# AGENDA

# Board of Overseers for the Malcolm Baldrige National Quality Award

# National Institute of Standards and TechnologyThursday, December 5, 2024 • 10:00 am–4:00 pm Eastern Time

**Join Microsoft Teams meeting**

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| 9:45 am | **Technology Check** |
| 10:00 am | **Welcome and Introductions** | Gerry Agnes, Chair, Board of Overseers; Eric K. Lin, Acting Associate Director for Innovation and Industry Services, National Institute of Standards and Technology (NIST); Robert Fangmeyer, Director, Baldrige Performance Excellence Program |
| 10:15 am | **Baldrige Program Update and Discussion*** Highlights of 2024
* Looking Ahead to 2025
* Discussion
 | Robert Fangmeyer, Cary Hill, and Baldrige Staff Members |
| 11:15 am | **BREAK** |  |
| 11:30 am | **Baldrige Program Update and Discussion Continue** |  |
| 12:30 pm  | **Report from the Alliance** | Margot Hoffman, Vice Chair, Alliance for Performance Excellence; President, Partnership for Excellence (IN, IL, OH, WV) |
| 12:50 pm1:10 pm | **BREAK****Report from the Baldrige Foundation**  | Al Faber, President and CEO, Foundation for the Malcolm Baldrige National Quality Award  |
| 1:30 pm | **Communities of Excellence 2026** | Stephanie Norling, President and CEO, Communities of Excellence 2026 |
| 1:50 pm | **LUNCH** |  |
| 2:50 pm | **Discussion of Recommendations for** **the Baldrige Program, NIST Director,** **and Department of Commerce** | Gerry Agnes |
| 3:45 pm | **New Business**Confirm Future Meetings* June 25, 2025​ (virtual)
* December 10, 2025 (virtual)
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| 4:00 pm | **ADJOURN** |  |