

1:00 PM - 4:00 PM	<p>Pre-Conference Workshop for Baldrige Beginners (Optional) Bloomington Bao Huynh, Director, Institutional Effectiveness, Richland College</p>
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Tuesday September 23

7:30 AM - 8:30 AM	Continental Breakfast Grand Ballroom Foyer E		
8:30 AM - 9:30 AM	<p>Opening Plenary, Welcome Grand Ballroom C/E Brian Lassiter, President, Performance Excellence Network Robert Fangmeyer, Director, Baldrige Program Al Faber, President and CEO, Baldrige Foundation</p> <p>Plenary Session: Leadership Presentations by 2013 Award recipients Grand Ballroom C/E JoAnn Sternke, Superintendent, Pewaukee School District Allan Yamashiro, Director of Ancillary Services, Sutter Davis Hospital</p>		
9:30 AM - 9:45 AM	Networking Break Grand Ballroom Foyer E		
	Veranda 1-4	Veranda 5-8	Bloomington
9:45 AM - 10:30 AM	<p>Strategic Planning Jim Huismann Board of Education, President Brian Kammers Board of Education, Vice President Pete Gull, Principal Pewaukee School District</p>	<p>Closing the Knowing-Doing Gap Craig Deao Senior Leader Studer Group</p>	<p>Workforce Development: SCF's Unique Approach to Onboarding and Ongoing Learning and Development for Employees Barbara Sappah, Improvement Advisor for Org. Development Southcentral Foundation</p>
10:45 AM - 11:30 AM	<p>Loyalty Through Experience Carolyn Campos Birthing Center Nurse Manager Sutter Davis Hospital</p>	<p>Innovation Through People, Connectivity and Data Monica Ray Director, Performance Partners Premier Inc.</p>	<p>How to Get Started on Your Organizational Profile Lisa Muller Assistant Superintendent, Teaching and Learning Jenks Public Schools</p>
11:45 AM - 12:30 PM	<p>Leveraging Technology for Knowledge Management Amy Pugh Director of Information & Technology Pete Gull, Principal Mike Cady, Chief Academic Officer Pewaukee School District</p>	<p>Developing a Culture of Accountability Allyson Young HR and Brand Director K&N Management</p>	<p>Improving Board Performance the Baldrige Way Sue Reinoehl Senior VP Strategy and Communication Bronson Healthcare</p>
12:30 PM - 1:30 PM	Lunch Grand Ballroom C/E		
1:30 PM - 2:15 PM	<p>Building a Culture of Workforce Engagement Dena Cervantes RN, Birthing Center Sutter Davis Hospital</p>	<p>Engaging the Entire Campus in Performance Excellence Kay Schnur, Director of Enterprise Information Systems Kristi Krimpelbein Special Assistant to the Chancellor University of Wisconsin-Stout</p>	<p>Improving Where it Matters Most: Aligning PDSA in the Classroom to Strategic Goals Melanie Taylor Associate Superintendent of Curriculum and Instruction Iredell-Statesville Schools</p>
2:15 PM - 2:30 PM	Break Grand Ballroom Foyer E		
2:30 PM - 3:15 PM	<p>Operations Focus Mike Cady Chief Academic Officer Pete Gull Principal Pewaukee School District</p>	<p>MN, WI, and IA State Award Recipient Panel Session Rachelle Schultz, CEO Winona Health Steve Guns, Director, Division Quality John Deere Financial Meghan Koven, Program Manager Organizational Excellence, ASQ</p>	<p>Leveraging Discipline & Productive Paranoia to Create a Comprehensive Institutional Measurement System Bao Huynh Director, Institutional Effectiveness Richland College</p>
3:30 PM - 4:00 PM	The Evolution to Excellence, Terry May , President & CEO, MESA Grand Ballroom C/E		