Improving Electronic Health Record (EHR) Functionality: Toward the Solution-Oriented Medical Record

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Outline

- Motivation for better health records
- Creation the Problem-Oriented Health Record
- Evolution the Solution-Oriented Health Record
 - How did we get here?
 - Where we are going?
 - Where we will be?



Florence Nightengale

IN ATTEMPTING TO ARRIVE AT THE TRUTH, I HAVE APPLIED EVERYWHERE FOR INFORMATION, BUT IN SCARCELY AN INSTANCE HAVE I BEEN ABLE TO OBTAIN HOSPITAL RECORDS FIT FOR ANY PURPOSES OF COMPARISON. IF THEY COULD BE OBTAINED THEY WOULD SHOW SUBSCRIBERS HOW THEIR MONEY WAS BEING SPENT, WHAT AMOUNT OF GOOD WAS REALLY BEING DONE WITH IT, OR WHETHER THE MONEY WAS NOT DOING MISCHIEF RATHER THAN GOOD

NIGHTINGALE F. NOTES ON HOSPITALS. LONDON: LONGMANS, GREEN AND COMPANY; 1863:176

Barnett GO, Jenders RA, Chueh HC. The computerbased clinical record--where do we stand? Ann Intern Med. 1993 Nov 15;119(10):1046-8





"A general purpose [health] record system would serve to improve the quality, planning and administration of health services, to help in the evaluation of comparative therapies, and to forward research on epidemiology and human genetics, and problems of diagnosis and especially on the natural history of disease."

"We recommend the establishment of a special standing committee...to guide the development of a general purpose health record system..."

- President's Science Advisory Committee Life Sciences Panel, 1963



MEDICAL RECORDS THAT GUIDE AND TEACH—WEED

SPECIAL ARTICLE

MEDICAL RECORDS THAT GUIDE AND TEACH

LAWRENCE L. WEED, M.D.*

Weed LL. Medical records that guide and teach. *N Engl J Med*. 1968 278(11):593-600 and 278(12):652-657.



Pt. received 40 units of regular insulin yest. because of B & 4+ urine sugars. Got 2000 cc Amigen yest. & 500 cc D₅W. Was febrile all night up to 40 at 8 PM this gradually came down to 39. 8 PM yest. suctioned & coughed up \(\bar{c}\) return of \(\frac{1}{2}\) cup of thick white sputum — cultured also blood cultures. Was in must, tent \(\bar{c}\) mucomist overnight. At 4 PM yest had B-R base. Sputum smear unremarkable — WBC's but no bacteria.

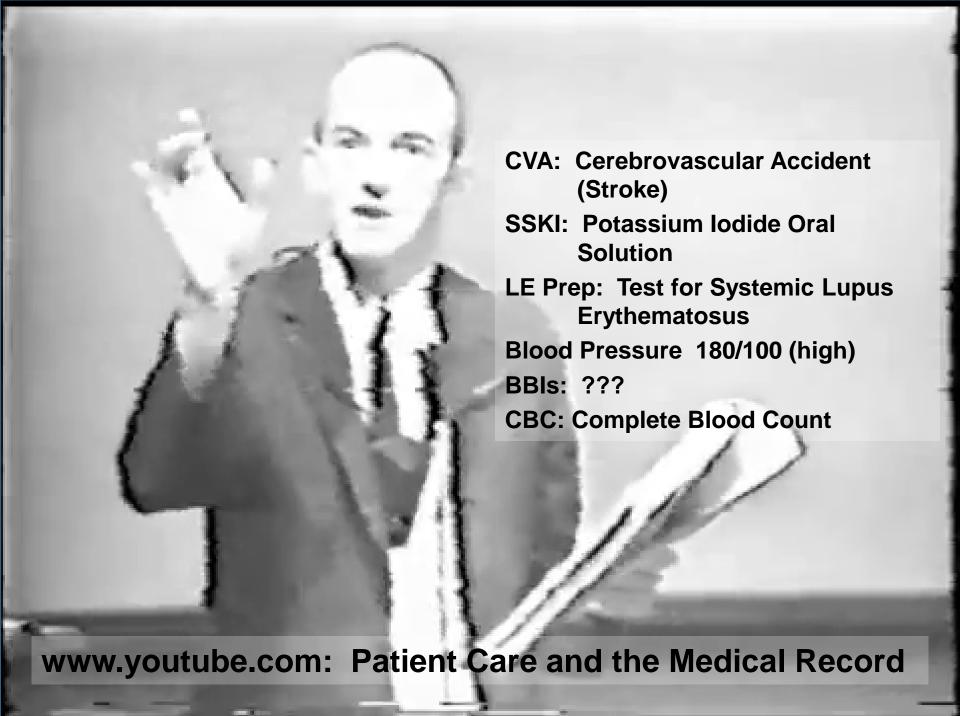
9/10-12:30

10 o'clock urine 2-3+/0. Given 10 U. reg. ins. at 12:30 PM. Temp. down to 38? Suctioned N.T. ō little return. However during suctioning pt. vomited 100-150 cc green fluid. Proximal jejunostomy tube draining well now.

9/11-9 AM

Urine 3+ given 10 U reg. insulin. Pt. was hiccuping all night & this AM. Levine tube passed \(\bar{c}\) 900-1000 cc bileous fluid removed. Jejunostomy tubes have been draining minimally. Will have Levine tube down.

(THREE PAGES OF SIMILAR NOTES FOLLOW UNTIL 9/26/67)



- #1 Rheumatoid Arthritis maintained on Aspirin gram 15 q.4.h. and Prednisone 5 milligrams twice a day.

 #2 Anemia probably related to blood loss by G.I. tract but also rule
- #2 Anemia probably related to blood loss by G.I. tract but also rule out persistent folic acid deficiency and hypothyroidism. R/O myxedema & folic acid def.
- #3 Peripheral neuritis uncertain etiology #4 Peripheral edema — uncertain etiology — malnutrition
- #5 Depression and memory impairment or slowing up of thought processes — uncertain etiology — myxedema.

PLANS:

- #1 Continue same regime although would suggest elevating head of bed, addition of Belladonna and Maalox PC and HS.
- #2* Serum Iron, folic acid, total protein AG ratio. PBI.
- #3 Continue multiple vitamin possibly should add folic acid. Folic acid level to be checked.
- #4 Evaluate serum protein level as well as PBI.
 #5 Probably I am overly impressed by her skin texture suggesting
 - Probably I am overly impressed by her skin texture suggesting myxedema and her voice changes which may be due to the Thorazine. If the PBI is normal, then perhaps a more vigorous or intensive trial on antidepressants, more rapidly acting such as Pertofrane or Aventyl should be given or possibly shock therapy employed.

What Did Weed Want?

- Each medical record should have a complete list of all the patient's problems, including both clearly established diagnoses and all other unexplained findings that are not yet clear manifestations of a specific diagnosis, such as abnormal physical findings or symptoms
- Careful analysis and follow-through on each problem as revealed in the titled progress notes, requiring that the proper data be collected and that the conclusions drawn from this data are logical and relevant



The Problem-Oriented Medical Records: (SOAP)

Subjective

Objective

Assessment

Plan



In the beginning, there was....



Billing



Ancilliay Systems Make their Contribution







The Beancounters Triumph!

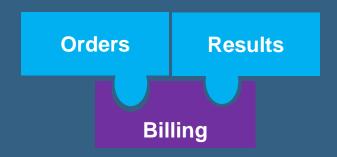






Can you say: Return on Investment?







The New York Times

Business Day

WORLD	U.S.	N.Y. / REGION	BUSINESS	TECH	NOLOGY	SCIENCE	HEALTH	SPORTS	OPINION	1
			Search	Global	DealBook	Markets	Economy	Energy	Media	10

A Digital Shift on Health Data Swells Profits in an Industry



Jeff Swensen for The New York Times

Dr. Vivek Reddy, a neurologist at the University of Pittsburgh Medical Center, also works on its digital records effort.

By JULIE CRESWELL

Published: February 19, 2013 | 525 Comments

Comments on EHRs Today

"We called it the Sunny von Bülow bill. These companies that should have been dead were being put on machines and kept alive for another few years," said Jonathan Bush, co-founder of the cloud-based firm Athenahealth and a first cousin to former President George W. Bush

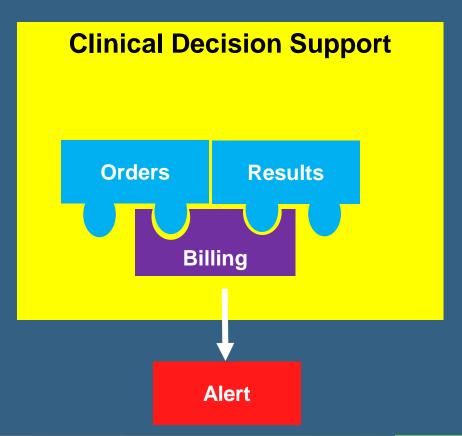
"On a really good day, you might be able to call the system mediocre, but most of the time, it's lousy," said Michael Callaham, the chairman of the department of emergency medicine at the University of California, San Francisco Medical Center

"Nothing that these companies did in my eyes was spectacular," said John Gomez, the former head of technology at Allscripts



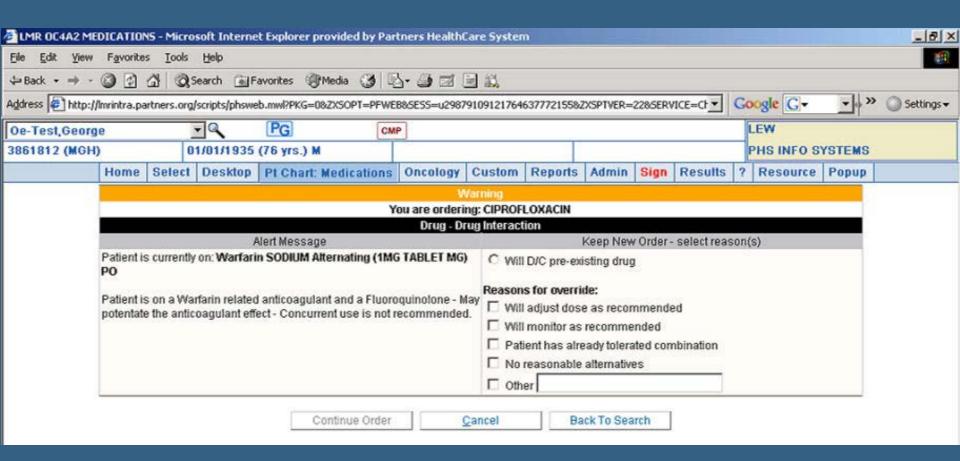
Sometimes, the informaticians get to be in charge







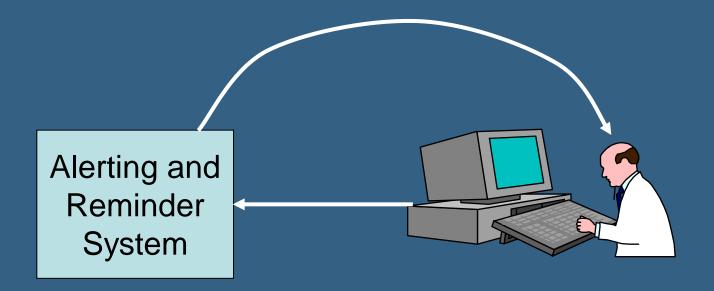
We have been doing these for over 40 years







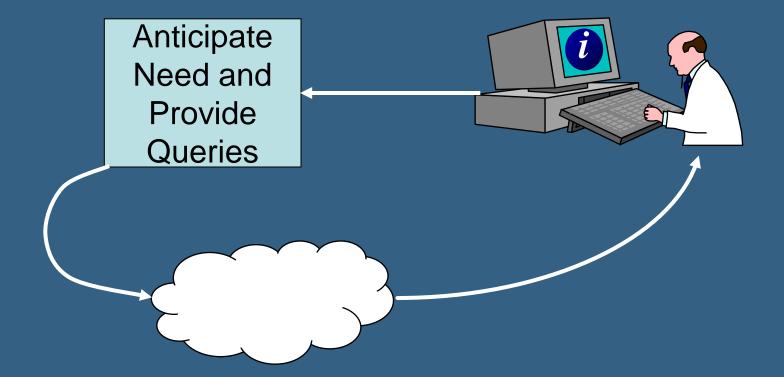
Automated Clinical Decision Support







Infobuttons





INFOBUTTON MANAGER

Select the
Concept of
Interest:

Guidelines

National Guidelines

CPM(Sodiu

Lab Info

› Lab Manu

Sodium, Sweat

Laboratory Specialty Laboratory

Request Form General

Phone (212) 305-6569

Availability By appointment only

Turnaround Time 1 day

Special Instructions Schedule appointment with laboratory to collect sweat at (212) 305-6569.

Specimen Sweat

Minimum Volume 75 mg

Collection Specimen will be collected by laboratory personnel.

Storage Instructions Refrigerate

Causes for Rejection Insufficient sweat yield

Reference Range Negative: <40 mmol/L; borderline: 40-60 mmol/L; consistent with the diagnosis of cystic fibrosis: >60 mmol/L

Use Establish the diagnosis of cystic fibrosis

Methodology Flame photometry

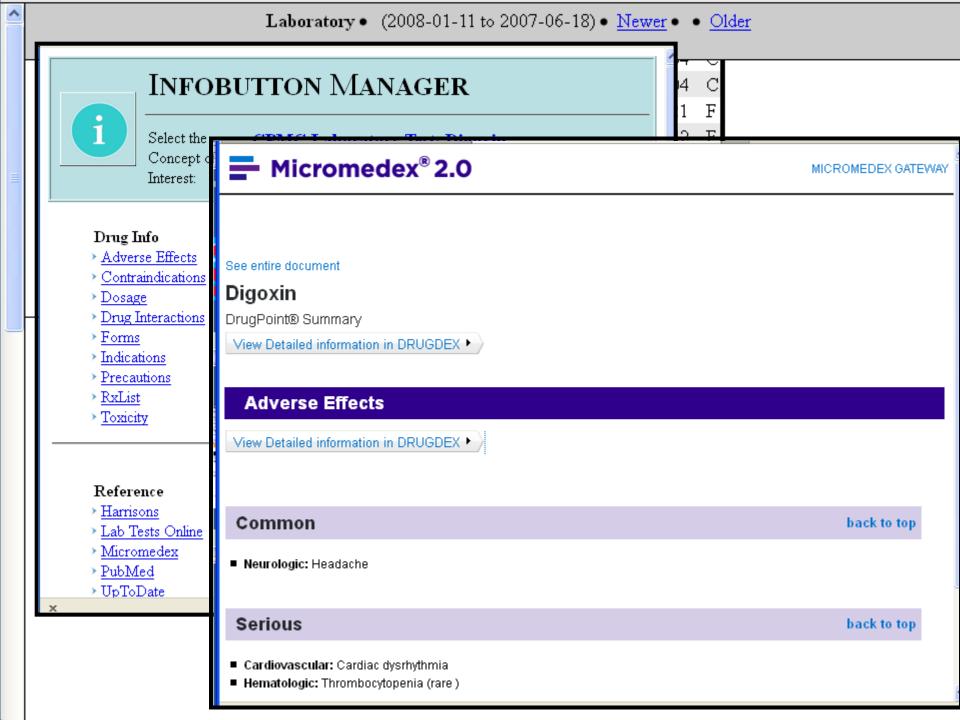
Test

SWEAT WEIGHT 🤣

Collection time: 2007-07-26 16:

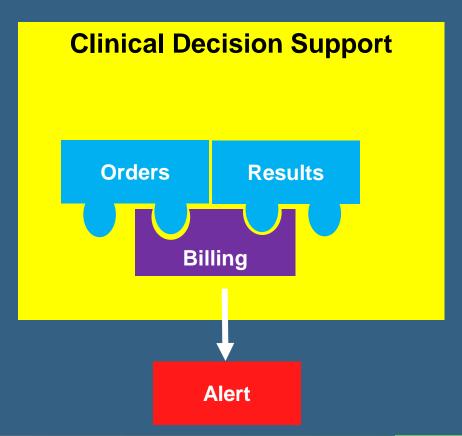
Last updated: 2008-02-21 14:5:

Status: Final, Accno: H47753;



Dawn of Computer-Based Clinical Documentation



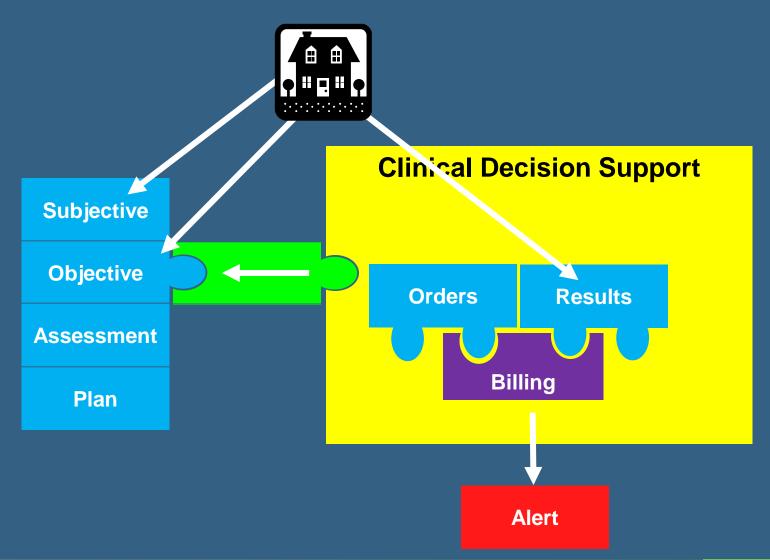








Better Data Capture

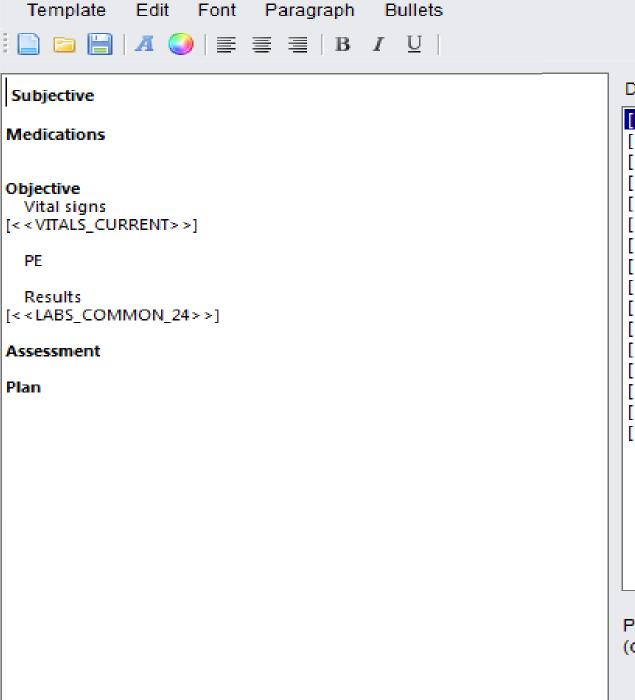




Better Data Capture

- Mobile and home devices
- Systematic, consistent discrete data capture for the purposes of "learning from every patient"
- Smart inclusion of relevant data into notes



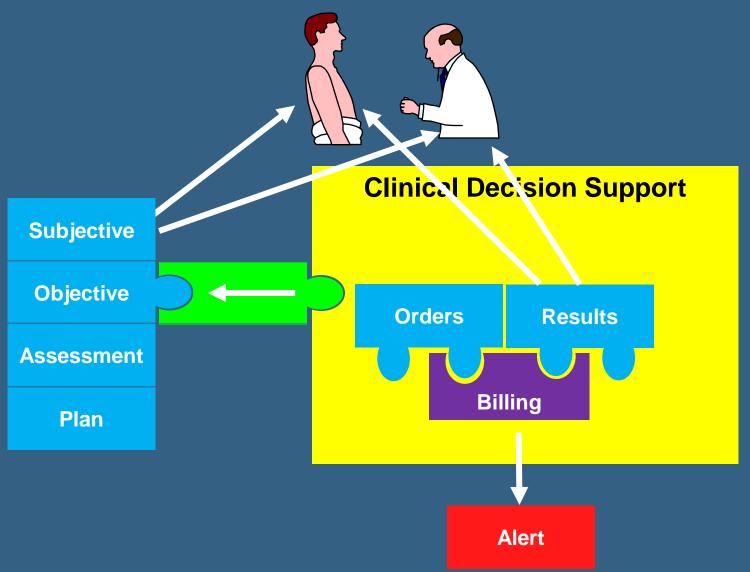


Data Fields (drag or double-click)

```
[<<AGE>>]
[<<ALLERGIES>>]
[<<BIRTH DATE>>]
[<<BMI>>1]
[<<DATE TODAY>>]
[<<HEIGHT>>1
[<<IO ITEMIZED>>]
[<<IO SUMMARY>>]
[<<LABS COMMON 48>>]
[<<LABS COMMON 24>>]
[<<MEDS ACTIVE>>1
[<<MEDS OUTPATIENT>>]
[<<SEX>>]
[<<VITALS24H>>]
[<<VITALS CURRENT>>]
[<<WEIGHT>>]
```

Patient's age in years, months, days (depending on age)

Better Views of the Record

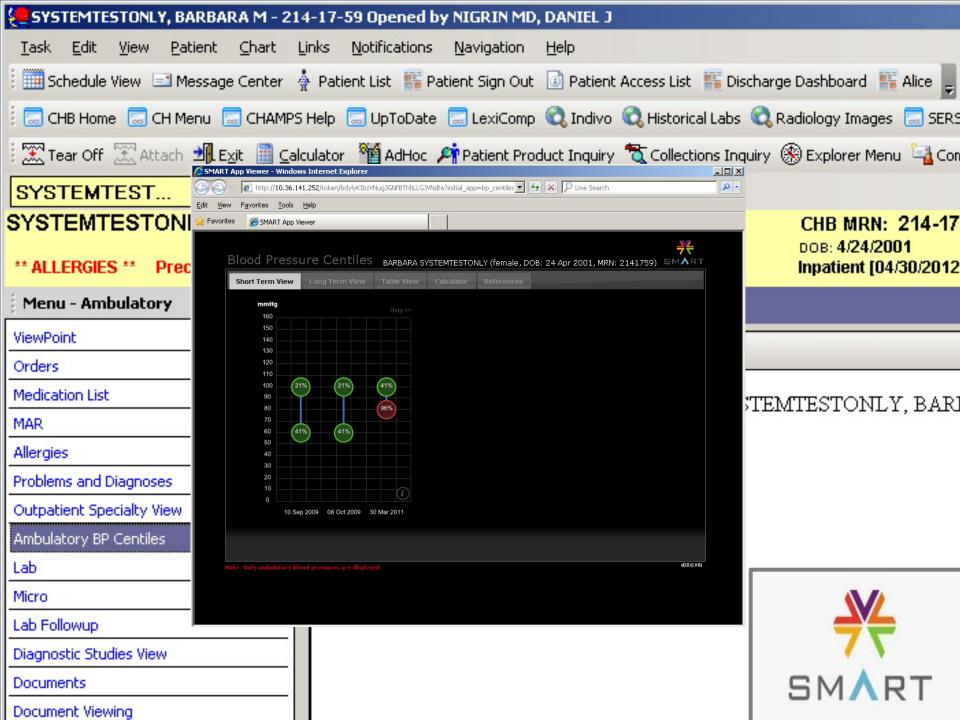




Better Views of the Record

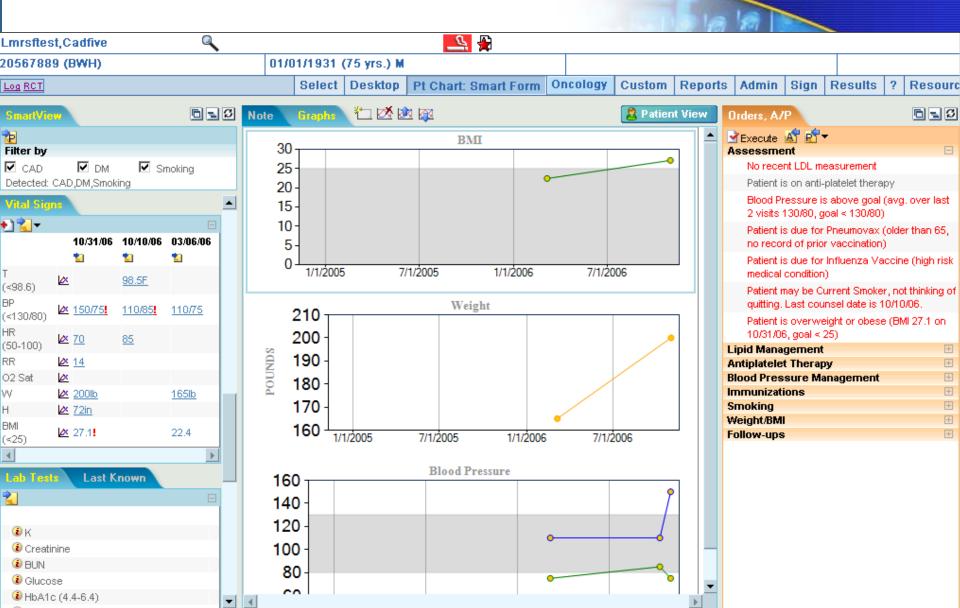
- Disease-specific patient-oriented summaries
- Sign-out to support transitions
- Expert systems to render context-sensitive summaries
- Integration of personal genomes into EHRs
- Medication timeline
- Heads-up displays
- Automated communications: discharge summaries, patient letters, etc.





CAD/DM Smart Form: Graphs





Up

*** notation indicates test is due for repeat and value may be outdated. Preventive BP BMI eGFR HCT FLUVAX CRC PAP Mammogram 31.7 143/72 52 33 NONE NONE UNKNOWN UNKNOWN (12/30/2010) SMOKE UNKNOWN

MedicationsLog

ICD9 History

◆Customize

General Information: PCP: Primary cardiologist:

StarTracker Conditions/Diseases: No Tracked Conditions

clopidogrel sensitivity: POOR METABOLIZER, REDUCEI

penicillin (class) (rash)

cephalexin (rash)

Adverse and Allergic Drug Reactions:

Drug Genome Interactions: (12/21/10 08:02)

CYP2C19 - gene result: *2/*2 Coronary atherosclerotic heart disease Medications: print and give pt. prepare to print a. NonSTMI 01/2010 Drug/Herb Interactions

b. Coronary intervention 1/12/2010 (1) Xience 3x23 drug eluting stent to RCA c. Coronary intervention 2/17/2010

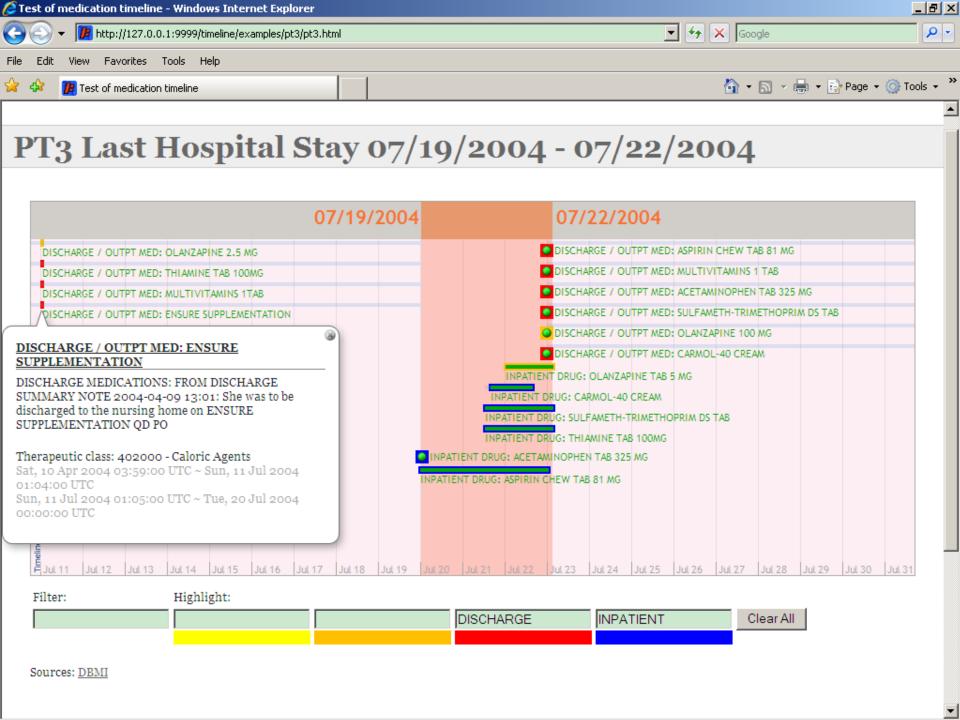
Significant Medical Diagnoses and Conditions:

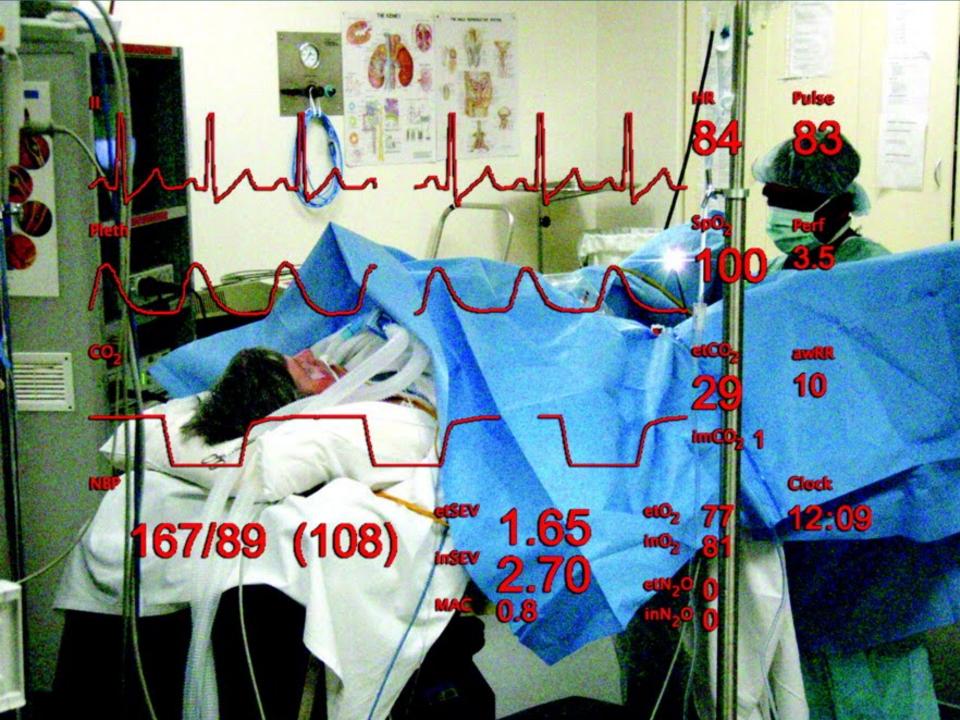
Patient-specific guidelines

d. Coronary intervention 4/6/2010

aspirin 325 mg orally once daily, in the morning prasugrel (effient) 10 mg orally once daily carvedilol 6.25 mg orally twice daily with meals

 two 2.5x28 and 2.25x18 Cypher DES to LAD and diagonal lisinopril 10 mg orally and daily for semide 40 mg or Courtesy: Vanderbilt University



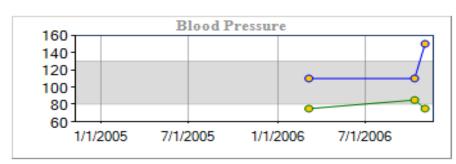


CAD/DM Smart Form: Patient View



Blood Pressure

On average, your blood pressure has been running high recently (average of 130/80 from your last two doctor visits). The recommended blood pressure goal is 130/80. You may want to discuss with your doctor about things you can do to help lower your blood pressure.

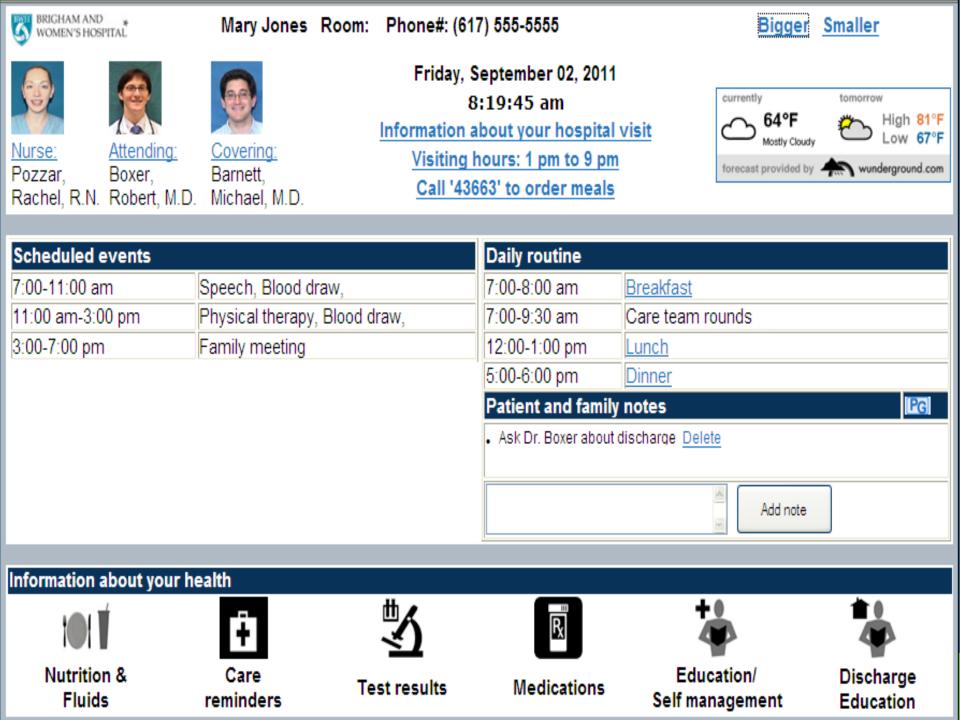


Immunizations

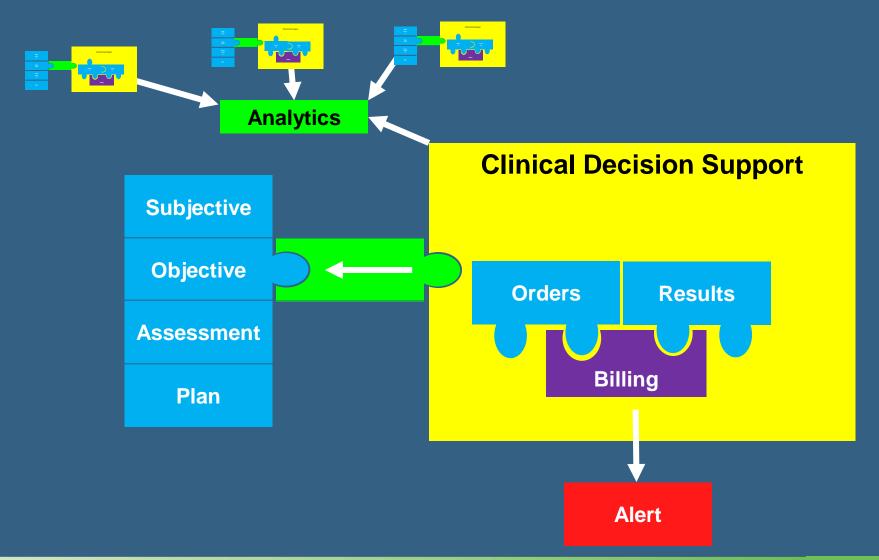
Most people older than 65 receive a shot to prevent pneumonia at least once. If you have not had a pneumonia shot, you may want to discuss with your doctor whether you should get a pneumonia shot. Most people with medical conditions such as yours receive a flu shot every year. If you have not had a flu shot this year, you may want to discuss with your doctor's office whether you should get a flu shot.

Smoking

If you are currently a smoker, you may want to talk to your doctor about ways to help you quit.

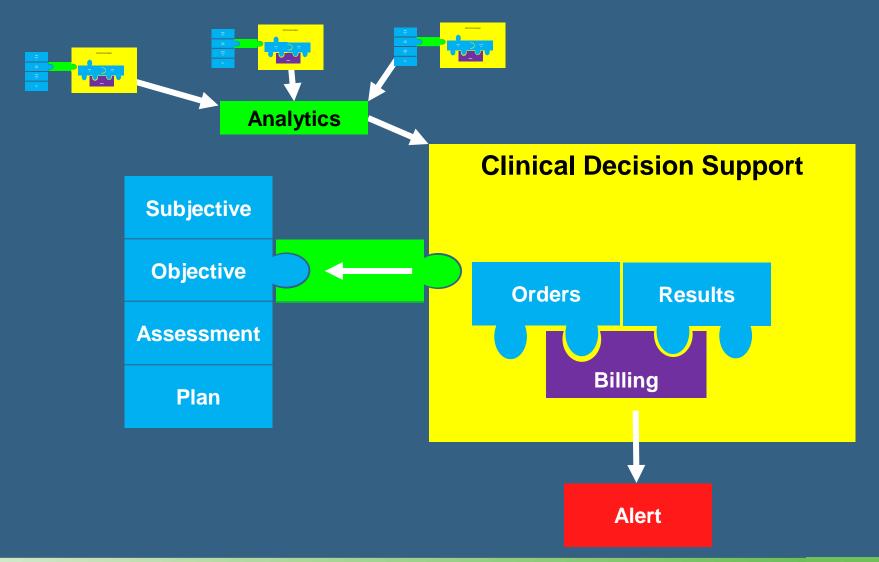


Re-Using EHR Data for Better Evidence





Re-Using EHR Data for Better Decision Support





Re-Using EHR Data for Better Decision Support

- Using a clinical data warehouse to improve alerts
- Risk-stratification with risk-specific plans of care
- Raising clinical alerts based unusual patient care
- Personalized medicine supported by genomic data
- Context-driven dynamic alerts that learn
- NLP to analyze notes in real-time





Clopidogrel Poor Metabolizer Rules

Genetic testing has been performed and indicates this patient is at risk for inadequate anti-platelet response to clopidogrel (Plavix) therapy

This patient has been tested for CYP2C19 variants, and the presence of the *2/*2 genotype has identified this patient as a **poor metabolizer** of clopidogrel. Poor metabolizers treated with clopidogrel at normal doses exhibit higher rates of stent thrombosis/other cardiovascular events.

Treatment modification is recommended:

Prescribe prasugrel (EFFIENT) 10mg daily and stop clopidogrel (PLAVIX) startdate, 10 AM

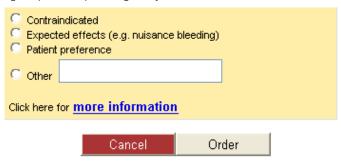
Due to increased risk of bleeding, prasugrel should not be given to patients:

- that have a history of stroke or transient ischemic attack *** Not known; please check StarPanel
- that are greater than 75 years of age.
- whose body weight is less than 60 kg

Click here for more information

If prasugrel (EFFIENT) not selected, please choose desired action:

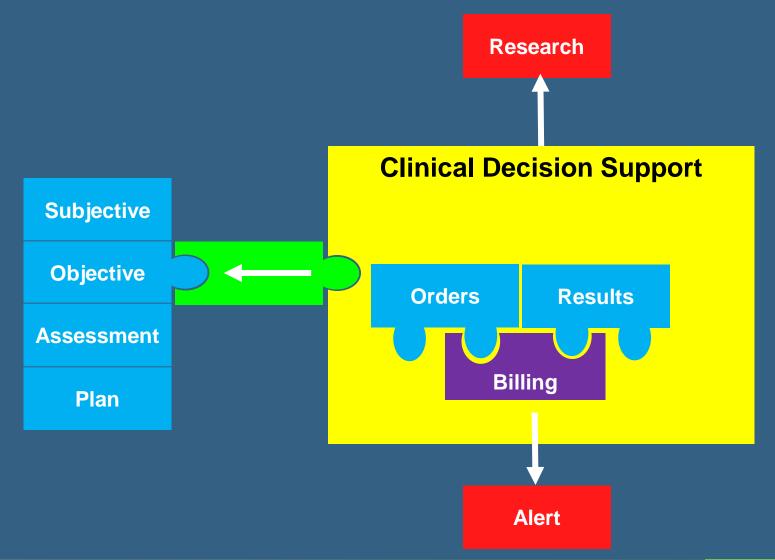
- Increase maintenance dose of clopidogrel (PLAVIX) 150 mg daily, startdate, 10AM
- Maintain requested daily dose of clopidogrel (PLAVIX) 75 mg daily, startdate, 10AM



NOTE: The Vanderbilt P&T Committee has recommended that prasugrel (if not contraindicated) should replace clopidogrel for poor metabolizers; if this is not possible consider doubling the standard dose of clopidogrel (or, use standard dose clopidogrel). However, there is not a national consensus on drug/dose guidance in this population.

Back Home Close

Better Reuse For Research (and Workflow)

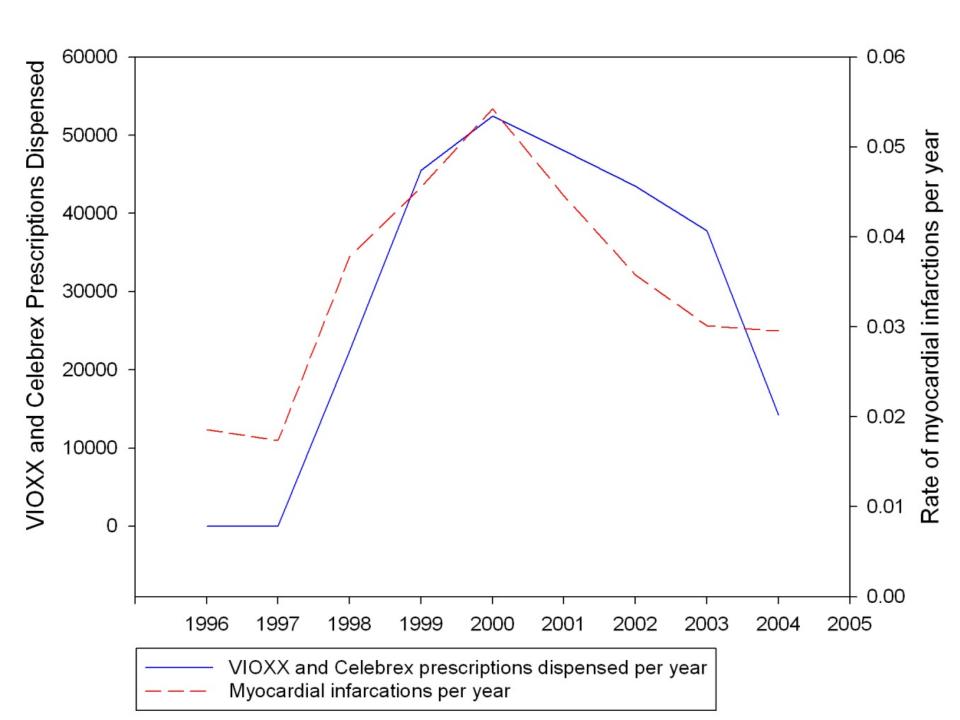




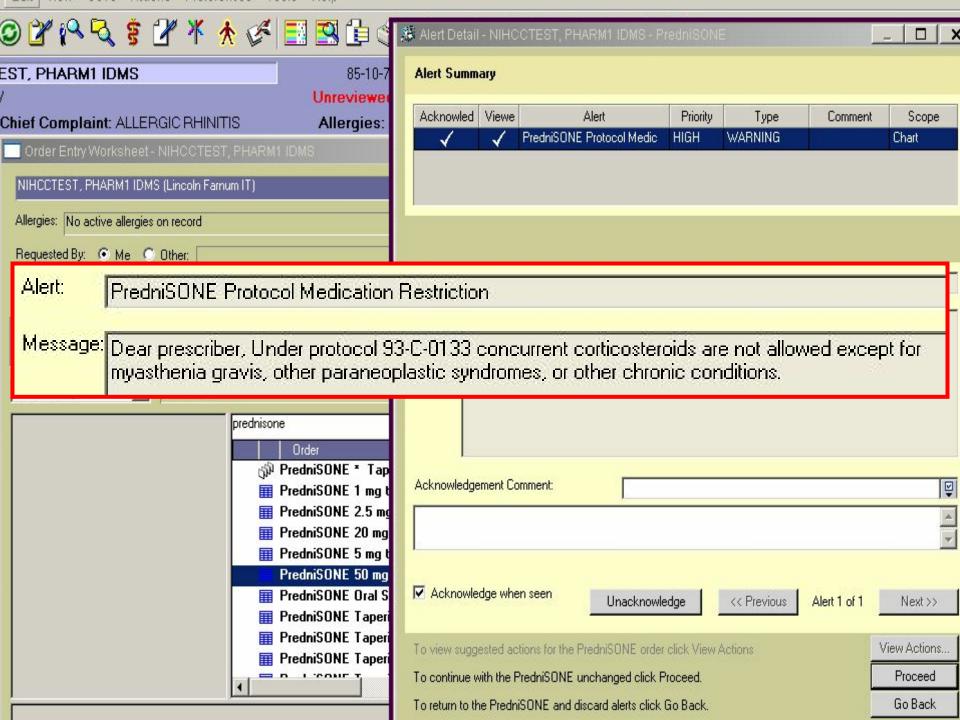
Better Reuse for Research (and Workflow)

- Data mining to detect adverse events
- Self-service hypothesis testing
- Alerts for subject recruitment
- Alerts for protocol violation





Allergies: No Known Allergies	Allergy D
■ Standing ■ Future Authorizing Provider:	
■ ACCORD STUDY AGE 40 - 54 - SmartSet # 1410	
	udy. PLEASE CLICK
■ BELOW TO PROCEED. Thank You.	
☐ Trigger diagnosis	
Diabetes Uncompl Adult-Type II [250.00]	
oxdot You do not need to explain the trial in detail or obtain consent from yo	
	i the After-Visit Summary.
	ııa
	2.1
■ 4.) Patient is willing to be contacted by a research coordinator if eli	gible.
	-
	<u>-</u>
	· ·
	onse below. In the After-Visit Summary. Itid disease Inia Gible. - Iult-Right Click for Details) 1.) and 2.) above.





BIOMEDICAL TRANSLATIONAL Research Information System

■ National Institutes of Health

H BTRIS

BTRIS Presentations

BTRIS Lecture Podcasts

BTRIS In The News

- >> The Catalyst 🔼 (3 MB)
- >> The Record
- >> CC News Articles

Staff Only

Welcome to BTRIS

The Biomedical Translational Research Information System (BTRIS) is a resource available to the NIH intramural community that brings together clinical research data from the Clinical Center and other NIH Institutes and Centers. BTRIS provides clinical investigators with access to identifiable data for the subjects on their own active protocols, while providing all NIH investigators with access to de-identified data across all protocols. BTRIS provides users with advanced search, filtering, and aggregation methods to create data sets to support ongoing studies and stimulate ideas for new research. BTRIS contains subject data from CRIS/MIS (the Clinical Center Medical Information Systems) and research data from NIAID (Crimson), NIAAA, and NCI. Data are available from 1976 to the present.

BTRIS comprises two distinct but interrelated Web-based applications, BTRIS Data Access and BTRIS Preferences, (Refer to the graphic below)

BTRIS Data Access is the data repository where principal investigators or their designees create reports on their active protocols with identified subject data. Multiple reports are available in BTRIS and can easily be run by researchers through a series of prompts. Reports include the IRB Inclusion Enrollment Report, demographics, patient lists, laboratory and microbiology results, vital signs, medication orders and administration, diagnoses, and radiology reports (with links to images in the CC PACS system).

BTRIS Preferences allows principal investigators or their designees to verify subject enrollment in their protocol(s). This ensures that reports created in BTRIS Data Access include all subjects. It also allows the principal investigator to designate associate investigators, and other members of the research team, to manage subject enrollment and create reports in BTRIS Data Access.

For questions or comment about BTRIS contact Dr. Jim Cimino, Chief, Laboratory for Informatics Development, NIH Clinical Center, National Institutes of Health, Bethesda, MD

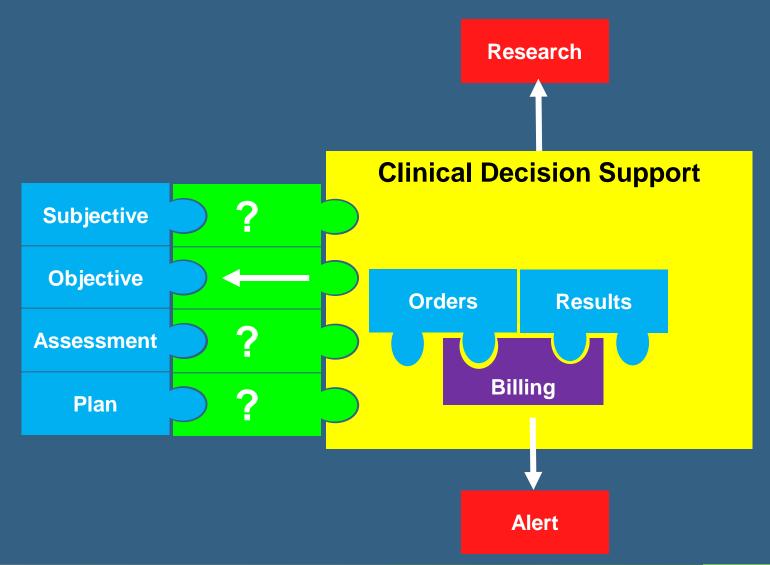
Latest News

>> BTRIS Town Hall -October 2011



1	А	В	С	D	Е	F	G	Н	- 1	J	K	L	M	
1	Data Type	Subject	Event	Observation	Date	Medication Admin Da Val	ue	Unit of I	Range	Comment	Protocol	PI	PI Email	\equiv
2	Diagnosis	Subject1	NIAID Problem	Chronic Granulomatous Disease (CGD)	5/1/1984 12:00		829			288.1				
3	Medications	Subject1		Bactrim DS	5/15/1984 12:00	No Admin Date Available	9							
4	Labs	Subject1	ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE	2/8/1985 10:38		124	U/L						
5	Labs	Subject1	BILIRUBIN TOTAL	BILIRUBIN TOTAL	2/8/1985 10:38		0.2	MG/DL		N				
6	Labs	Subject1	ALT/GPT	ALT/GPT	2/9/1985 12:42		18	U/L		N				
7	Labs	Subject1	AST/GOT	AST/GOT	2/9/1985 12:42		18	U/L		N				
8	Labs	Subject1	ALBUMIN	ALBUMIN	2/9/1985 12:42		4.1	G/DL		N				
9	Labs	Subject1	LDH	LDH	2/9/1985 12:42		231	U/L		N				
10	Labs	Subject1	BILIRUBIN	BILIRUBIN	2/10/1985 11:56	NE	G							
11	Labs	Subject1	BILIRUBIN	BILIRUBIN	2/14/1985 12:16	NE	G							
12	Diagnosis	Subject1	Discharge Diagnosis	Primary Tuberculous Infection, Unspecific	2/27/1985 0:00		10.9			PRIMARY	TUBERCUL	OSIS		
13	Diagnosis	Subject1	NIAID Problem	Pulmonary tuberculosis	6/1/1985 12:00		314			11.9				
14	Medications	Subject1		Streptomycin	6/1/1985 12:00	No Admin Date Available	9							
15	Medications	Subject1		Rifampin	6/15/1985 12:00	No Admin Date Available								
16	Medications	Subject1		INH	8/1/1985 12:00	No Admin Date Available								
17	Labs	Subject1	ALBUMIN	ALBUMIN	7/30/1986 11:44		4.1	G/DL		N				
18	Labs	Subject1	LDH	LDH	7/30/1986 11:44		317	U/L		Н				
19	Diagnosis	Subject1	Discharge Diagnosis	Primary Tuberculous Infection, Unspecific	8/4/1986 0:00		10.9			PRIMARY	PULMONA	RY TUBER	CULOSIS O	N
20	Labs	Subject1	ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE	8/4/1986 11:18		168	U/L						
21	Medications	Subject1		INH	9/1/1988 12:00	No Admin Date Available	9							
22	Medications	Subject1		Pyrazinamide	9/15/1988 12:00	No Admin Date Available	2							
23	Labs	Subject1	ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE	9/16/1988 14:32		162	U/L						
24	Diagnosis	Subject1	Discharge Diagnosis	Unspecified Pulmonary Tuberculosis, Uns	9/20/1988 0:00		11.9			R/O REAC	TIVATION	TUBERCU	LOSIS	
25	Labs	Subject1	ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE	2/2/1993 10:40		208	U/L						
26	Labs	Subject1	ALKALINE PHOSPHATASE	ALKALINE PHOSPHATASE	6/22/1993 10:56		209	U/L			93-I-0119	Steven	sholland@	ðr -
27	Medications	Subject1		RIFAMPIN 300MG CAPSULE	11/27/1998 12:00	No Admin Date Available					93-I-0119	Steven	sholland@	16
28	Medications	Subject1		LEVOFLOXACIN 500MG TAB	11/27/1998 12:00	No Admin Date Available	2				93-1-0119	Steven	sholland@	10
29	Medications	Subject1		SODIUM SULFACETAMIDE 10%, SULFUR 5%	11/27/1998 12:01	No Admin Date Available					93-I-0119	Steven	sholland@	ðt.
30	Medications	Subject1		LEVOFLOXACIN 500MG TAB	12/3/1998 17:33	No Admin Date Available					93-I-0119	Steven	sholland@	16
31	Medications	Subject1		RIFAMPIN 300MG CAPSULE	12/3/1998 17:33	No Admin Date Available					93-I-0119	Steven	sholland@	16
32 4 - 4	Lahs ► M BTRIS_	Subject1 2013_950	Henatic Panel CIMINO_J_CC 📆	ΔΙΤ/GPT/Δlanine Trans \	9/13/1999 5:59	[] 4	19	11/1	lun-41		93-1-0119	Steven	sholland@	V

There Are Still Pieces Missing





Tactics versus Strategy

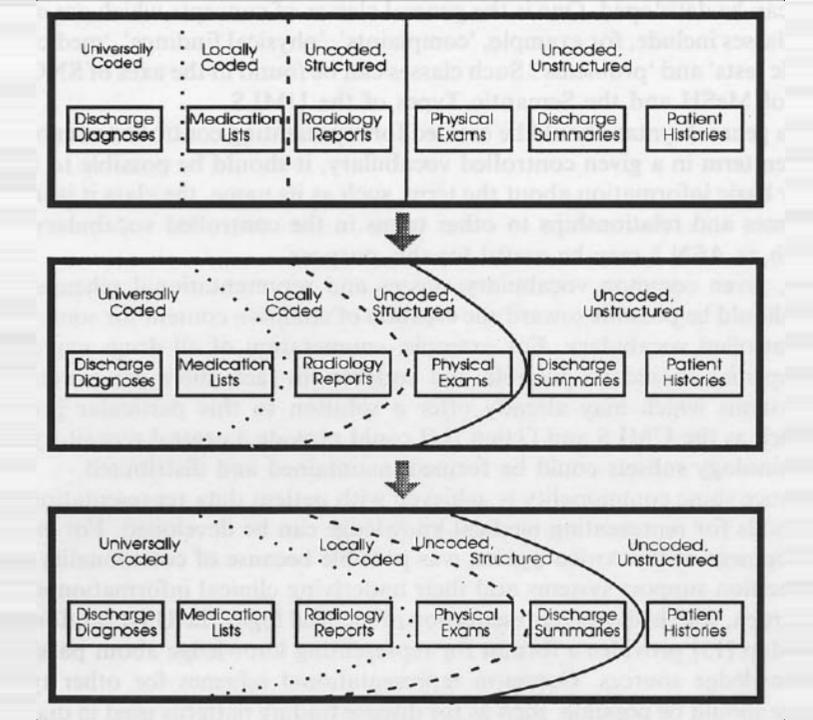


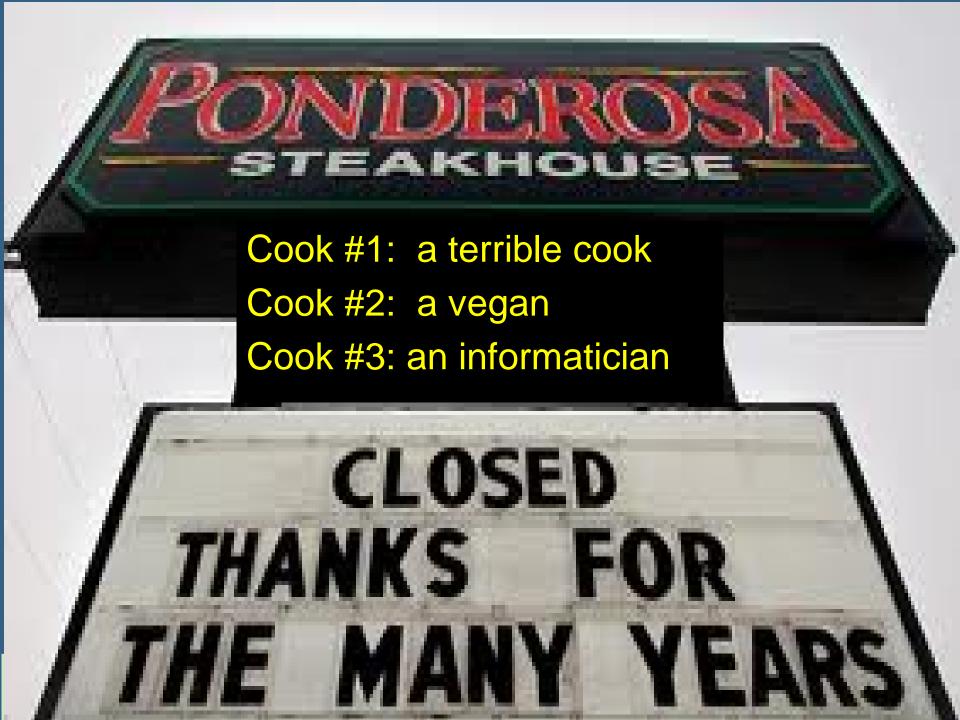
Medical Records the Guide and Teach

Larry Weed mentions computers 24 times

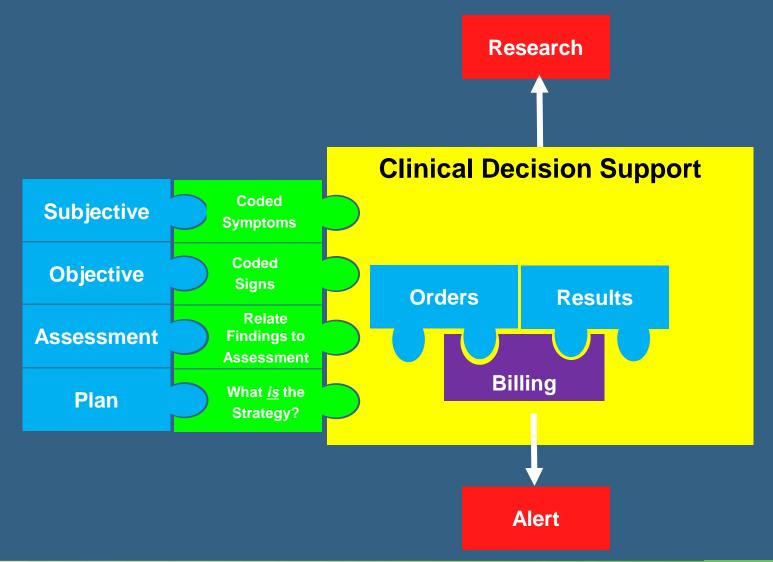
"If we accept the limits of discipline and form as we keep data in the medical records the physician's task will be better defined, the role of paramedical personnel and the computer will be clarified, and the art of medicine will gain freedom at the level of interpretation and be released from the constraints that disorder and confusion always impose."







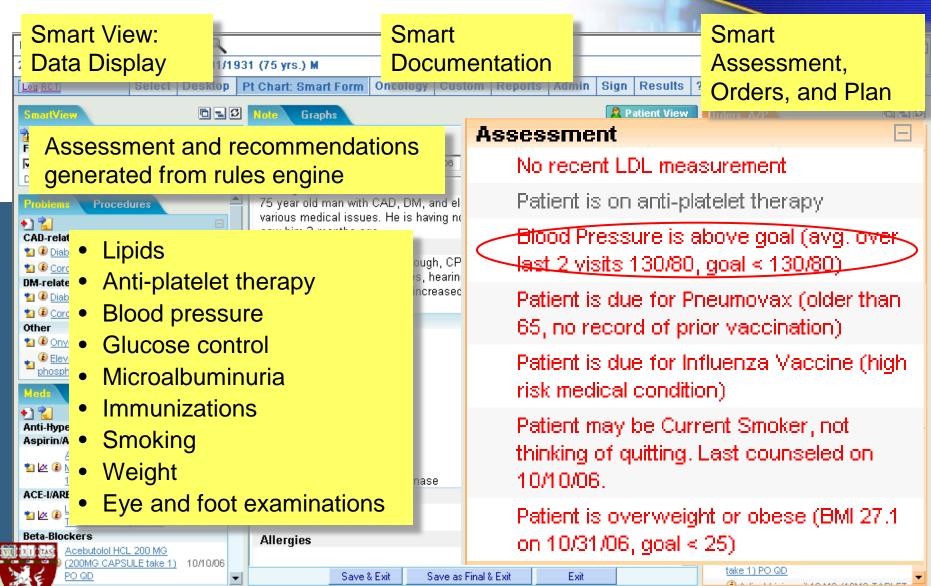
We Need to Make the Computer a Full Partner





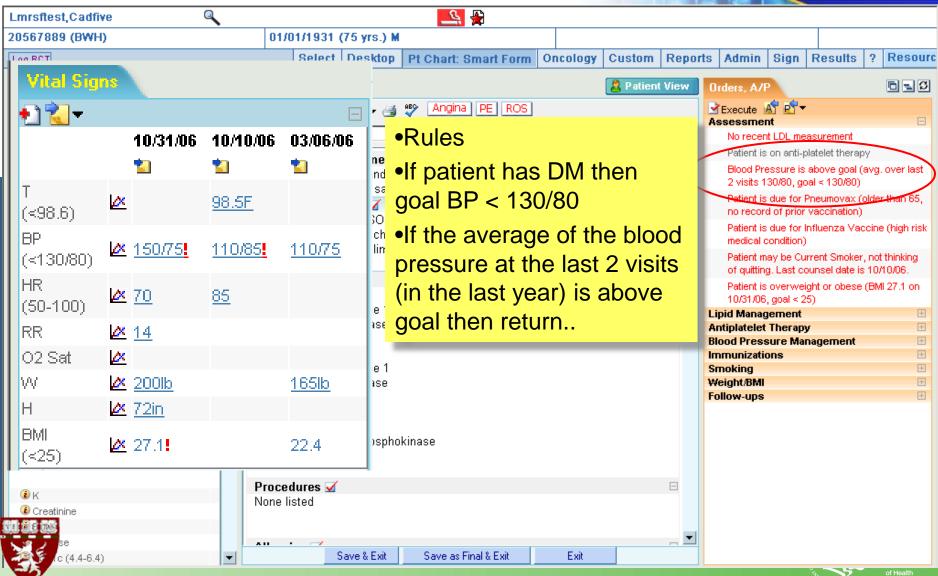
CAD/DM Smart Form





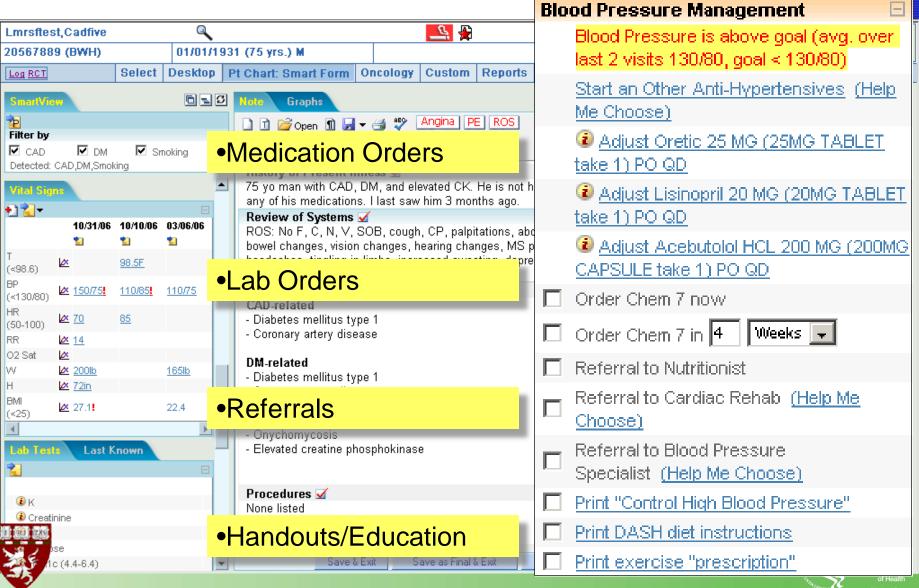
CAD/DM Smart Form\





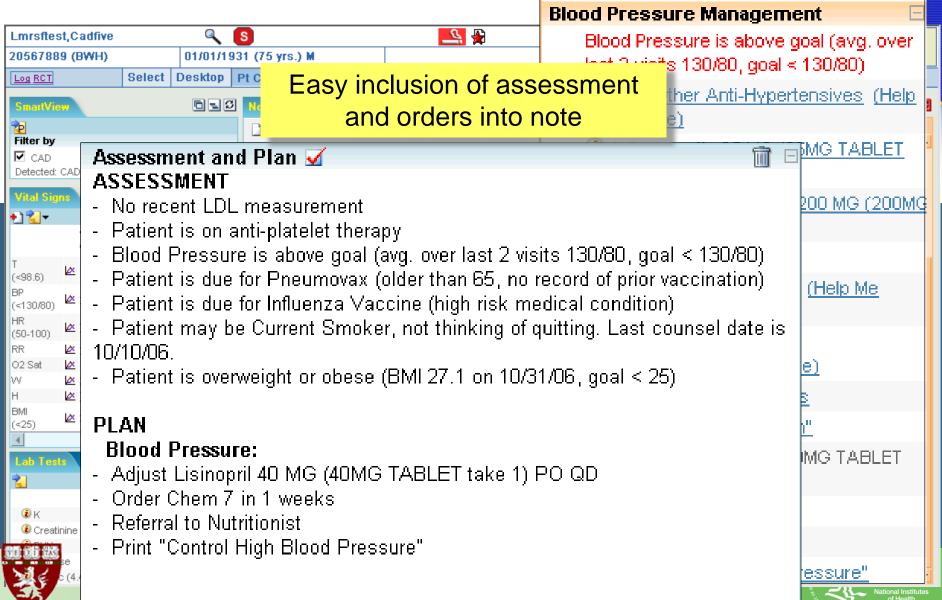


CAD/DM Smart Form



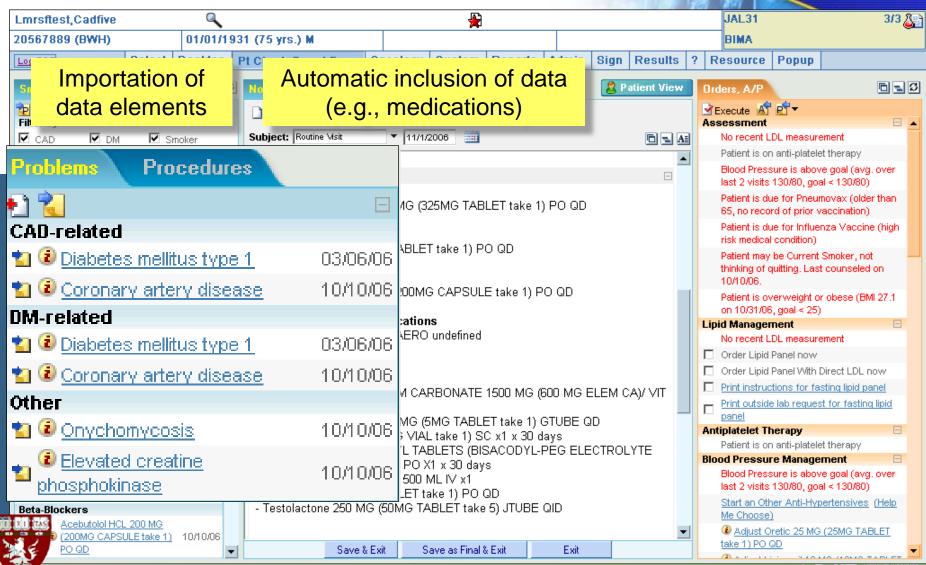
CAD/DM Smart Form





PARTNERS Clinical Informatics Research & Development

CAD/DM Smart Form: Workflow



Automated Inclusion of Data in Notes

- Adverse effects:
 - Leads to note bloat
 - Discrepancies in the record
- Alternative therapy:
 - Annotate non-note data
 - Create relevant views while composing notes
 - Link observations to assessments evidence
 - Link observations to plan monitoring strategy



Future Partnerships

- Evidence-based care
- Quality care
- Cost containment
- Genomics: diagnosis, treatment, prognosis
- Pharmacogenomics: patient, tumor, microorganism
- Meaningful use of electronic health records



Larry Weed, Again

It has been said that preoccupation with the medical record and the computer leads to neglect of the "humanitarian" side and the "art" of medical practice.

The most humanitarian thing a physician can do is to precisely know what he is doing, and make the patient as comfortable as he can in the face of problems that he cannot yet solve.



Where Do We Go from Here?

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- Current EHRs are victims of their history
- Those who don't study history are doomed to repeat it
- We need to stop thinking of the EHR as a diary
- We need to tell the EHR why we are doing things



Putting IBM Watson to Work in Healthcare

A New Class of Industry Specific Analytical Solutions.







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- Then it can evolve to a solution-oriented health record
- Extinction is part of the evolutionary process
- IBM has tried to build EHRs before...
- Partners Healthcare purchased a commercial EHR



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