- 1. Introduction & Overview
 - a. Safety and Orientation
 - b. Course Overview and Introductions
- 2. Good Laboratory Practices (Integrity and Data Management)
 - a. ALCOA+
 - b. Software Verification and Validation (GLP 15)
- 3. Measurement Systems
 - a. Who's Who in the World of Metrology and Pathways in Traceability
- 4. Traceability (6.5) GMP 11, GMP 13
 - a. Definitions and Essential Elements and Risk
 - b. Application from Laboratory Measurements
 - c. Tools for assessing the laboratory and Laboratory Measurements
- 5. Measurement Exercise (results to be integrated into remaining topics)
 - a. Laboratory "Scope" Addition
 - b. Research: Reviewing Specifications and Customer Requirements
 - c. Inspection of Laboratory Resources: Facility (6.3), Equipment (6.4), Standards (6.5)
 - d. Calibration Items care, inspection, handling, tracking (7.4), contract review (7.1), sampling (7.3)
 - e. Method Validation, GLP 14 (7.2)
 - f. Laboratory Measurements Results on Calibration Certificates
- 6. Statistics Foundations for Data Analysis, Measurement Assurance, Method Validation, and Uncertainty Analysis
 - a. Terminology and Concepts
 - b. Measures of Central Tendency and Variation
 - c. Comparative Statistical Tools
 - d. Application from Laboratory Measurements Team Scenario and Calculation of F and t tests
- 7. Ensuring Validity (Measurement Assurance) (7.7) GLP 1
 - a. What it is and where it "fits" in the laboratory system
 - b. SOP 30: Check Standards and Control Charts (DMAIC)
 - c. Application from Laboratory Measurements Measurements on Control Charts
 - d. Tools for assessing the laboratory
- 8. Uncertainties (7.6) SOP 29, GLP 9
 - a. Guide to the Expression of Uncertainty in Measurement (GUM)
 - b. SOP 29: 8-step Process
 - c. Rounding Results and Uncertainties
 - d. Application from Laboratory Measurements Uncertainty Values on Calibration Certificates
- 9. Competency and Proficiency Testing (6.2, 7.7)
 - a. Uses of Interlaboratory Comparisons
 - b. Statistical Tools
 - c. Application from Laboratory Measurements Passing Normalized Error and Normalized Precision
- 10. Calibration Programs
 - a. Tools for Risk Identification and Evaluation
- 11. Calibration Certificates (7.8)
 - a. Tools for assessing the laboratory
 - b. Application from Laboratory Measurements Complete, Accurate Calibration Certificate
- 12. Final Exam

Section numbers are references to ISO/IEC 17025:2017. NOTE: GMP, GLP, SOP references are from NISTIR 6969, Selected Laboratory and Measurement Practices, and Procedures to Support Basic Mass Calibrations (latest valid edition) or NISTIR 8250, Calibration Procedures for Weights and Measures.