# AGENDA

# Board of Overseers for the Malcolm Baldrige National Quality Award

# National Institute of Standards and Technology Thursday, December 5, 2024 • 10:00 am–4:00 pm Eastern Time

**Join Microsoft Teams meeting**

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| 9:45 am | **Technology Check** | |
| 10:00 am | **Welcome and Introductions** | Gerry Agnes, Chair, Board of Overseers;  Eric K. Lin, Acting Associate Director for Innovation and Industry Services, National Institute of Standards and Technology (NIST);  Robert Fangmeyer, Director,  Baldrige Performance Excellence Program | |
| 10:15 am | **Baldrige Program Update and Discussion**   * Highlights of 2024 * Looking Ahead to 2025 * Discussion | Robert Fangmeyer, Cary Hill, and  Baldrige Staff Members | |
| 11:15 am | **BREAK** |  | |
| 11:30 am | **Baldrige Program Update and Discussion Continue** |  | |
| 12:30 pm | **Report from the Alliance** | Margot Hoffman, Vice Chair, Alliance for Performance Excellence; President, Partnership for Excellence (IN, IL, OH, WV) | |
| 12:50 pm  1:10 pm | **BREAK**  **Report from the Baldrige Foundation** | Al Faber, President and CEO, Foundation  for the Malcolm Baldrige National  Quality Award | |
| 1:30 pm | **Communities of Excellence 2026** | Stephanie Norling, President and CEO, Communities of Excellence 2026 | |
| 1:50 pm | **LUNCH** |  | |
| 2:50 pm | **Discussion of Recommendations for**  **the Baldrige Program, NIST Director,**  **and Department of Commerce** | Gerry Agnes | |
| 3:45 pm | **New Business**  Confirm Future Meetings   * June 25, 2025​ (virtual) * December 10, 2025 (virtual) |  | |
| 4:00 pm | **ADJOURN** |  | |