# Malcolm Baldrige National Quality Award

# Board of Overseers Meeting

## National Institute of Standards and Technology

## Wednesday, June 25, 2025, 11:00 AM–4:00 PM ET

VIRTUAL Meeting

**AGENDA**

|  |  |  |
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| **10:45 AM** | Technology Check-In |  |
| **11:00 AM** | Welcome and Introductions | Bob Fangmeyer, Director, Baldrige Performance Excellence Program  Eric Lin, Acting Associate Director for Innovation and Industry Services, National Institute of Standards and Technology |
| **11:15 AM** | Baldrige Program Overview  Purpose and Mission  Role of the Board of Overseers  Scope of Work | Bob Fangmeyer |
| **11:30 AM** | Ethics Briefing | Meghan Keifer, Ethics Law and Programs Division, Office of the General Counsel, U.S. Department of Commerce |
| **12:00 PM** | Baldrige Program Update  2025 YTD  Judges Panel Update | Bob Fangmeyer and Baldrige Staff Members  Cary Hill, Chair |
| **12:45 PM** | BREAK |  |
| **1:15 PM** | Baldrige Program Update (cont.)  Our Changing Environment | Bob Fangmeyer |
| **2:30 PM** | Report from the Alliance for Performance Excellence | Margot Hoffman, President/CEO, The Partnership for Excellence; Chair, Alliance for Performance Excellence |
| **2:50 PM** | Report from the Baldrige Foundation | Josh Racette, President/CEO, Baldrige Foundation |
| **3:10 PM** | BREAK |  |
| **3:20 PM** | Communities of Excellence 2026 | Stephanie Norling, President and CEO, Communities of Excellence 2026 |
| **3:40 PM** | New Business/Public Comment |  |
| **4:00 PM** | Adjournment |  |

**Future Board of Overseers Meetings:**

December 10, 2025 (virtual)