From: Peter Brown
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Subject: job action sheets
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NIST -

Hi. As a result of working on emergency communications readiness issues as ICS propelled revisions to the health care variant - HICS - in particular, the need for job action sheets or fixed scripts for personnel in small hospitals and clinics in Maine became apparent.

I must admit that my work a decade ago on this activity is probably out of date, but in looking at the Framework, I was somewhat puzzled about the omission of 3 communications modules - ID.CO, PR.CO, and DE.CO - in light of the possibility that such activity might benefit mid-level management and other non-technical personnel who might find themselves suddenly thrust into emergency management and coordination roles with which they are somewhat unfamiliar. If nothing else, these 3 CO's might allow for the establishment of a more uniform and consistent reporting of unfolding events as well as the sequencing involved.

I guess I am a proponent of more communications, not less. Especially when I see RS.CO and RC.CO requirements, it just seems logical that communications be identified as part of the formal ID, PR, and DE task sub-routines if for no other reason then to foster better ways to compile and circulate lessons learned, and unexpected operational deficiencies, among other things, across all interdepartmental or team boundaries within impacted or targeted organizations at a faster rate if not near-realtime.

I apologize if I am backing over a subject that has already been addressed at length. Again, I would prefer to see a more comprehensive communications framework emerge that is not necessarily detached from the rest of the NIST Framework, but constituting a more dynamic and easily upgraded exchange mechanism unto itself.

Just saying. Keep up the good work.

Peter J. Brown