



Building Your Small Business Cybersecurity Team: From In-House to Outsourcing

May 5, 2026
2:00-3:00 PM EDT



Reminders



Attendees are muted: Due to the number of attendees, all participant microphones and cameras are automatically muted.



Webinar Recording: This webinar is being recorded. The recording will be available at www.nist.gov/nice/webinars and <https://www.nist.gov/itl/smallbusinesscyber/events>




Submitting Questions: Please enter questions and comments for presenters in the Zoom for Government Q&A. Chat has been disabled for this event.



CE/CPE credits: The CEU form will be available on the event page after the event.



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Introductory Remarks



Karen Wetzel, Director and NICE Framework Lead

<https://www.nist.gov/itl/applied-cybersecurity/nice>





The NICE mission is to energize, coordinate, and promote a robust community working together to advance an integrated cyber workforce ecosystem.

www.nist.gov/nice

NICE Framework Components v2.2.0

April 2026

Over 2200 Task, Knowledge, and Skill Statements



5 Work Role Categories – 42 Work Roles

11 Competency Areas



- Access Controls
- Artificial Intelligence (AI) Security
- Asset Management
- Cloud Security
- Communications Security
- Cryptography
- Cyber Resiliency
- DevSecOps
- Operating Systems (OS) Security
- Operational Technology (OT) Security
- Supply Chain Security

The screenshot shows a detailed matrix titled 'NICE Framework Work Role Levels'. It maps 42 work roles to 7 proficiency levels. The columns represent levels from Level 1 (Follow) to Level 7 (Innovate). The rows list work roles such as 'Communications Security (CS) Management', 'Operational Technology (OT) Security', and 'Supply Chain Security'. The matrix uses colored cells (yellow, orange, red) to indicate the proficiency level for each role.

Work Role Proficiency Levels

www.nist.gov/nice/framework

Note: There are no prepared slides for the panel discussion. You will see this slide for the duration of the panel.



Allison K. Giddens,
President, Operations,
Win-Tech, Inc.



Charles Weaver,
Co-Founder,
MSP Alliance



Darcy Shaw,
Program Manager,
Del Mar College
Cyber Center



Tony Bryan,
Executive Director,
CyberUp



Daniel Eliot,
Lead for Small Business
Engagement, NIST

Building Your Small Business Cybersecurity Team Page: www.nist.gov/itl/smallbusinesscyber/guidance-topic/building-your-team



FTC Small Business Resources



Andrew Rayo, Consumer Education Specialist, Federal Trade Commission (FTC)

<https://www.ftc.gov/business-guidance/small-businesses/cybersecurity>

Free FTC Resources



Protecting Small Businesses

[Home](#) / [Business Guidance](#)



Ways to Protect Your Business from Cyberattacks

- [Cybersecurity for Small Business](#)



How to Handle Customers' and Employees' Personal Information

- [Protecting Personal Information: A Guide for Business](#)
- [Disposing of Consumer Report Information? Rule Tells How](#)



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Spot and Avoid Scams

- [Common Scams that Target Small Business](#)
- [Report Scams](#)



What to Do If Your Business Is Breached

- [Data Breach Response: A Guide for Business](#)



Common Scams that Target Small Business



Cybersecurity for Small Business



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Cybersecurity for Small Business



- Learn cybersecurity basics
- Secure your network
- Recognize and protect your business from common cyberattacks

ftc.gov/cybersecurity

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Thank you!

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Questions?

Upcoming Events

- **May 13, 2026 (webinar): NICE Webinar: Beyond Technical Skills - The Human Element of a Cyber Career:** <https://www.nist.gov/news-events/events/2026/05/nice-webinar-beyond-technical-skills-human-element-cyber-career>
- **June 10, 2026 (webinar): Quarterly NIST Small Business Cybersecurity Community of Interest Call.**
Discussion Topic: Cybersecurity Supply Chain Risk Management: www.nist.gov/itl/smallbusinesscyber/events

Resources

- **NIST Small Business Cybersecurity Corner:** www.nist.gov/itl/smallbusinesscyber
- **Building Your Small Business Cybersecurity Team Page:** www.nist.gov/itl/smallbusinesscyber/guidance-topic/building-your-team
- **NICE Framework Resource Center:** www.nist.gov/itl/applied-cybersecurity/nice/nice-framework-resource-center