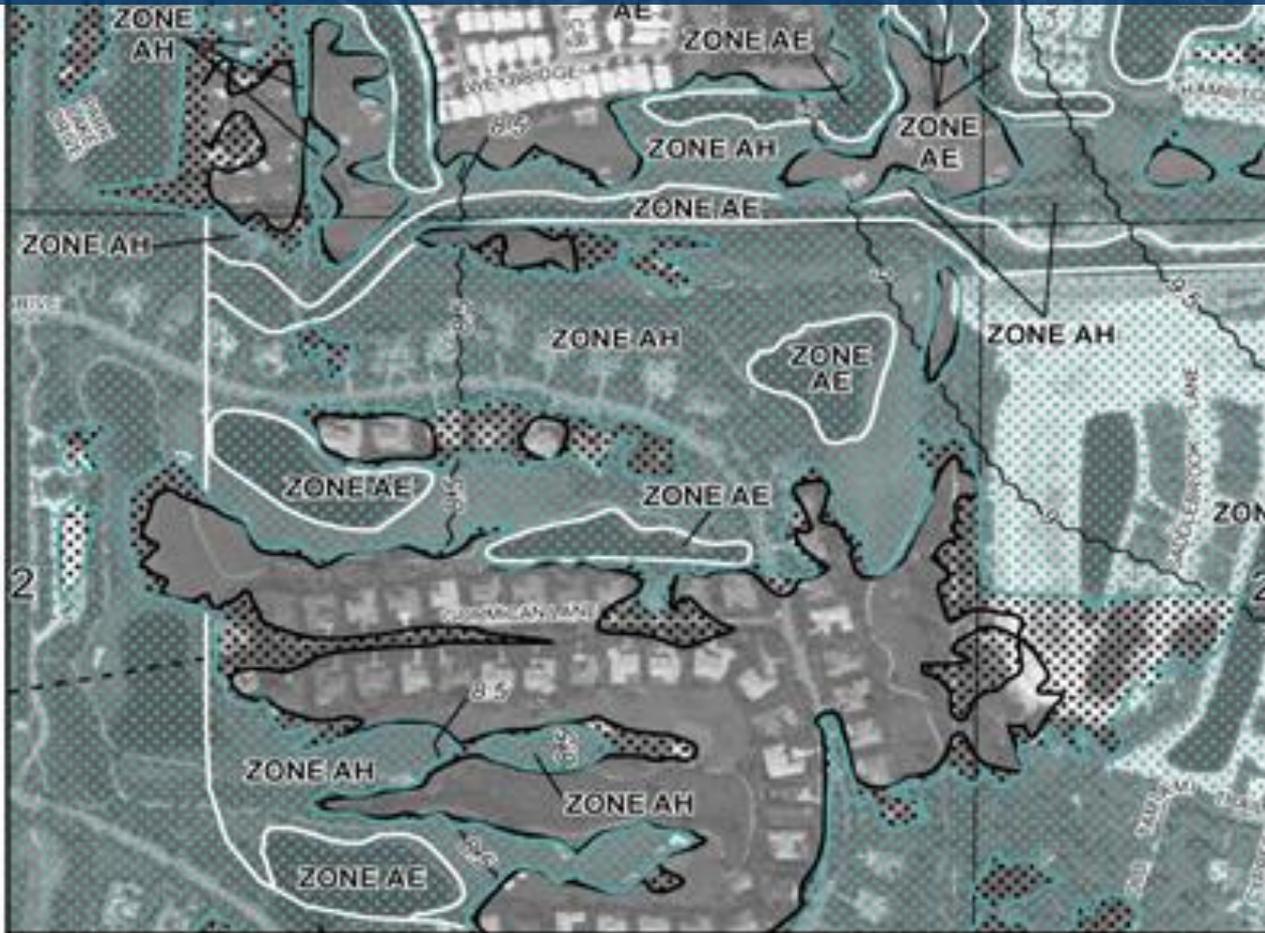
- High flood hazard
- Low flood hazard
- Unknown flood hazard
- Not mapped for flood hazard

Source:  
[FEMA National Flood Insurance Program](#)

# Considerable Variability in Hazard Mapping/Assessment Across the U.S.

- Hazard knowledge and ability to “map it” varies by peril: earthquake (faulting, liquefaction, landslide, strong shaking), flooding (riverine, dam/levee failure, storm surge, sea level rise), wildfire, landslides/debris flows, hurricane-force winds, tornadoes, hail, ice, subsidence, man-made, etc.
- Variations in mapping approach and accounting of uncertainty (inventory/identification, hazard/susceptibility, probabilistic, risk)
- Variations in mapping scales (regional to site-specific)
- Variations in legislative/policy controls: national, state, and local mandates requiring specific action versus informational or advisory only

# Foundational Element 2: Ensure robust and effective integration of hazard information in public policy



**FIRM**  
FLOOD INSURANCE RATE MAP  
COLLIER COUNTY,  
FLORIDA  
AND INCORPORATED AREAS

PANEL 191 OF 1225  
(SEE MAP INDEX FOR FIRM PANEL LAYOUT)

CONTAINS:

COMMUNITY	NUMBER	EXCEL	SUFFIX
COLLIER COUNTY	19987	0001	4

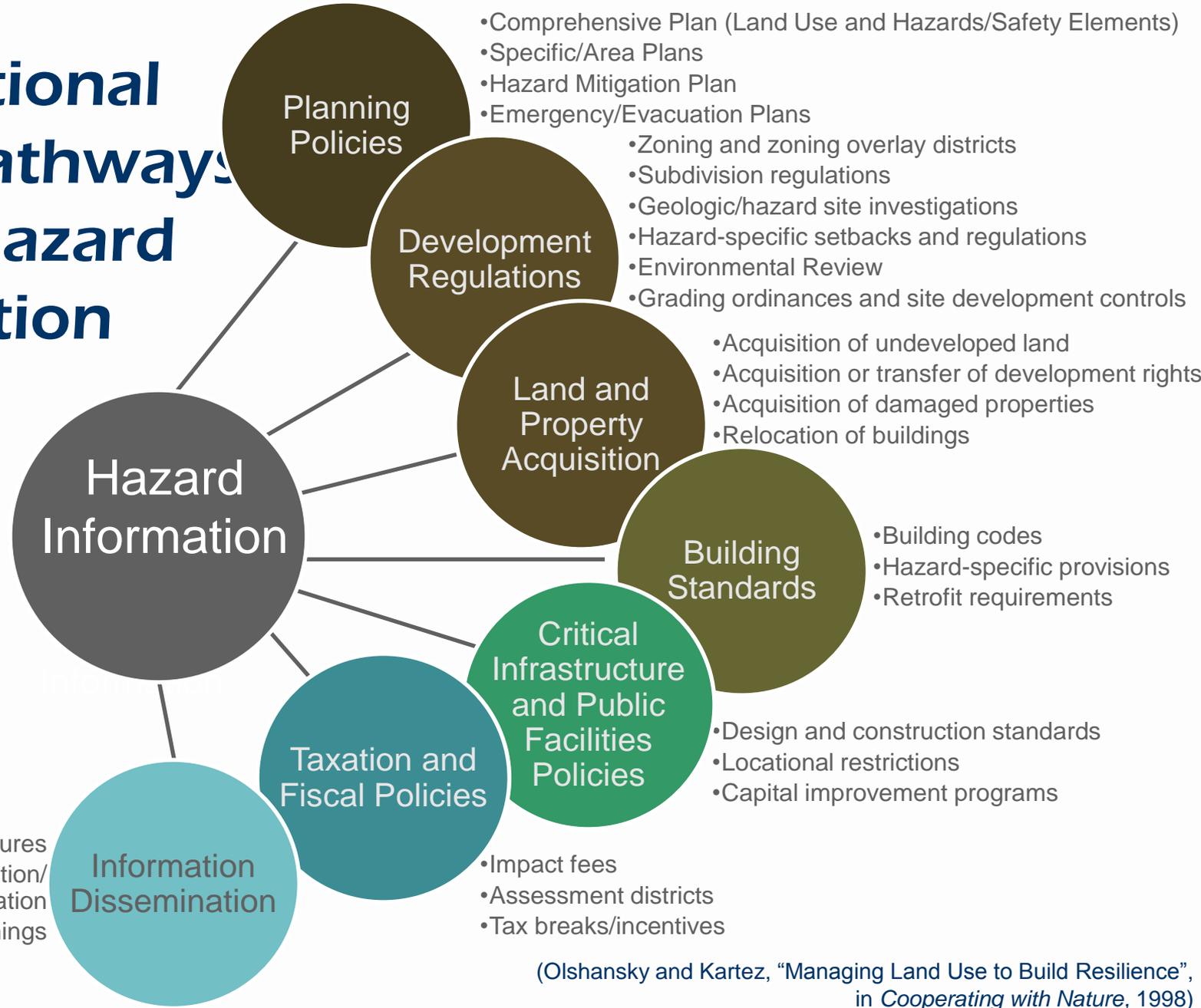
MAP NUMBER  
12021C0191H

MAP REVISED  
MAY 16, 2012

Federal Emergency Management Agency

This is an official copy of a portion of the above referenced flood map. It was extracted using FIRM On-Line. This map does not reflect changes or amendments which may have been made subsequent to the date on the title block. For the latest product information about National Flood Insurance Program flood maps check the FEMA Flood Map Store at [www.msc.fema.gov](http://www.msc.fema.gov)

# Foundational Policy Pathways for Hazard Information



(Olshansky and Kartez, "Managing Land Use to Build Resilience", in *Cooperating with Nature*, 1998)



# Coastal State Building Code Effectiveness Rating

(Insurance Institute for Business & Home Safety (IBHS), August 2013)

## IBHS Ratings by State: Highest to Lowest

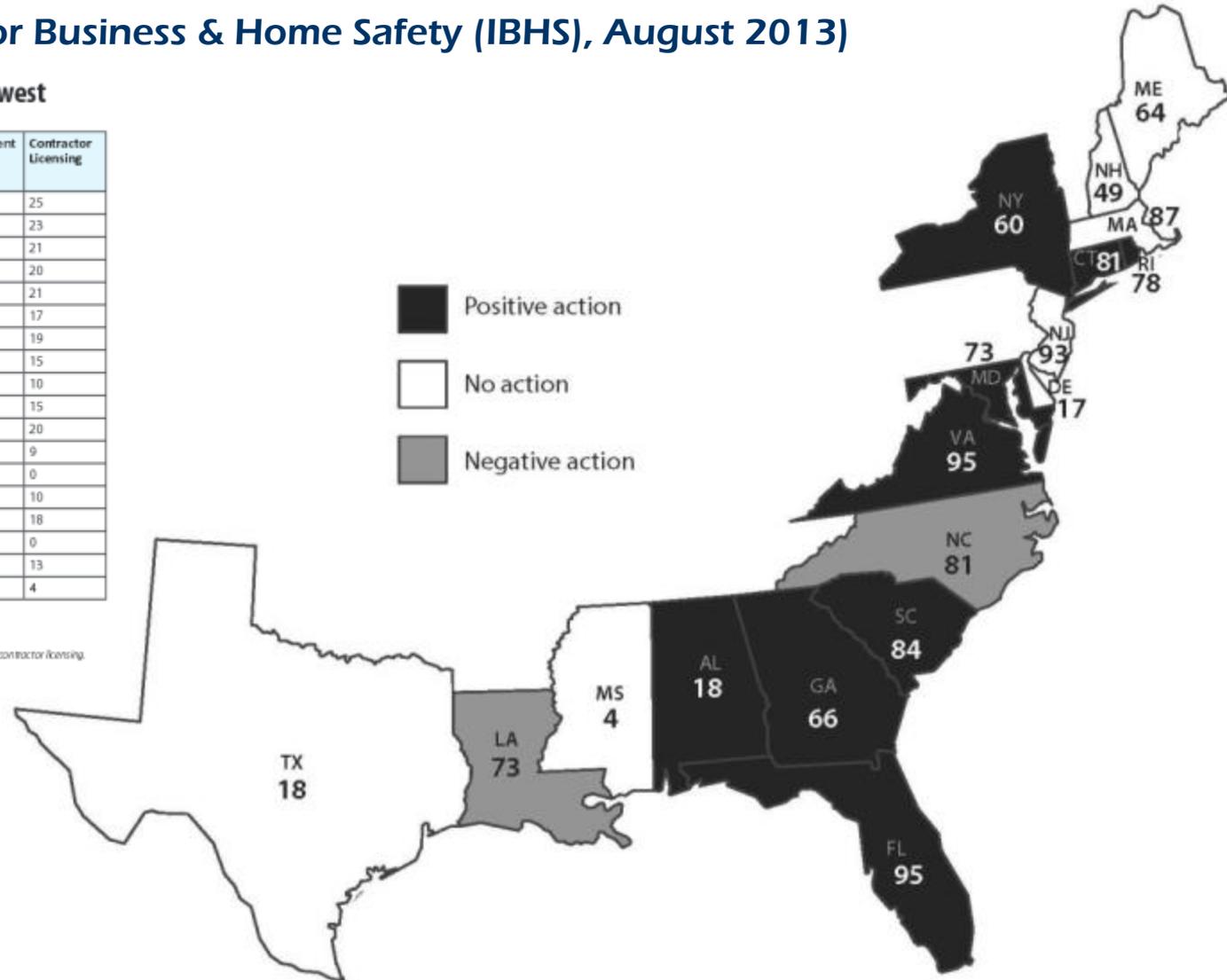
Scale 0-100\*

State	Total	Adoption of code, universality, and weakening provisions	Enforcement Officials	Contractor Licensing
Florida	95	48	22	25
Virginia	95	48	24	23
New Jersey	93	49	23	21
Massachusetts	87	46	21	20
South Carolina	84	45	18	21
Connecticut	81	40	24	17
North Carolina	81	40	22	19
Rhode Island	78	44	19	15
Louisiana	73	48	15	10
Maryland	73	43	15	15
Georgia	66	31	15	20
Maine	64	33	22	9
New York	60	37	23	0
New Hampshire	49	39	0	10
Alabama	18	0	0	18
Texas	18	18	0	0
Delaware	17	4	0	13
Mississippi	4	0	0	4

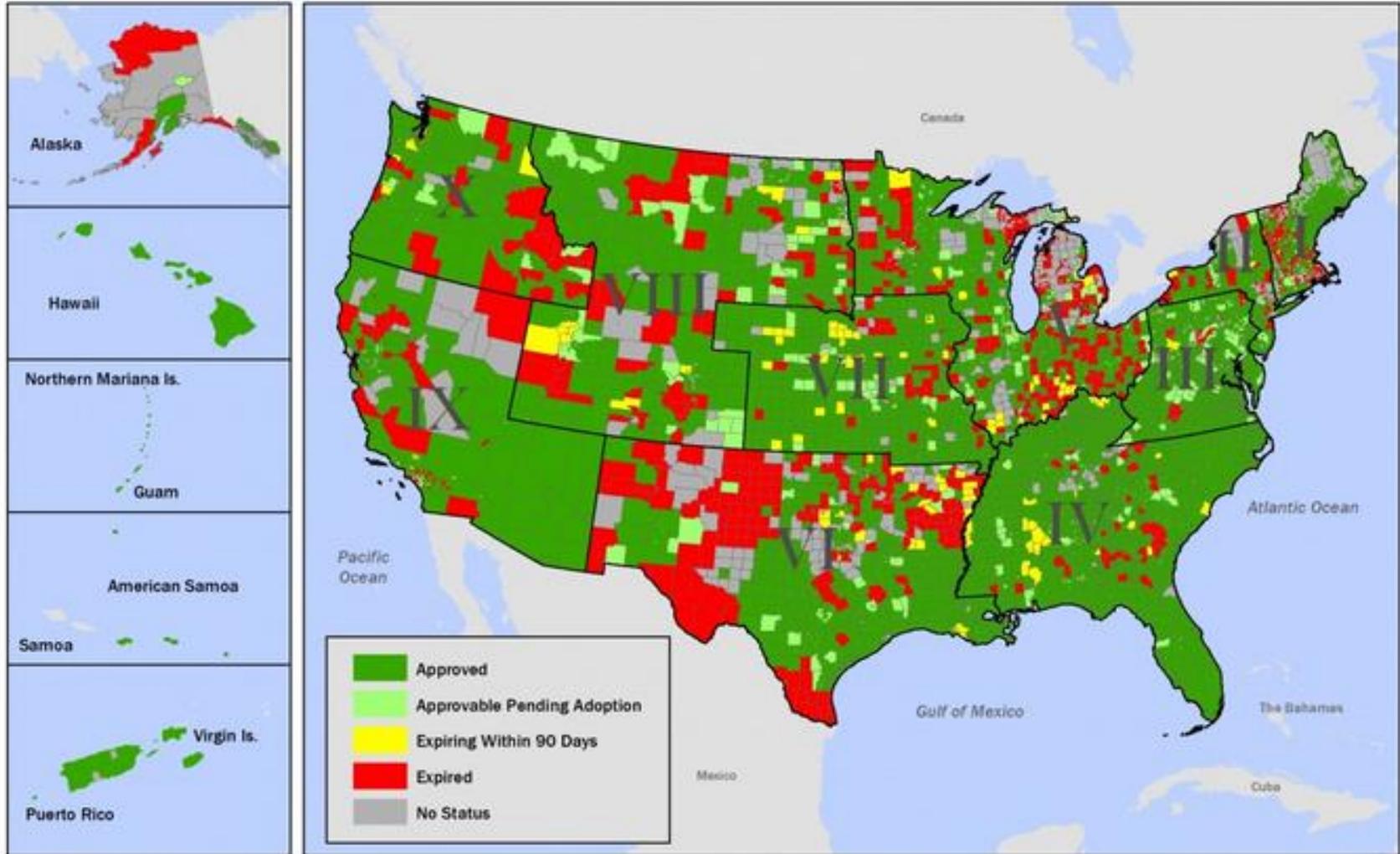
IBHS rankings were weighted based on the following variables:

- 50 percent for variables that relate to adoption and enforcement of building codes
- 25 percent for variables that measure code official certification and training, and
- 25 percent for variables that relate to on-site implementation, as measured by contractor and subcontractor licensing.

\*See Appendix B for a complete list of questions used to assign points in state ratings



# Local Mitigation Plan Status as of September 30, 2014

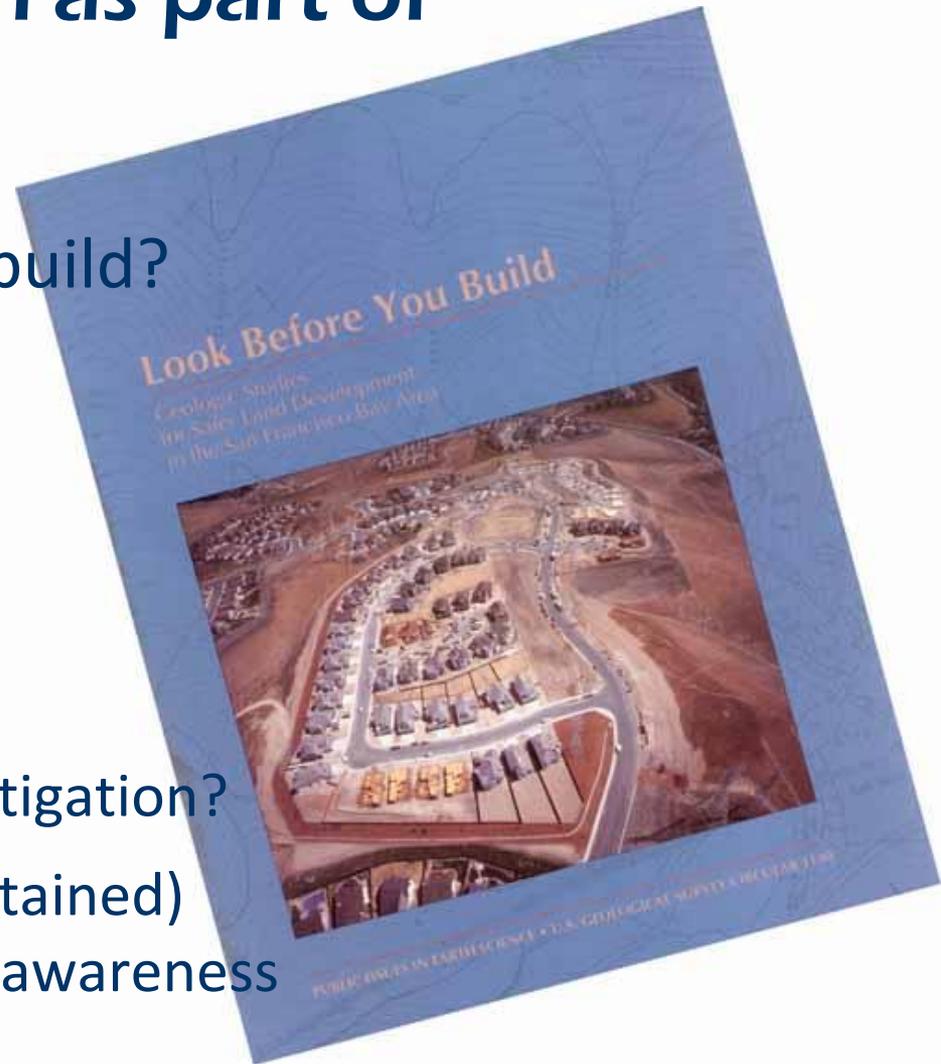


FEMA

**RiskMAP**  
Increasing Resilience Together

# Are There Opportunities to Expand the Hazard/Risk Discussion as part of (Re)development?

- Where (more precisely) to build?
- What to build?
- How to build?
- Also, address:
  - Who pays for detailed investigations and hazard mitigation?
  - Who ultimately owns the (retained) risk and how to ensure their awareness and preparedness?



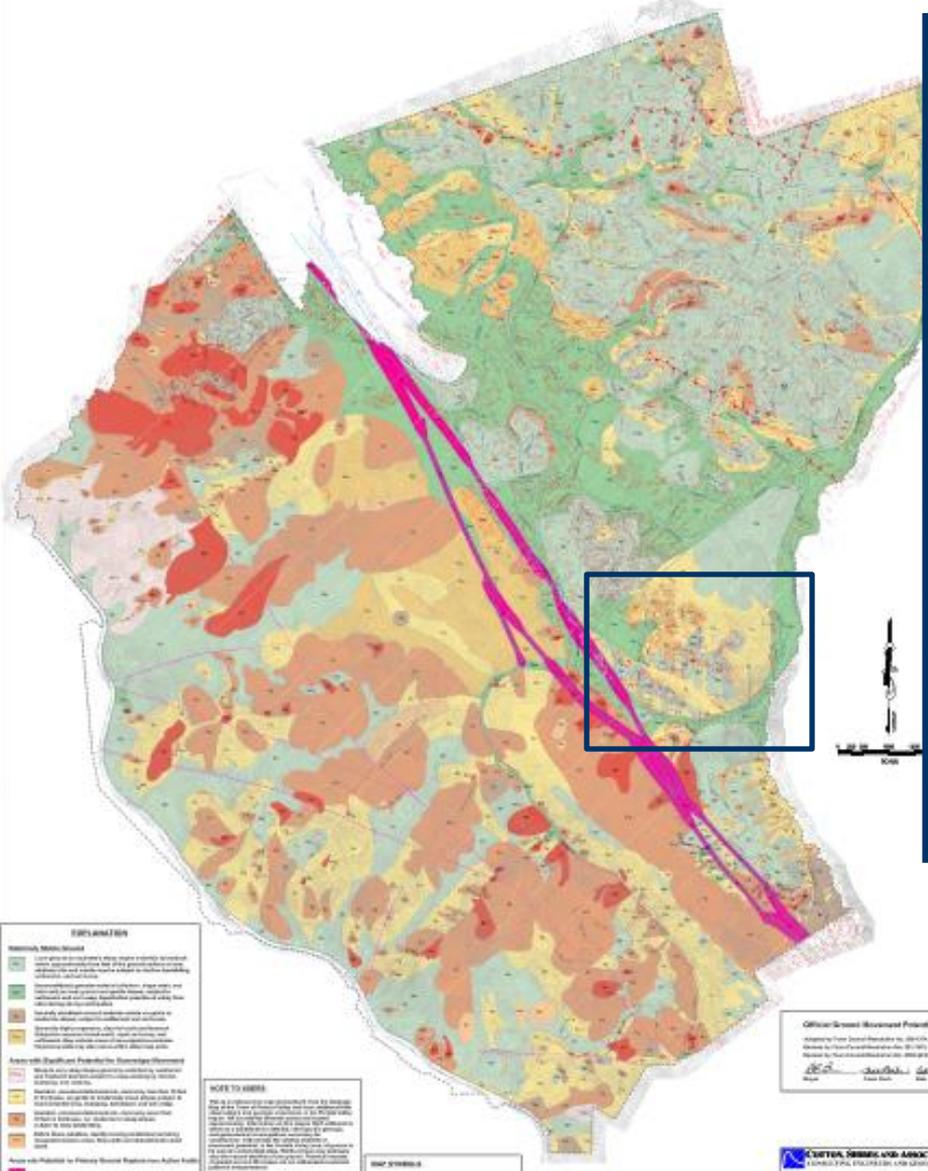
# Town of Portola Valley, CA



Windy Hill Open Space Preserve  
[http://activerain.com/image\\_store/uploads/3/0/3/3/1/ar12702101313303.jpg](http://activerain.com/image_store/uploads/3/0/3/3/1/ar12702101313303.jpg)

# GROUND MOVEMENT POTENTIAL MAP

## Town of Portola Valley, California



**EXPLANATION**

	Low potential for ground movement. Areas with low potential for ground movement are shown in green. These areas are generally located in the upper portions of the map.
	Low to moderate potential for ground movement. Areas with low to moderate potential for ground movement are shown in yellow. These areas are generally located in the middle portions of the map.
	Moderate potential for ground movement. Areas with moderate potential for ground movement are shown in orange. These areas are generally located in the lower portions of the map.
	High potential for ground movement. Areas with high potential for ground movement are shown in red. These areas are generally located in the lower portions of the map.
	Areas with Potential for Primary Seismic Response (After Fault)
	Areas with Potential for Secondary Seismic Response (After Fault)
	Areas with Potential for Tertiary Seismic Response (After Fault)
	Areas with Potential for Quaternary Seismic Response (After Fault)
	Areas with Potential for Quinary Seismic Response (After Fault)
	Areas with Potential for Senary Seismic Response (After Fault)
	Areas with Potential for Septenary Seismic Response (After Fault)
	Areas with Potential for Octonary Seismic Response (After Fault)
	Areas with Potential for Nonary Seismic Response (After Fault)
	Areas with Potential for Decenary Seismic Response (After Fault)

**NOTES TO USERS:**

This map is intended to provide information for planning purposes only. It is not intended to be used as a basis for engineering or other professional design. The user should consult with a qualified professional engineer or geotechnical engineer for more detailed information. The user should also consult with the local planning department for more information. The user should also consult with the local planning department for more information.

**MAP SYMBOLS:**

Fault Line

Fault Line

Fault Line

Official Ground Movement Potential Map  
 Adopted by Town Council Resolution No. 2009-01, 10/20/09  
 Adopted by Town Council Resolution No. 2010-01, 10/20/10  
 Adopted by Town Council Resolution No. 2011-01, 10/20/11  
 Adopted by Town Council Resolution No. 2012-01, 10/20/12  
 Adopted by Town Council Resolution No. 2013-01, 10/20/13  
 Adopted by Town Council Resolution No. 2014-01, 10/20/14  
 Adopted by Town Council Resolution No. 2015-01, 10/20/15  
 Adopted by Town Council Resolution No. 2016-01, 10/20/16  
 Adopted by Town Council Resolution No. 2017-01, 10/20/17  
 Adopted by Town Council Resolution No. 2018-01, 10/20/18  
 Adopted by Town Council Resolution No. 2019-01, 10/20/19  
 Adopted by Town Council Resolution No. 2020-01, 10/20/20  
 Adopted by Town Council Resolution No. 2021-01, 10/20/21  
 Adopted by Town Council Resolution No. 2022-01, 10/20/22

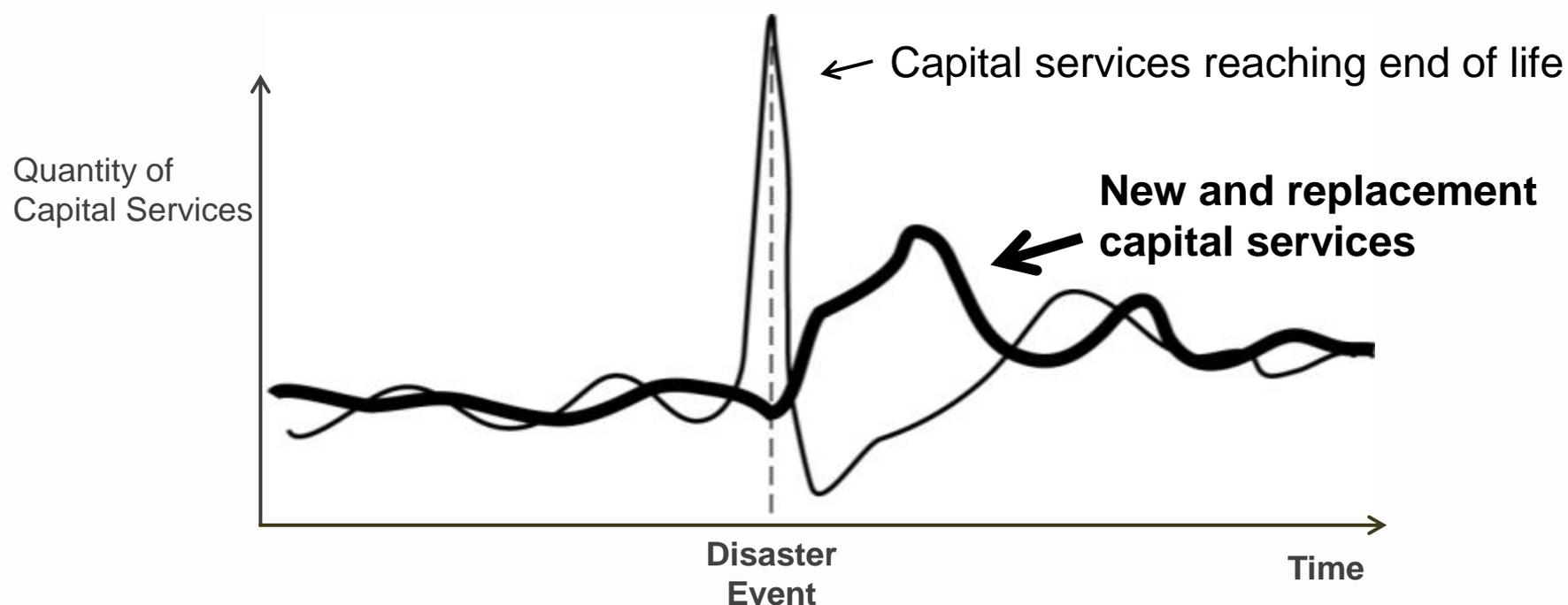
**CURTIS, ORRIS, AND ASSOCIATES, INC.**  
 CONSULTING ENGINEERS AND ARCHITECTS  
 10000 S. DEER CREEK ROAD, SUITE 100  
 PORTOLA VALLEY, CALIFORNIA 94028  
 TEL: 650.941.1000  
 FAX: 650.941.1001  
 WWW: CURTISORRIS.COM  
 DATE: SEPTEMBER 2022



Midpeninsula Regional Open Space District



# Post-Disaster Resilience Building Experiences



Time compression means that normal city building processes, in all their complexity, now must happen much more quickly (100 years → 10 years)

(Olshansky, Hopkins, & Johnson, Natural Hazards Review, August 2012)

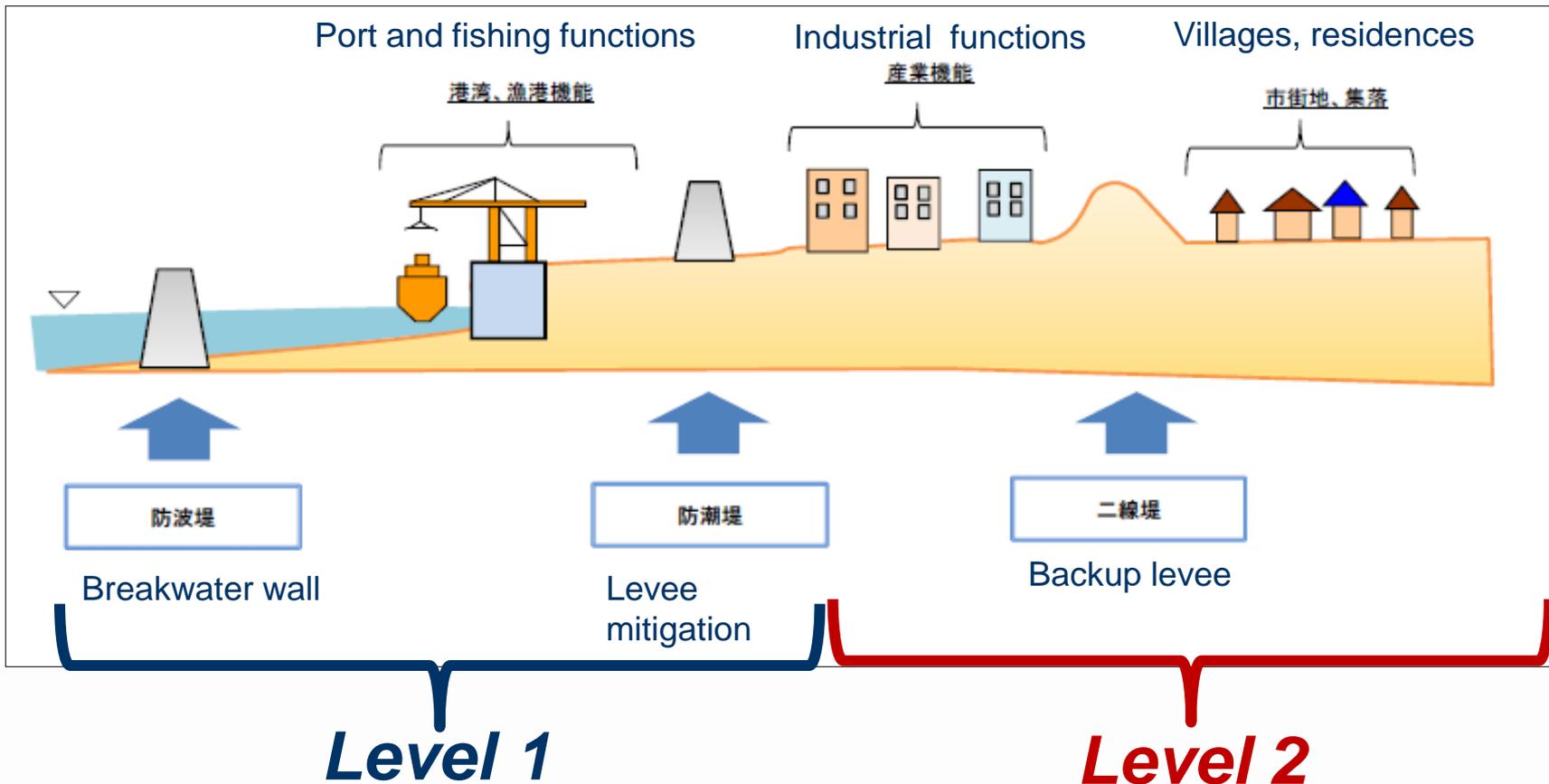
# Tohoku Region, Japan

## 2011 Earthquake and Tsunami

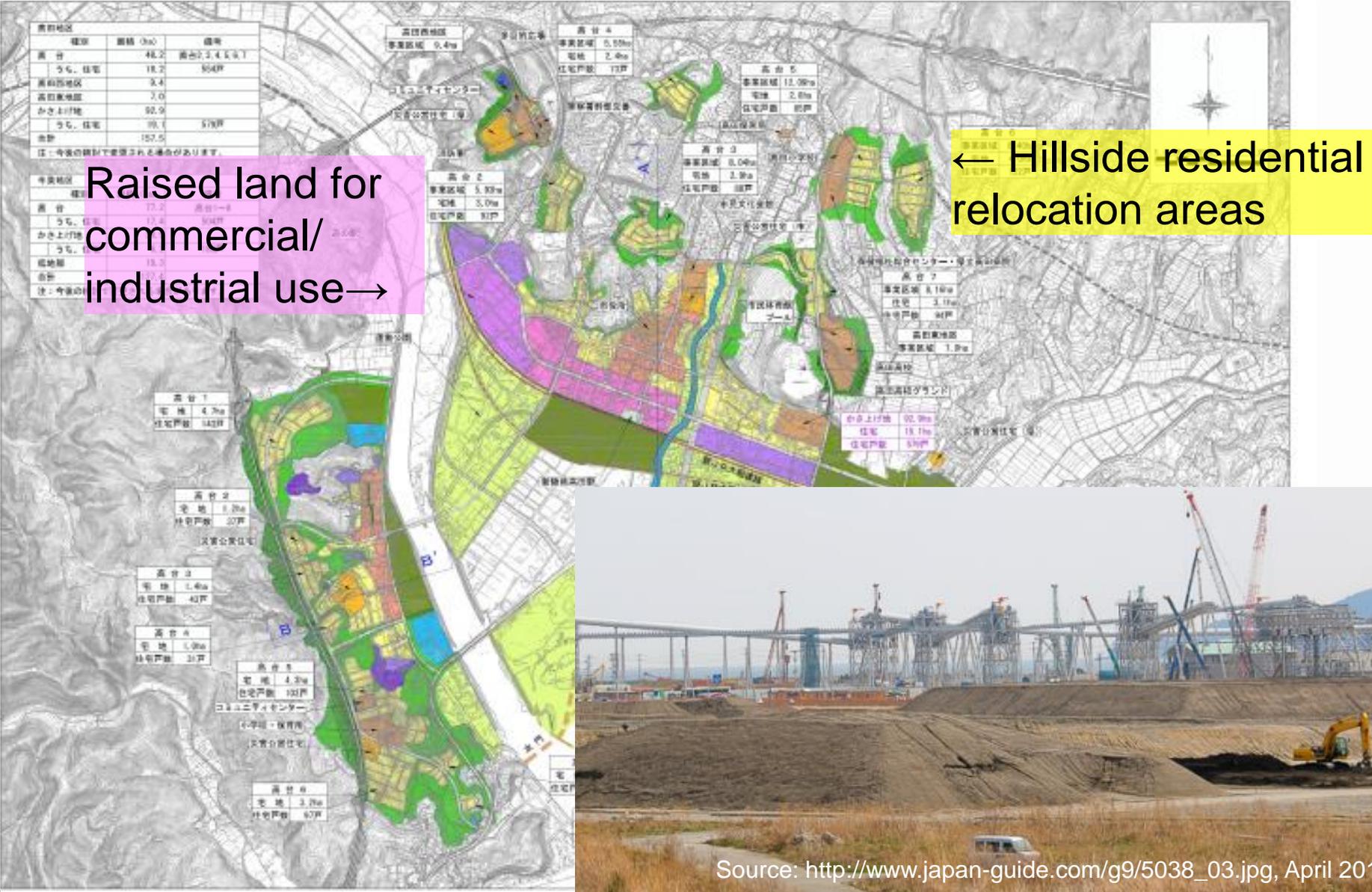
### Rebuilding



(Reconstruction Design Council in Response to the Great East Japan Earthquake, June 2011; translation by K. Iuchi)



# Rikuzen Takada City, Japan



Source: [http://www.japan-guide.com/g9/5038\\_03.jpg](http://www.japan-guide.com/g9/5038_03.jpg), April 2014

# Tohoku Region, Japan

## 2011 Earthquake and Tsunami Rebuilding

[http://www.reconstruction.go.jp/english/130528\\_CurrentStatus\\_PathToward\\_FINAL.pdf](http://www.reconstruction.go.jp/english/130528_CurrentStatus_PathToward_FINAL.pdf)

### Collective household relocation



24 municipalities

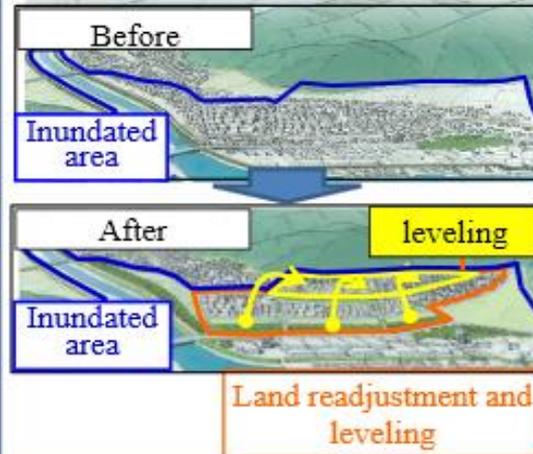
245 districts

3 municipalities

3 districts

Chuetsu Earthquake (project term: 2 years)      Great East Japan Earthquake

### Land readjustment



**Unprecedented scale of devastation results in a massive amount of projects**

20 municipalities

5 municipalities

58 districts

20 districts

Great Hanshin-Awaji Earthquake (average project term: 8 years)      Great East Japan Earthquake

### Public housing development

[ Soma City, Fukushima Prefecture ]  
Construction: Feb. 2012 to Aug. 2012  
Structure: Wooden flat compound for 12 houses



26,000 houses

Over 20,000 houses

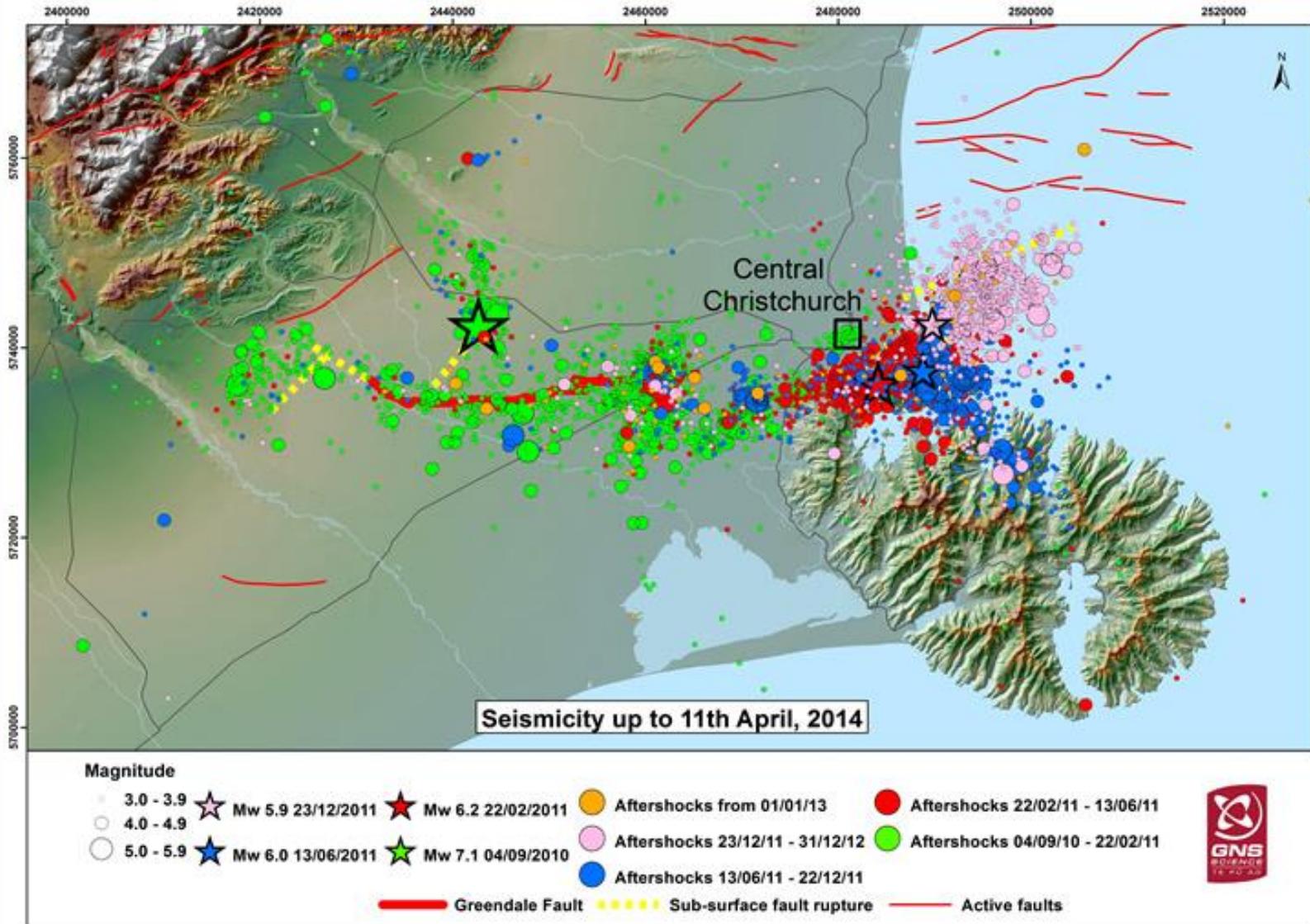
Great Hanshin-Awaji Earthquake (project term: 6 years)      Great East Japan Earthquake 8

# Canterbury Region, New Zealand 2010-2011 Earthquakes



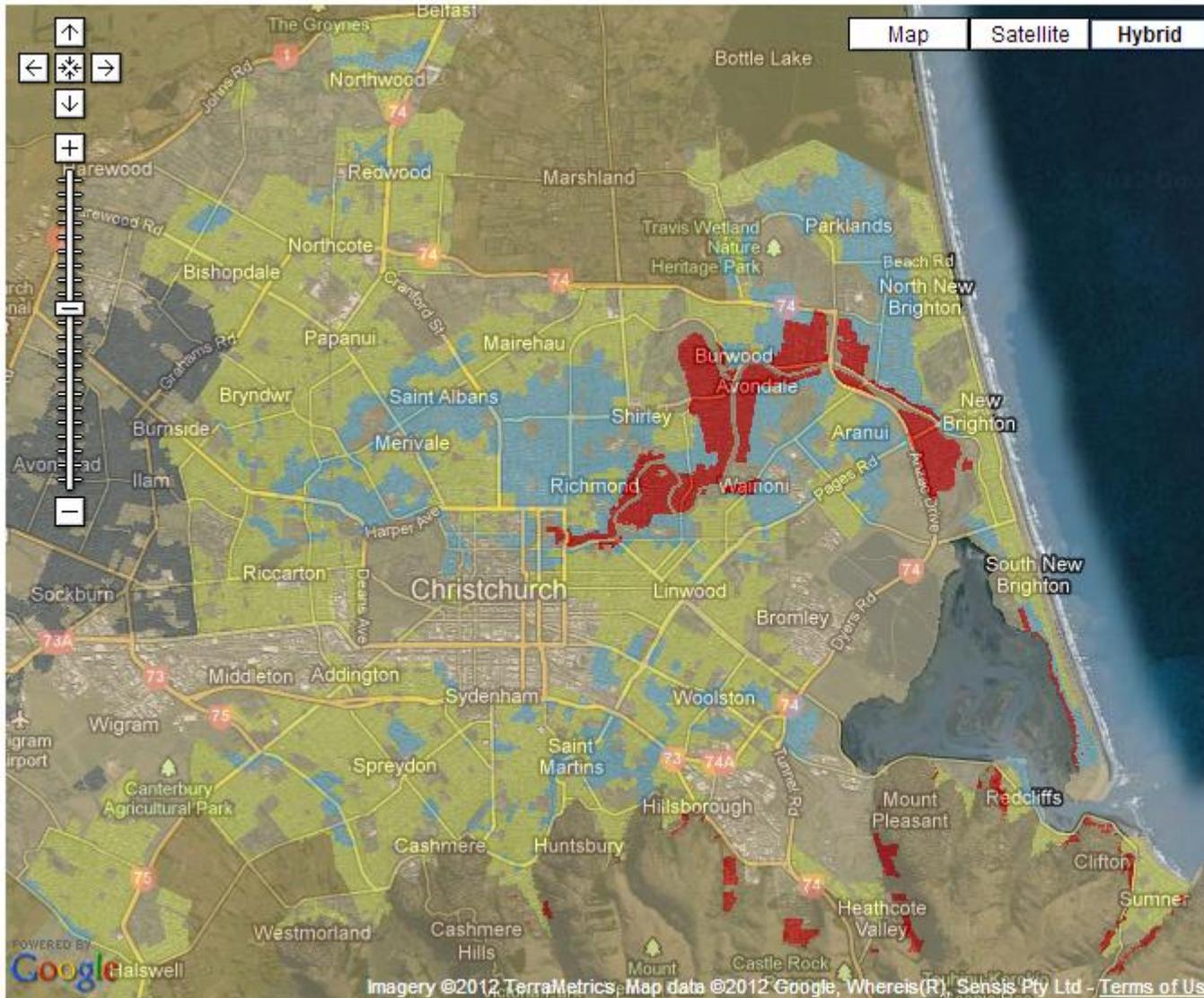
*Dust cloud rising as building collapse in downtown Christchurch NZ on 2/22/11  
Source: Gilly Needham*

# M7.1 (9/4/10); M6.2(2/22/11); M6/M5.6(6/13/11); M5.9/M5.8 (12/23/11)



# National Government-led “Red Zone” Buyout of >7,000 Homes and Significant Upgrades to Building Standards

<http://cera.govt.nz/maps/technical-categories>



## Key

- Technical Category 1**  
Future land damage from liquefaction is unlikely.
- Technical Category 2**  
Minor to moderate land damage from liquefaction is possible in future significant earthquakes.
- Technical Category 3**  
Moderate to significant land damage from liquefaction is possible in future significant earthquakes.
- N/A - Urban Nonresidential**
- N/A - Rural & Unmapped**
- Port Hills & Banks Peninsula**
- Orange Zone**  
Further assessment required.
- Red Zone**  
Land repair would be prolonged and uneconomic.



# Bring New Orleans Back Commission's Proposed Recovery Plan

## January 2006

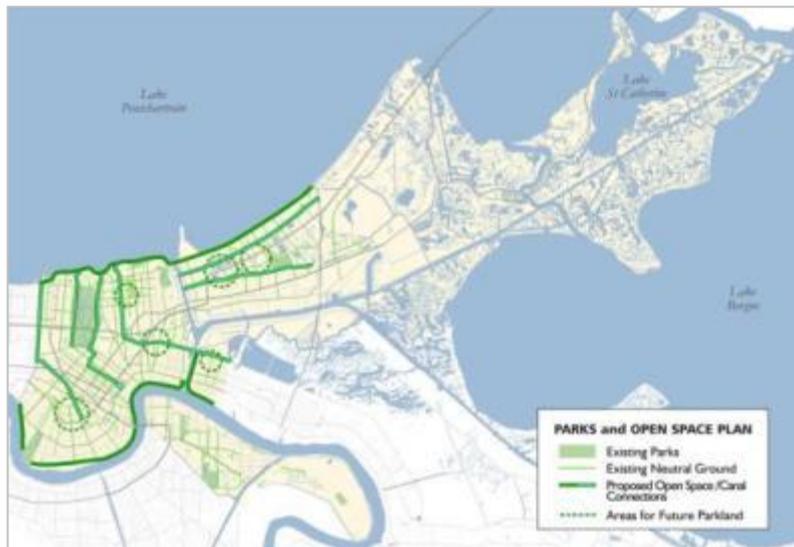
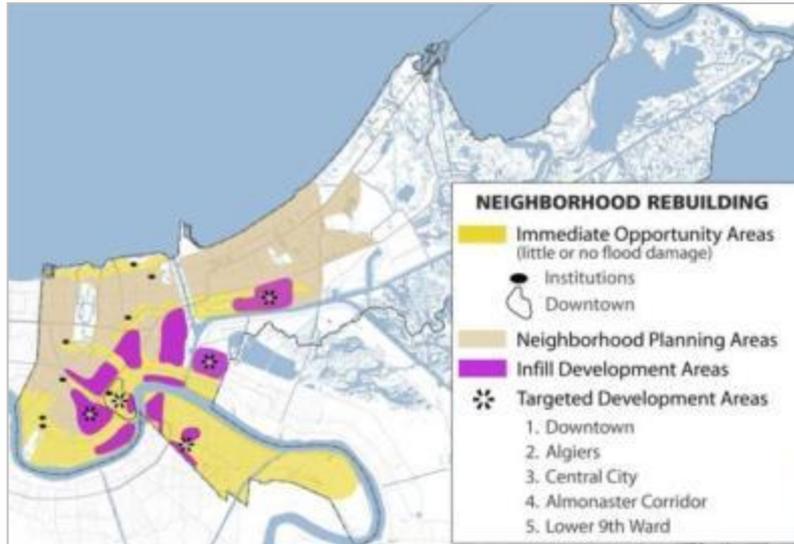


US\$8.7 billion program  
>128,000 participants (2011)

(Data from 123,917 closings as of July 2009):

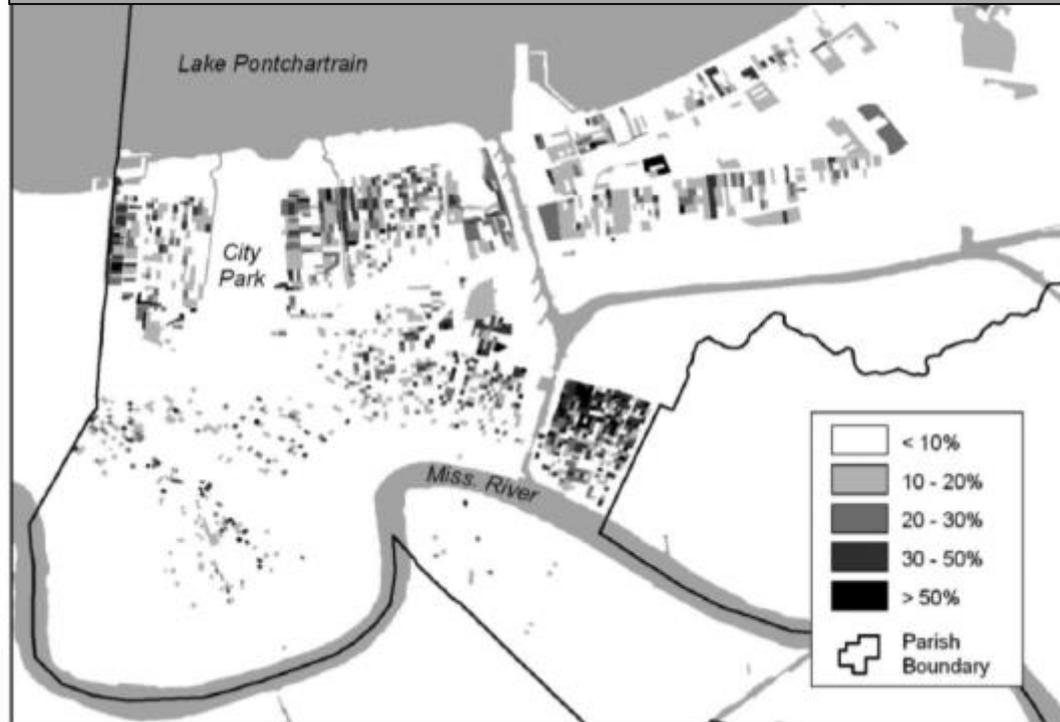
>92% repairs, but 9,822 opted to sell home  
(20% of which left state)

In New Orleans, 4,683 homes sold increasing the pre-storm blight challenges of many neighborhoods



### Sold Homes as a % of Owner-Occupied Households

(Green and Olshansky, 2012)



# New York State Post-Sandy Community Reconstruction Planning

Figure 3  
Asset Inventory Worksheet

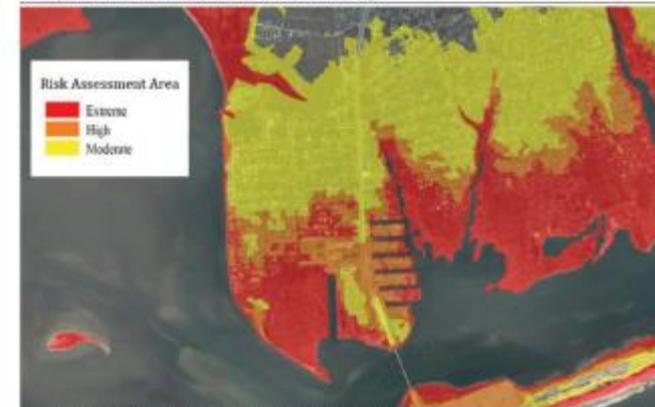
Asset Information							Landscape Attributes					Additional Information
Asset Name	Address	Geographic Coordinates	Risk Area	Asset Class	Critical Facility	Community Value	Erosion Rate: Long-term average erosion rate ≥1 per year, or unknown	Beach Width: Waterline frequently at shore defense or upland vegetation	Shore Defenses: Absent, not constructed to anticipated conditions, below BFE, or deteriorating	Protective Vegetation: Dense, healthy vegetation, wetlands between asset and flood source absent	Dunes or Bluffs: Dunes absent, below BFE, discontinuous, eroding; Bluff slope unstable, partially vegetated	

Table 2  
Effect of Landscape Attributes on the Exposure of Assets

Landscape Attribute	Least Exposed	Most Exposed
<b>Erosion Rate</b>	Shoreline is accreting or minor erosion	Average annual shoreline erosion is 1 foot per year or more
<b>Beach Width</b>	The waterline is not in contact with shore defenses or upland vegetation or only in contact temporarily during storms	The waterline is in frequent or daily contact with shore defenses or upland vegetation
<b>Shore Defenses</b>	Constructed to anticipated conditions including storms and sea level rise and well maintained	Not constructed to anticipated conditions including storms and sea level rise or poorly maintained
<b>Protective Vegetation</b>	Healthy, dense upland or wetland vegetation, near the asset	Vegetation is sparse or distant from the asset
<b>Dunes or Bluffs</b>	Dunes are broad, above Base Flood Elevation, vegetated and have space to retreat. Bluff slope is stable and vegetated	Dunes are narrow and unvegetated, eroded (scarped), discontinuous, below Base Flood Elevation, or constrained by adjacent structures. Bluff slope is unstable and partially vegetated
<b>Soils</b>	Soils are stable and/or rocky	Sites of former wetlands that have been filled, or unconsolidated sand and fine sediment, or sandy coastal barriers



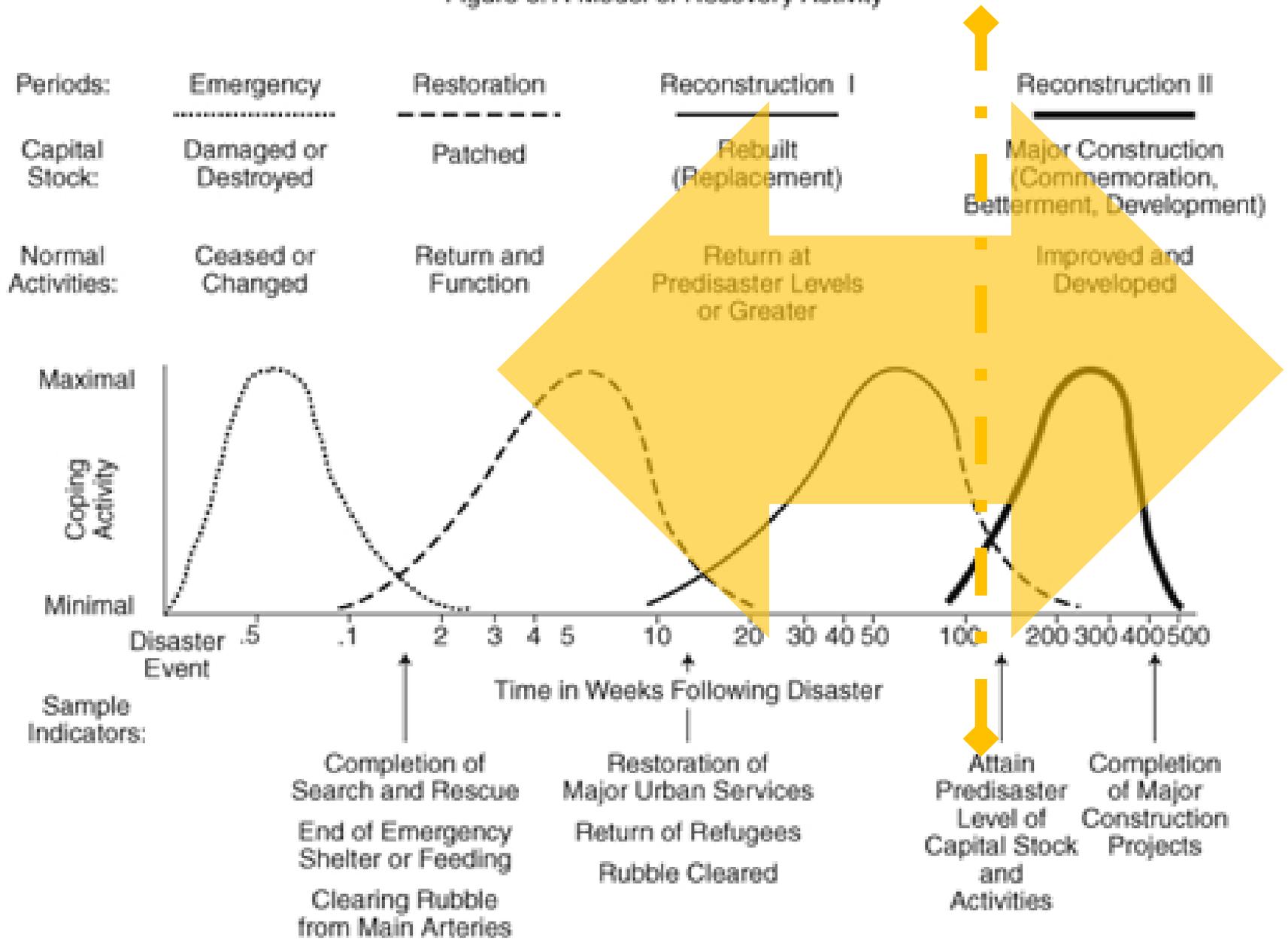
Figure 2  
Shirley Mastic area, Town of Brookhaven, Suffolk County



Processed by NY Department of State in partnership with NOAA Coastal Service Center



Figure 6. A Model of Recovery Activity



(Source: Haas, Kates, and Bowden, 1977, *Reconstruction Following Disaster*)

# Foundational Element 3. Strengthening governance capacity for community resilience and ensuring its sustainability.

*Governance is “an intended activity undertaken by one or more actors seeking to shape, regulate or attempt to control human behavior in order to achieve a desired collective end.”*

*(Jeroen van der Heijden, Governance for Urban Sustainability and Resilience: Responding to Climate Change and the Relevance of the Built Environment, 2014)*



# Three Key Governance Problems for Urban Sustainability/Resilience

(Jeroen van der Heijden, *Governance for Urban Sustainability and Resilience: Responding to Climate Change and the Relevance of the Built Environment*, 2014)

- Governments are slow to react to existing problems. It often takes a long time to develop and implement legislation and regulation and even longer for these to take effect.
- Introducing new legislation and regulation is often inconsequential. Cities (re)develop too slowly for most legislation and regulation to be meaningful.
- A “wicked set of market barriers” stand in the way of capitalizing the economic benefits that resilience can bring.

# Getting Governance Right

(Jeroen van der Heijden, *Governance for Urban Sustainability and Resilience: Responding to Climate Change and the Relevance of the Built Environment*, 2014)

- Traditional governance – Direct regulatory interventions (regulation, subsidies, and taxes)
- Collaborative governance (networks, partnerships, and agreements and covenants)
- Voluntary programs and market-driven governance (best-of-class benchmarking and certification, tripartite financing, green leasing, contests and challenges, sustainable procurement)

# Traditional vs. Collaborative Governance

(Innes and Booher, *Planning with Complexity*, 2010)

Traditional Governance	Collaborative/Network Governance
<ul style="list-style-type: none"><li>• More directive leadership model</li><li>• Manager is organizer/controller.</li><li>• Goals are clear, and success is attainment of the goals.</li><li>• Linear/rational approach to planning</li><li>• Public participation – Complies with legal requirements, educate the public, and obtain public support for proposals.</li></ul>	<ul style="list-style-type: none"><li>• More generative leadership model, creating conditions to bring teams together and help build collective capacity to learn about problems and find solutions together</li><li>• Manager is a mediator and process manager</li><li>• Goals are sometimes in conflict or likely to change as part of deliberation. Success is realization of collective action and capacity to adapt to change.</li><li>• Non-linear approach to planning where goals may be revisited as part of analysis, policy development or implementation</li><li>• Public participation – Engage in joint learning and deliberation; build public capacity for problem-solving and adaptation</li></ul>



Housing Affordability  
Crisis  
Great Recession

“Dot com” Bubble

1991 Firestorm  
1989 M6.9 EQ

World War II  
Great  
Depression

1906  
M7.8 EQ  
and Fire

1868  
M6.8  
EQ



Housing Affordability Crisis  
Great Recession

“Dot com” Bubble

1991 Firestorm  
1989 M6.9 EQ

World War II  
Great Depression

1906  
M7.8 EQ  
and Fire

1868  
M6.8  
EQ

ESIP/CAPSS  
SPUR Resilient City

CA Climate Adaptation Strategy

SF Climate Action Plan

UASI Urban Area Security Initiative

Caltrans and other retrofit programs  
PEER – Pacific EQ Engineering Center

SEMS - Emergency Mgmt System  
State Seismic Hazard Mapping

BAREPP - Bay Regional EQ Prep Project  
NEHRP – Natl EQ Hazards Reduction Prog

CA Coastal Commission  
CA Coastal Conservancy

General Safety Commission  
Alquist-Priolo fault special studies zones

CEQA  
BCDC  
ABAG / MTC  
BART

USGS – Menlo Park; Bay Region Study

EERI / SEAOC  
Regional bridges  
SF Hetch-Hetchy

General plan, subdivision, and regional water supplies  
SPUR  
SF Auxiliary Water System

Stanford, UC Berkeley



Welcome to the Official SFFD Web Site for  
The  
**Neighborhood Emergency  
Response Team**  
**NERT**



Neighborhood Empowerment Network



**Association of Bay Area Governments**  
Celebrating 50 Years of Service to the Region



Alfred E. Alquist  
**SEISMIC SAFETY COMMISSION**



**IDEAS AND ACTION FOR A BETTER CITY**  
a member-supported nonprofit organization



Building a Disaster-Resilient Community

## Economy, Networks and Supply Chains



**PEER**  
PACIFIC EARTHQUAKE ENGINEERING RESEARCH CENTER



**California  
Building Standards Commission**



California  
Environmental  
Quality  
Act



## Physical Environment

# Value of the NIST Disaster Resilience Framework

- Framework is a policy tool for defining and implementing a robust and defensible approach to resilience building at the community-level
- Opportunity to improve community-level hazard and risk characterization
- Opportunity to improve land use, building and infrastructure standards and practices, adoption and implementation
- Leverages the “Whole Community” – Collaboration on a “Large-scale”: multi-disciplinary, multi-governmental, and non-governmental partnerships and alliances

*Requires SUSTAINABILITY (political will, technical and financial resources, collaboration, metrics)*

Resilience is formed through the interdependencies that evolve from established societal patterns and the work of building resilience both pre- and post-disaster

Thank you!

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Windy Hill Open Space Preserve, Portola Valley, CA

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