

Netherlands Forensic Institute Ministry of Security and Justice

## Trends, Challenges and Strategy in Forensics

Keynote Remarks Forensics@NIST 29 November 2012

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Chief Executive Officer

#### Main Characteristics





Molecular Biology



Forensic Chemistry



Micro Traces



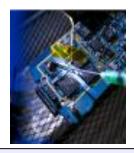
Crime Scene & Incident Teams



Training & Education



Forensic Medicine



**Digital Technology** 



**Biometrics** 

#### <u>2012:</u>

**Caseload: 80,000** 

**Staff:** 700 (incl)

Budget: 100 m\$





**Trends** 

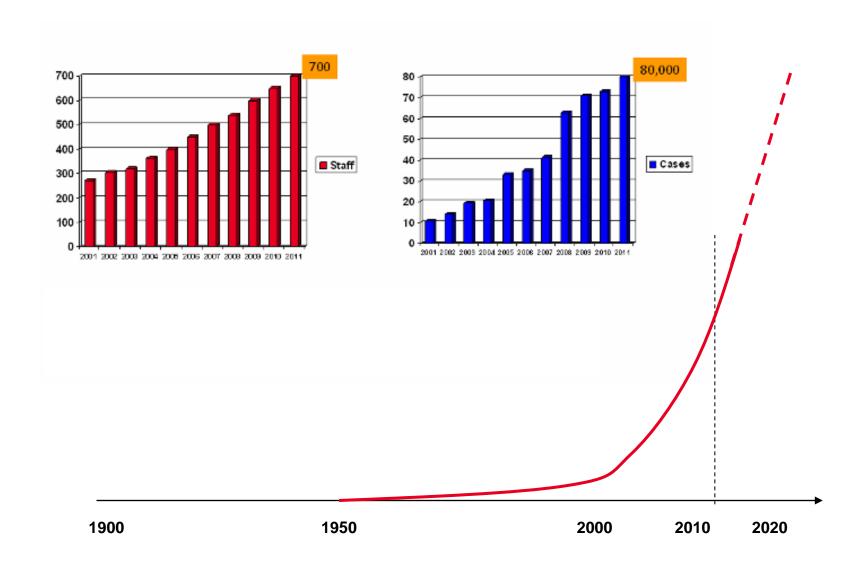
**Challenges** 

Strategy

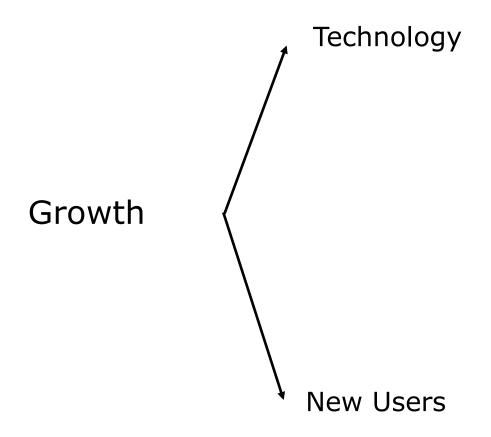


### Growth

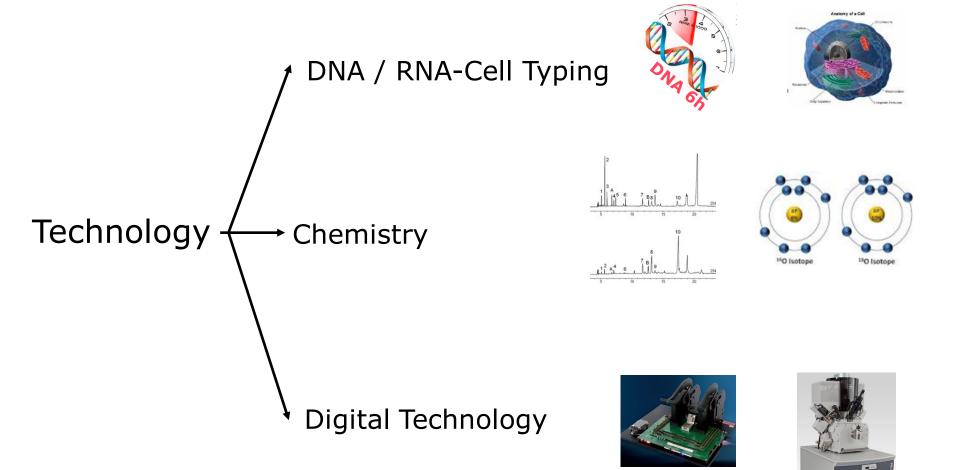




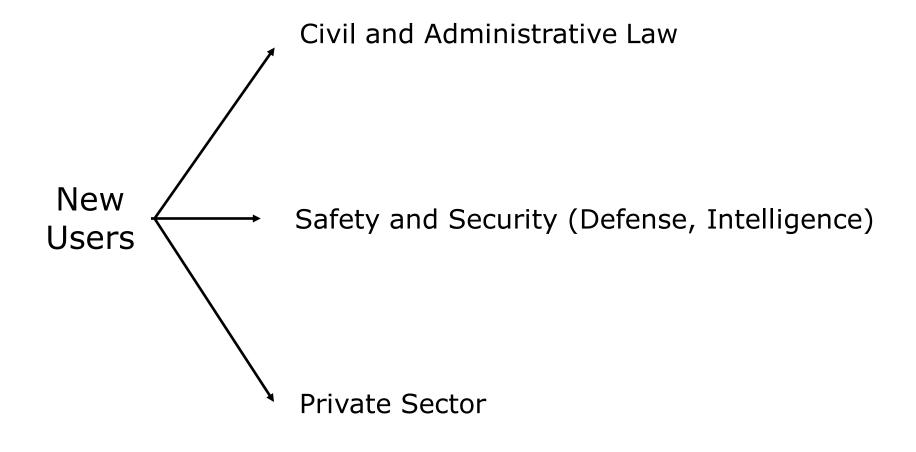












#### Customers





Openbaar Ministerie



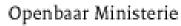




#### Customers





















Kansspelautoriteit



















### **Customer Focus**

#### **Customer Focus**



Information Value Added

Speed

X

Costs

**Customer Needs:** 

**More information** 

**Faster** 

**More Efficient** 



#### #1 challenge: Backlogs

Technology drives demand, capacity lags

No price, no value, no revenues

No Service Level Agreements

Inefficient production processes





#### NFI 2007:

18.000 cases backlog

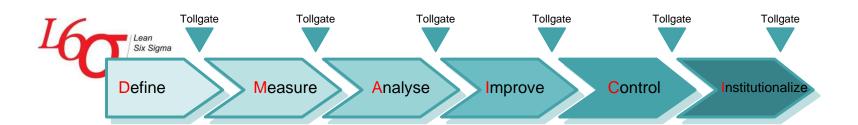


## Strategic measure 1: Service Level Agreements



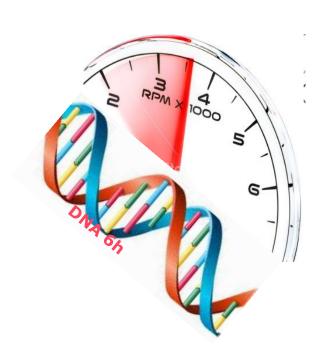


## Strategic measure 2: **Process Redesign**

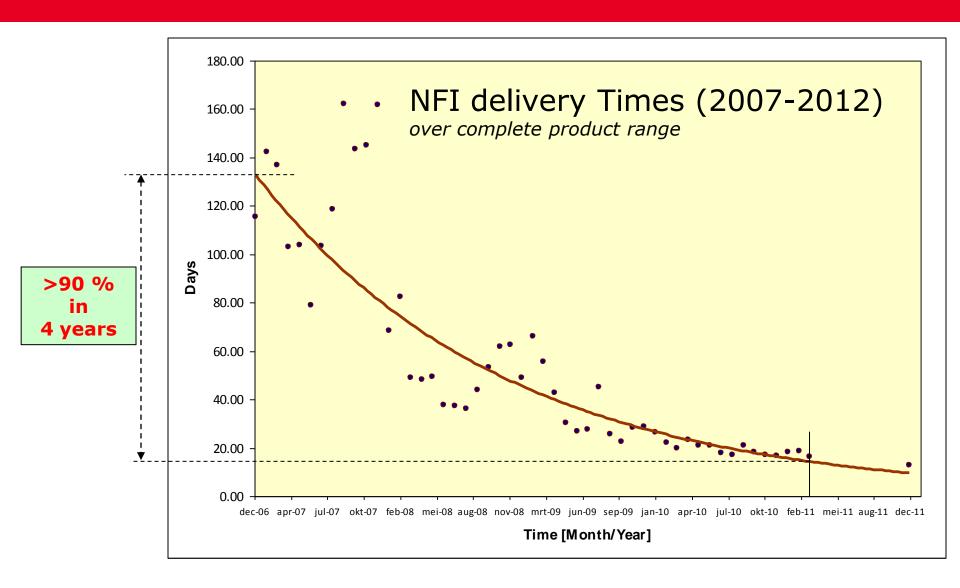




## Strategic measure 3: Speed focused R&D









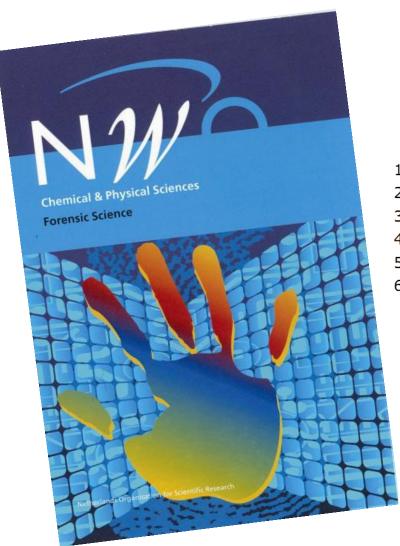
#### #2 Challenge:

More IVA through more objective interpretation



Research





- 1. Crime scene capturing, investigation, and reconstruction
- 2. Forensic statistics
- 3. Improved trace processing
- 4. Small traces in context
- 5. Digital traces and biometrics
- 6. Forensic genomics



## Towards mature and integrated business models





High Volume

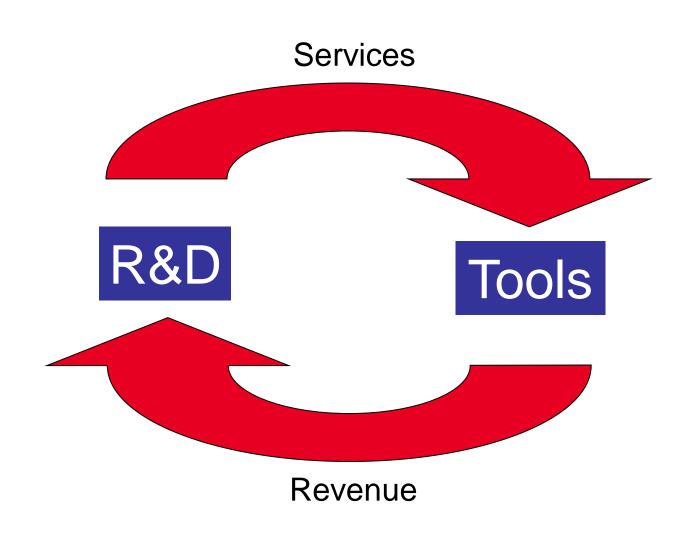
High added value

**Development** 

**NFI - Academy** 

#### The R&D Engine





#### **Products and Tools**





MTKII



**Forensic Faraday Cage** 

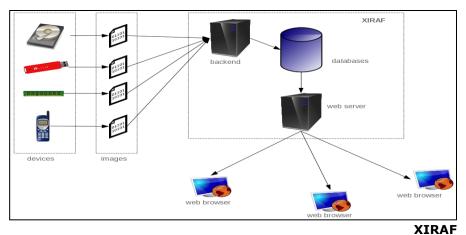
#### **Products and Tools**

**Memory Toolkit II** 

Forensic Faraday Cage

**XIRAF** 

**Bonaparte** 



BONAPARTE DVI

Bonaparte

#### **Innovation Network**







**Aerospace** 



**Gaming Industry** 





Health



IT



## Defragmentation



#### Forensics: A Fragmented Field

Single Jurisdiction

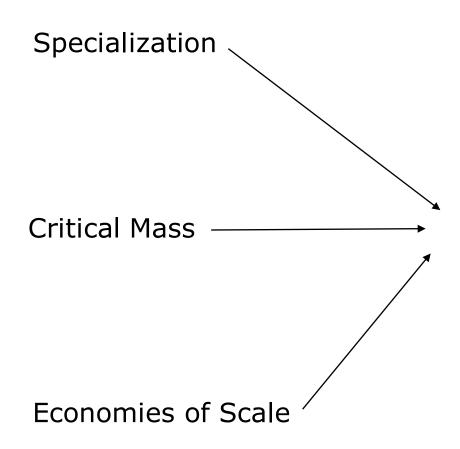
**Small Operations** 

Vulnerable

Diseconomies of Scale







Consolidation, scale and 'Cross Border' Flows of Products and Services



#### **NFI 2012**





# Increasing need for Training & Education



#### Forensics = Automation







Manual labor Low productivity Knowledge worker High productivity



#### NFI Academy (2010 - ...)



NFI Academy 2011: 27,000 man-days

#### Conclusion



Forensic Field is going through disruptive change

#### Trends:

- > Growth
- > Customer focus
- > Defragmentation
- > Training and Education

#### Netherlands Forensic Institute

End of Presentation