# AGENDA

# Meeting of the Judges Panel of the Malcolm Baldrige National Quality Award

# Wednesday, August 21, 2019, 8:00 AM–3:30 PM

# National Institute of Standards and Technology ● Administration Building, Lecture Room A

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| 8:00–8:20 AM | Opening remarks and introductions; approval of minutes from the June 2019 Judges Panel meeting | Bob Fangmeyer,  Kristin Stehouwer |
| 8:20–8:35 AM | Overview of 2019 award process | Rebecca Bayless |
| 8:35–9:00 AM | Review of judges’ Applicant Book  Individual review of scoring profiles | Rebecca Bayless  Judges Panel |
| 9:00–9:15 AM | Break |  |
| 9:15–11:00 AM | Selection of applicants for site visits   * Panel review of scoring profiles * Discussion and voting | Kristin Stehouwer  Judges Panel |
| 11:00–11:45 AM | Review of judges’ conflicts of interest with  site-visited applicants | Bob Hunt |
| 11:45 AM–12:45 PM | Lunch |  |
| 12:45–2:00 PM | Next Steps   * Review of judges’ roles * Judges’ work process, output, and timeline * Overview of November meeting process | Bob Hunt, Kristin Stehouwer |
| 2:00–2:10 PM | Break |  |
| 2:10–2:30 PM | Health care orientation | Eric Fletcher, Glenn Crotty |
| 2:30- 2:50 PM | Education sector orientation | Kristin Stehouwer,  JoAnn Sternke |
| 2:50-3:20 PM | Award Process Redesign: Update | Bob Fangmeyer, Bob Hunt |
| 3:20–3:30 PM | Meeting evaluation | Kristin Stehouwer |

# Upcoming Meeting

November 4–8, 2019