# AGENDA

# Board of Overseers for the Malcolm Baldrige National Quality Award

# National Institute of Standards and Technology Tuesday, December 8, 2020 • 11:00 a.m.–3:30 p.m. Eastern Time

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| 10:30 a.m. | **Technology check** |  |
| 11:00 a.m. | **Welcome and introductions** | Deborah Bowen, Chair, Board of Overseers |
| 11:15 a.m. | **Approval of the June 11, 2020, meeting minutes** | Deborah Bowen |
| 11:25 a.m. | **Report from the Judges Panel** | Allison Carter, Chair, Judges Panel for the Malcolm Baldrige National Quality Award |
| 11:50 a.m. | **Report from the Alliance for Performance Excellence** | Elizabeth C. Menzer, Vice Chair, Alliance for Performance Excellence |
| 12:15 p.m. | **Report from the Baldrige Foundation** | Al Faber, President and CEO, Foundation for the Malcolm Baldrige National Quality Award |
| 12:40 p.m. | **BREAK** |  |
| 1:10 p.m. | **Baldrige Program Update** | Robert Fangmeyer, Director,  Baldrige Performance Excellence Program |
| 1:50 p.m. | **Baldrige Program Strategic Initiatives** | Robert Fangmeyer |
| 2:30 p.m. | **BREAK** |  |
| 2:45 p.m. | **Recommendations for the NIST Director** | Deborah Bowen  Walt Copan, NIST Director |
| 3:00 p.m. | **New Business** |  |
| 3:30 p.m. | **ADJOURN** |  |

# 2021 Board of Overseers Meetings

June 17 (with the Judges Panel)   
December 9