Good afternoon, please find my comments herewith regarding - Draft Consumer Software Labeling Criteria

The Criteria should encourage vendors to:

1- Display symbols, wording that clearly inform customers that the computer code powering the product or functionality they are purchasing has been developed using 3rd party code libraries/SDKs or not.

2- Display symbols, wording that clearly inform customers that the computer code powering the product or functionality they are purchasing has been developed using 3rd party APIs or not.

3- Display symbols, wording that clearly inform customers that the 3rd party vendors whose services have been used to develop the product follow privacy regimes like GDPR, CCPA and Data Privacy norms.

4- Provide a QR code or information to that end where a customer can visit using the Internet browser and find out what 3rd party vendors were involved in the building of the software or functionality.

5- Provide a way for consumers to specify that they do not want their purchase decision or private information shared with one or all or some of the 3rd party vendors involved.

6- Provide a way for the consumer to see via a QR code or something similar when the last security audit is completed by an independent organization of the 3rd parties who have been involved in the building of the product or functionality.

7- Provide a way for the consumer to understand the geographic location of the business entities of the 3rd parties that are involved in the development of the product or functionality.

8- Provide a way for the customer to see when was the last time the information above 1-7 was compiled and audited and will no longer be true (an expiry date).

9- Provide a way for the customer to contact the vendor to get more details about the software supply chain involved in the product or functionality.

10- Provide an ombudsman service for the customer to complain about the vendor.

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