

FirstSimVR

By



Jason Jerald, PhD
CEO

Jason Haskins
Lead Technical Designer

Charles Laird
First Responder
Subject-Matter Expert

Blake Boyd
First Responder
Subject-Matter Expert

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Problems & Goals

• Problems

- Experimental **tools are not ready** to be used or fully tested
- Difficult to **evaluate & optimize** interfaces **in context**
- Today's best VR is designed for entertainment, **not public safety**
- Current simulations are not able to convey **physical touch**










• Goals

- **Goal 1: AR/VR Technology Development & Prototyping**
- **Goal 2: Research Effectiveness & Transferability of AR/VR Simulations**

Overarching Objective

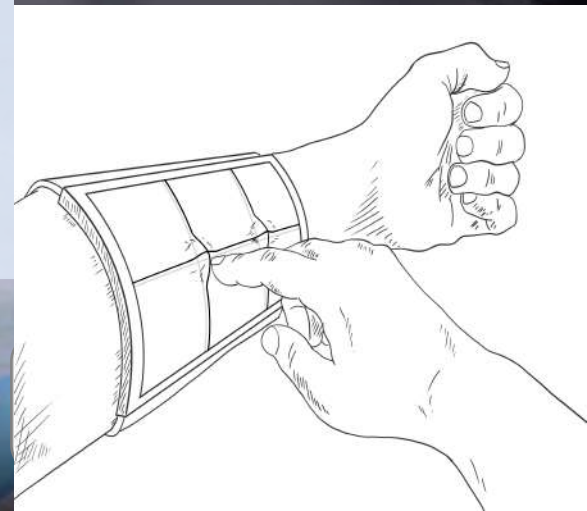
- Provide **simulations** specific to public safety needs based on **extensive feedback** from **first responders**
 - Hired two first responders part time
 - **Blake Boyd** – Data Analyst, Cary Fire Department
 - **Charles Laird** – Program Specialist, NC First Responder Emerging Technologies Program
 - Supported by **North Carolina Department of Information Technology**
 - **Red Grasso** – Program Director, NC First Responder Emerging Technologies & FirstNet PSOC for NC
 - Many first responders & departments

Progress of Objectives

-  1. Create a versatile framework
-  2. Simulate scenarios
-  3. Improve simulations based on feedback from first responders
-  4. Augment virtual interactions with real physical touch
-  5. Create example tactile interface specific to first-responder needs
-  6. Minimize motion sickness & maximize safety
-  7. Integrate with existing systems
-  8. Evaluate how touch transfers to real-world first-responder tasks
-  9. Disseminate research findings

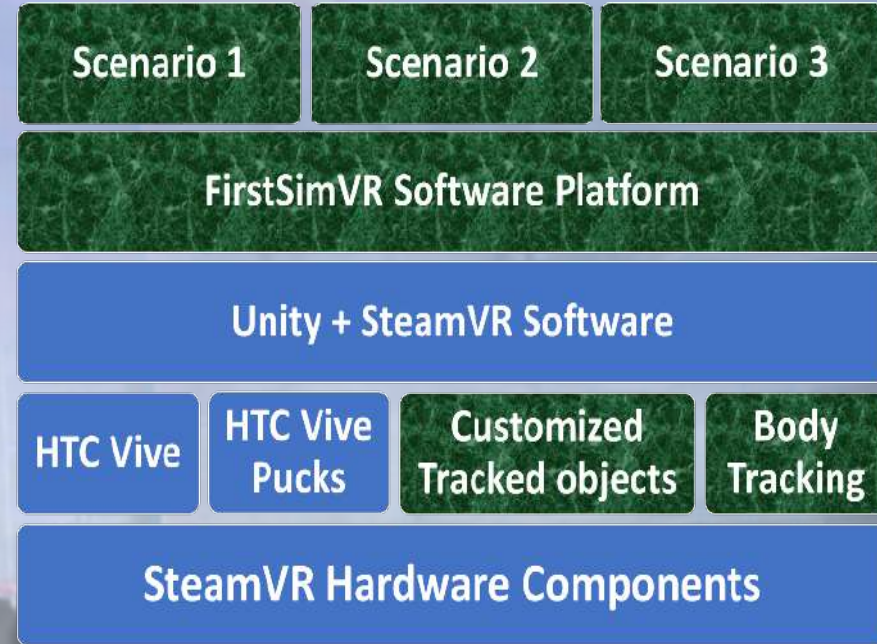
Objectives—First Responder Interfaces

- **Simulate** future first responder interfaces in context using **multimodal cues**
 - Visual
 - Audio
 - Touch
- Augment virtual interactions with **real physical touch**
 - Passive Haptics
- Create an **example next-generation tactile interface**



Objectives—System

- **Minimize motion sickness & maximize safety**
- Create a **versatile framework** offering different configuration options
 - Wireless
 - Full body tracking
 - Multi user
 - Physical props
- **Integrate with existing systems** for easy access to the public safety stakeholder community
 - Standard HTC Vive
 - HTC Vive with customized hardware



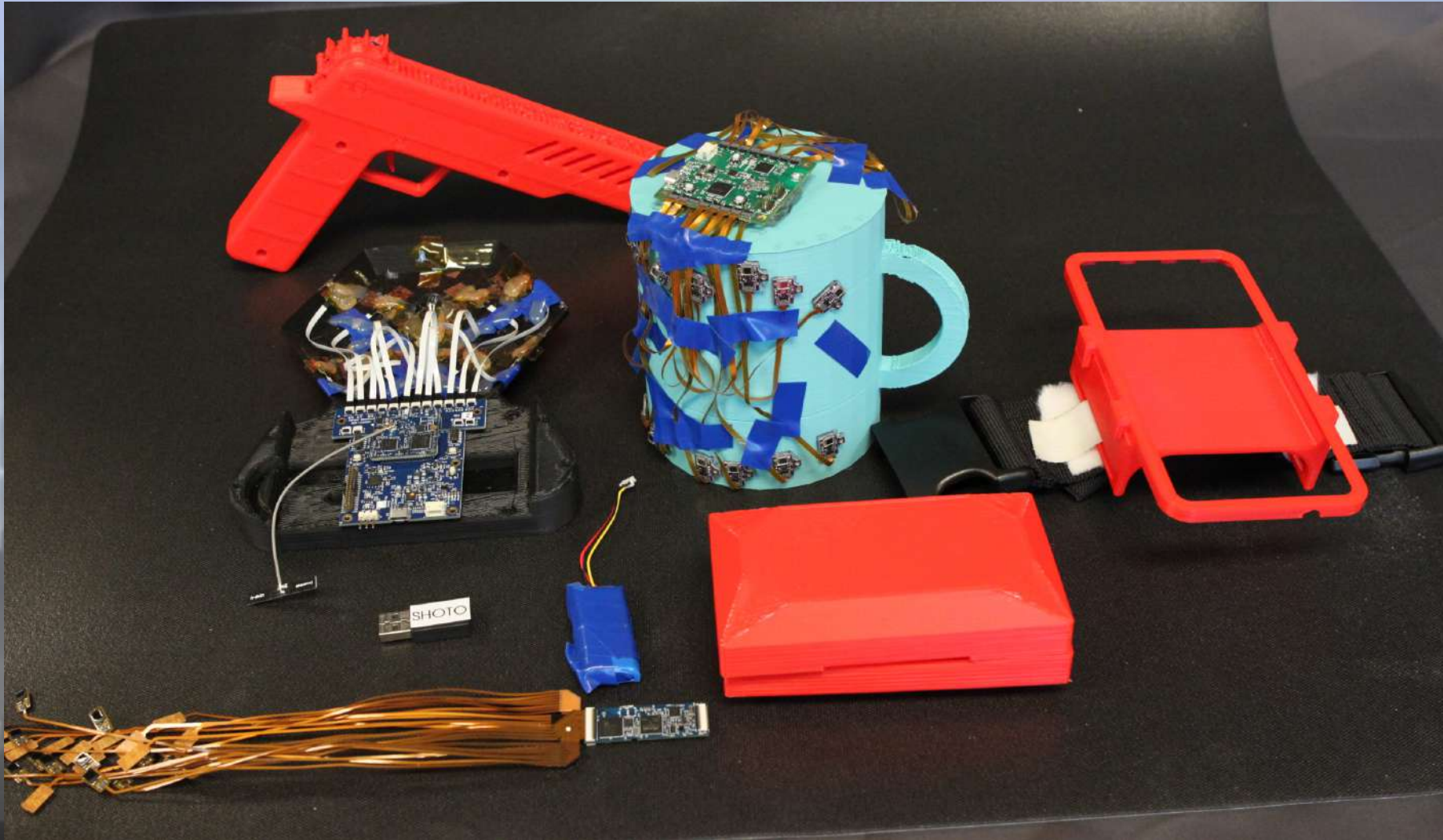
Objectives—Research

- Simulate & iterate upon **three scenarios**
 - **Firefighter** assessment of hazardous materials
 - **EMS** response to cardiopulmonary arrest
 - **Police** Traffic Stop
- **Evaluate** how simulating **physical touch transfers to real-world first-responder tasks**
 - Does performance of first responder tasks using **VR that utilizes passive haptics** match **equivalent real-world tasks** better than the same tasks using **VR without passive haptics**?
 - Three user studies

Major Milestones/Deliverables

- Hardware
 - A **high-end VR system** that incorporates physical touch
 - **Physical props** with embedded sensors
 - A tactile **armband interface** that does not require looking at
- Software
 - **Three example scenarios** that run on a standard Vive & Vive enhanced with tracked props
- Research
 - **Three user studies** evaluating how having physical touch in VR can better match real-world performance
- Dissemination
 - **Demonstrate & publish** at conferences
 - **White paper** summarizing our findings
 - A set of **guidelines** to inform first responders where VR (with or without physical objects) is appropriate
 - Anonymized **datasets**

Tracked Props



Futuristic Firetruck Pump Panel



Design

Training

- A Design - Endro intro, setting
- B Problem, Puzzle
- C Assistance, Aid
- D Design - Resolution, result

Applied

similar → similar

variation sets

Ex: Comfort

Training → Applied

Progression

Feedback

- b was not applied → Query

Ex2: Comfort

Training → Applied

variation

Feedback

- Variations not clear
- More training needed
- a is clear, c is close, b needs refining

COMFORT

A Audio/Interface → Drag/drop template in

B GAZE/Physical → Object Search / Scene orientation

C Reinforce + Behavior → Audio Files/FX

D Audio/Interface → How & why

Tool or subject Introduction → Link to Problem/Puzzle

Problem/Puzzle → Guided

A Audio/Interface → Call to action

B Problem/Puzzle → Define clearly 3-4 challenges

C Offer aid → Reinforce Solution techniques

D Audio/Interface → When & Where & what

INTRO

A Audio/Interface → Display wished problem/setting/environments

B GAZE/Physical → Allow user to clearly identify and engage

D Transition → Increase tone, issue to help push forward reaction

Problem/Puzzle - Minimal Guidance

A Audio/Interface → Prompting call to action

B Problem/Puzzle → Give a problem of equal challenge or greater than training scenario

D Result/Transition → Either give immediate feedback of success or fail based on study

Problem/Puzzle - Variation

A Audio/Interface

B Problem/Puzzle → Add variation, obscure, speed, etc.

D Result/Transition

Training Breakdown

APPLIEDS Breakdown

- Problem solving through scenario design
- User stories/maps
- Concise & clear narrative
- Data collection for future evaluation & implementation

Establish, Train, Apply

- Establish

- Create **comfort, confidence, & presence**
- Define **goals** & assist with **understanding**
- Reduce user **confusion & error**

- Train

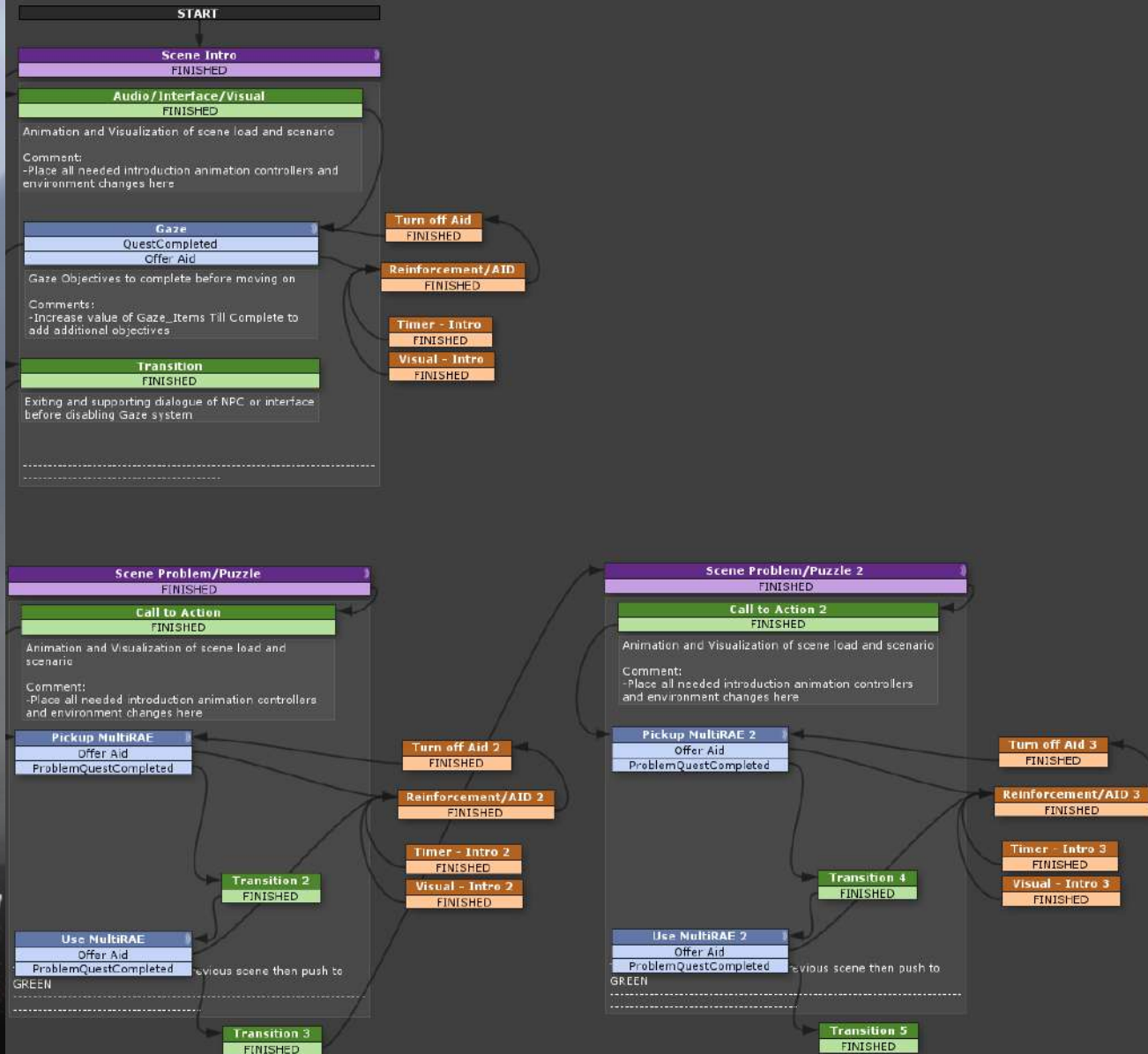
- Teach how to use & practice
- Learn all core systems

- Apply

- Similar conditions as training but with variation
- Test performance & if user forms own conclusions

Scenario Example

SCENARIO 1 - Intro/Problem Learning Objectives : FSM



START

Scene Intro »

FINISHED

Audio/Interface/Visual

FINISHED

Animation and Visualization of scene load and scenario

Comment:

-Place all needed introduction animation controllers and environment changes here

Gaze »

QuestCompleted

Offer Aid

Gaze Objectives to complete before moving on

Comments:

-Increase value of Gaze_Items Till Complete to add additional objectives

Transition

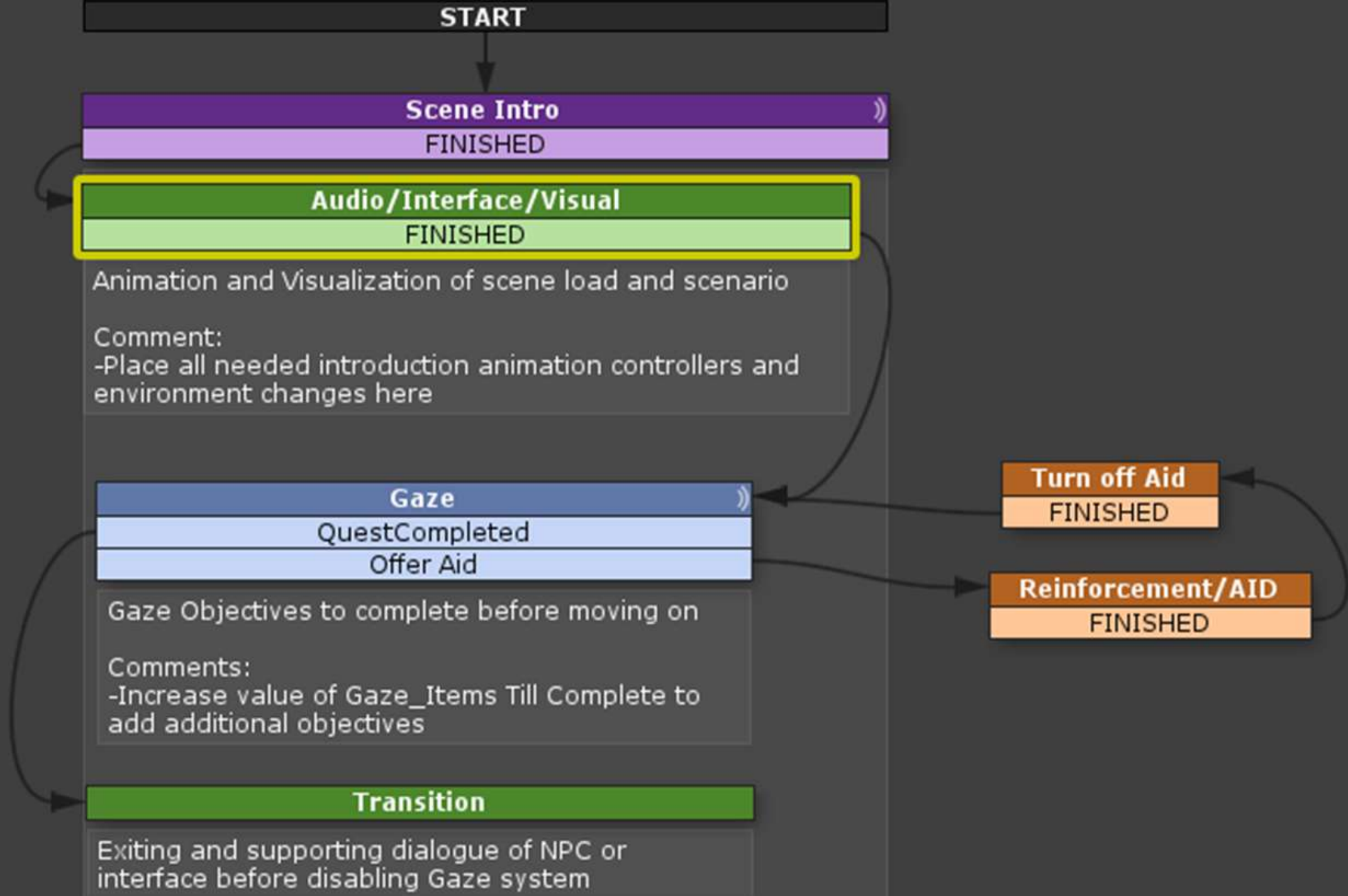
Exiting and supporting dialogue of NPC or interface before disabling Gaze system

Turn off Aid

FINISHED

Reinforcement/AID

FINISHED



The Comfort Stage - Office Training Center

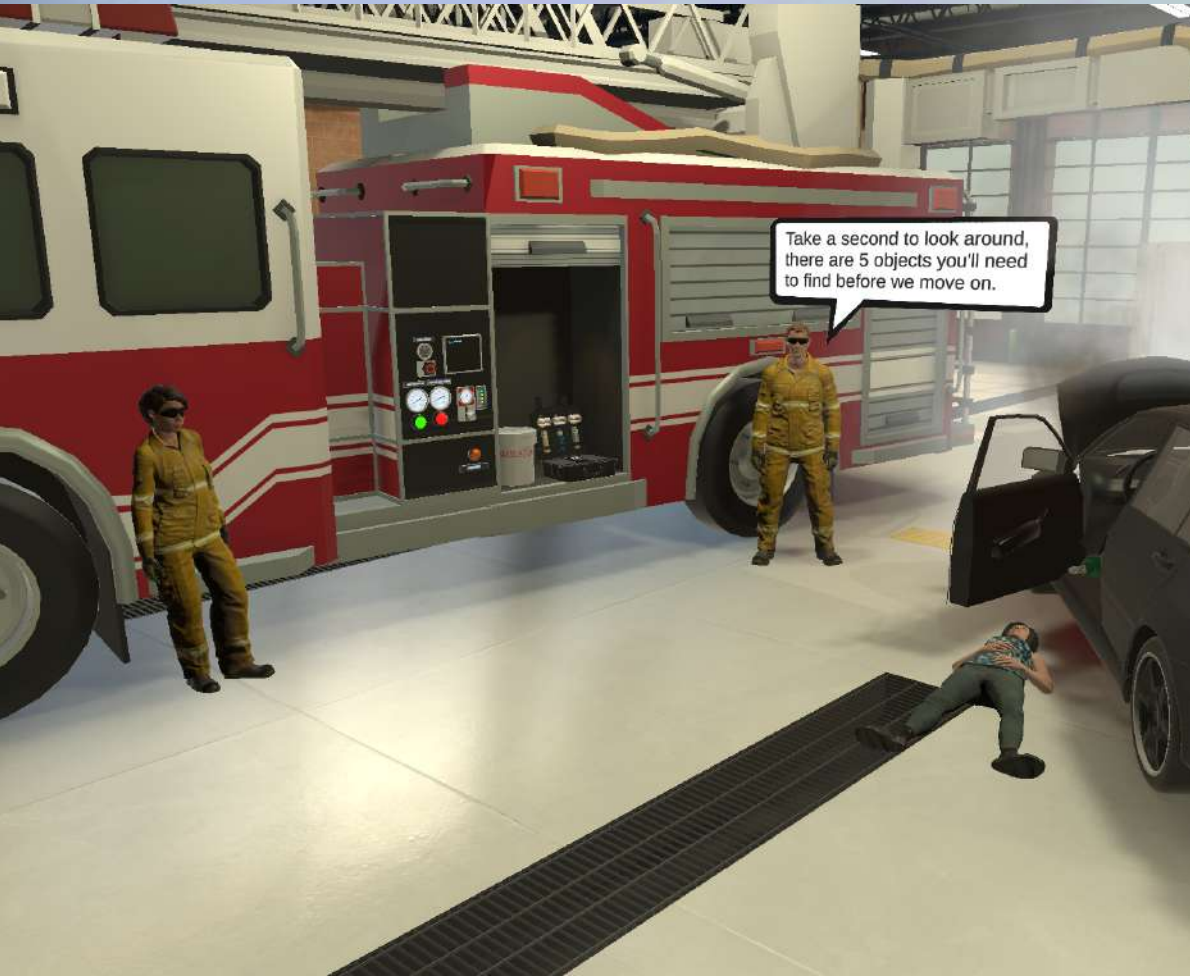
Real



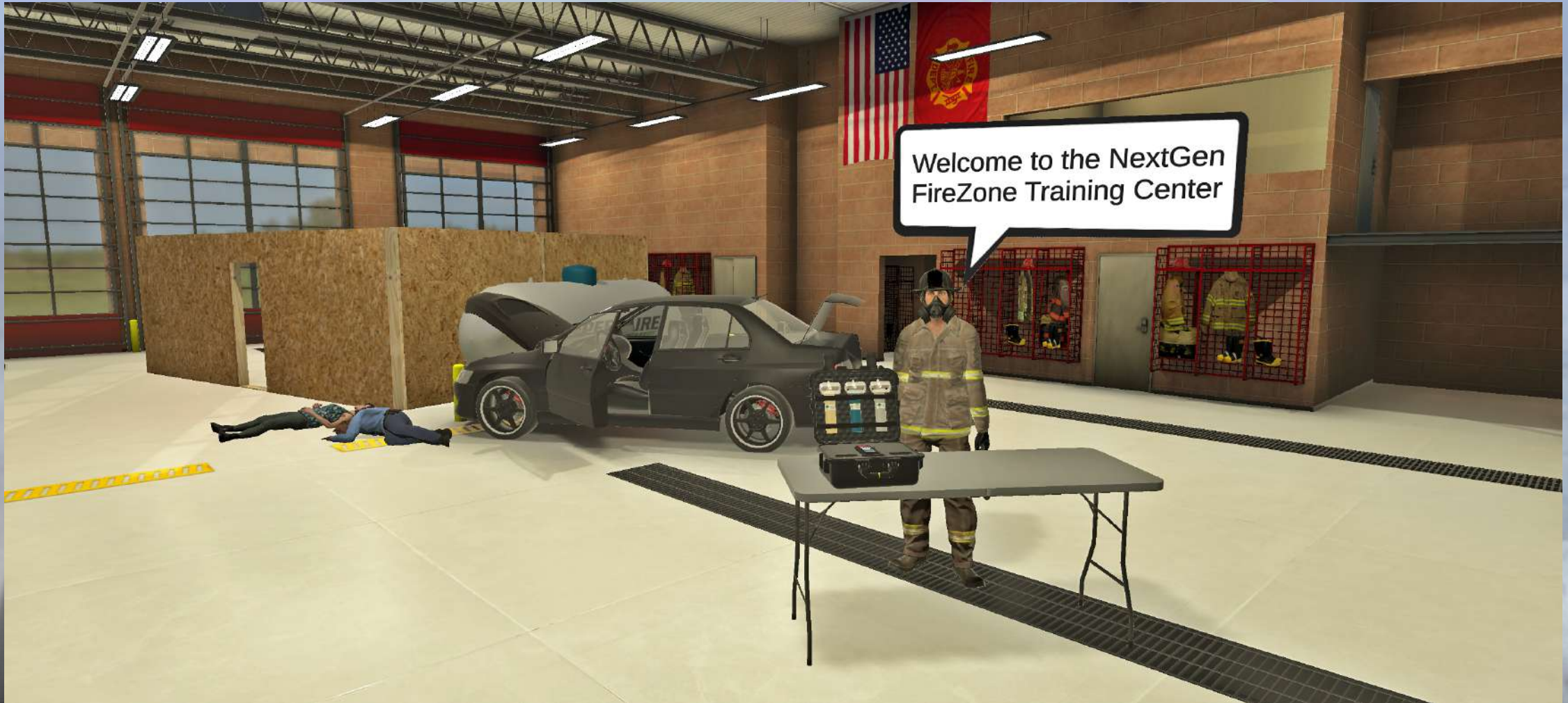
Virtual



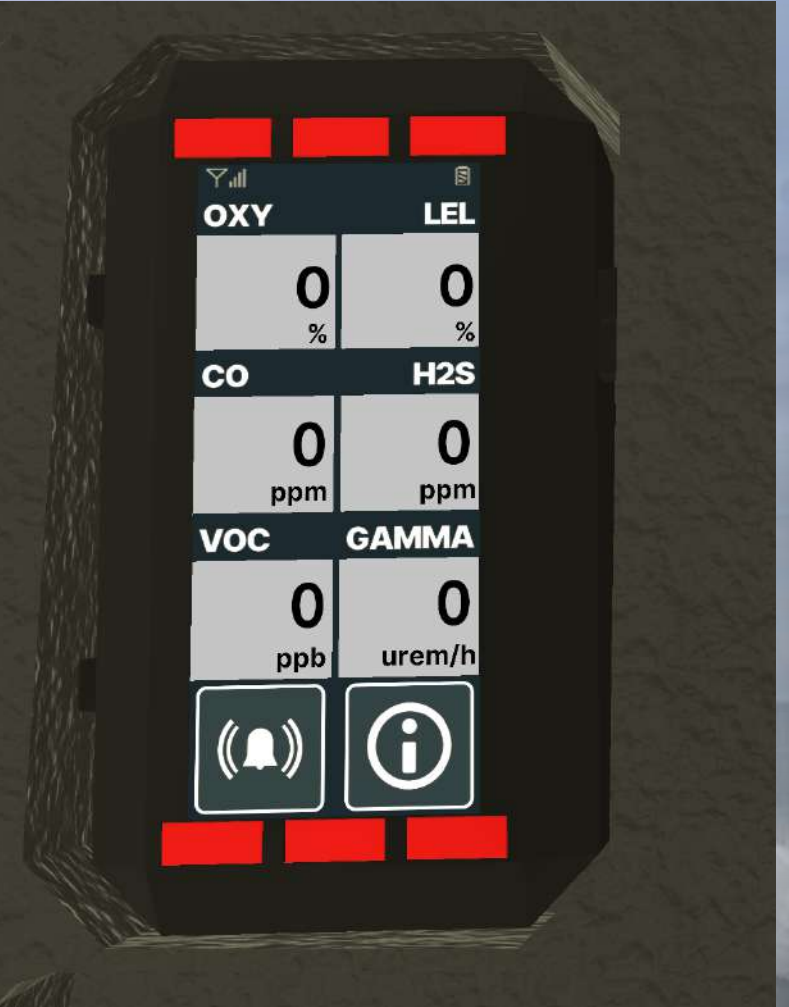
Introduction / Overview Scene



Hazmat Scenario



MultiRAE



What's Next

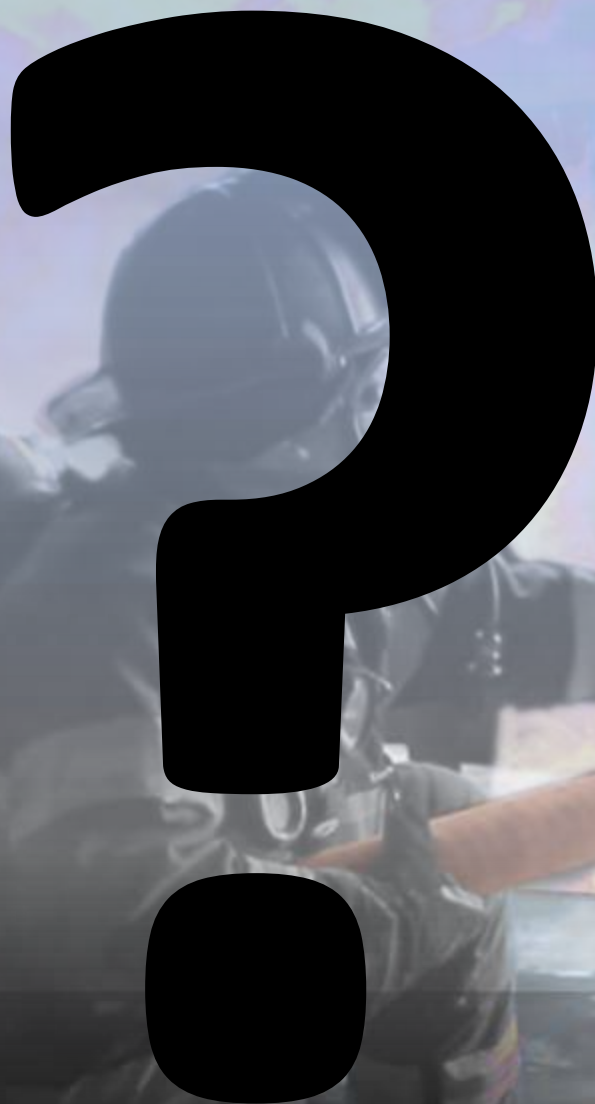
- Two more scenarios
 - EMS – patient diagnosis
 - **Law enforcement** – vehicle search
- User studies
 - Compare real world performance to
 - Standard HTC Vive
 - HTC Vive with custom tracked physical props
 - Better VR performance is **not necessarily better**
 - Evaluation of **matching real world performance**

Expected Impact

- Better prepared first responders **save more lives**
 - Improved **evaluation** of interfaces & processes
 - Increased **safety** through the use of better-designed tools
 - **Decreased cognitive load** as a result of tactile interaction
 - **Better training transfer**
 - **Faster response** to critical incidents

Questions?

Jason@NextGenInteractions.com



#PSCR2019

Get your hands on the tech!

Demos Open

BACK TOMORROW

8:00 AM