

**From:** [Seaborn, Lydia](#)  
**To:** [cyberframework](#)  
**Subject:** CSF 2.0: Community Profiles Feedback  
**Date:** Monday, November 13, 2023 10:09:31 AM  
**Attachments:** [image001.png](#)

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CSF Team:

I apologize for not meeting the Nov 4<sup>th</sup> deadline given, but I just found the PDF last Thursday, and the deadline today.

BLUF: With the Draft CSF version 2.0 we learned more about “Profiles”, but more specifically, what you referred to as Community Profiles – Target Profiles created to serve as a reference for others to adhere to.

As part of the Federal Integrated Business Framework (FIBF) I assume you are familiar with, DHS/CISA was assigned as the Cybersecurity Standards Area Lead, one of the added Shared Services Categories. If you are not familiar, FIBF is basically the Framework created for Shared Services, and the CISO Council voted to assign the “Frontrunners” I guess, as the Lead for that Standards Area, and they publish their Functions, Activities, and Capabilities for the shared services they provide.

Creating the data published for FIBF I found to be very challenging, as we did not quite fit the mold that all the other Areas and assigned Agencies did, like GSA with Travel. The only one in a similar boat was a Service later added, Records Management, which of course was assigned to NARA. However, NARA’s process for records was static and already in-place as well. While they were all submitting capabilities for services they had been conducting for years, we were publishing various capabilities that we ourselves would not provide, but basically were the Requirements for what a shared service Provider should follow when providing that service. And as Technology and Cyber goes, it is always ever-changing and will be updated frequently to change processes, add new services or technologies, etc. This process was followed as well for all of the C-SCRM work that was done, and CVD/VDP like CyberScope.

Towards “mid-mission” of our first submission to FIBF, SOCaS – later called “Security Operations Services”, I learned of the DoD Program M-CSSP, which we (DHS) used and reformatted to become our Cybersecurity Service Provider (CSP) Program... which I assume you are also familiar with? While the CSP Program was suited for evaluating only DHS Components, we collaborated with them to ensure we had the same requirements in what we were publishing via the FIBF. I created what I called the Cyber Standards Innovation Group (CyberSIG), and had CISO-nominated SMEs participate in the interagency working group (I think some NIST POCs attended as well?) where we worked to gain full consensus on the capabilities and evaluation/performance metrics for Security Operations Services, which covered SOC services, as well as foundational capabilities needed from the agency itself to have a successful SOC/Sec Ops Program.

If you are not familiar, CISA has what was formerly called QSMO/is now called the CSSO, Cybersecurity Shared Services Office. This is who is developing the Cyber “Marketplace”, where federal service providers will advertise their Cyber Services for other federal entities to procure with

pre-established contract vehicles. Working alongside OMB, this is planned to be the location, the “one-stop-shop” where all shared services will be obtained by approved federal service providers. As you can imagine, this will take years to organize fully and implement. Regardless, this is who we provide the capabilities and criteria to that we create, for those who want to be evaluated and approved as a federal service provider, for particular cyber services.

With the Draft CSF version 2.0 we learned more about “Profiles”, but more specifically, what you referred to as Community Profiles – Target Profiles created to serve as a reference for others to adhere to. Your description, “A Community Profile is a Target Profile created to address shared interests and goals among a group of organizations.”, fit exactly what we are doing. However, while there are plenty of references and examples/templates for Framework Profiles, I cannot find further detail on what a Community Profile should contain; while the draft provided a reference to CSF v 1.1, I was unable to find reference to a Community Profile.

- My Feedback is that a little more detail on Community Profiles would be highly useful if included, and examples or a template would be highly useful as well.
- My ACTION ITEM request: do you have something I can use to start building Community Profiles, that would be used as a standardized capabilities and tasks/associated evaluation criteria for service performance? The table of course fits that perfectly, but what else exactly should be included in a Community Profile?
  - Do you have an example of a Community Profile, or a template?

I apologize if all the background information ended up lengthy, I wanted to be sure I gave enough information to describe what we are doing exactly, and how we will be using Community Profiles.

If you do not have an example or a template for Community Profiles, any additional information that would help me build one would be extremely appreciated. I hope to hear from you soon!

Thank you,

*Lydia Seaborn*

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