

# 2016 Chicago Regional Conference-September 7-8, 2016 (Schedule subject to change)

September 7			
1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional) Pattie Skriba, Vice President, Business Excellence, Advocate Good Samaritan Hospital HU 134 &136		
September 8			
7:00 – 8:00 am	Continental Breakfast		HU 2 <sup>nd</sup> Floor Foyer
8:00 – 9:40 am	<b>Opening Plenary, Welcome</b> • Ben Krupowicz, Executive Director, Illinois Performance Excellence • Robert Fangmeyer, Director, Baldrige Performance Excellence Program <b>Plenary Session: Leadership Presentations by 2015 Award recipients</b> • William Burke, Vice President of Logistics, MidwayUSA • Tiffany Yandell, Operations and Technology Administrator, Charter School of San Diego • David L. Ramsey, President and Chief Executive Officer, Charleston Area Med Center Health System • Dean F. Kappel, President Emeritus, Mid-America Transplant <b>Plenary session: Baldrige Cybersecurity Initiative</b> • Al Faber, President and CEO, Baldrige Foundation • Tony Scott, US Chief Information Officer		
9:40 – 9:55 am	Networking Break		HU 2 <sup>nd</sup> Floor Foyer
	Concurrent Sessions		
	HU 224/Auditorium	HU 222	HU 226
9:55 – 10:40 am	<b>Strategy</b> William Burke Vice President of Logistics MidwayUSA	<b>Managing Data for Organizational Performance</b> Sharon Fenn, Senior Improvement Advisor; Janet Sweeney, Improvement Advisor Southcentral Foundation	<b>How to Get Started on Your Baldrige Journey</b> Melanie Taylor Deputy Superintendent, Curriculum and Instruction Iredell-Statesville Schools
10:55 -11:40 am	<b>Customers</b> Tim Tuter, Executive Director Wade Aschbrenner, External Relations Coordinator Charter School of San Diego	<b>Strategic Planning: Engaging the Entire Organization in Performance Improvement</b> Brenda Grant Chief Strategy Officer CAMC Health System	<b>Workforce Focus: Delighting Our Internal Guests</b> Allyson Young HR and Brand Director K&N Management
11:55am – 12:40pm	<b>Deciphering the Knowledge Dilemma: How to Us the Data and Dump the Junk</b> Jeff Oskin, Vice President Glenn Crotty, Executive Vice President and COO CAMC Memorial Hospital	<b>Strategy and Core Competencies</b> Scott McIntyre PwC Public Sector Managing Partner PricewaterhouseCoopers Public Sector	<b>Leading for Innovation</b> JoAnn Sternke Superintendent Pewaukee School District
12:40 -1:30 pm	Lunch		HU 134 & 136
1:30 – 2:15 pm	<b>Engaging a Mission-Driven Workforce to Achieve High Performance Results</b> Nicole Kellen Director, Family and Donor Support Mid-America Transplant	<b>Using a Cascading Scorecard System to Track Performance at the Organizational, Unit, and Program Levels</b> Meridith Drzakowski, Assistant Chancellor; Jen DeGroote, Institutional Planner; Glendali Rodriguez, Associate Vice Chancellor University of Wisconsin-Stout	<b>Creating a Culture of Safety: Leading to High Reliability</b> Chuck Derus, Vice President of Medical Management; Mary Schleinzer, Director of Patient Safety Advocate Good Samaritan Hospital
2:15-2:30 pm	Break		HU 2 <sup>nd</sup> Floor Foyer
2:30-3:15 pm	<b>Operations</b> Tiffany Yandell, Operations and Technology Administrator Tim Tuter, Executive Director Charter School of San Diego	<b>Creating a Successful Organization Now and in the Future</b> Katie Bata, Vice President of Human Resources; Pamela Hyziak, Director, Performance Excellence; Advocate Lutheran General Hospital ILPEX State Gold Award Recipient	<b>Take it off the Shelf: A Strategic Plan that Works</b> Debbye Dooley, Executive Director, Business Intelligence Hill Country Memorial
3:30-4:00 pm	<b>Living the Framework Beyond the Award</b> Brenda Yarnell, President/CEO, United Cerebral Palsy Land of Lincoln, 2013 ILPEX Gold Award for Achievement of Excellence HU 224/Auditorium		