Meaningful Use, Usability, and the Regional Extensions Centers

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US Department of Health & Human Services

June 7, 2011

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Key Points

- HITPC
    - Usability is a core issue

- RECs
    - REC staff as a key resources

- Other OPAS resources
    - HITRC

Themes that Emerged from 2010 HITPC/ Meaningful Use Workgroup Hearings

- Achieve 4 Es: **engage**, educate, empower, and **enable**
- Meet **needs** of diverse population
- Accessibility/**usability** of data
  - Need for mobile apps (esp. for vulnerable populations)
  - Contextualizing information
  - Multiple languages
  - Compatible with assistive technologies
- Patient-provider secure **messaging**
- Incorporate **patient-generated** data into EHR
- Provide ample **training** on all functionalities

Regional Extension Centers (REC)

- Work directly with providers on a regular basis
- Use the HITRC for usability tools and resources
- More participation with RECs
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    - Webinars, Training, Response
    - Vendor specific workflow